## BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION 1747 N. Market Blvd., Suite 225, Sacramento, CA 95834 P (916) 574-8900 | Toll-Free (888) 370-7589 | www.bppe.ca.gov



## NOTICE TO COMPLY

CU-98946338-10222025

Institution	Al Roboto Edu	Institution	(626) 400-9928
Name:		Telephone:	
Institution	98946338	Administrator	
Code:		Name:	
Street	361 Lytton Ave., Ste. 100	Inspection Date:	10/22/2025
Address:	Palo Alto, CA 94301		

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: <a href="https://www.bppe.ca.gov/lawsregs/ppe\_act.pdf">https://www.bppe.ca.gov/lawsregs/ppe\_act.pdf</a>
Title 5 of the California Code of Regulations: <a href="https://www.bppe.ca.gov/lawsregs/regs.pdf">https://www.bppe.ca.gov/lawsregs/regs.pdf</a>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94909 (a)(3)(D)	Violation Description: The institution's 2025 catalog failed to contain specific required language that refers individuals to The Office of Student Assistance and Relief for assistance in obtaining further information about individuals' rights and available services and relief options.
		"The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (toll-free telephone number) or by visiting (internet website address)."
		*The following may be used for inserts: Toll-free telephone #: (888) 370-7589 Website Address: www.bppe.ca.gov

Violation	Code Section Violated	Description of the violation and required correction.
		<b>Correction:</b> The institution shall update their 2025 catalog to include the above statement, pursuant to CEC § 94909 (a)(3)(D).
2	5 CCR § 71810 (b)(15) in conjunction with CEC § 94897 (s)	Violation Description: The institution's 2025 catalog contains the following unenforceable statement:  "No transcript will be issued until all tuition and other fees
		due the institution are paid current."
		This is a violation of the civil code.
		<b>Correction:</b> The institution shall remove the above statement, pursuant to 5 CCR § 71810 (b)(15) in conjunction with CEC § 94897 (s).
3	CEC § 94909 (a)(8)(B) in conjunction with CEC § 94920 (b)	Violation Description: The institution's 2025 catalog contains the statement "Books and Materials \$150 (non refundable)" in multiple locations. This is unenforceable during the cancellation period. the student has the right to cancel the enrollment agreement and obtain a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later. Institutions shall refund 100 percent of the amount paid for institutional charges, less a reasonable deposit or application fee not to exceed two hundred fifty dollars (\$250), if notice of cancellation is made through attendance at the first class session, or the seventh day after enrollment, whichever is later.
		Correction: The institution shall update their 2025 catalog to identify those charges as refundable during the cancellation period, or remove the nonrefundable designation, pursuant to CEC § 94909 (a)(8)(B) in conjunction with CEC § 94920 (b).

Violation	Code Section Violated	Description of the violation and required correction.
4	CEC § 94906 (a) in conjunction with CEC § 94911 (k)	Violation Description: The institution's enrollment agreement failed to provide a separate statement indicating how you provide the enrollment agreement, disclosures and statements to students when they are unable to understand the terms and conditions of the enrollment agreement due to English not being their primary language.
		<b>Correction:</b> The institution shall update their enrollment agreement to include the above statement, pursuant to CEC § 94906 (a) in conjunction with CEC § 94911 (k).
5	5 CCR § 71800 (a)	Violation Description: The institution's enrollment agreement failed to contain the name and address of the institution and the addresses where instruction will be provided.
		<b>Correction:</b> The institution shall update their enrollment agreement to include the above statement, pursuant to 5 CCR § 71800 (a).
6	5 CCR § 71800 (e)(3)	Violation Description: The institution's enrollment agreement failed to itemize the cost for equipment.
		<b>Correction:</b> The institution shall update their enrollment agreement to itemize the cost for equipment, pursuant to 5 CCR § 71800 (e)(3).
7	5 CCR § 71800 (e)(5)	Violation Description: The institution's enrollment agreement failed to itemize the cost for textbooks or other learning media.
		Correction: The institution shall update their enrollment agreement to itemize the cost for textbooks or other learning media, pursuant to 5 CCR § 71800 (e)(5).

Violation	Code Section Violated	Description of the violation and required correction.
8	CEC § 94911 (e)(1) in conjunction with CEC § 94920 (b)	Violation Description: The institution's enrollment agreement contain the statement "Books and Materials \$150 (non refundable)". This is unenforceable during the cancellation period. the student has the right to cancel the enrollment agreement and obtain a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later and institutions shall refund 100 percent of the amount paid for institutional charges, less a reasonable deposit or application fee not to exceed two hundred fifty dollars (\$250), if notice of cancellation is made through attendance at the first class session, or the seventh day after enrollment, whichever is later.
		<b>Correction:</b> The institution shall update their enrollment agreement to identify those charges as refundable during the cancellation period, or remove the nonrefundable designation, pursuant to CEC § 94911 (e)(1) in conjunction with CEC § 94920 (b).
9	CEC § 94913 (a)(4)	Violation Description: The institution's website failed to contain a link to the Bureau for Private Postsecondary Education's website.  Correction: The institution shall update their website to include a link to the Bureau for Private Postsecondary Education's website, pursuant to CEC § 94913 (a)(4).
10	CEC § 94913 (a)(1)	Violation Description: Following correction of the above minor catalog violations, the institution's website will no longer contain a link to or copy of their most recent catalog.
		Correction: The institution shall update their website to include a link to or copy of their current catalog, following the Above corrections, pursuant to CEC § 94913 (a)(1).

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an

informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To	
Name & Title:	
Bureau Compliance Analyst	
Name:	
Bureau Compliance Analyst	
Signature:	

## **NOTICE TO COMPLY**

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	iolation identified in this Notice to Comply has been s evidence to support the correction of each violation
Signature	Date
Print Name and Title	

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