



Bureau for Private Postsecondary Education
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P.O. Box 980818, West Sacramento, CA 95798-0818
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March 16, 2017

Michael Cohen, Director
California Department of Finance
State Capitol, Room 1145
Sacramento, CA 95814

Re: Bureau for Private Postsecondary Education – State Authorization Contracts

Director Cohen:

On June 24, 2015, Governor Edmund G. Brown Jr., signed Senate Bill 81 (Committee on Budget and Fiscal Review, Chapter 22, Statutes of 2015) that added section 94874.9 to the California Education Code (CEC). CEC section 94874.9 provides that independent institutions, as defined by CEC section 66010(b),¹ can enter into a contract with the Bureau for Private Postsecondary Education (Bureau). A contract with the Bureau establishes a relationship between the Bureau and the independent institution that allows the Bureau to receive, review and act on any complaint concerning the independent institution.

CEC section 94874.9(i) requires the Bureau to provide the Director of Finance and the Legislature with information about the implementation of CEC section 94874.9, including a list of the contracting institutions, the number and general nature of complaints related to those institutions, and the number of complaints referred to another entity, resolved, and pending.

1. List of Contracting Institutions

Enclosed is a list of the independent institutions with which the Bureau has executed contracts. The Bureau also maintains a list of all institutions in which a contract has been entered on its website presently located at:

www.bppe.ca.gov/enforcement/compl_contr.shtml.

¹ CEC section 66010(b) defines independent institutions as nonpublic higher education institutions that grant undergraduate degrees, graduate degrees, or both, and are formed as nonprofit corporations in this state, and accredited by an agency recognized by the United States Department of Education.

In calendar year 2015, the Bureau entered into contracts with 96 independent institutions. For the 2016 calendar year, the number of contracts with independent institutions decreased to 88.

2. Number, Nature, Referrals and Status of Complaints

The Bureau makes every effort to work with the institutions to resolve all complaints. In addition to working with the institutions, the Bureau may refer the complaint to the accrediting body or other entity that may have jurisdiction with regard to the allegation(s) of the complaint.

The following tables summarize the number, nature, referrals, resolution, and pending status of the complaints for calendar years 2015 and 2016.

Calendar Year 2015

Number of Complaints Received	11
Nature of Complaints	<ul style="list-style-type: none"> • Advertisement • Discrimination • Educational Program/Instructor • Termination • Tuition Refund
Number of Complaints Referred to Another Entity	11*
Entity to Which Complaints Were Referred (and the Number of Complaints Referred)	<ul style="list-style-type: none"> • Institution*(11) • Western Association of Schools and Colleges (WASC) (5)** • California Acupuncture Board (1)** • United States Department of Education, Office of Civil Rights (OCR) (1)**
Number of Complaints Resolved	5 <ul style="list-style-type: none"> • Institution (4) • California Acupuncture Board (1)
Number of Complaints Pending	6 <ul style="list-style-type: none"> • WASC (5) • OCR (1)

* Referrals to the institution include Bureau staff working with institutional staff to gather information to resolve the complaint.

** Complaints unable to be resolved at the institutional level, or that fall under the jurisdiction of another agency are also forwarded to that agency for review/resolution.

Calendar Year 2016

Number of Complaints Received	14
Nature of Complaints	<ul style="list-style-type: none">• Tuition Refund• Advertising• Instruction• Administration
Number of Complaints Referred to Another Entity	14*
Entity to Which Complaints Were Referred	<ul style="list-style-type: none">• Institution*(14)
Number of Complaints Resolved	14*
Number of Complaints Pending	0

*Referrals to the institution include Bureau staff working with institutional staff to gather information to resolve the complaint.

Thank you for the opportunity to share this information. Should you have any questions please do not hesitate to contact me (916) 431-6905 or at Joanne.Wenzel@dca.ca.gov.

Sincerely,



Joanne Wenzel,
Chief
Bureau for Private Postsecondary Education

cc: Honorable Kevin de León, Senate President Pro Tempore
Honorable Anthony Rendon, Speaker of the Assembly
Senator Jerry Hill, Chair, Senate Committee on Business, Professions and Economic Development
Senator Ben Allen, Chair, Senate Committee on Education
Assembly Member Rudy Salas, Chair, Assembly Committee on Business and Professions
Assembly Member Jose Medina, Chair, Assembly Committee on Higher Education
Lark Park, Senior Advisor for Policy, Office of the Governor
Jolie Onodera, Deputy Secretary, Business Consumer Services, and Housing Agency
Tina Daley, Deputy Secretary, Business Consumer Services, and Housing Agency
Tiffany Garcia, Principle Program Budget Manager, Department of Finance
Jeffrey Mason, Chief Deputy Director, Department of Consumer Affairs

Enclosure

Bureau for Private Postsecondary Education
State Authorization Contracts for the Review of Complaints
Distribution List

ORIGINAL LETTER TO EACH OF THE FOLLOWING:

Ms. Diane F. Boyer-Vine
Legislative Counsel
California State Capitol, Room 3021, B-30
Sacramento, CA 95814
(1 original)

Mr. E. Dotson Wilson
Chief Clerk of the Assembly
State Capitol, Room 3196, E-24
Sacramento, CA 95814
(1 original)

Mr. Daniel Alvarez
Secretary of the Senate
State Capitol, Room 3044, E-22
Sacramento, CA 95814
(1 original)

COPY OF LEGISLATIVE COUNSEL'S LETTER TO EACH OF THE FOLLOWING:

Ms Camille Wagner, Legislative Affairs Secretary
Office of the Governor
State Capitol, First Floor, E-15
Sacramento, CA 95814
(1 copy)

Mr. Mac Taylor, Legislative Analyst
Legislative Analyst's Office
925 L Street, Suite 1000, B-29
Sacramento, CA 95814
(1 copy)

Secretary Alexis Podesta
Business, Consumer Services, and Housing Agency
915 Capitol Mall, Room 350A, C-14
Sacramento, CA 95814
(1 copy)

Ms. Sonya Logman, Deputy Secretary
Business and Consumer Relations
State, Consumer Services, and Housing Agency
915 Capitol Mall, Room 350A, C-14
Sacramento, CA 95814
(1 copy)

Ms. Christine Lally
Deputy Director, Board and Bureau Relations
Department of Consumer Affairs
1625 North Market Blvd., Suite S-308, B-03
Sacramento, CA 95834
(1 copy)

Mr. Adam Quiñonez, Deputy Director
Division of Legislative & Regulatory Review
Department of Consumer Affairs
1625 North Market Blvd., Suite S-204, B-03
Sacramento, CA 95834
(1 copy)

California State Library
Government Publications Section
914 Capitol Mall, E-29
Sacramento, CA 95814
(2 copies)

California State Archives
1020 O Street, D-15
Sacramento, CA 95814
(1 copy)

Depository Libraries (14)
(see list – next page)

California State University, Chico
Merriam Library
Government Publications Department
Chico, CA 95929-0295

Council of State Governments
P. O. Box 11910
Lexington, KY 40578-1910

Fresno County Free Library
Government Publications
2420 Mariposa Street
Fresno, CA 93721-2285

Library of Congress
Anglo-American Acquisition Division
Government Documents Section
101 Independence Avenue, S.E.,
Washington, D.C., 20540-4172

Los Angeles Public Library
Serials Division
630 West Fifth Street
Los Angeles, CA 90071-2002

San Diego Public Library
Science and Industry Department
820 E Street
San Diego, CA 92101-6478

San Diego State University
Malcolm A. Love Library
Government Publications & Maps Division
5500 Campanile Drive
San Diego, CA 92182-8050

San Francisco Public Library
Government Information Center
100 Larkin Street
San Francisco, CA 94102

Green Library, Receiving
Stanford University Libraries
557 Escondido Mall
Stanford, CA 94035

University of California, Berkeley
Government Documents Technical Services
250 Moffitt Library
Berkeley, CA 94720-6000

University of California, Davis
Shields Library
Government Information and Maps Department
Davis, CA 95616-5224

University of California, Los Angeles
Reference & Instructional Services Dept.
Young Research Library A4510
P. O. Box 951575
Los Angeles, CA 90095-1575

University of California, San Diego
Government Documents Unit
9500 Gilman Drive 0175P
La Jolla, CA 92093-0175

University of California, Santa Barbara
Library, Serials Receiving
Santa Barbara, CA 93106-9010

List of Institutions with Complaint Contracts with the Bureau for Private Postsecondary Education
December 31, 2015

American Baptist Seminary of the West
American Film Institute
American Conservatory Theater
American Jewish University
Art Center College of Design
Azusa Pacific University
Biola University
Brandman University
California Baptist University
California College of the Arts
California Institute of Integral Studies
California Institute of Technology
California Lutheran University
California Western School of Law
Chapman University
Charles R. Drew University of Medicine and Science
Claremont Graduate University
Claremont Lincoln University
Claremont School of Theology
Concordia University Irvine
Dell'Arte School of Physical Theatre
Dominican School of Philosophy and Theology
Dominican University of California
Fielding Graduate University
Fresno Pacific University
Fuller Theological Seminary
Graduate Theological Union
Harvey Mudd College
Hebrew Union college-Jewish Institute of Religion
Holy Names University
Hope International University
Horizon University
Humphreys College
John F. Kennedy University
John Paul the Great Catholic University
Keck Graduate Institute of Applied Life Sciences
La Sierra University

December 31, 2015

Laguna College of Art and Design
Life Pacific College
Loma Linda University
Loyola Marymount University
Marshall B. Ketchum University
Marymount California University
Menlo College
Mills College
Mount St. Mary's University
National University
Notre Dame de Namur University
Occidental College
Otis College of Art and Design
Pacific Oaks College
Pacific School of Religion
Pacific Union College
Palo Alto University
Pitzer College
Point Loma Nazarene University
Pomona College
Providence Christian College
Saint Mary's College of California
Samuel Merritt University
Sanford/Burnham Medical Research Institute
San Francisco Art Institute
San Francisco Conservatory of Music
San Francisco Theological Seminary
San Joaquin College of Law
Santa Clara University
Scripps College
Simpson University
Soka University of America
Southern California Institute of Architecture
Southern California University of Health Sciences
Southwestern law School
Stanford University
Starr King School for the Ministry
The Chicago School of Professional Psychology
The Kings University
The Master's College and Seminary
The Santa Barbara and Ventura Colleges of Law

December 31, 2015

The Wright Institute
Thomas Aquinas College
Thomas Jefferson School of Law
Touro University Worldwide
University of La Verne
University of Redlands
University of San Diego
University of San Francisco
University of Southern California
University of the Pacific
University of the West
Vanguard University of Southern California
West Coast Baptist College
Western University of Health Sciences
Westmont College
Whittier College
William Jessup University
Woodbury University

List of Institutions with Complaint Contract with the Bureau for Private Postsecondary Education
December 31, 2016

American Baptist Seminary of the West
American Film Institute
Academy for Jewish Religion California
Azusa Pacific University
Biola University
California Baptist University
California College of the Arts
California Institute of Integral Studies
California Institute of Technology
California Western School of Law
Chapman University
Church Divinity School of the Pacific
Claremont Graduate University
Claremont Lincoln University
Claremont School of Theology
Concordia University Irvine
Dell'Arte School of Physical Theatre
Dominican School of Philosophy and Theology
Dominican University of California
Fielding Graduate University
Fresno Pacific University
Fuller Theological Seminary
Golden Gate University
Graduate Theological Union
Hebrew Union college-Jewish Institute of Religion
Holy Names University
Hope International University
Horizon University
Humphreys College
John F. Kennedy University
John Paul the Great Catholic University
Keck Graduate Institute of Applied Life Sciences
La Sierra University
Laguna College of Art and Design
Life Pacific College
Lincoln University
Loma Linda University

Loyola Marymount University
Marshall B. Ketchum University
Marymount California University
Menlo College
Mills College
Mount St. Mary's University
National University
Notre Dame de Namur University
Occidental College
Pacific Oaks College
Pacific School of Religion
Pacific Union College
Palo Alto University
Pepperdine University
Phillips Graduate Institute
Point Loma Nazarene University
Pomona College
Providence Christian College
Saint Mary's College of California
Samuel Merritt University
Sanford/Burnham Medical Research Institute
San Francisco Conservatory of Music
San Francisco Theological Seminary
San Joaquin College of Law
Scripps College
Simpson University
Soka University of America
Southern California Institute of Architecture
Southern California University of Health Sciences
Southwestern law School
Stanford University
Starr King School for the Ministry
The Chicago School of Professional Psychology
The Kings University
The Master's College and Seminary
The Santa Barbara and Ventura Colleges of Law
The Wright Institute
Thomas Aquinas College
Thomas Jefferson School of Law
Touro University Worldwide
University of Antelope Valley

University of La Verne
University of Redlands
University of San Francisco
University of Southern California
University of the Pacific
University of the West
Vanguard University of Southern California
West Coast Baptist College
Westmont College
Whittier College
William Jessup University
Woodbury University