



CITATION ORDER

Citation Issued To: Coast Health Educational Centers, Inc. 1741 West Katella Avenue, Suite 201 Anaheim, CA 92804 Institution Code: 3009811	Citation Number: 24250099
	Total Fine Amount: \$6,003.00
	Order of Abatement Included: Yes

Elizabeth Elias issues this citation in her official capacity as Deputy Bureau Chief of Enforcement at the Bureau for Private Postsecondary Education, California Department of Consumer Affairs (hereinafter referred to as the “Bureau”).

LICENSING HISTORY

- On or about August 10, 2023, the Bureau renewed an Approval to Operate a Private Postsecondary Institution, Institution Code 3009811, to Coast Health Educational Centers, hereinafter referred to as the “Institution”. This Approval to Operate will expire on or about August 9, 2028, unless renewed.

DISCIPLINE HISTORY

- The Institution has the following discipline history:
 - [Citation No. 1415020, issued May 11, 2015](#)
 - Citation closed February 5, 2016
 - [Citation No. 1516051, issued December 30, 2015](#)
 - Evidence of compliance; citation satisfied November 21, 2016
 - [Modified Citation No. 1920269, issued June 17, 2020](#)
 - Evidence of compliance; citation satisfied August 12, 2020
 - [Modified Citation No. 2021120, issued June 10, 2021](#)
 - Evidence of Compliance; citation satisfied March 21, 2022
 - [Citation No. 24250154, issued November 14, 2024](#)

CITATION JURISDICTION

- This administrative citation is issued to the Institution pursuant to California Education Code (CEC) section 94936; and Title 5 of the California Code of

Regulations (5 CCR) section 75020 et seq. for the violation(s) described below.

CAUSE FOR CITATION & ASSESSMENT OF FINE AND/OR ORDER OF ABATEMENT

4. The Institution is in violation of the following Bureau laws and regulations:

<p>Violation #1:</p> <p>5 CCR section 76140(a)(1-13) and (b) – Record-Keeping Requirements and 5 CCR section 71930(e) – Maintenance Records</p>
<p>Cause for Citation: On August 14, 2023, the Bureau conducted an announced compliance inspection pursuant to CEC section 94932.5(a). Prior to the compliance inspection, the institution submitted its Student Tuition Recovery Fund (STRF) supporting documentation for 2021 in response to an announced inspection letter. On June 30, 2023, Bureau staff emailed the Institution the Bureau's regulations regarding the record-keeping requirements and provided a sample spreadsheet to the Institution for data collection.</p> <p>During the onsite inspection, Bureau staff requested supporting STRF documentation for the 4th quarter reporting period of 2022, and the 1st quarter reporting period of 2023. The Institution failed to make these records immediately available to Bureau staff upon request during the inspection as they were actively attempting to input the data into an electronic format and were unable to do so by the end of the inspection</p>
<p>Administrative Fine: Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class B" violation. The Institution is issued a fine of \$1,001.00.</p>
<p>Order of Abatement: Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:</p> <p>The Bureau orders the Institution to correct the violation by submitting an electronic copy of the template used by the Institution to document supporting data for STRF for the Bureau to verify the institution is collecting the required data points pursuant to 5 CCR section 76140.</p> <p>In addition, the Institution must submit a statement of attestation that they have corrected the violation and will ensure that records are made immediately available to a Bureau representative conducting a site</p>

inspection. The statement of attestation must be dated and signed by an authorized representative of the Institution.

Violation #2:

5 CCR section 74112(m)(1); (m)(3); (m)(4); (m)(8) and (m)(9) – Uniform Data – Annual Report, Performance Fact Sheet and 5 CCR section 71930(a) and (e) – Maintenance Records

Cause for Citation: On or about August 14, 2023, the Bureau conducted an announced compliance inspection pursuant to CEC section 94932.5(a). Prior to the scheduled announced compliance inspection, Bureau staff received supporting documentation for the Institutions 2020/2021 School Performance Fact Sheets (SPFS).

During the onsite inspection Bureau staff reviewed the Institution's supporting data for the 2020/2021 SPFS and determined that the spreadsheet failed to include the required data point pursuant to 5 CCR section 74112(m)(1), (m)(3), (m)(4), (m)(8) and (m)(9).

Administrative Fine: Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class A" violation. The Institution is issued a fine of \$2,501.00.

Order of Abatement: Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to correct the violation by providing an electronic copy of the template used by the Institution to document supporting data for SPFS, for the Bureau to verify the Institution is collecting the required data points pursuant to 5 CCR section 74112.

In addition, the Institution must submit a statement of attestation they have corrected the violation and will ensure that the supporting data for SPFS is maintained and immediately available during an inspection. The statement of attestation must be dated and signed by an authorized representative of the Institution.

Violation #3:

5 CCR section 71745(c) consistent with 5 CCR section 74115(d) – Financial Statements

Cause for Citation: On or about August 14, 2023, the Bureau conducted an announced compliance inspection pursuant to CEC section 94932.5(a). Prior

to the announced compliance inspection, the Institution did not provide financials as requested in an announced inspection letter.

During the onsite inspection, Bureau staff again requested a copy of the Institution's current financial statements for review; however, the Institution was unable to provide the required documents upon request.

Administrative Fine: Pursuant to 5, CCR 75030, the Bureau has determined this to be a "Class A" violation. The Institution is issued a fine of \$2,501.00.

Order of Abatement: Pursuant to 5, CCR 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to submit current financial statements for year-end 2023 which demonstrates compliance with 5 CCR section 71745 and section 74115.

COMPLIANCE WITH ORDER OF ABATEMENT

5. In accordance with the provisions of CEC section 94936 and 5 CCR section 75020, the Bureau issues the order(s) of abatement described above. Evidence of compliance with the order of abatement must be submitted to the Bureau within 30 days from the date of issuance of this citation. Evidence of compliance with the order of abatement may sent by mail or email to:
 - Mail: Bureau for Private Postsecondary Education
Attn: Discipline Unit – Tessa Barron
1747 North Market, Blvd., Suite 225
Sacramento, CA 95834
 - Email: bppe.discipline@dca.ca.gov
 - In the subject line, please include the Institution name and citation number.

COMPLIANCE WITH ASSESSMENT OF FINE

6. In accordance with the provisions of CEC section 94936, and 5 CCR sections 75020 and 75030, the Bureau hereby orders this assessment of fines in the total amount of \$6,003.00 for the violations described above. Payment of the fines must be made to the Bureau within 30 days from the date of service of this citation unless an informal conference or hearing is requested. To assist the Bureau in processing the payment of fines, please submit the enclosed *Payment of Fine – Waiver of Appeal* form.

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Payment must be sent to the Bureau by mail at:

- Bureau for Private Postsecondary Education
Attn: Discipline Unit – Tessa Barron
1747 North Market, Blvd., Suite 225
Sacramento, CA 95834

NOTICE OF APPEAL RIGHTS

7. You have the right to contest this citation through an informal conference with the Bureau pursuant to 5 CCR section 75020 and/or through an administrative hearing in accordance with Chapter 5 (Commencing with section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.

If you wish to contest this citation, you may submit a written request to the Bureau or submit the enclosed *Notice of Appeal of Citation – Request for Informal Conference and/or Administrative Hearing* form within 30 days from the date of issuance of this citation.

Failure to submit a written request for an informal conference and/or administrative hearing within 30 days from the date of issuance of this citation will forfeit your ability to appeal the citation.

If a hearing is requested, you are not required to comply with this citation until a final order is entered against you.

COMPLIANCE WITH FINE AND/OR ORDER OR ABATEMENT DISCLOSURE

8. Pursuant to BPC section 125.9 and 5 CCR section 75050, payment of fine and/or compliance with any order of abatement does not constitute an admission of the violation charged and shall be represented as satisfactory resolution of the matter for the purposes of public disclosure.

Pursuant to 5 CCR section 75050, failure to comply with this citation order, its order of abatement, and/or administrative fine by the required due date is grounds for denial or discipline of an approval to operate. Where a citation is not contested and fine is not paid, the full amount of the assessed fine shall be added to the fee for renewal of the approval to operate. An approval to operate shall not be renewed without payment of the renewal fee and fine.

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BUREAU CONTACT INFORMATION

9. If you have any questions regarding this Citation, please contact Tessa Barron, Citation Analyst by email at Tessa.Barron@dca.ca.gov or by phone at (916) 574-7791.

Elizabeth Elias
Deputy Bureau Chief of Enforcement

Citation Date of Issuance

Enclosures:

- Notice of Appeal of Citation: Request for Informal Conference and/or Administrative Hearing
- Payment of Fine – Waiver of Appeal
- Declaration of Service by Certified and First-Class Mail