## BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION 1747 N. Market Blvd., Suite 225, Sacramento, CA 95834 P (916) 574-8900 | Toll-Free (888) 370-7589 | www.bppe.ca.gov



## NOTICE TO COMPLY

CA-2700571-06272024

Institution	Esalen Institute	Institution	(831) 667-3040
Name:		Telephone:	
Institution	2700571	Administrator	Brita Ostrom
Code:		Name:	
Street	55000 Highway One	Inspection Date:	June 27, 2024
Address:	Big Sur, CA 93920		

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: <a href="https://www.bppe.ca.gov/lawsregs/ppe\_act.pdf">https://www.bppe.ca.gov/lawsregs/ppe\_act.pdf</a>
Title 5 of the California Code of Regulations: <a href="https://www.bppe.ca.gov/lawsregs/regs.pdf">https://www.bppe.ca.gov/lawsregs/regs.pdf</a>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94913 (a)(1)	Violation Description: The institution's website does not have a clear and conspicuous link to their most recent catalog.
		<b>Correction:</b> The institution shall update its website to have a clear and conspicuous link to their catalog.
2	CEC § 94913 (a)(2)	Violation Description: The institution's website does not have a clear and conspicuous link to their School Performance Fact Sheet for each educational program they offer.
		<b>Correction:</b> The institution shall update its website to have a clear and conspicuous link to their School Performance Fact Sheet for each educational program they offer.

Violation	Code Section Violated	Description of the violation and required correction.
3	CEC § 94913 (a)(4)	Violation Description: The institution's website does not have a clear and conspicuous link to the bureau's Internet website ( <a href="https://www.bppe.ca.gov/">https://www.bppe.ca.gov/</a> ).
		Correction: The institution shall update its website to have a clear and conspicuous link to the bureau's Internet website.
4	CEC § 94913 (a)(5)	<b>Violation Description:</b> The institution's website does not have a clear and conspicuous link to the most recent annual report submitted to the Bureau.
		<b>Correction:</b> The institution shall update its website to have a clear and conspicuous link to the most recent annual report submitted to the Bureau.
5	5 CCR § 71800 (e)(11) in conjunction with 5 CCR § 76120	<b>Violation Description:</b> Page 1 of the institution's Level 2 enrollment agreement and pages 1 and 2 of the Level 3 enrollment agreement has the prior STRF fee of \$0.05 per one thousand dollars of institutional charges. The new STRF fee is \$0.00 as of April 1, 2024.
		<b>Correction:</b> The institution shall update its enrollment agreements to have the correct STRF amount.
6	5 CCR § 71800 (d)	Violation Description: The institution's level 2 and level 3 enrollment agreements failed to include the date by which the student must exercise his or her right to cancel or withdraw.
		Correction: The institution shall update its enrollment agreements to include the date by which the student must exercise his or her right to cancel or withdraw.

Violation	Code Section Violated	Description of the violation and required correction.
7	CEC § 94911 (j)(1)	<b>Violation Description:</b> Although the institution's level 3 enrollment agreement has the required statements, it is incorrect.
		<b>Correction:</b> The institution shall update its enrollment agreements to include the following required statement:
		"Any questions a student may have regarding this enrollment agreement that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at (insert address*), www.bppe.ca.gov, (insert telephone number and fax number*)."
		*The following may be used for inserts:  Address: 1747 N. Market Blvd. Ste 225 Sacramento, CA P.O. Box 980818, West Sacramento, CA 95798-0818  Website Address: www.bppe.ca.gov Telephone and Fax #'s: (888) 370-7589 or by fax (916) 263-1897 (916) 574-8900 or by fax (916) 263-1897
8	CEC § 94897(I)	Violation Description: On pages 1 and 4 of the institution's level 2 and 3 enrollment agreements states the institution is BPPE approved, however the institution failed to define the term approved by.
		<b>Correction:</b> The institution shall remove the statement or update the statement to "BPPE Approved – Approval to Operate means compliance with state standards as set forth in the California Private Postsecondary Education Act of 2009."

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To	Brita Ostrom, Chief Academic Officer	
Name & Title:		
Bureau Compliance Analyst	Beverly Tjokrosoeharto	
Name:		
Bureau Compliance Analyst	$\mathcal{D} = \mathcal{D} = \mathcal{D} = \mathcal{D}$	
Signature:	Keverly Johnsocharto	

## NOTICE TO COMPLY DECLARATION

CA-2700571-06272024

Institution	Esalen Institute	Institution	(831) 667-3040
Name:		Telephone:	
Institution	2700571	Administrator	Brita Ostrom
Code:		Name:	
Street	55000 Highway One	Inspection Date:	June 27, 2024
Address:	Big Sur, CA 93920	-	

	plation identified in this Notice to Comply has been evidence to support the correction of each violation
Signature	 Date
Print Name and Title	