CITATION ORDER

Citation Issued To: Communication with all Life University 29481 Luzon Drive Santa Clarita, CA 91390	**Citation Number:** 24250094
	Total Fine Amount: **$25,000.00**
Institution Code: Unapproved	**Order of Abatement Included:** Yes

Elizabeth Elias issues this citation in her official capacity as Deputy Bureau Chief of Enforcement at the Bureau for Private Postsecondary Education, California Department of Consumer Affairs (hereinafter referred to as the "Bureau").

LICENSING HISTORY

1. On or about August 1, 2024, the Bureau determined that Communication with all Life University hereinafter referred to as the "Institution" is not approved by the Bureau to operate a private postsecondary institution.

DISCIPLINE HISTORY

2. The Institution has no prior discipline history.

CITATION JURISDICTION

3. This administrative citation is issued to the Institution pursuant to California Education Code (CEC) section CEC 94936 and 94944; and Title 5 of the California Code of Regulations (5 CCR) section 75020 et seq. for the violation(s) described below.

CAUSE FOR CITATION & ASSESMENT OF FINE AND/OR ORDER OF ABATEMENT

4. The Institution is in violation of the following Bureau laws and regulations:

Violation #1:

CEC section 94886 – Approval to Operate Required

Cause for Citation: On or about March 18, 2024, the Bureau initiated an investigation based on a complaint received which alleged that the Institution is operating without Bureau approval.

A Bureau investigation substantiated allegation(s) that the Institution is operating as a private postsecondary educational institution in California without an approval to operate granted by the Bureau or valid exemption. Bureau investigators reviewed documents, statements, websites, and advertising to substantiate the allegation(s).

Administrative Fine: Pursuant to 5 CCR section 75020 (b), the Institution is issued a fine of $25,000.00.

Order of Abatement: Pursuant to 5 CCR section 75020 the Bureau issues the following order of abatement:

The Bureau orders the Institution cease to operate as a private postsecondary educational institution, unless the institution qualifies for an exemption under CEC section 94874, or until such time an approval to operate is obtained from the Bureau.

Pursuant to Business and Professions Code (BPC) section 149, the Institution shall cease unlawful advertising and shall notify the telephone company furnishing services to disconnect the telephone numbers contained in any unlawful advertising.

- The Institution shall discontinue recruiting and/or enrolling students and cease all instructional services and advertising in any form or type of media, including: www.joanranquet.com, and any other websites not identified here that are associated with the Institution.
- The Institution shall disconnect all telephone service numbers including, but not limited to: (561) 400-9888.

Further, the Institution shall provide a roster of each student currently enrolled at the Institution. The roster must include the names of the students, their contact information (including phone number, email address, and physical

address), the programs in which they are enrolled, the amount paid for the programs.

The Institution shall submit a statement of attestation they have corrected all violations and have complied with the order of abatement. The statement of attestation shall be dated and signed by an authorized representative of the Institution.

Further, pursuant to CEC 94917 – Enforceability of Loans:
> A note, instrument, or other evidence of indebtedness relating to payment for an educational program is void and not enforceable unless, at the time of execution of the note, instrument, or other evidence of indebtedness, the institution held an approval to operate or valid out-of-state registration with the bureau.

Therefore, the Institution shall not enforce any loans pursuant to CEC 94917.

COMPLIANCE WITH ORDER OF ABATEMENT

5. In accordance with the provisions of CEC section 94936 and 94944, and 5 CCR section 75020, the Bureau issues the order(s) of abatement described above. Evidence of compliance with the order of abatement must be submitted to the Bureau within 30 days from the date of issuance of this citation. Evidence of compliance with the order of abatement may sent by mail or email to:

    - Mail: Bureau for Private Postsecondary Education
             Attn: Discipline Unit – Nicole Pedersen
             1747 North Market, Blvd., Suite 225
             Sacramento, CA 95834
    - Email: bppe.discipline@dca.ca.gov
        - In the subject line, please include the Institution name and citation number.

COMPLIANCE WITH ASSESSMENT OF FINE

6. In accordance with the provisions of CEC section 94936 and 94944, and 5 CCR sections 75020 and 75030, the Bureau hereby orders this assessment of fines in the total amount of $25,000.00 for the violations described above. Payment of the fines must be made to the Bureau within 30 days from the date of service of this citation unless an informal conference or

hearing is requested. To assist the Bureau in processing the payment of fines, please submit the enclosed *Payment of Fine – Waiver of Appeal* form.

Payment must be sent to the Bureau by mail at:
- Bureau for Private Postsecondary Education
  Attn: Discipline Unit – Nicole Pedersen
  1747 North Market, Blvd., Suite 225
  Sacramento, CA 95834

NOTICE OF APPEAL RIGHTS

7. You have the right to contest this citation through an informal conference with the Bureau pursuant to 5 CCR section 75020 and/or through an administrative hearing in accordance with Chapter 5 (Commencing with section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.

    If you wish to contest this citation, you may submit a written request to the Bureau or submit the enclosed *Notice of Appeal of Citation – Request for Informal Conference and/or Administrative Hearing* form within <u>30 days</u> from the date of issuance of this citation.

    Failure to submit a written request for an informal conference and/or administrative hearing within <u>30 days</u> from the date of issuance of this citation will forfeit your ability to appeal the citation.

    If a hearing is requested, you are not required to comply with this citation until a final order is entered against you.

COMPLIANCE WITH FINE AND/OR ORDER OR ABATEMENT DISCLOSURE

8. Pursuant to BPC section 125.9 and 5 CCR 75050, payment of fine and/or compliance with any order of abatement does not constitute an admission of the violation charged and shall be represented as satisfactory resolution of the matter for the purposes of public disclosure.

    Pursuant to 5 CCR 75050, failure to comply with this citation order, its order of abatement, and/or administrative fine by the required due date is grounds for denial or discipline of an approval to operate. Where a citation is not contested and fine is not paid, the full amount of the assessed fine shall be added to the fee for renewal of the approval to

operate. An approval to operate shall not be renewed without payment of the renewal fee and fine.

BUREAU CONTACT INFORMATION

9. If you have any questions regarding this Citation, please contact Nicole Pedersen, Citation Analyst by email at Nicole.Pedersen@dca.ca.gov or by phone at (916) 232-0510.

"Original Signature on File"   10/17/2024

_____   _____
Elizabeth Elias   Citation Date of Issuance
Deputy Bureau Chief of Enforcement

Enclosures:
  ➢ Notice of Appeal of Citation: Request for Informal Conference and/or Administrative Hearing
  ➢ Payment of Fine – Waiver of Appeal
  ➢ Declaration of Service by Certified and First-Class Mail