

# Bureau Operations Update

## Enforcement

<b>Complaint Backlog – September Month End</b>	1028 Pending
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<b>Compliance Inspection Progress - September Month End</b>	995 Completed to Date
	912 Announced
	83 Unannounced

<b>Operating Educational Institution Without Proper Approval Letter – 14/15 Fiscal Year</b>	27 Letters Sent (Results below)
	6 Exempt
	5 Approved to Operate/Obtained Compliance
	4 Transferred
	4 Citations Issued
	4 Closed
	3 Applications filed/Pending Approval
	1 Dismissed

## Licensing

<b>Application Backlog (Initial) – September Month End</b>	49 Pending
	135 Under Review

<b>Application Backlog (Renewal) – September Month End</b>	110 Pending
	128 Under Review

<b>Non-Substantive Changes – September Month End</b>	491 In Process
	182 Pending
	673 Total

## STRF

<b>STRF Claim Backlog – September Month End</b>	244 Pending Assignment (176 Corinthian, 68 other)
	56 Pending Loan Discharge
	22 Under Review