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8	BEFOR	ЕТНЕ			
9	DEPARTMENT OF CO				
10	FOR THE BUREAU FOR PRIVATE POSTSECONDARY EDUCATION STATE OF CALIFORNIA				
11					
12	In the Matter of the Statement of Issues Against:	Case No. BPPE24-1060			
13	CAMINO REAL CAREER SCHOOLS	STATEMENT OF ISSUES			
14	Application for Renewal of Approval to				
15	Operate and Offer Educational Programs for Non-Accredited Institutions				
16	Respondent.				
17					
18					
19	PART	TIES			
20	1. Deborah Cochrane (Complainant) brit	ngs this Statement of Issues solely in her official			
21	capacity as the Chief of the Bureau for Private Po	stsecondary Education, Department of			
22	Consumer Affairs.				
23	2. On or about January 8, 2021, the Bure	eau for Private Postsecondary Education			
24	received an Application for Renewal of Approval	to Operate and Offer Educational Programs for			
25	Non-Accredited Institutions from Camino Real Ca	areer Schools (respondent). Respondent is 100-			
26	percent owned by David Chin, President. On or al	pout December 10, 2020, David Chin certified			
27	under penalty of perjury to the truthfulness of all	statements, answers, and representations in the			
28	application. The Bureau denied respondent's appl	ication on September 19, 2024.			
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JURISDICTION

- 3. This Statement of Issues is brought before the Director of the Department of Consumer Affairs (Director) for the Bureau for Private Postsecondary Education (Bureau), under the authority of the following laws. All section references are to the Education Code (Code) unless otherwise indicated.
 - 4. Section 94886 of the Education Code states:

Except as exempted in Article 4 (commencing with Section 94874) or in compliance with the transition provisions in Article 2 (commencing with Section 94802), a person shall not open, conduct, or do business as a private postsecondary educational institution in this state without obtaining an approval to operate under this chapter.

5. Section 94887 of the Education Code states:

An approval to operate shall be granted only after an applicant has presented sufficient evidence to the bureau, and the bureau has independently verified the information provided by the applicant through site visits or other methods deemed appropriate by the bureau, that the applicant has the capacity to satisfy the minimum operating standards. The bureau shall deny an application for an approval to operate if the application does not satisfy those standards. The bureau may deny an application for an approval to operate institutions that would be owned by, have persons in control of, or employ institution managers that had knowledge of, should have known, or knowingly participated in any conduct that was the cause for revocation or unmitigated discipline at another institution.

6. Section 94932 of the Education Code states:

The bureau shall determine an institution's compliance with the requirements of this chapter. The bureau shall have the power to require reports that institutions shall file with the bureau in addition to the annual report, to send staff to an institution's sites, and to require documents and responses from an institution to monitor compliance. When the bureau has reason to believe that an institution may be out of compliance, it shall conduct an investigation of the institution. If the bureau determines, after completing an investigation, that an institution has violated any applicable law or regulation, the bureau shall take appropriate action pursuant to this article.

STATUTORY PROVISIONS

7. Section 94897 of the Code states in pertinent part:

An institution shall not do any of the following:

. .

(d) Advertise, or indicate in promotional material, without including the fact that the educational programs are delivered by means of distance education if the

1	educational programs are so delivered.
	REGULATORY PROVISIONS
2	8. California Code of Regulations, title 5, section 71220, subdivision (c) provides:
3	For each educational program that the institution offers or proposes to offer, the
4	Form Application 94886 shall contain a statement that the educational program meets the requirements of section 71710, as well as the following:
5	
6	(c) A description of the number and qualifications of the faculty needed to teach
7	the educational program.
8	9. California Code of Regulations, title 5, section 71250 provides:
9	The Form Application 94886 shall include a statement that the institution has contracted with sufficient duly qualified faculty members who meet the qualifications of section 71720.
	10. California Code of Regulations, title 5, section 71600 provides:
11	
12 13	(a) An institution seeking to make a significant change in its method of instructional delivery or a change of its distance education learning management system shall complete the "Significant Change in Method of Instructional Delivery or
14	Change in Distance Education Learning Management System" form (INS rev. 8/23, hereby incorporated by reference) to obtain prior authorization. For the purposes of
15	this section a "significant change in instructional delivery" is any change that alters the way students interact with faculty or access significant equipment, and a "change
16	of its distance education learning management system" is a change in the distance education learning management system other than an upgrade of the existing software of the system, or a system that is renamed but otherwise unchanged from the previous
17	system other than an upgrade. The form shall be submitted to the Bureau along with the appropriate fee as provided in Section 94930.5(c) of the Code.
18	(b) An institution that has been granted an approval to operate by means of
19	accreditation shall notify the Bureau of the substantive change within 30 days of that change on the Application for Significant Change in Method of Instructional Delivery
20	or Change in Distance Education Learning Management System form by providing the information required in sections (1) and (2) of the form, and shall attach
21	certification from the institution's accreditation agency demonstrating that the substantive change was made in accordance with the institution's accreditation
22	standards, and complies with the Act and this Division.
2324	(c) "Distance education learning management system" is defined as an online system designed or used for the facilitation of distance education to create, distribute, and manage the delivery of educational content.
25	11. California Code of Regulations, title 5, section 71700 provides:
26	The Bureau may request that an institution document compliance with the standards set forth in the Act and this Division to obtain and maintain an approval to
27	operate.

- 26. On May 29, 2024, the Bureau received respondent's physical response to the second QEU deficiency letter.
- 27. On June 27, 2024, the Bureau received two emails that included respondent's revised deficiency response documents and a school catalog.
- 28. On July 1, 2024, the Bureau received the audited financial statements for fiscal year 2023. That same day, the Bureau sent respondent a third QEU deficiency letter.
- 29. On July 12, 2024, the Bureau received two emails from respondent that included revised deficiency response documents and a school catalog.
- 30. On September 19, 2024, the Bureau sent respondent a Notice of Denial of its application because deficiencies in the application and documents submitted with the application rendered the application incomplete.

FIRST CAUSE FOR DENIAL OF APPLICATION

(Failure to Demonstrate Ability to Comply with Minimum Operating Standards – Lack of Information Regarding Instruction and Degrees Offered)

- 31. Respondent's application is subject to denial under Code section 94897, subdivision (d) and California Code of Regulations, title 5, section 71600 for the following reasons:
- a. Respondent has not sought nor received approval for any form or amount of distance education. Respondent submitted a program description of instruction for each program that states "The training facility will provide a binder to each participant upon enrollment. The binder will include all the material needed to complete the training." The list of materials to be provided to students included websites to access the study materials and to complete the tasks. According to respondent, students complete assigned tasks on their own and at their own pace, including performing practice exam testing on the Commercial Driver's License Prep application using an electronic device. Respondent's application is thus subject to denial under Code section 94897, subdivision (d) and California Code of Regulations, title 5, section 71600 for failing to obtain approval to offer distance education.
- b. Additionally, the revised catalog, at page 10, which the Bureau received on July 12, 2024, states that "[t]his is an online course" in reference to Entry Level Driver Training.

However, coursework performed at an institution's location without faculty or instruction does not constitute a traditional classroom setting or direct instruction. Respondent's application is thus subject to denial under Code section 94897, subdivision (d) and California Code of Regulations, title 5, section 71600 for failing to obtain approval to offer distance education.

SECOND CAUSE FOR DENIAL OF APPLICATION

(Failure to Demonstrate Ability to Comply with Minimum Operating Standards – Lack of Qualification of the Institution's Faculty)

- 32. Respondent's application is subject to denial under California Code of Regulations, title 5, sections 71220, subdivision (c) and 71250 for the following reasons:
- a. Respondent, in its application and related supporting materials, failed to identify any faculty qualified to teach the theory portion of each educational program in violation of California Code of Regulations, title 5, sections 71220, subdivision (c) and 71250.
- b. Additionally, Commercial Driver's License schools are required to obtain approval from the Federal Motor Carrier Safety Administration or FMCSA. FMCSA sets the standards for behind-the-wheel theory instruction. "Theory instruction means knowledge instruction on the operation of a [commercial vehicle] and related matters provided by a theory instructor through lectures, demonstrations, audio-visual presentations, computer-based instruction, driving simulation devices, online training or similar means." Respondent indicated in its application and related materials that the theory portion of the programs it offers are self-study, such that respondent has not contracted with faculty members with sufficient knowledge and experience to teach each program in violation of California Code of Regulations, title 5, sections 71220, subdivision (c) and 71250.

PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Director of the Department of Consumer Affairs issue a decision:

Denying Camino Real Career Schools' Application for Renewal of Approval to
 Operate and Offer Educational Programs for Non-Accredited Institutions; and

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3	DATED: 2/4/2025	"Original Signature on File"
4		DEBORAH COCHRANE Chief
5		Bureau for Private Postsecondary Education
6		Department of Consumer Affairs State of California
7		Complainant
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