

CITATION: ASSESSMENT OF FINE AND ORDER OF ABATEMENT

To: Commercial Driver Learning Center, LLC., Owner Commercial Drivers Learning Center 1787 Tribute Road, Suite L Sacramento, CA 95815

INSTITUTION CODE: 64417859 CITATION NUMBER: 1819143

CITATION ISSUANCE/SERVICE DATE: April 8, 2019

DUE DATE: May 8, 2019

FINE AMOUNT: \$ 5050.00

ORDER OF ABATEMENT INCLUDED: Yes

Christina Villanueva issues this Citation: Assessment of Fine and Order of Abatement (Citation) in her official capacity as Discipline Manager of the Bureau for Private Postsecondary Education (Bureau) of the California Department of Consumer Affairs.

CITATION

A Citation is hereby issued to, Commercial Driver Learning Center, LLC., Owner of Commercial Drivers Learning Center (Institution) located at 1787 Tribute Road, Suite L, Sacramento, CA 95815 pursuant to Business and Professions Code section 125.9; California Education Code (CEC) section 94936; and Title 5 of the California Code of Regulations (5, CCR) section 75020 for the violations described below.

BACKGROUND

On June 20, 2018, Bureau staff conducted an unannounced compliance inspection at the Institution. During the inspection, Bureau staff requested the supporting documentation for the 2015-2016 School Performance Fact Sheet (SPFS). The owner stated that the information used to support the data was kept on an electronic system. Bureau staff requested a print out of the main spreadsheets and upon review found that the electronic system and main spreadsheets did not include all the required data. The owner failed to allow Bureau staff to make copies of the supporting documentation.

VIOLATION

- # Below you will find the California Education Gode (CEC) and/or Title 5 of the California Gode of Regulations (5, CCR code) section(s) of law you are charged with violating.
- 1. Violation:
 - 5, CCR section 71930 (e) Maintenance of Records
 - (e) All records that the institution is required to maintain by the Act or this chapter shall be made immediately available by the institution for inspection and copying during normal business hours by

the Bureau and any entity authorized to conduct investigations.

The Institution failed to allow Bureau staff to make a copy of the supporting documentation for the 2015-2016 SPFS.

Order of Abatement:

The Institution shall make all records that are required to be maintained by the Act and this Chapter readily available to the Bureau upon request during normal business hours.

Assessment of Fine

The fine for this violation is \$50.00

2. Violation:

- 5, CCR section 74112 (m) (1-9) Uniform Data Annual Report, Performance Fact Sheet
- (m) Documentation supporting all data reported shall be maintained electronically by the institution for at least five years from the last time the data was included in either an Annual Report or a Performance Fact Sheet, and shall be provided to the Bureau upon request; and the data for each program shall include at a minimum:
- (1) the list of job classifications determined to be considered gainful employment for the educational program;
- (2) student name(s), address, phone number, email address, program completed, program start date, scheduled completion date, and actual completion dates;
- (3) graduate's place of employment and position, date employment began, date employment ended, if applicable, actual salary, hours per week, and the date employment was verified;
- (4) for each employer from which employment or salary information was obtained, the employer name(s) address and general phone number, the contact person at the employer and the contact's phone number and email address, and all written communication with employer verifying student's employment or salary;
- (5) for students who become self-employed, all documentation necessary to demonstrate self-employment;
- (6) a description of all attempts to contact each student. or employer;
- (7) any and all documentation used to provide data regarding license examinations and examination results;
- (8) for each student determined to be unavailable for graduation or unavailable for employment, the identity of the student, the type of unavailability, the dates of unavailability, and the documentation of the unavailability; and
- (9) the name, email address, phone number, and position or title of the institution's representative who was primarily responsible for obtaining the students' completion, placement, licensing, and salary and wage data, the date that the information was gathered, and copies of notes, letters or emails through which the information was requested and gathered.

The Institution failed to include all of the required data per 5, CCR section 74112 (m)(1-9) on the supporting documentation for the 2015-2016 SPFS.

Order of Abatement:

The Bureau orders the Institution to submit all of the required supporting documentation for the 2015-2016 SPFS, per 5, CCR section 74112 (m)(1-9)

Assessment of Fine

The fine for this violation is \$5,000.00

TOTAL ADMINISTRATIVE FINE DUE: \$5,050.00

ASSESSMENT OF A FINE

In accordance with CEC section 94936; and 5, CCR sections 75020 and 75030, the Bureau hereby orders this assessment of fine in the amount of \$5,050.00 for the violations described above. Payment must be made, to the Bureau, within 30 days from the date of service of the Citation.

COMPLIANCE WITH ORDER OF ABATEMENT

In accordance with the provisions of CEC section 94936 and 5, CCR section 75020 the Bureau hereby issues the order(s) of abatement described above. Evidence of compliance with the order of abatement must be submitted, to the Bureau, within 30 days from the date of service of the Citation.

APPEAL OF CITATION

You have the right to contest this Citation through an informal conference with the Bureau; and/or through an administrative hearing in accordance with Chapter 5 (Commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.

If you wish to contest this Citation, you must submit the 'Notice of Appeal of Citation – Request for Informal Conference and/or Administrative Hearing' form (enclosed) within 30 days from the date of service of the Citation. If you do not request an informal conference and/or an administrative hearing within 30 days from the service of the Citation, you will not be able to request one at a later time.

Unless a written request for an informal conference and/or an administrative hearing is signed by you and delivered to the Bureau by May 8, 2019, you will be deemed to have waived or forfeited your right to appeal this matter.

EFFECTIVE DATE OF CITATION

If you do not request an informal conference and/or an administrative hearing, this Citation shall become effective on **April 8, 2019**. Payment of the administrative fine and evidence of compliance with the order(s) of abatement shall be due by **May 8, 2019**. Your payment of the administrative fine shall not constitute an admission of the violation(s) charged.

If a hearing is requested, you will not be required to comply with this Citation until 30 days after a final order is entered against you.

Payment of the administrative fine and/or written request for appeal must be mailed to:

Cheryl Lardizabal, Discipline Citation Program
Bureau for Private Postsecondary Education
2535 Capitol Oaks Drive, Suite 400
Sacramento, CA 95833

Failure for an applicant or institution to abate the violation(s) listed above or to pay the administrative fine within the time allowed may result in denial of an application for an approval or renewal to operate; disciplinary action, and/or collection action. The Bureau will promptly take all appropriate action to enforce this Citation and recover the civil penalties prescribed therein or found to be due after a hearing.

CONTACT INFORMATION

If you have any questions regarding this Citation, or desire further information, please contact Cheryl Lardizabal, Citation Analyst, at (916) 621-2591 or Cheryl.Lardizabal@dca.ca.gov.

Christina Villanueva Discipline Manager

Date

Enclosures

- > Applicable Laws Violated
- > Statement of Rights: Appeal Process Information Sheet
- Notice of Appeal of Citation: Request for Informal Conference and/or Administrative Hearing
- > Payment of Fine Waiver of Appeal
- Declaration of Service by Certified and First-Class Mail