BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR

DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION

1747 N. Market Blvd., Suite 225, Sacramento, CA 95834

P (916) 574-8900 | Toll-Free (888) 370-7589 | www.bppe.ca.gov



# CITATION ORDER

Citation Issued To: D'Lacreme School of Cosmetology and Barbering 1787 North Texas Street Fairfield, CA 94533	Citation Number: 24250344
	Total Fine Amount: \$10,502.00
Institution Code: 18431276	Order of Abatement Included: Yes

Elizabeth Elias issues this citation in her official capacity as Deputy Bureau Chief of Enforcement at the Bureau for Private Postsecondary Education, California Department of Consumer Affairs (hereinafter referred to as the "Bureau").

#### LICENSING HISTORY

1. On or about November 4, 2021, the Bureau renewed an Approval to Operate a Private Postsecondary Institution, Institution Code 18431276, to D'Lacreme School of Cosmetology and Barbering hereinafter referred to as the "Institution". This Approval to Operate will expire on or about November 4, 2026, unless renewed.

## **DISCIPLINE HISTORY**

- 2. The Institution has the following discipline history:
  - Modified Citation No. 1415061, issued on July 16, 2015
    - o Evidence of compliance; citation satisfied August 6, 2015
  - Citation No. 1516048, issued on December 17, 2015
    - o Evidence of compliance; citation satisfied March 1, 2016
  - Affirmed Citation No. 2324177, issued on May 30, 2024
  - <u>Decision and Order filed</u> June 6, 2025
  - Modified Citation No. 24250068, issued on February 13, 2025
    - o Evidence of compliance; citation satisfied May 1, 2025

# CITATION JURISDICTION

3. This administrative citation is issued to the Institution pursuant to California Education Code (CEC) section 94936; and Title 5 of the California Code of Regulations (5 CCR) section 75020 et seq. for the violation(s) described below.

Institution: D'Lacreme School of Cosmetology and Barbering

Institution Code: 18431276

# CAUSE FOR CITATION & ASSESSMENT OF FINE AND/OR ORDER OF ABATEMENT

4. The Institution is in violation of the following Bureau laws and regulations:

#### Violation #1:

5 CCR section 74112(m)(1-9) – Uniform Data – Annual Report, Performance Fact Sheet, 5 CCR section 71930(a) and (e) – Maintenance of Records, and CEC section 94929.7(a)(2) – Documentation of Performance Data

**Cause for Citation:** On or about September 18, 2024, the Bureau conducted an unannounced compliance inspection pursuant to CEC section 94932.5(a). Bureau staff requested supporting documentation for information reported on the Institution's 2021/2022 School Performance Fact Sheet (SPFS). During the Inspection, the Director of the Institution stated the institution does not have a tracking system to maintain the SPFS supporting documentation, and therefore was unable to make it immediately available for inspection.

**Administrative Fine:** Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class A" violation. The Institution is issued a fine of \$2,501.00.

**Order of Abatement:** Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to correct the violation by providing an electronic copy of a template to be used by the Institution to document supporting data for SPFS, for the Bureau to verify the Institution is collecting the required data points pursuant to 5 CCR section 74112 and 71930.

In addition, the Institution must submit a statement of attestation they have corrected the violation and will ensure that the supporting data for SPFS is maintained, documented and made immediately available during an inspection. The statement of attestation must be dated and signed by an authorized representative of the Institution.

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## Violation #2:

# CEC section 94902(b)(1) and (b)(3) – General Enrollment Requirements and CEC section 94912 – Signature, Initials Required

**Cause for Citation:** On or about September 18, 2024, the Bureau conducted an unannounced compliance inspection pursuant to CEC section 94932.5(a). Bureau staff reviewed nine student files and determined that four of the student files reviewed failed to contain a School Performance Fact Sheet (SPFS) signed and dated by the Institution and student.

**Administrative Fine:** Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class B" violation. The Institution is issued a fine of \$1,001.00.

**Order of Abatement:** Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to ensure all student records follow the law pursuant to CEC sections 94902 and 94912. The Institution must submit a statement of attestation that they have corrected the violation and will ensure that all student records contain signed and dated SPFS. The statement of attestation must be dated and signed by an authorized representative of the Institution.

# Violation #3:

5 CCR section 71920(b)(1)(A) – Student Records and 5 CCR section 71930 (e) – Maintenance of Records

**Cause for Citation:** On or about September 18, 2024, the Bureau conducted an unannounced compliance inspection pursuant to CEC section 94932.5(a). Bureau staff reviewed nine student files and found that three of the student files reviewed failed to contain a verification of high school diploma or its equivalent establishing the student's ability to do college level work.

**Administrative Fine:** Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class C" violation. The Institution is issued a fine of \$1,000.00.

Institution: D'Lacreme School of Cosmetology and Barbering

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**Order of Abatement:** Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to ensure all student records follow the law pursuant to 5 CCR section 71920(b)(1)(A). The Institution must submit a statement of attestation they have corrected the violation and will ensure they maintain student records. The statement of attestation must be dated and signed by an authorized representative of the Institution.

#### Violation #4:

# 5 CCR section 71720(b)(1) and (b)(2) – Faculty

Cause for Citation: On or about September 18, 2024, the Bureau conducted an unannounced compliance inspection pursuant to CEC section 94932.5(a). Bureau staff reviewed faculty records and determined that that the Institution failed to document evidence of continuing education courses for two of its faculty members in their subject area, classroom management or other courses related to teaching.

Additionally, the institution was unable to provide one instructor file for inspection and therefore the Bureau was unable to verify the instructor had the minimum of three years of experience, education, and training in current practices of the subject area they are teaching.

**Administrative Fine:** Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class C" violation. The Institution is issued a fine of \$1,000.00.

**Order of Abatement:** Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to ensure all faculty records follow the law pursuant to 5 CCR section 71720(b)(1) and 71720(b)(2). The Institution must submit a statement of attestation they have corrected the violation and ensured that all faculty records are in compliance with the law. The statement of attestation must be dated and signed by an authorized representative of the Institution.

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# Violation #5:

CEC section 94893- Authorization Required for Substantive Change and CEC 94894(g) – Substantive Change Defined

**Cause for Citation:** On or about September 18, 2024, the Bureau conducted an unannounced compliance inspection pursuant to CEC section 94932.5(a). During the Inspection, Bureau staff observed the school facilitating online classes with a remote instructor despite not having Bureau approval to provide distance education for any of its programs. The Institution failed to receive prior approval from the Bureau and failed to provide direct instruction to its students in accordance with 5 CCR section 71715(c) – Instruction.

**Administrative Fine:** Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class A" violation. The Institution is issued a fine of \$5,000.00.

**Order of Abatement:** Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to submit a statement of attestation that they agree to notify the Bureau and receive prior Bureau approval, prior to making any substantive changes pursuant to CEC section 94893.

# **COMPLIANCE WITH ORDER OF ABATEMENT**

- 5. In accordance with the provisions of CEC section 94936 and 5 CCR section 75020, the Bureau issues the order(s) of abatement described above. Evidence of compliance with the order of abatement must be submitted to the Bureau within 30 days from the date of issuance of this citation. Evidence of compliance with the order of abatement may be sent by mail or email to:
  - Mail: Bureau for Private Postsecondary Education Attn: Discipline Unit – Aurzella Izmarai-Karimi 1747 North Market, Blvd., Suite 225 Sacramento, CA 95834
  - Email: bppe.discipline@dca.ca.gov
    - In the subject line, please include the Institution name and citation number.

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#### **COMPLIANCE WITH ASSESSMENT OF FINE**

6. In accordance with the provisions of CEC section 94936, and 5 CCR sections 75020 and 75030, the Bureau hereby orders this assessment of fines in the total amount of \$10,502.00 for the violations described above. Payment of the fines must be made to the Bureau within 30 days from the date of service of this citation unless an informal conference or hearing is requested. To assist the Bureau in processing the payment of fines, please submit the enclosed Payment of Fine – Waiver of Appeal form.

Payment must be sent to the Bureau by mail at:

 Bureau for Private Postsecondary Education Attn: Discipline Unit – Aurzella Izmarai-Karimi 1747 North Market, Blvd., Suite 225 Sacramento, CA 95834

## **NOTICE OF APPEAL RIGHTS**

7. You have the right to contest this citation through an informal conference with the Bureau pursuant to 5 CCR section 75020 and/or through an administrative hearing in accordance with Chapter 5 (Commencing with section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.

If you wish to contest this citation, the Bureau must receive a written request within 30 days from the date of issuance of this citation asking for an informal conference and/or administrative hearing or you may also submit the enclosed Notice of Appeal of Citation – Request for Informal Conference and/or Administrative Hearing form.

The written request may be sent by email or mail to the addresses below:

- Mail: Bureau for Private Postsecondary Education Attn: Discipline Unit – Aurzella Izmarai-Karimi 1747 North Market, Blvd., Suite 225 Sacramento, CA 95834
- Email: bppe.discipline@dca.ca.gov
  - In the subject line, please include the Institution name and citation number.

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Failure to submit a written request for an informal conference and/or administrative hearing within 30 days from the date of issuance of this citation will forfeit your ability to appeal the citation.

If a hearing is requested, you are not required to comply with this citation until a final order is entered against you.

## COMPLIANCE WITH FINE AND/OR ORDER OR ABATEMENT DISCLOSURE

8. Pursuant to BPC section 125.9 and 5 CCR section 75050, payment of fine and/or compliance with any order of abatement does not constitute an admission of the violation charged and shall be represented as satisfactory resolution of the matter for the purposes of public disclosure.

Pursuant to 5 CCR section 75050, failure to comply with this citation order, its order of abatement, and/or administrative fine by the required due date is grounds for denial or discipline of an approval to operate. Where a citation is not contested and fine is not paid, the full amount of the assessed fine shall be added to the fee for renewal of the approval to operate. An approval to operate shall not be renewed without payment of the renewal fee and fine.

# **BUREAU CONTACT INFORMATION**

9. If you have any questions regarding this Citation, please contact Aurzella Izmarai-Karimi, Citation Analyst by email at <a href="mailto:Aurzella.Izmarai@dca.ca.gov">Aurzella.Izmarai@dca.ca.gov</a> or by phone at (916) 574-7344.

"Original Signature on File"	6/26/2025
Elizabeth Elias	Citation Date of Issuance
Deputy Bureau Chief of Enforcement	

#### **Enclosures:**

- Notice of Appeal of Citation: Request for Informal Conference and/or Administrative Hearing
- > Payment of Fine Waiver of Appeal
- > Declaration of Service by Certified and First-Class Mail