

Petition for Alternate Refund Calculation

Per Section 94921 of the California Private Postsecondary Education Act of 2009, Dev Bootcamp would like to petition the Bureau for Private Postsecondary Education to use an alternate method of calculating tuition refunds because of the unique way in which the educational program is structured. More specifically, Dev Bootcamp's 18-week Web Development program is a hybrid delivery method: the first nine weeks of the program are delivered remotely via distance education and the second nine weeks of the program delivery on-site at Dev Bootcamp's campus.

Under the pro-rata refund policy proscribed by Section 94920, the 60% period of attendance would occur during the first week of on-site instruction. As a result, any student who completed the first on-site week would be ineligible for any refund under the Act's refund policy. This result is not advantageous for a student who would have to decide to stay in the program or withdrawal after one week at the campus. Further, the distance education portion is an asynchronous, part-time experience, with student expected to do 15 hours of work per week. In comparison, the on-site instructional program is full-time, immersive instruction of 37.5 hours per week.

In consideration of Dev Bootcamp's hybrid program, the institution created a refund policy that is more advantageous and consumer friendly to the student.

Distance Education

During each of the first nine weeks of distance education, the student is charged \$200 per week, regardless of the student's last day of attendance in the particular week. Upon withdraw, Dev Bootcamp totals the number of weeks attended times \$200, plus the \$250 nonrefundable deposit. The result is exceeding more favorable to the student than a day-by-day pro rata refund.

If a student withdrew at the end of the ninth week of the distance education portion of the program, the institution would only keep \$2,050.00. As Dev Bootcamp San Francisco's current tuition is \$13,950.00, the student would receive a refund of \$11,900.00. This amount is compared to Section 94920's pro rata calculation that would have the institution retaining \$7,099.90, with a student refund of \$6,850.10.

On-Site Instruction

The on-site instruction is nine weeks.

A student who withdraws any time during the first three weeks of on-site instruction receives the same refund as a student withdrew at the end of the distance education portion. In other words, the student can withdraw at any time during the first three weeks and receive a refund of \$11,900.

- Week 1: Student receives \$11,900.00
- Week 2: Student receives \$11,900.00
- Week 3: Student receives \$11,900.00

Starting the fourth week through the ninth week of on-site instruction, Dev Bootcamp performs a weekly pro-rata calculation based on the nine week instructional period, regardless of which day the student withdrew in the week.

- Week 4: Student receives 5/9 (\$6,611.11 refund, of \$11,900 on-site starting amount)
- Week 5: Student receive 4/9 (\$5,288.88 refund, of \$11,900 on-site starting amount)
- Week 6: Student receive 3/9 (\$3,966.66 refund, of \$11,900 on-site starting amount)
- Week 7: Student receive 2/9 (\$2,644.44 refund, of \$11,900 on-site starting amount)
- Week 8: Student receive 1/9 (\$1,322.22 refund, of \$11,900 on-site starting amount)
- Week 9: Student receives \$0 refund