



## NOTICE TO COMPLY

CU-3710591-05072025

Institution Name:	DeVry University	Institution Telephone:	(619) 683-2446
Institution Code:	3710591	Administrator Name:	Barbara Bickett
Street Address:	2655 Camino Del Rio N, Suite 205 San Diego, CA 92108	Inspection Date:	5/7/2025

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: [https://www.bppe.ca.gov/lawsregs/ppe\\_act.pdf](https://www.bppe.ca.gov/lawsregs/ppe_act.pdf)  
Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94909 (a)(4)	<b>Violation Description:</b> Both the institution's 2024-2025 Graduate and Undergraduate catalogs failed to include a statement specifying the address or addresses where class sessions will be held.  <b>Correction:</b> The institution shall update their 2024-2025 catalogs to include the statement above, pursuant to CEC § 94909 (a)(4).
2	5 CCR § 71735 (a)	<b>Violation Description:</b> Both the institution's 2024-2025 Graduate and Undergraduate catalogs failed to include a description of the facilities and of the types of equipment and materials that will be used for instruction.  <b>Correction:</b> The institution shall update their 2024-2025 catalogs to include the statement above, pursuant to 5 CCR § 71735 (a).

Violation	Code Section Violated	Description of the violation and required correction.
3	5 CCR § 71810 (b)(15) in conjunction with 5 CCR § 71730 (b)(1)	<p><b>Violation Description:</b> On pages 284 of the institution's Undergraduate, and 131 of the institution's Graduate 2024-2025 catalogs, the institution failed to describe a records retention policy that includes the requirement that records shall be maintained a period of five years.</p> <p><b>Correction:</b> The institution shall update their 2024-2025 catalogs to include a statement describing a policy compliant with the requirements above, pursuant to 5 CCR § 71810 (b)(15) in conjunction with 5 CCR § 71730 (b)(1).</p>
4	5 CCR § 71810 (b)(11)	<p><b>Violation Description:</b> The institution offers distance education, however, both the institution's 2024-2025 Graduate and Undergraduate catalogs failed to include the approximate number of days that will elapse between the institution's receipt of student submissions and a response or evaluation.</p> <p><b>Correction:</b> The institution shall update their 2024-2025 catalogs to include the required statement above, pursuant to 5 CCR § 71810 (b)(11).</p>
5	5 CCR § 71716 (b)	<p><b>Violation Description:</b> The institution offers asynchronous distance education, however, their enrollment agreement failed to disclose that the student shall have the right to cancel the enrollment agreement and receive a full refund before the first lesson and materials are received. Cancellation is effective on the date written notice of cancellation is sent. The institution shall make the refund pursuant to section 71750 of the Regulations. If the institution sent the first lesson and materials before an effective cancellation notice was received, the institution shall make a refund within 45 days after the student's return of the materials.</p> <p><b>Correction:</b> The institution shall update their enrollment agreement to include the statements above, pursuant to 5 CCR § 71716 (b).</p>


Violation	Code Section Violated	Description of the violation and required correction.
6	5 CCR § 71716 (c)(1)(2)	<p><b>Violation Description:</b> The institution offers asynchronous distance education, however, their enrollment agreement failed to disclose that (1) An institution shall transmit all lessons and materials to the student if the student has fully paid for the educational program and, after having received the first lesson and initial materials, requests in writing that all of the material be sent. (2) If an institution transmits the balance of the material as the student requests, the institution shall remain obligated to provide the other educational services it agreed to provide, but shall not be obligated to pay any refund after all of the lessons and material are transmitted.</p> <p><b>Correction:</b> The institution shall update their enrollment agreement to include the above statements pursuant to 5 CCR § 71716 (c)(1)(2).</p>
7	CEC § 94913 (a)(5)	<p><b>Violation Description:</b> The institution's website failed to include a copy or link to their most recent annual report.</p> <p><b>Correction:</b> The institution shall update their website to include the document or link above, pursuant to CEC § 94913 (a)(5).</p>
8	5 CCR § 71920 (b)(5)(E)	<p><b>Violation Description:</b> The Institution to failed to maintain a transcript within its graduate records that includes the address, web address, and telephone number of the institution.</p> <p><b>Correction:</b> The institution shall update their transcript to include all of the above, pursuant to 5 CCR § 71920 (b)(5)(E).</p>

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

**Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.**

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Barbara Bickett
Bureau Compliance Analyst Name:	Ian Powers
Bureau Compliance Analyst Signature:	

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

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Signature

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Date

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Print Name and Title