



NOTICE TO COMPLY

CU-34070855-12102024

Institution Name:	Marmel Beauty Academy	Institution Telephone:	(818) 617-2717
Institution Code:	34070855	Administrator Name:	Maga Nichole
Street Address:	6444 Bellingham Ave North Hollywood CA 91606	Inspection Date:	12/10/2024

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94897 (s)	Violation Description: The institution's catalog dated 4/1/2024-12/31/2024 and enrollment agreement violated Section 1788.93 of the Civil Code by requiring students to pay all fees to the school prior to being awarded a transcript. (Catalog pages 18,19 and 30, enrollment agreement page 3) Correction: Provide an updated catalog and enrollment agreement that is corrected to comply with CEC § 94897 (s).
2	CEC § 94909 (a)(9)	Violation Description: The institution's catalog dated 4/1/2024-12/31/2024 included conflicting registration fees. The list of charges lists a registration fee of \$150 but the cancellation policy states the registration fee is \$100. (Catalog pg. 29) Correction: Provide an updated catalog that is corrected to comply with CEC § 94909 (a)(9).

Violation	Code Section Violated	Description of the violation and required correction.
3	CEC § 94909 (a)(3)(D)	<p>Violation Description: The institution's catalog dated 4/1/2024-12/31/2024 failed to include the required verbatim statement.</p> <p>"The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (888) 370- 7589, option #5, or by visiting osar.bppe.ca.gov."</p> <p>Correction: Provide an updated catalog that is corrected to comply with CEC § 94909 (a)(3)(D).</p>
4	5 CCR § 76215 (a)(b)	<p>Violation Description: The institution's catalog dated 4/1/2024-12/31/2024 failed to include the required STRF disclosures.</p> <p>Correction: Provide an updated catalog that is corrected to comply with 5 CCR § 76215 (a)(b).</p>
5	CEC § 94920 (b)	<p>Violation Description: The institution's catalog dated 4/1/2024-12/31/2024 and enrollment agreement failed to include a statement indicating equipment and supplies were non-refundable after the cancellation period. (Catalog page 29).</p> <p>Correction: Provide an updated catalog and enrollment agreement that is corrected to comply with CEC § 94920 (b)</p>
6	5 CCR § 76215 (a)	<p>Violation Description: The institution's enrollment agreement failed to include the required STRF disclosures.</p> <p>Correction: Provide an updated enrollment agreement that is corrected to comply with 5 CCR § 76215 (a).</p>


Violation	Code Section Violated	Description of the violation and required correction.
7	CEC § 94920 (d)	<p>Violation Description: The institution's enrollment agreement included a refund calculation not in compliance with CEC § 94920. The institution's enrollment agreement included a refund policy in calculated percentages not consistent with a pro-rata refund. (page 4)</p> <p>Correction: Provide an updated catalog and enrollment agreement that is corrected to comply with CEC § 94920 (d)</p>
8	CEC § 94897 (I)	<p>Violation Description: The institution's advertising contained a prohibited business practice. The institution's brochure states approval without stating clearly approval means compliance with state standards.</p> <p>Correction: Provide an updated brochure that is in compliance with CEC § 94897 (I).</p>

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Maga Nichole, Owner
Bureau Compliance Analyst Name:	Michelle Loo
Bureau Compliance Analyst Signature:	

NOTICE TO COMPLY DECLARATION

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

Signature

Date

Print Name and Title