



Bureau for Private Postsecondary Education
Notice of Advisory Committee Meeting and Agenda

Tuesday, August 20, 2024, 9:30 a.m.

NOTE: The Bureau for Private Postsecondary Education will hold a public meeting via the WebEx platform in accordance with Government Code section 11123.2. Pursuant to Government Code section 11123.5(f), the Bureau is also providing the following location for members of the public to participate via WebEx:

1625 North Market Blvd., Rm 220
Sacramento, CA 95834

INSTRUCTIONS FOR OBSERVATION VIA WEBCAST:

Webcast of the meeting will be available at 9:30 a.m. on August 20, 2024, and viewable at <https://thedcapage.blog/webcasts>.

FOR PARTICIPATION VIA WEBEX, PLEASE LOG ON TO THIS WEBSITE:

<https://dca-meetings.webex.com/dca-meetings/j.php?MTID=mea6c8838c266133b111e7bbac5f2d4af>

Event Number: 2485 607 9489 Event Password: BPPE820

The preferred audio connection is via phone bridge. The phone number and access code will be provided as part of your connection to the meeting. General instructions for using WebEx can be found at the end of the agenda.

Important Notices to the Public: The Advisory Committee Meeting is open to the public. Members of the public may, but are not obligated to, provide their names or personal information as a condition of observing or participating in the meeting. When signing into the WebEx platform, participants may be asked for their name and email address. Participants who choose not to provide their names will need to provide a unique identifier such as their initials or another alternative, so that the meeting moderator can identify individuals who wish to make public comment; participants who choose not to provide their email address may utilize a fictitious email address like in the following sample format: XXXXX@mailinator.com.

The Advisory Committee Meeting is accessible to the physically disabled. A person who needs a disability-related accommodation or modification in order to participate in the meeting may make a request by contacting Richie Barnard at (279) 666-5875, by emailing richie.barnard@dca.ca.gov or sending a written request to the Bureau for Private Postsecondary Education, P.O. Box 980818, West Sacramento, CA 95798-0818. Providing your request at least five business days before the meeting will help ensure availability of the requested accommodation.

Discussion and action may be taken on any item on the agenda. The time and order of agenda items are subject to change at the discretion of the Chair. In the event a quorum of the committee is unable to attend the meeting, or the committee is unable to maintain a quorum once the meeting is called to order, the members present may, at the chair's discretion, continue to discuss items from the agenda and make recommendations to the full committee at a future meeting.

Government Code section 11125.7 provides the opportunity for the public to address each agenda item during discussion or consideration by the committee or prior to the committee taking any action on said item. Members of the public will be provided appropriate opportunities to comment on any issues before the Advisory Committee, but the chair may, at the chair's discretion, apportion available time among those who wish to speak. If public comment is not specifically requested, members of the public should feel free to request an opportunity to comment. Individuals may present to the Advisory Committee on items not on the agenda, however, the committee can neither discuss nor take official action on these items at the time of the same meeting (Government Code sections 11125, 11125.7(a)). The Advisory Committee plans to webcast this meeting at <https://thedcapage.blog/webcasts>. Webcast availability cannot, however, be guaranteed due to limited resources or technical difficulties. The meeting will not be cancelled if webcast is not available. Using the WebEx link will allow for participation and observation with closed captioning.

Agenda

The public may provide appropriate comment on any issue before the Advisory Committee at the time the item is discussed. If public comment is not specifically requested, members of the public should feel free to request an opportunity to comment.

1. Welcome, Introductions, and Establishment of a Quorum
2. Public Comment on Items not on the Agenda (Note: The Advisory Committee may not discuss or take action on any matter raised during this public comment section, except to decide whether to place the matter on the agenda of a future meeting (Government Code Sections 11125 and 11125.7(a))
3. Review and Approval of May 15, 2024, Advisory Committee Meeting Minutes
4. Remarks by a Representative of the Department of Consumer Affairs, which may include updates pertaining to the Bureau's Operations, Human Resources, Department's Administrative Services, Enforcement, Information Technology, Communications and Outreach, as well as Regulatory and Policy Matters
5. Bureau Operations Update and Discussion related to the following:
 - a. IT System Project
 - b. Licensing Report
 - c. Quality of Education Report
 - d. Annual Report Update
 - e. Compliance and Discipline Report
 - f. Complaint and Investigation Report
 - g. Office of Student Assistance and Relief (OSAR) Report
 - h. Student Tuition Recovery Fund (STRF) Report

6. Status Update and Discussion on Regulatory Proposals
 - a. Proposed Section 100 corrections to Applications for Verification of Exempt Status (5 CCR section 71395, CEC Sections 94874, 94874.7, 94877)
7. Future Agenda Items
8. Adjournment

Bureau for Private Postsecondary Advisory Committee Meeting

August 20, 2024

9:30 am until completion of business



1. Welcome, Introductions, and Establishment of a Quorum

Members:

- Leigh Ferrin, Chair
- Tess Dubois-Carey, Vice Chair
- Robert Boykin
- Kansen Chu
- Melanie Delgado
- Joseph Holt
- Robyn Smith
- Tracy Tambascia
- Senator Angelique Ashby
- Assemblymember Mike Fong



2. Public Comment on Items not on the Agenda

(Note: The Advisory Committee may not discuss or take action on any matter raised during this public comment section, except to decide whether to place the matter on the agenda of a future meeting (Government Code Sections 11125 and 11125.7(a))



3. Review and Approval of
May 15, 2024, Advisory
Committee Meeting Minutes





Advisory Committee Meeting Minutes Wednesday, May 15, 2024

WebEx Meeting

Advisory Committee Members in Attendance

Leigh Ferrin
Robyn Smith
Tess Dubois-Carey
Tracy Tambascia
Melanie Delgado
Joseph Holt
Robert Boykin

Committee Members Absent

Kansen Chu
Assemblymember Mike Fong
Senator Angelique Ashby

Bureau for Private Postsecondary Education (Bureau) and Department of Consumer Affairs (DCA) Staff in Attendance

Deborah Cochrane, Bureau Chief
Linh Nguyen, DCA Legal Counsel
Elizabeth Elias, Deputy Bureau Chief
Manila Vongmany, Deputy Bureau Chief
Greg Donkerbrook, Bureau Licensing Chief
Daniel Rangel, Bureau Enforcement Chief
Ebony Santee, Bureau Education Administrator
Scott Valverde, Office of Student Assistance and Relief Chief
Yvette Johnson, Bureau Administration Chief
David Dumble, Bureau Legislative/Regulation Specialist
Korrina Moreno, DCA Representative
Jason Piccione, DCA Chief Information Officer

Agenda #1 - Welcome, Introductions, and Establishment of a Quorum

Committee Chair, Leigh Ferrin, called the meeting to order.

Deborah Cochrane, Bureau Chief, reported on two new positions at the Bureau. She stated that Elizabeth Elias is the new Deputy Bureau Chief over enforcement, and Manila Vongmany is the new Deputy Bureau Chief over administration and licensing.

Agenda #2 - Public Comment on Items not on the Agenda

No public comment.

Agenda #3 - Review and Approval of November 8, 2024, Advisory Committee Meeting Minutes

Public Comment

No public comment.

Tess Dubois-Carey moved to approve the February 7, 2024, meeting minutes; Melanie Delgado seconded the motion.

Vote

(Tess Dubois-Carey: Aye; Tracy Tambascia: Aye; Melanie Delgado: Aye; Joseph Holt: Aye; Robert Boykin: Aye; Leigh Ferrin: Aye)

The motion passed.

Agenda #4 - Remarks by Representative of the Department of Consumer Affairs

Korrina Moreno provided an update on the Department of Consumer Affairs (Department).

Ms. Moreno welcomed new Committee members Senator Angelique Ashby and Robyn Smith.

Ms. Moreno reported that the next Board Member Orientation Training (BMOT) will be held virtually on June 18, 2024. She reminded members that BMOT must be completed within one year of appointment or reappointment. She added that BMOT will be held virtually again on October 22, 2024, and members can register for the training via the Learning Management System (LMS).

Public Comment

No public comment.

Agenda #5 – Bureau Operations Update and Discussion

Update on the Bureau’s IT System Project

Jason Piccione, DCA Chief Information Officer, provided an update on the Bureau’s IT system project.

He reported that the team has been focusing on data conversion planning and refinement, as well as testing business functions and design refinements. He noted that the target date to complete data conversion is still set for the Fall of 2024.

Public Comment

No public comment.

Licensing Report

Greg Donkerbrook, Bureau Licensing Chief, reported on the Licensing Unit. He outlined Attachment 5(b).

Ms. Ferrin commented on the reporting of the chess clock analysis. She stated it is very helpful to have insight into the time an application is pending with an institution or Bureau staff.

Mr. Holt thanked staff for reporting on the licensing applications chess clock analysis. He asked if the analysis must be completed manually and if it is labor intensive or if it can be completed more systematically. Mr. Donkerbrook responded that the analysis is currently labor intensive, but the new IT system may provide the ability for the process to become more streamlined. Mr. Holt asked if that ability has been included as a design principle in the new system. Mr. Donkerbrook responded that he did not think a specific chess clock analysis function is being built into the new system, but with improved tracking capabilities, it should be less labor-intensive to conduct the analysis. Mr. Holt suggested implementing a standard chess clock analysis workflow that is initiated based on a set time an application has been pending.

Public Comment

One member of the public provided a comment.

Quality of Education Report

Ebony Santee, Bureau Education Administrator, reported on the Quality of Education Unit (QEU). She outlined Attachment 5(c).

Public Comment

No public comment.

Annual Report (AR) Report

Elizabeth Elias, Bureau Deputy Chief, reported on the Annual Report Unit. She outlined Attachment 5(d).

Ms. Elias noted that the Annual Report online portal will open in August 2024, and the 2023 Annual Report submissions are due by December 1, 2024.

Public Comment

No public comment.

Compliance and Discipline Report

Ms. Elias reported on the Compliance and Discipline Unit. She outlined Attachment 5(e).

Public Comment

No public comment.

Complaint and Investigation Report

Daniel Rangel, Bureau Enforcement Chief over complaints and investigations, reported on the Complaint and Investigation Unit. He outlined Attachment 5(f).

Robyn Smith thanked staff for their hard work in reducing the number of pending complaints.

Mr. Holt suggested tracking whether a complaint is being held up with Bureau staff internally or pending a response from the complainant or an institution. He stated that analysis could provide a better understanding of the older pending complaints.

Public Comment

No public comment.

Office of Student Assistance and Relief (OSAR) Report

Scott Valverde, OSAR Chief, reported on the OSAR Unit. He outlined Attachment 5(g).

Ms. Delgado encouraged OSAR to reach out to county child welfare organizations or reach out to foster care ombudsman. She stated that foster care youth often get overlooked but could benefit from the information OSAR has to offer. She added that older youth who are preparing to transition out of foster care and are looking at attending college would especially benefit from the information.

Public Comment

No public comment.

Student Tuition Recovery Fund (STRF) Report

Yvette Johnson, Bureau Administration Chief, provided a report on STRF. She covered Attachment 5(h).

Public Comment

No public comment.

Agenda Item #6 - Status Updates and Discussion on Regulatory Proposals

David Dumble, Bureau Legislative/Regulation Specialist, provided a status update on Bureau regulatory matters. He outlined the Bureau Regulations Tracker in the meeting materials.

Mr. Dumble announced that he is retiring and will not be participating in future Committee meetings. He stated that it has been a pleasure to work with the Committee. Ms. Ferrin thanked Mr. Dumble for his contributions. Ms. Cochrane pointed out Mr. Dumble's outstanding accomplishment in ushering through the completion of ten regulatory packages in his short amount of time at the Bureau.

Public Comment

No public comment.

Agenda #7 – Foundation for California Community Colleges Report and Bureau Recommendations on Fees and Financial Stability

Ms. Cochrane outlined the letter titled Bureau for Private Postsecondary Education – Fee Recommendations provided in the meeting materials.

Ms. Cochrane explained that the Bureau entered into an interagency agreement with the Foundation for California Community Colleges (FoundationCCC) to explore issues and potential revenue sources beyond the typical licensing fee models that have previously been proposed.

Joseph Quintana, FoundationCCC COO, provided a brief introduction of FoundationCCC, and welcomed Sarah Billingsley, FoundationCCC, to provide details on the approach and research methodology used in the report.

Ms. Billingsley referenced the slides in the meeting packet and detailed the approach and methodology used in the report. She introduced Amy Supinger, Supinger Strategies, Inc., to provide a synopsis of the report.

Ms. Supinger provided an overview of FoundationCCC's recommendations included in the report.

Ms. Cochrane outlined Bureau recommendations based on input from FoundationCCC's report. She also covered potential alternative annual fee structures.

Ms. Ferrin and Mr. Holt commended FoundationCCC for the report.

Mr. Holt thanked the Bureau for the different annual fee alternative suggestions. He commented that the highest sensitivity from the institutional perspective is an increase in fees. He noted that the transparency and details in the alternative fee structures are helpful to institutions to understand what might change. He expressed appreciation for the creative areas outside of annual fees to pursue.

Ms. Delgado echoed all the previous compliments of the report and recommendations. She stressed the importance of remembering the primary purpose of the STRF fund in protecting students when considering drawing resources from the STRF fund to cover administrative costs. Ms. Ferrin added that it will be important to be clear and concise when considering how to distribute funds to avoid the potential for using funds in a way that was not initially intended.

Ms. Smith also gave appreciation for the hard work put into the report and the Bureau's recommended compromising solutions. She stated that she strongly supports using STRF funds to pay for transcript processing and STRF and OSAR administrative costs. She noted the importance of STRF applications being processed as quickly as possible to assist students recover from financial loss. She added that she realized the amount students would need to pay may increase, but it would be a good compromise to ensure STRF and OSAR are funded to benefit students.

Ms. Smith expressed concern that the proposed fee increases are not enough to cover the full amount the Bureau needs. She noted that most for-profit licensed businesses pay fees to fund agencies for licensure programs and oversight. She added that moving away from that model to require taxpayer funding would need justification. She stated that it would be helpful for the Bureau to collect more information on school revenues and particularly profits. She supported having some type of process in place to validate revenues reported by institutions. She continued it would be useful to determine what institutions can and can't afford by collecting information on how much institutions are spending on services, advertising, recruiting, executive compensation, and how much is being paid out to shareholders or owners. She noted that information is necessary to determine if some portion of the Bureau's oversight expenses should be covered by the general fund.

Ms. Smith stated that the Bureau has been in existence in some form since the early 90's, and most of the time the Bureau has been funded by collecting fees from institutions. She stressed that students really need a strong and adequately resourced Bureau to protect them from unscrupulous institutions. She added that it also benefits legitimate institutions that are operating in good standing to not have to compete with institutions that are engaging in fraud or providing substandard education.

Ms. Tambascia gave appreciation for the thorough report and presentation. She asked, regarding out-of-state fees, if agencies in other states were reviewed to compare how fees are structured. Ms. Supinger stated that when looking at other states they found that California is in a unique situation. She explained that California is the only state that is not a member of the State Authorization Reciprocity Agreement (SARA). She stated that the Bureau's out-of-state fees are lower than the SARA agreement fees, indicating that the Bureau's out-of-state fees are too low.

Mr. Holt asked if when looking into other industries there were comparable fee structures in relation to percentage of revenue. He asked if the Bureau's fee structure is typical to other for-profit businesses that are paying corporate taxes and a percentage of revenue to a regulatory agency. Ms. Billingsley stated there was an effort to identify similar industries but were unable to find any. Mr. Holt pointed out that DCA fees for other licensees are typically a flat fee and not derivative of revenue. Ms. Supinger noted that there was an effort to find instances where industries were charged a fee and not individuals. She continued that they looked at the Gambling Control Commission and found that even in that industry individual owners of gambling establishments are paying a fee. She noted there was some thought on whether there

is a parallel and if it would be desired for individual owners of institutions to pay a fee separate from the institution. She added that there was reluctance to further consider that option.

Public Comment

No public comment.

Agenda #8 – Future Agenda Items

No future agenda items were suggested.

Public Comment

No public comment.

Agenda #9 – Adjournment

The meeting adjourned at 12:20 pm.

4. Remarks By A Representative Of The Department Of Consumer Affairs

(Note: May include updates pertaining to the Bureau's Operations, Human Resources, Department's Administrative Services, Fees, Enforcement, Information Technology, Communications and Outreach, as well as Regulatory and Policy Matters)



5. Bureau Operations Update and Discussion related to the following:

- a. IT System Project
- b. Licensing Report
- c. Quality of Education Report
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- f. Complaint and Investigation Report
- g. Office of Student Assistance and Relief (OSAR) Report
- h. Student Tuition Recovery Fund (STRF) Report



IT System Project



Licensing Unit

Q4, FY 2023-24

Bureau for Private Postsecondary Education
Advisory Committee Meeting
August 20, 2024



FY 2023/24 Q4 LICENSE APPLICATIONS – PENDING APPLICATIONS

| Application | Current Quarter | | | Fiscal Year 2023-24 | | | End of Quarter |
|---------------------------|-----------------|----------|-----------|---------------------|----------|-----------|----------------|
| | Received | Approved | Completed | Received | Approved | Completed | Total Pending |
| New Full Approval | 10 | 5 | 7 | 63 | 36 | 54 | 106 |
| New Acc Approval | 8 | 8 | 11 | 42 | 41 | 49 | 11 |
| Renewal Full | 20 | 24 | 28 | 80 | 73 | 92 | 98 |
| Renewal Accredited | 17 | 17 | 19 | 94 | 79 | 87 | 45 |
| Changes Full | 23 | 27 | 32 | 130 | 95 | 120 | 67 |
| Changes Accredited | 39 | 32 | 35 | 142 | 115 | 128 | 39 |
| Verification of Exemption | 89 | 57 | 79 | 317 | 234 | 324 | 39 |
| Out of State Registration | 18 | 20 | 21 | 81 | 68 | 74 | 15 |

FY 2023/24 Q4 APPLICATION TIMEFRAMES

| Application | Current Quarter | | | | Fiscal Year 2023-24 | |
|---------------------------|---------------------|----------------------|---------------------|----------------------|---------------------|----------------------|
| | Avg Days To Approve | Avg Days To Complete | Days to Approve Low | Days to Approve High | Avg Days To Approve | Avg Days to Complete |
| New Full Approval | 441 | 577 | 168 | 626 | 526 | 521 |
| New Acc Approval | 67 | 101 | 13 | 241 | 89 | 98 |
| Renewal Full | 433 | 494 | 69 | 1008 | 535 | 604 |
| Renewal Accredited | 239 | 233 | 33 | 979 | 205 | 199 |
| Changes Full | 195 | 194 | 7 | 386 | 154 | 174 |
| Changes Accredited | 43 | 85 | 1 | 1391 | 70 | 83 |
| Verification of Exemption | 30 | 31 | 0 | 239 | 40 | 41 |
| Out of State Registration | 48 | 54 | 7 | 250 | 41 | 45 |

FY 2023/24 Q4 LICENSE APPLICATIONS – SUMMARY (continued)

| Oldest Pending Full Applications (as of 7/1/2024) | | |
|---|------------|--|
| Oldest Full Apps Under Review: | 10/26/2020 | NOTE: Bureau is waiting on a deficiency response from institution. |
| Oldest Renewal Full Apps Under Review: | 7/16/2020 | NOTE: Bureau is waiting on updated signature from new owners. |

FY 2023/24 Q4 Statewide Population by Location Type & Approval Type

| Location Type for Approval to Operate | Main | Branch | Satellite | Total |
|---------------------------------------|------|--------|-----------|-------|
| | 971 | 344 | 499 | 1814 |

| Approval Types Population | ABMA (Accredited) | Full (Non-Accredited) | Conditional ^a | Provisional ^b | Out of State Registration |
|---------------------------|-------------------|-----------------------|--------------------------|--------------------------|---------------------------|
| | 425 | 522 | 1 | 27 | 113 |

^aConditional Approvals are issued for a period up to six months when minor deficiencies exist but the institution is substantially in compliance with the requirements of the laws and regulations (California Code of Regulations section 71400(d)(1)).

^bProvisional Approvals are issued to unaccredited institutions seeking approval to offer one or more-degree programs and must satisfy the requirements under California Education Code section 94885.5.

Licensing Workshops

- The Bureau offers online, interactive Licensing Workshops for Institutions to help them understand how to complete a first-time applications.
- Institutions may register on the Bureau's website:
https://www.bppe.ca.gov/schools/application_workshops.shtml

- FY 24/25 – Q1 Workshops

- July 23, 2024
- August 20, 2024
- September 24, 2024

| Prior Workshop Dates | Registrants | Participants |
|----------------------|-------------|--------------|
| April 23, 2024 | 41 | 46 |
| May 21, 2024 | 60 | 45 |
| June 18, 2024 | 44 | 23 |

Submit questions and/or comments to:

Gregory Donkerbrook

Bureau for Private Postsecondary Education

1747 N. Market Blvd, Suite 225

Sacramento, CA 95834

(916) 574-7216

gregory.donkerbrook@dca.ca.gov

QEU Statistics on Accreditation Tracking

Bureau for Private Postsecondary Education
Advisory Committee Meeting
August 20, 2024



Status of 1247 Institutions: CEC 94885.1 Schools

(Approved to Offer Degree Programs Prior to January 1, 2015)

| Outcome | Institution Count |
|----------------------------|-------------------|
| Accredited | 47 |
| Closed or Approval Expired | 49 |
| Exempt | 19 |
| On Approved Extension | 0 |
| Surrendered Degrees | 23 |
| Suspended Degrees | 4 |
| Total | 142 |

Status of 1247 Institutions: CEC 94885.5 Schools (Provisionally Approved for Degree Programs Since January 1, 2015)

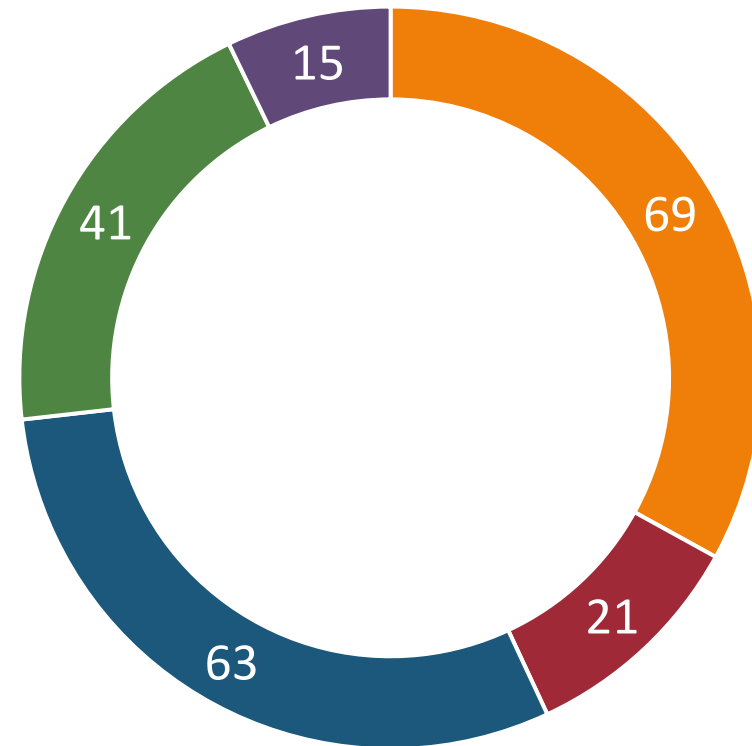
| Outcome | Institution Count |
|----------------------------|-------------------|
| Accredited | 22 |
| Closed or Approval Expired | 14 |
| Exempt | 2 |
| Surrendered Degrees | 18 |
| Suspended Degrees | 11 |
| Pursuing Accreditation | 27 |
| Total | 94 |

Outcomes of SB 1247 Institutions

Includes CEC 94885.1 and CEC 94885.5 institutions that have concluded their efforts to obtain accreditation; excludes institutions still pursuing accreditation.

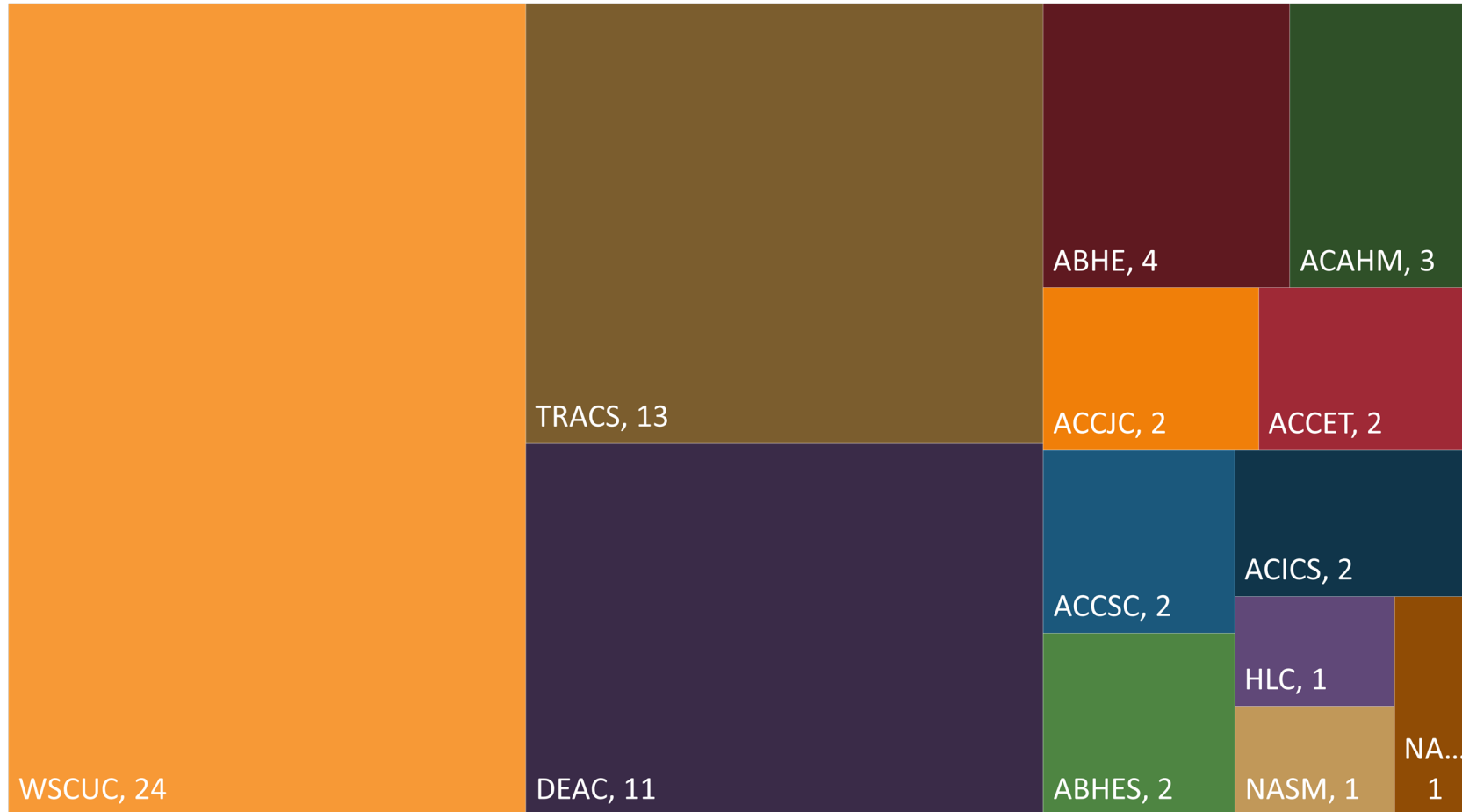
Total Institution Count: 209

- Obtained Accreditation
- Became Exempt
- Institution Closed
- Degree Programs Surrendered
- Degree Programs Suspended



Accreditors of Successful SB 1247 Institutions

Includes CEC 94885.1 and CEC 94885.5 institutions that obtained accreditation



- ABHE: Association for Biblical Higher Education
- ABHES: Accrediting Bureau of Health Education Schools
- ACAHM: Accrediting Commission for Acupuncture & Herbal Medicine
- ACCJC: Accrediting Commission for Community and Junior Colleges
- ACCET: Accrediting Council for Continuing Education & Training
- ACCSC: Accrediting Commission of Career Schools and Colleges
- ACICS: Accrediting Council for Independent Colleges and Schools
- HLC: Higher Learning Commission
- DEAC: Distance Education Accrediting Commission
- NASM: National Association of Schools of Music
- NAST: National Association of Schools of Theater
- TRACS: Transnational Association of Christian Colleges and Schools
- WSCUC: WASC Senior College and University Commission

Submit questions and/or comments to:

Ebony Santee

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1747 N. Market Blvd, Suite 225

Sacramento, CA 95834

(279)-895-6081

Ebony.Santee@dca.ca.gov

Annual Report Update Q4, FY 2023-2024

Bureau for Private Postsecondary Education
Advisory Committee Meeting
August 20, 2024



2023 Annual Report

- Portal opened on August 1, 2024
- **Report due December 1, 2024**
- Notification was sent to Institutions at the end of July.
- Notifications were sent to the Institution's physical and mailing address on record with the Bureau and by email to the person who submitted the 2022 Annual Report.
- **Reminder: Any changes to a physical or mailing address, contact person, agent for process and/or custodian of record must be updated timely. If your institution has had any recent changes, please reach out to the Licensing Unit at BPPE.Licensing@dca.ca.gov to update your information.**

2023 Annual Report Components

- Report Submission Must Include
 - ❖ PORTAL
 - Annual Report Data
 - School Performance Fact Sheets
 - 2022 Catalog
 - Enrollment Agreements
 - Graduate Identification Data
 - ❖ MAIL – HARD COPY
 - Financial Statements

School Performance Fact Sheet Workshops

- The Bureau offers School Performance Fact Sheet (SPFS) Workshops for Institutions to help them understand the Bureau's laws and regulations.
- Workshops are conducted in an online and interactive format.
- Institutions are encouraged to register online at the Bureau's website:
 - https://bppe.ca.gov/schools/school_perf_workshops.shtml
- Upcoming Workshops:
 - August 30, 2024
 - September 27, 2024
 - October 25, 2024
 - November 15, 2024

School Performance Fact Sheet Workshops FY 2023-2024

| Date | Attendees |
|-------------------|-----------|
| August 25, 2023 | 11 |
| October 6, 2023 | 4 |
| December 22, 2023 | 11 |
| January 26, 2024 | 25 |
| February 23, 2024 | 11 |
| March 29, 2024 | 11 |
| April 26, 2024 | 32 |
| May 17, 2024 | 27 |
| June 14, 2024 | 15 |

Submit questions and/or comments to:

Elizabeth Elias

Bureau for Private Postsecondary Education

1747 N. Market Blvd, Suite 225

Sacramento, CA 95834

(279) 212-1986

elizabeth.elias@dca.ca.gov

Compliance & Discipline Report Q4, FY 2023-2024

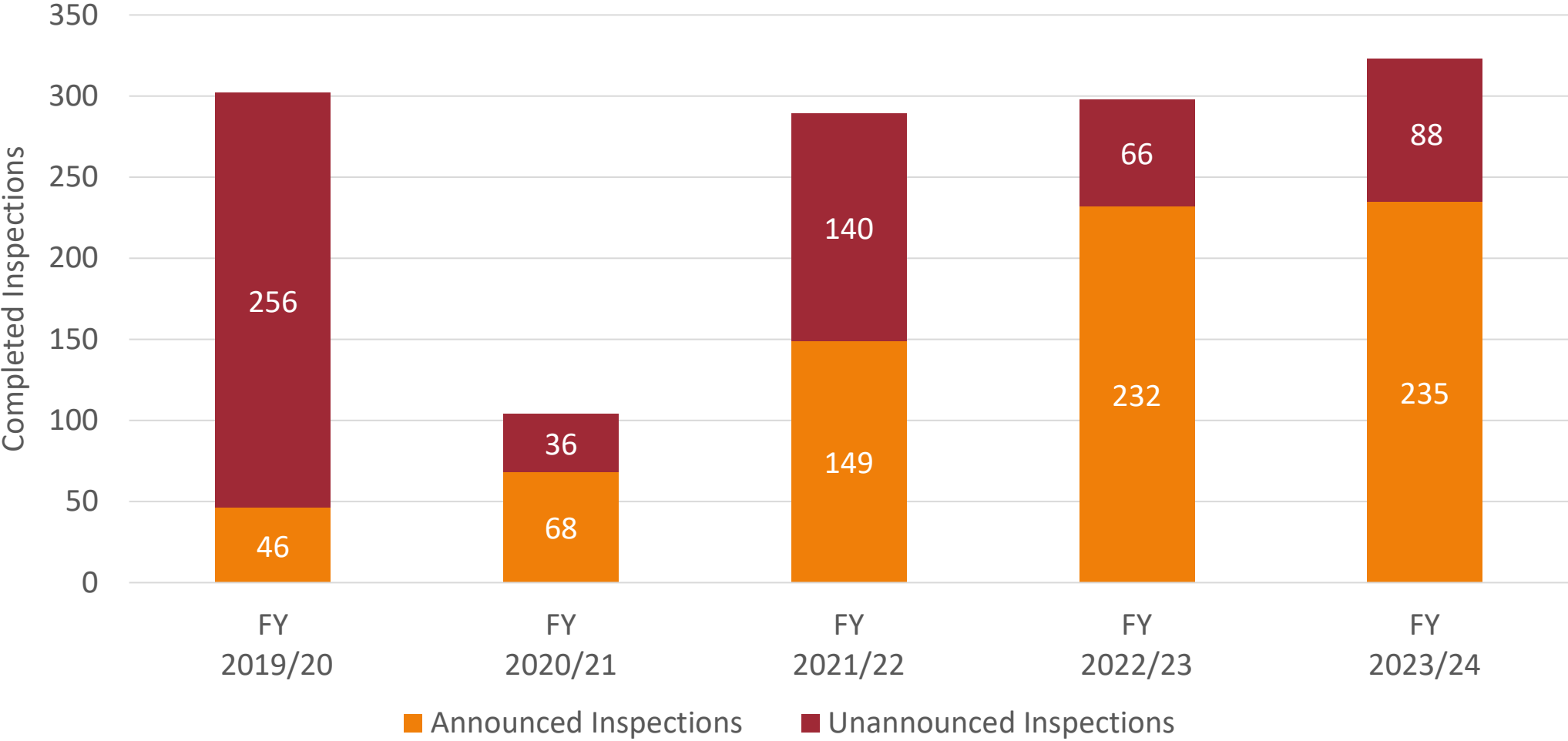
Bureau for Private Postsecondary Education
Advisory Committee Meeting
August 20, 2024



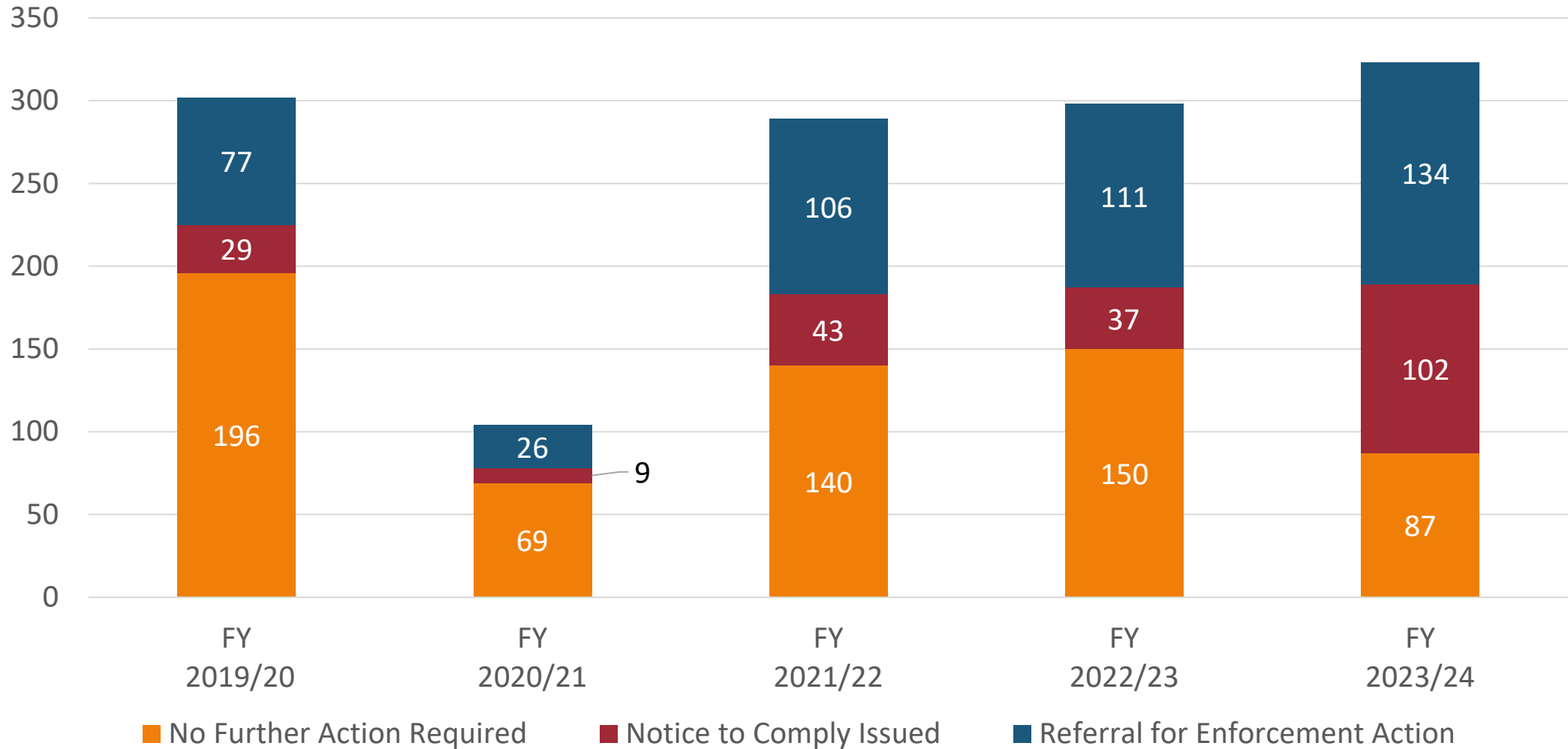
Inspections

| INSPECTIONS | FY 2019/20 | FY 2020/21 | FY 2021/22 | FY 2022/23 | FY 2023/24 | | | | |
|-------------------------|---------------|---------------|---------------|---------------|---------------|----|-----|----|------------|
| | YTD | YTD | YTD | YTD | Q1 | Q2 | Q3 | Q4 | YTD |
| Total Inspections | 302 | 104 | 289 | 298 | 63 | 68 | 100 | 92 | 323 |
| Announced Inspections | 46 | 68 | 149 | 232 | 51 | 52 | 74 | 58 | 235 |
| Unannounced Inspections | 256 | 36 | 140 | 66 | 12 | 16 | 26 | 34 | 88 |

Inspections by Type



Inspection Results



Compliance Workshops

- The Bureau offers Compliance Workshops for Institutions to help them understand the Bureau's laws and regulations.
- Workshops are held monthly and are conducted in an online and interactive format.
- Institutions are encouraged to register online at the Bureau's website:
https://bppe.ca.gov/enforcement/compliance_workshops.shtml
- Upcoming Workshops
 - September 19, 2024
 - October 16, 2024
 - November 7, 2024

| Compliance Workshop Attendance | |
|--------------------------------|-----------|
| Workshop Date | Attendees |
| July 2023 | 26 |
| August 2023 | 31 |
| September 2023 | 16 |
| October 2023 | 27 |
| November 2023 | 27 |
| December 2023 | 23 |
| January 2024 | 22 |
| February 2024 | 38 |
| March 2024 | 14 |
| April 2024 | 40 |
| May 2024 | 48 |
| June 2024 | 41 |

Enforcement Actions Resulting from an Accusation

| Actions Taken | FY 19/20 | FY 20/21 | FY 21/22 | FY 22/23 | FY 2023 -2024 | | | | |
|--|-----------|-----------|-----------|-----------|---------------|----------|----------|----------|----------|
| | YTD | YTD | YTD | YTD | Q1 | Q2 | Q3 | Q4 | YTD |
| Default: Revocation | 1 | 7 | 7 | 5 | 0 | 0 | 1 | 0 | 1 |
| PC 23 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 |
| Proposed Decision (Hearing Outcome): Order to Comply | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 |
| Proposed Decision (Hearing Outcome): Probation Granted | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Proposed Decision (Hearing Outcome): Revocation | 1 | 1 | 0 | 3 | 0 | 0 | 0 | 0 | 0 |
| Rejected by DAG | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |
| Stipulated Settlement: Probation | 6 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 |
| Stipulated Settlement: Surrender | 3 | 4 | 2 | 0 | 0 | 0 | 0 | 1 | 1 |
| Stipulated Settlement: Revocation | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 2 |
| Stipulated Settlement: Public Repeal | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Withdrawn By Bureau: Citation Issued | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Withdrawn by Bureau: Violations Resolved | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| Withdrawn by Bureau: Renewal Granted | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Actions Taken: | 13 | 15 | 11 | 14 | 1 | 0 | 1 | 2 | 4 |

Enforcement Actions Resulting from a Statement of Issues

| Actions Taken | FY 2019/20 | FY 2020/21 | FY 2021/22 | FY 2022/23 | FY 2023/24 | | | | |
|---|------------|------------|------------|------------|------------|----------|----------|----------|----------|
| | YTD | YTD | YTD | YTD | Q1 | Q2 | Q3 | Q4 | YTD |
| In-House Default: Denial Upheld | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Proposed Decision (Hearing Outcome): Denial Upheld | 3 | 0 | 2 | 3 | 0 | 0 | 0 | 0 | 0 |
| Proposed Decision (Hearing Outcome): Conditional Approval Granted | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Stipulated Settlement: Denial Upheld (School Closure) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Stipulated Settlement: Conditional Approval Granted | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Stipulated Settlement: Probation Extended | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 |
| Withdrawn: Approval Granted (Mitigation Satisfied Deficiencies) | 13 | 3 | 1 | 4 | 0 | 0 | 0 | 1 | 0 |
| Withdrawn: Denial Upheld (Appeal Withdrawn by Institution) | 5 | 6 | 2 | 1 | 1 | 0 | 0 | 0 | 1 |
| Withdrawn: Exempt Institution | 1 | 2 | 0 | 0 | 0 | 0 | 1 | 0 | 1 |
| Withdrawn: Approval Granted (Citation Issued) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 |
| Total Actions Taken: | 23 | 11 | 5 | 8 | 1 | 0 | 2 | 2 | 5 |

Additional Enforcement Actions

| | FY 2019/20 | FY 2020/21 | FY 2021/22 | FY 2022/23 | FY 2032/24 | | | | |
|------------------------------|---------------|---------------|---------------|---------------|---------------|----|----|----|----------|
| | YTD | YTD | YTD | YTD | Q1 | Q2 | Q3 | Q4 | YTD |
| Emergency Decisions | 2 | 1 | 0 | 2 | 0 | 0 | 1 | 0 | 1 |
| Automatic Suspensions | 4 | 10 | 4 | 1 | 0 | 1 | 1 | 0 | 2 |

Open Cases at the Attorney General's Office Pending Disciplinary Action

| As of 6/30/2024 | Total Cases Transmitted (Number of Cases the Bureau has initiated Disciplinary Action) | Total Cases Filed (Cases Pending Adjudication and Public) |
|----------------------------|---|--|
| Accusations | 15 | 7 |
| Statement of Issues | 9 | 5 |
| Totals: | 24 | 12 |

Citations Issued

| | FY 2019/20 | FY 2020/21 | FY 2021/22 | FY 2022/23 | FY 2023/24 | | | | |
|-------------------------------------|---------------|---------------|---------------|---------------|------------|----|----|----|------------|
| | YTD | YTD | YTD | YTD | Q1 | Q2 | Q3 | Q4 | YTD |
| Citations Issued¹ | 333 | 280 | 146 | 150 | 61 | 53 | 75 | 88 | 277 |
| Number of Schools Cited | 325 | 273 | 144 | 147 | 61 | 53 | 74 | 84 | 272 |

¹Common Violations Cited

- Unlicensed Activity – An institution without Bureau approval to operate.
- Failure to submit annual fees.
- Failure to submit student tuition recovery fund assessments.
- Failure to submit the annual report.
- Failure to submit school performance fact sheets.

Disciplinary Actions by Month



BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR
DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION
1747 N. Market Blvd., Suite 225, Sacramento, CA 95834
P (916) 574-8900 | Toll-Free (888) 370-7589 | www.bppe.ca.gov



BUREAU FOR PRIVATE POSTSECONDARY EDUCATION DISCIPLINARY ACTIONS – JULY 2022

This notice displays Institutions who have had disciplinary actions filed and taken by the Bureau during July 2022. To view documents related to a disciplinary action, please follow the directions listed below:

1. Visit www.bppe.ca.gov.
2. Select [Enforcement](#) from the top menu.
3. Then select [Disciplinary Actions](#).
4. Find the Institution's name. Institutions are listed in alphabetical order.
5. Documents listed below the Institution's name include information regarding the cause(s) for violations and the disciplinary orders issued.

https://www.bppe.ca.gov/enforcement/disciplinary_actions.shtml

| DISCIPLINARY ACTION FILED | |
|----------------------------|--------------------------------|
| Institution Name: | California Vocational Academy |
| Institution Code: | 41462892 |
| Case Number: | BPPE22-043 |
| Date Filed: | July 14, 2022 |
| Date Served: | July 15, 2022 |
| Disciplinary Action Filed: | Accusation |
| Institution Name: | Deep Creek Construction School |
| Institution Code: | 3604681 |
| Case Number: | BPPE21-550 |
| Date Filed: | July 20, 2022 |
| Date Served: | July 27, 2022 |
| Disciplinary Action Filed: | Accusation |
| Institution Name: | South Bay Massage College |
| Institution Code: | 1936381 |
| Case Number: | BPPE21-384 |
| Date Filed: | July 8, 2022 |
| Date Served: | July 8, 2022 |
| Disciplinary Action Filed: | Accusation |

Submit questions and/or comments to:

Elizabeth Elias

Bureau for Private Postsecondary Education

1747 N. Market Blvd, Suite 225

Sacramento, CA 95834

(279) 212-1986

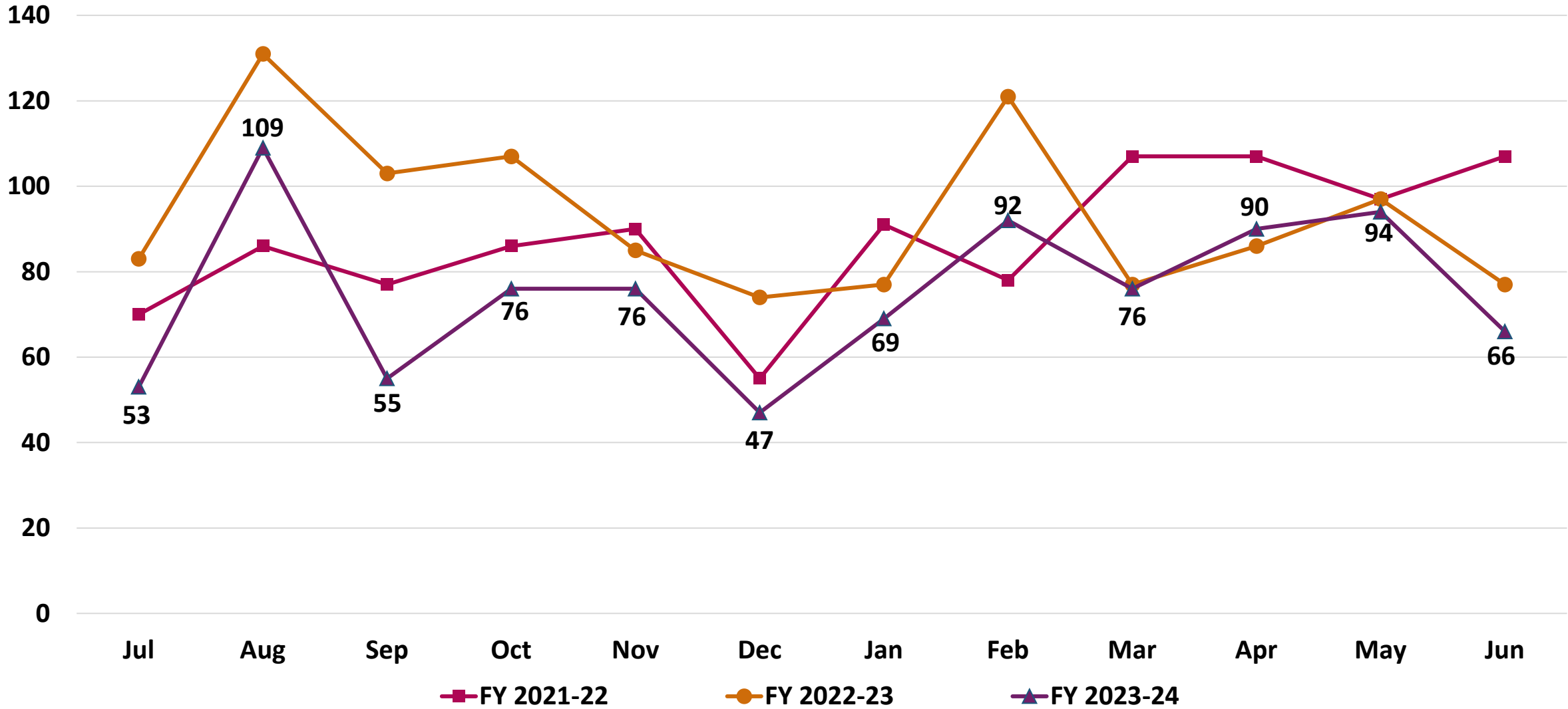
elizabeth.elias@dca.ca.gov

Complaint Investigation Report Q4, FY 2023-2024

Bureau for Private Postsecondary Education
Advisory Committee Meeting
August 20, 2024

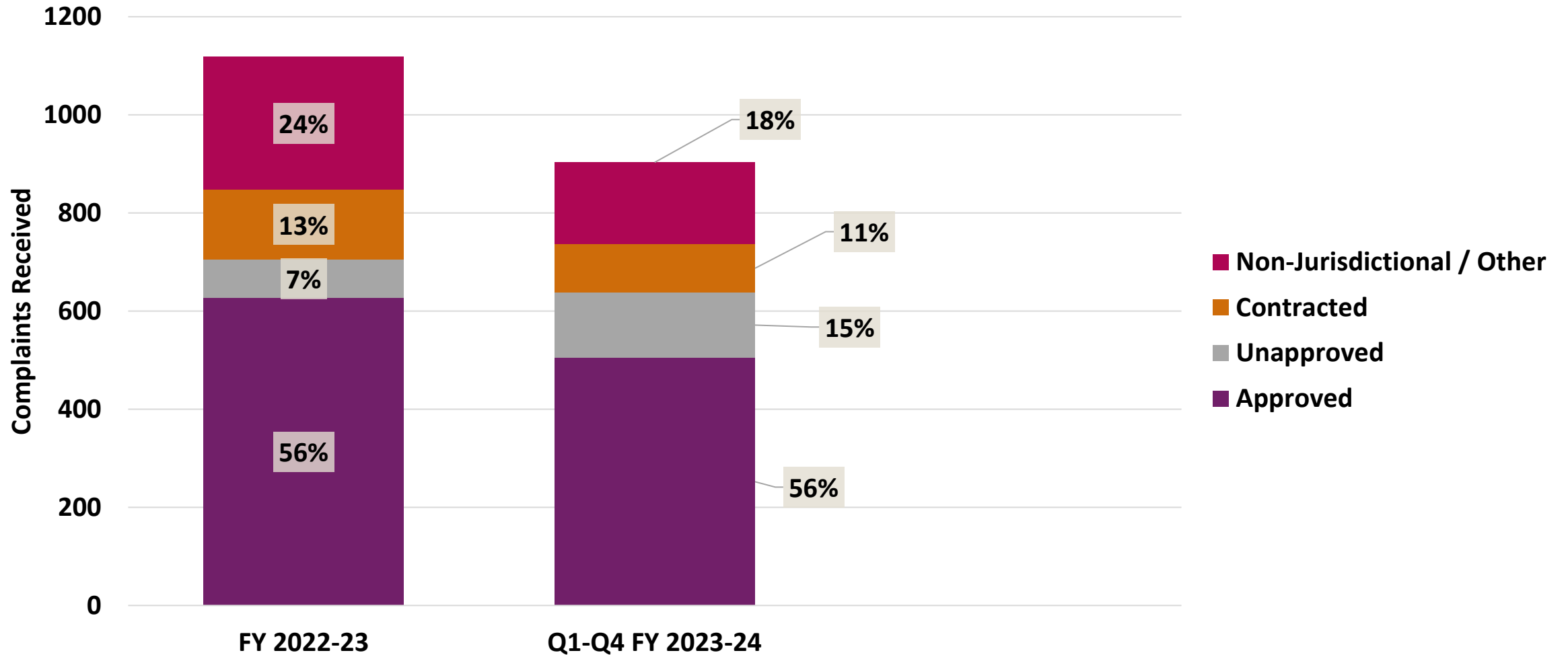


Complaints Received: FY 2021-22 to Q1-Q4 FY 2023-24

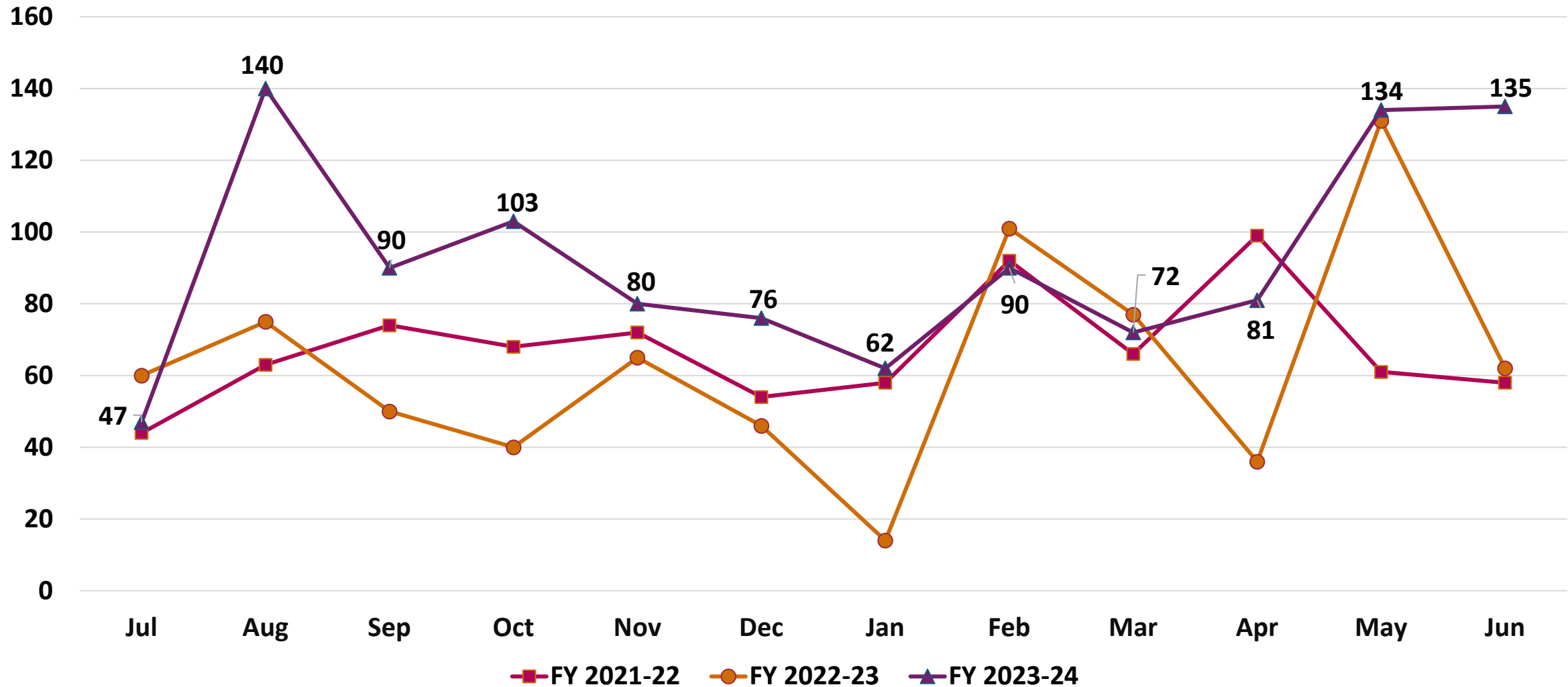


Complaints Received by School Status

FY 2022-23 and Q1-Q4 FY 2023-24

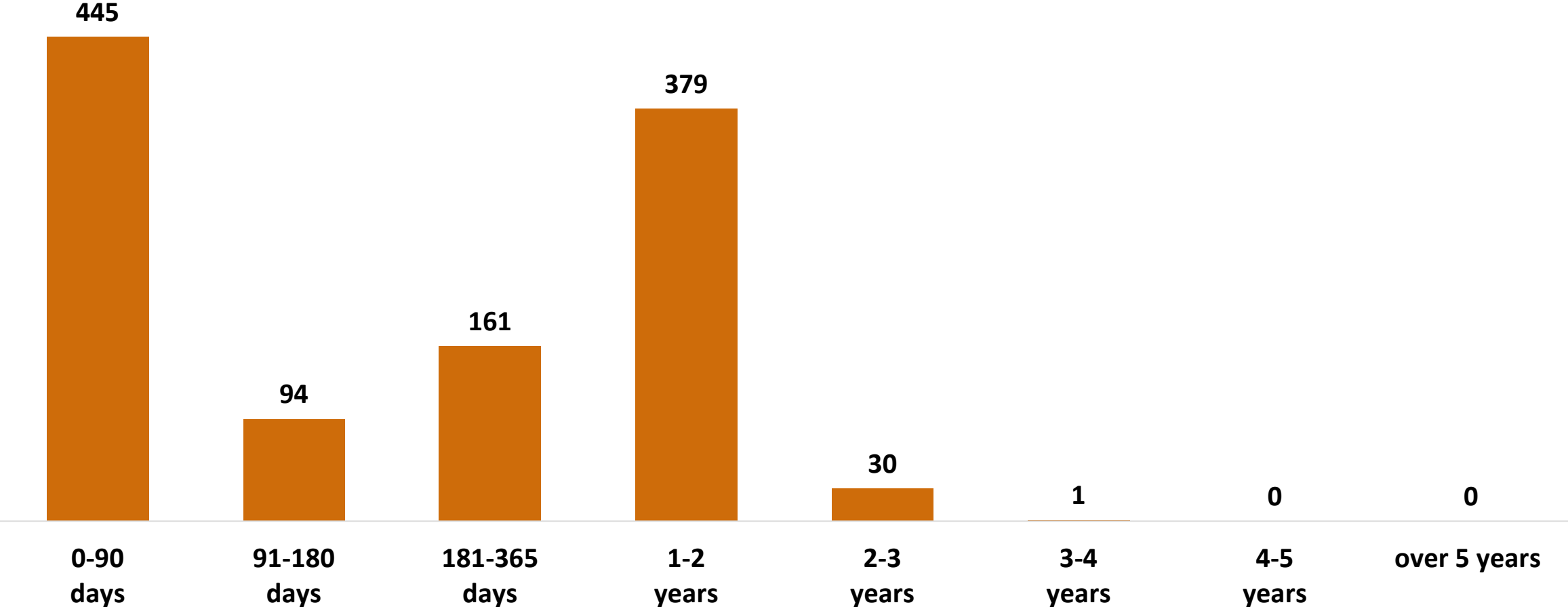


Closed Complaints FY 2021-22 to Q1-Q4 FY 2023-24

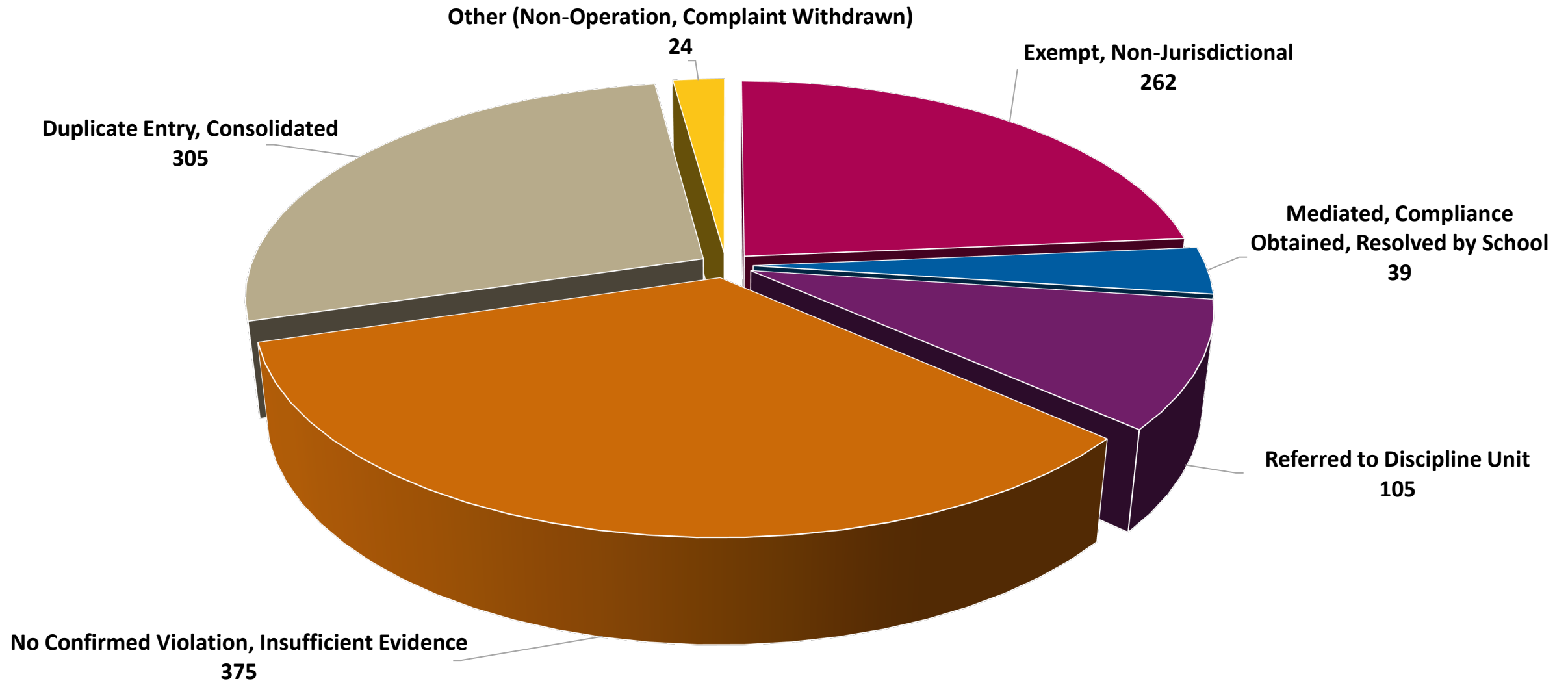


Closed Complaints

Days to Close (Cases Closed Q1-Q4 FY 2023-24)

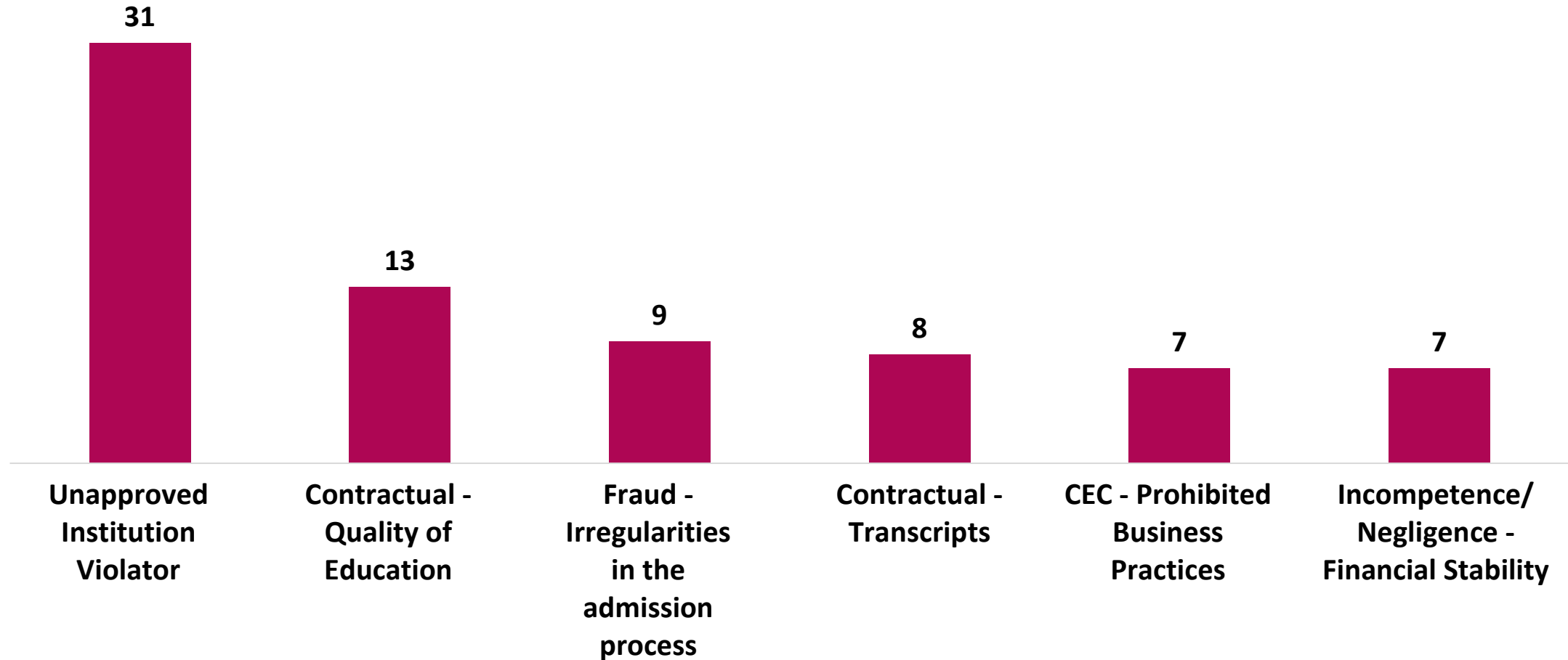


Case Disposition: Q1-Q4 FY 2023-24

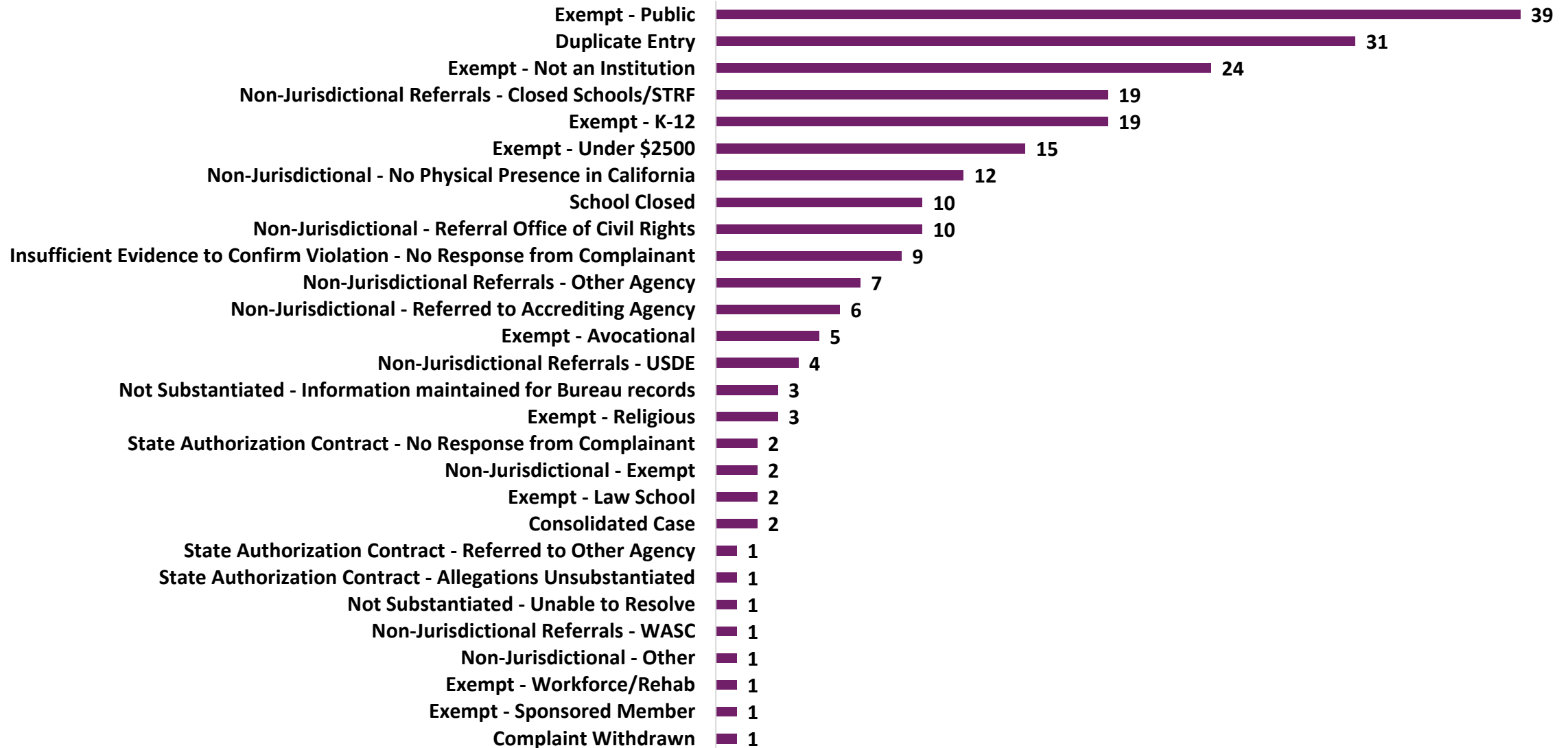


Discipline Unit Referrals: Top Allegations

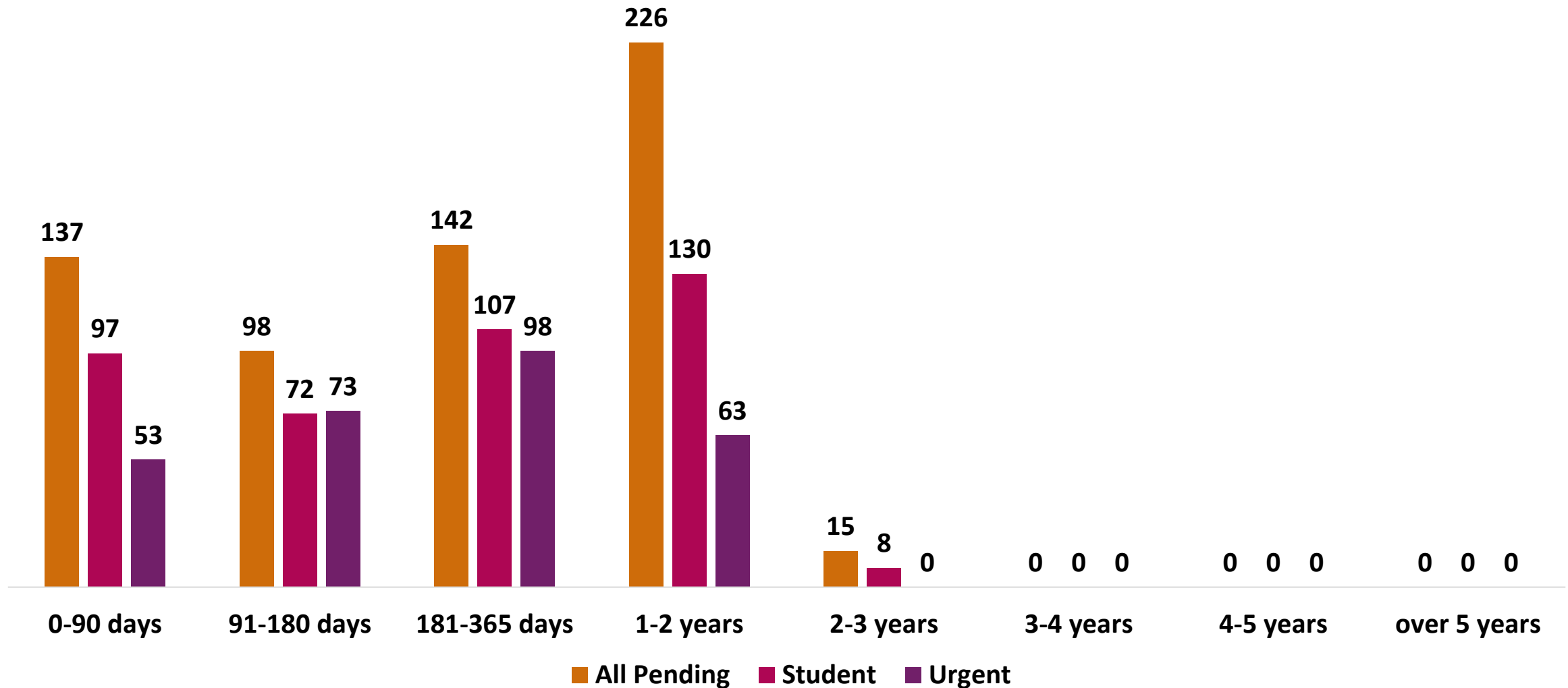
Q1-Q4 FY 2023-24



Complaints Closed At Intake: Q1-Q4 FY 2023-24

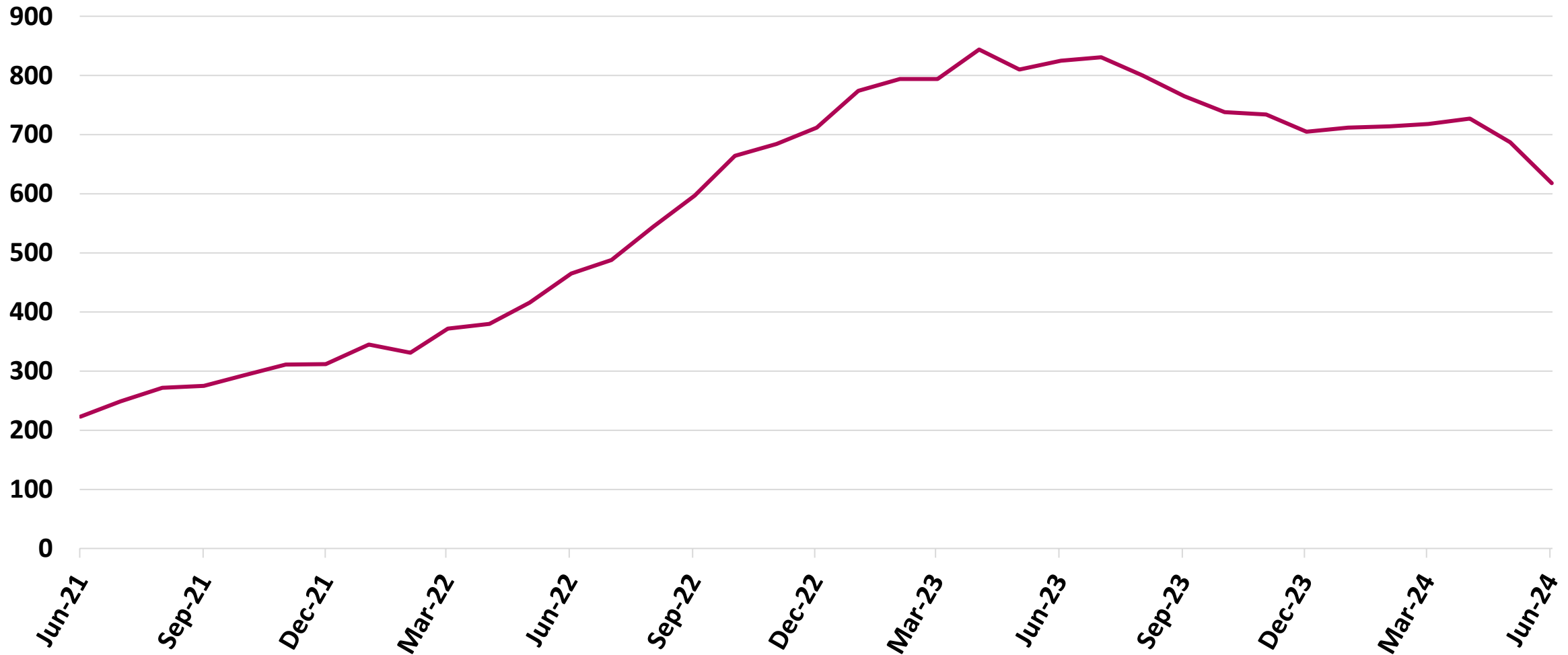


Pending Caseload Age, as of 6/30/24



Pending Caseload Count

June 2021 - June 2024



Student Impact

- Total of \$26,843.45 in refunds to students or to their federal student aid account.
- Income Share Agreement cancelled.
- Financial Aid approved.
- Students received proofs-of-training, records.
- Students' transcripts were amended.
- Student re-enrolled.
- Students referred to Student Tuition Recovery Fund.
- Schools revised policies, disclosures, website.
- School and student came to agreement on a repayment program.
- School agreed to provide supplies.
- School agreed to change course code designation.
- School obtained Bureau's approval to operate.
- School came into compliance with accrediting agency standards.

Submit questions and/or comments to:

Daniel Rangel

Bureau for Private Postsecondary Education

1747 N. Market Blvd, Suite 225

Sacramento, CA 95834

(916) 879-1827

Daniel.Rangel@dca.ca.gov

Office of Student Assistance and Relief Outreach (OSAR) Report Q1- Q4, FY 2023-24

Bureau for Private Postsecondary Education
Advisory Committee Meeting
August 20, 2024



Office of Student Assistance and Relief: Student Outreach Report

CHART A: INFORMED CHOICE OUTREACH AND EDUCATIONAL ACTIVITIES

| Student Outreach Activity | Event Type | Event Date | Event Location | Total Students |
|--|------------------------------------|------------|--------------------------|----------------|
| California Transition Assistance Program Beale Air Force Base Workshop | Student Workshop / Presentation | 7/20/2023 | Yuba County, CA | 17 |
| Chicano Latino Youth Leadership Project College Fair | College Fair | 7/27/2023 | Sacramento, CA | 70 |
| California Transition Assistance Program Marine Corps Air Station Miramar | Student Workshop / Presentation | 8/10/2023 | San Diego, CA | 16 |
| California Transition Assistance Program Naval Base Ventura | Student Workshop / Presentation | 8/23/2023 | Ventura County, CA | 15 |
| Latino College Expo | College Fair | 9/16/2023 | Los Angeles, CA | 400 |
| California Transition Assistance Program Los Angeles Space Force Base | Student Workshop / Presentation | 10/5/2023 | Los Angeles, CA | 6 |
| California Transition Assistance Program Travis Air Force Base | Student Workshop / Presentation | 10/13/2023 | Travis Airforce Base, CA | 30 |
| 56th Assembly District College and Career Fair | College Fair | 10/14/2023 | Los Angeles, CA | 95 |

Office of Student Assistance and Relief: Student Outreach Report

CHART A: INFORMED CHOICE OUTREACH AND EDUCATIONAL ACTIVITIES

| Student Outreach Activity | Event Type | Event Date | Event Location | Total Students |
|--|------------------------------------|------------|-----------------|----------------|
| Undocumented Students Action Week College Fair | College Fair | 10/16/2023 | Fresno, CA | 25 |
| California Transition Assistance Program Beale Air Force Base | Student Workshop / Presentation | 10/26/2023 | Yuba County, CA | 27 |
| Black College Expo (Sacramento) | College Fair | 10/28/2023 | Sacramento, CA | 200 |
| California Transition Assistance Program MCAS Miramar | Student Workshop / Presentation | 11/7/2023 | San Diego, CA | 15 |
| Natomas Unified School District Parent's University | Student Workshop / Presentation | 11/16/2023 | Sacramento, CA | 61 |
| Natomas Unified School District Parent's University | Student Workshop / Presentation | 1/18/2024 | Sacramento, CA | 18 |
| Black College Expo (Los Angeles) | College Fair | 2/3/2024 | Los Angeles, CA | 600 |
| Natomas Unified School District Parent's University | Student Workshop / Presentation | 2/8/2024 | Sacramento, CA | 24 |

Office of Student Assistance and Relief: Student Outreach Report

CHART A: INFORMED CHOICE OUTREACH AND EDUCATIONAL ACTIVITIES

| Student Outreach Activity | Event Type | Event Date | Event Location | Total Students |
|--|------------------------------------|------------|----------------|----------------|
| Black College Expo (Oakland) | College Fair | 2/10/2024 | Oakland, CA | 300 |
| Cal State East Bay Ed Summit | College Fair | 2/10/2024 | Hayward, CA | 70 |
| California Transition Assistance Program Beale Air Force Base | Student Workshop / Presentation | 4/18/2024 | Yuba, CA | 18 |
| Jazz Z Beauty Trade Show | College Fair | 5/18/2024 | Anaheim, CA | 250 |
| | | | TOTAL | 2257 |

Office of Student Assistance and Relief: Student Outreach Report

CHART B: STUDENT OUTREACH EFFORTS

| School | Outreach Type | Outreach Date | School Location | Total Students |
|---|---------------|---------------|-------------------|----------------|
| Intercultural Institute of California | Email | 8/9/2023 | San Francisco, CA | 60 |
| Data Science Evangelists, Inc dba The Data Incubator | Email | 8/9/2023 | Berkeley, CA | 17 |
| California Christian College | Email | 8/11/2023 | Fresno, CA | 17 |
| Advance Beauty College (Branch) | Email | 8/25/2023 | Laguna Hills, CA | 71 |
| California Intercontinental University | Email | 9/26/2023 | Irvine, CA | 106 |
| Toni and Guy Hairdressing Academy | Email | 9/29/2023 | Los Angeles, CA | 67 |
| DeVry University (Branch) | Email | 9/29/2023 | Long Beach, CA | 44 |
| International Educational Services | Email | 10/18/2023 | San Diego, CA | 37 |
| California Institute of the Healing Arts and Sciences | Email | 11/6/2023 | Los Angeles, CA | 10 |

Office of Student Assistance and Relief: Student Outreach Report

CHART B: STUDENT OUTREACH EFFORTS

| School | Outreach Type | Outreach Date | School Location | Total Students |
|--|---------------|---------------|-------------------|----------------|
| Airstreams Renewables, Inc. (Branch) | Email | 11/6/2023 | Fort Irwin, CA | 19 |
| Micro-Easy Vocational Institute | Email | 11/6/2023 | San Pablo, CA | 2 |
| Carrington College Ontario (Branch) | Email | 11/27/2023 | Ontario, CA | 27 |
| San Joaquin Valley College (Branch) | Email | 11/28/2023 | Madera, CA | 14 |
| San Joaquin Valley College (Branch) | Email | 11/28/2023 | Hanford, CA | 13 |
| Liberty Career College | Email | 11/28/2023 | Bakersfield, CA | 21 |
| Flair Beauty College | Email | 12/8/2023 | Los Angeles, CA | 26 |
| Paul Mitchell The School North Tahoe (Branch) | Email | 12/14/2023 | Truckee, CA | 3 |
| Northeastern University San Francisco (Branch) | Email | 12/29/2023 | San Francisco, CA | 53 |

Office of Student Assistance and Relief: Student Outreach Report

| CHART B: STUDENT OUTREACH EFFORTS | | | | |
|--|---------------|---------------|--------------------|----------------|
| School | Outreach Type | Outreach Date | School Location | Total Students |
| Park University (Branch) | Email | 1/24/2024 | San Bernardino, CA | 6 |
| Healthcare Career College (Program Discontinuation) | Email | 2/20/2024 | Los Angeles, CA | 47 |
| University of Antelope Valley | Email | 4/12/2024 | Lancaster, CA | 441 |
| Columbia College | Email | 5/9/2024 | Kings, CA | 4 |
| University of Saint Katherine | Email | 5/16/2024 | San Marcos, CA | 165 |
| Associated Technical College | Email | 5/31/2024 | Los Angeles, CA | 55 |
| Charter College (Branch) | Email | 6/11/2024 | Lancaster, CA | 42 |
| InterCoast Colleges (Branch) | Email | 6/11/2024 | Santa Ana, CA | 36 |
| | | | TOTAL | 1403 |

Office of Student Assistance and Relief: Student Outreach Report

| CHART C: CLOSED SCHOOL OUTREACH WORKSHOPS | | | | |
|--|--------------------------|------------|-----------------|----------------|
| Student Outreach Activity | Event Type | Event Date | Event Location | Total Students |
| Hussian College School Closure Outreach Events | Virtual Student Workshop | 7/18/2023 | Los Angeles, CA | 55 |
| | Student Workshop | 7/25/2023 | | |
| Flair Beauty College School Closure Workshop | Virtual Student Workshop | 12/21/2023 | Sacramento, CA | 8 |
| Heathcare Career College Program Closure Workshop | Student Workshop | 2/27/2024 | Los Angeles, CA | 6 |
| University of Antelope Valley School Closure Workshops | Virtual Student Workshop | 3/18/2024 | Sacramento, CA | 10 |
| | Virtual Student Workshop | | | |
| University of Antelope Valley School Closure Workshop | Student Workshop | 4/11/2024 | Lancaster, CA | 27 |
| | | | TOTAL | 106 |

Office of Student Assistance and Relief: Student Contact Report

CHART D: PHONE CALLS RECEIVED

| Call Category | Jul. 2023 | Aug. 2023 | Sept. 2023 | Oct. 2023 | Nov. 2023 | Dec. 2023 | Jan. 2024 | Feb. 2024 | Mar. 2024 | Apr. 2024 | May 2024 | Jun. 2024 | Total |
|--|------------|-----------|------------|-----------|-----------|-----------|-----------|------------|------------|------------|-----------|------------|-------------|
| Student Tuition Recovery Fund Application Assistance | 28 | 20 | 17 | 41 | 34 | 26 | 43 | 38 | 19 | 40 | 20 | 283 | 609 |
| Student Loan Relief Assistance | 5 | 2 | 0 | 1 | 2 | 0 | 9 | 5 | 4 | 6 | 6 | 0 | 40 |
| School / Program Closure Outreach | 56 | 36 | 28 | 21 | 6 | 21 | 4 | 21 | 92 | 11 | 7 | 2 | 305 |
| Informed Choice Consultation | 2 | 5 | 2 | 11 | 2 | 4 | 5 | 2 | 4 | 3 | 0 | 0 | 40 |
| Transcript Assistance | 7 | 1 | 2 | 6 | 8 | 3 | 6 | 1 | 5 | 8 | 3 | 4 | 54 |
| Other | 3 | 0 | 4 | 6 | 18 | 15 | 18 | 64 | 12 | 46 | 28 | 15 | 229 |
| TOTAL CALLS | 101 | 64 | 53 | 86 | 70 | 69 | 85 | 131 | 136 | 114 | 64 | 304 | 1277 |

Office of Student Assistance and Relief: Student Contact Report

CHART E: EMAILS RECEIVED

| Email Category | Jul. 2023 | Aug. 2023 | Sept. 2023 | Oct. 2023 | Nov. 2023 | Dec. 2023 | Jan. 2024 | Feb. 2024 | Mar. 2024 | Apr. 2024 | May 2024 | Jun. 2024 | Total |
|--|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|-------------|
| Student Tuition Recovery Fund Application Assistance | 31 | 42 | 33 | 42 | 45 | 42 | 55 | 38 | 48 | 53 | 30 | 54 | 513 |
| Student Loan Relief Assistance | 4 | 4 | 10 | 20 | 5 | 7 | 8 | 3 | 6 | 9 | 9 | 229 | 314 |
| School / Program Closure Outreach | 175 | 95 | 60 | 28 | 27 | 55 | 9 | 82 | 227 | 66 | 26 | 25 | 875 |
| Informed Choice Consultation | 9 | 11 | 15 | 2 | 1 | 3 | 9 | 10 | 5 | 7 | 8 | 7 | 87 |
| Transcript Assistance | 15 | 24 | 26 | 15 | 20 | 15 | 12 | 27 | 14 | 10 | 14 | 17 | 209 |
| Other | 4 | 7 | 8 | 20 | 15 | 18 | 14 | 26 | 27 | 23 | 32 | 26 | 220 |
| TOTAL EMAILS | 238 | 183 | 152 | 127 | 113 | 140 | 107 | 186 | 327 | 168 | 119 | 358 | 2218 |

Office of Student Assistance and Relief: Student Appointment Report

CHART F: STUDENT APPOINTMENTS CONDUCTED

| | Jul. 2023 | Aug. 2023 | Sept. 2023 | Oct. 2023 | Nov. 2023 | Dec. 2023 | Jan. 2024 | Feb. 2024 | Mar. 2024 | Apr. 2024 | May 2024 | Jun. 2024 | Total |
|----------------------|-----------|-----------|------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|----------|-----------|-------|
| Student Appointments | 23 | 17 | 17 | 5 | 1 | 4 | 4 | 6 | 55 | 13 | 5 | 6 | 156 |

Most Common Appointment Topics

Student Tuition Recovery Fund
Application Assistance

Student Loan Relief Assistance

School / Program Closure Assistance

Submit questions and/or comments to:

Office of Student Assistance and Relief

Bureau for Private Postsecondary Education

1747 N. Market Blvd, Suite 225

Sacramento, CA 95834

(888) 370-7589, Option #5

osar@dca.ca.gov

Student Tuition Recovery Fund (STRF) Report Q4, FY 2023-2024

Bureau for Private Postsecondary Education
Advisory Committee Meeting
August 20, 2024



Student Tuition Recovery Fund (STRF) Claims

| STRF Claims Received | | |
|--|-------------|-------------|
| State Fiscal Year | FY 23/24 Q3 | FY 23/24 Q4 |
| Total Claims Received | 75 | 62 |
| Claims Received via Connect | 55 | 37 |
| Claims Received via Paper Applications | 20 | 25 |

Student Tuition Recovery Fund (STRF) Claims

| STRF Claims Closed | | |
|--------------------|-------------|-------------|
| State Fiscal Year | FY 23/24 Q3 | FY 23/24 Q4 |
| Claims Approved | 57 | 42 |
| Claims Ineligible | 2 | 1 |
| Claims Denied | 17 | 51 |
| Unable to Contact | 0 | 0 |
| TOTAL | 76 | 94 |

Student Tuition Recovery Fund (STRF) Claims

Current STRF Claims as of 6/30/2024

| Current STRF Claims ¹ | |
|--|-----|
| Analyst's First Review Complete/Rec. Pending | 106 |
| Analyst Review | 82 |
| Waiting for Student Response | 37 |
| In Queue | 564 |
| TOTAL | 789 |

¹ Current claim count does not include claims on hold pending external determinations (e.g., borrower defense discharges, litigation).

Student Tuition Recovery Fund (STRF) Claims

STRF Claims Pending Payment – State Controller’s Office

| State Fiscal Year | FY 23/24 Q3 | FY 23/24 Q4 |
|-------------------|--------------|--------------|
| Amount | \$395,593.35 | \$366,798.18 |
| Claims | 23 | 24 |

STRF Claims Paid Amount

| State Fiscal Year | FY 23/24 Q3 | FY 23/24 Q4 |
|-------------------|--------------|--------------|
| Amount | \$974,334.75 | \$696,892.55 |
| Claims | 57 | 42 |

STRF Current Balance as of 6/30/2024

\$34,563,399.39

Student Tuition Recovery Fund (STRF) Claims

Large Impact Closures (From School Closure to Current – Total Impact)

| School | STRF Claims Received | STRF Claims Pending | Ineligible / Denied | Unable to Contact | Number of STRF Claims Approved | Dollar Amount Paid to Student/Loan | Dollar Amount Paid - Ed Credit (To New School) | Total Dollar Amount Paid |
|----------------------|----------------------|---------------------|---------------------|-------------------|--------------------------------|------------------------------------|--|--------------------------|
| Heald ¹ | 515 | 176 | 107 | 119 | 113 | \$892,393.46 | \$32,708.96 | \$925,102.42 |
| WyoTech ¹ | 178 | 25 | 50 | 39 | 64 | \$353,156.94 | \$0.00 | \$353,156.94 |
| Everest ¹ | 588 | 147 | 143 | 140 | 158 | \$620,686.13 | \$0.00 | \$620,686.13 |
| Silicon Valley | 1371 | 357 | 139 | 29 | 846 | \$15,325,555.26 | \$0.00 | \$15,325,555.26 |

¹ Heald College, WyoTech, and Everest College were operated by Corinthian Colleges, Inc. - "STRF Claims Pending" includes claims that are awaiting a decision on their Federal Borrower Defense applications.

Submit questions and/or comments to:

Yvette Johnson

Bureau for Private Postsecondary Education

1747 N. Market Blvd, Suite 225

Sacramento, CA 95834

(279) 895-6099

Yvette.Johnson@dca.ca.gov

6. Status Updates and Discussion on Regulatory Proposals



Regulation Tracker

| Title | Status Summary | ACM | DCA | Agency | Public Comment | OAL | Final |
|--|--------------------------|---------------------------------------|--|------------|-------------------------|-----------|-----------|
| | | (text only) | (full package) | | | | |
| Public Institution Approval | Finalized | 5/24/2023 | 6/1/2023, 6/28/2023 | 12/21/2023 | 2/02/2024- 3/19/2024 | 4/2/2024 | 5/13/2024 |
| Signature Requirements | Finalized | 5/24/2023 | 6/26/2023, 9/26/2023 12/22/2023 | 3/4/2024 | 4/12/2024- 5/29/2024 | 7/26/2024 | 8/1/2024 |
| Identifying Date of Closure | Being resubmitted to OAL | 2/16/2023, 5/24/2023 | 5/31/2023, 6/19/2023, 10/09/2023 01/05/2024 02/13/2024 | 3/4/2024 | 4/19/2024- 6/4/2024 | 7/26/2024 | |
| Expired Approvals | Submitted to DCA | 11/8/2023 | 10/21/2023 12/7/2023, 1/24/2024 | | | | |
| Min Ops: Financial Resources, Statements, and Annual Report Filing | Submitted to DCA | 11/8/2023 | 1/4/2024 3/5/2024 3/20/2024 | | | | |
| Min Ops: Refund Policies | Submitted to DCA | 2/7/2024 | 3/20/2024 | | | | |
| Verification of Exempt Status Application | Reopened for Section 100 | 8/26/2021, 5/24/2023, 8/20/2024 | | | | | |
| Min Ops: Faculty and Administrator Qualifications | On hold | 2/7/2024 | | | | | |

Proposed Section 100 corrections to Applications for Verification of Exempt Status

(5 CCR section 71395, CEC Sections 94874, 94874.7, 94877, Assembly Bill (AB) 48 (2009))

7. Future Agenda Items



8. Adjournment

