



NOTICE TO COMPLY

CU-1942371-07232025

Institution Name:	Mentor Language Institute	Institution Telephone:	(310) 887-0777
Institution Code:	1942371	Administrator Name:	Sean Nozaki
Street Address:	10880 Wilshire Blvd., Suite 122 Los Angeles, CA 90024	Inspection Date:	July 23, 2025

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC §94909 (a)(2) in conjunction with §94897 (l)	Violation Description: Page 4 of the institution's 2025 catalog has a statement, "Mentor Language Institute is a private institution that is approved to operate by the Bureau for Private Postsecondary Education..." but fails to clarify that approval to operate means compliance with state standards as set forth in the CEC and 5, CCR. Correction: The institution shall update its catalog to contain the above-mentioned statement with the clarification or remove this statement from the catalog.
2	5 CCR § 71810 (b)(1)	Violation Description: The institution's 2025 catalog fails to contain the specific beginning and ending dates defining the time period covered by the catalog. Correction: The institution shall update its catalog to contain the specific beginning and ending dates defining the time period covered by the catalog.

Violation	Code Section Violated	Description of the violation and required correction.
3	CEC § 94909 (a)(3)(D)	<p>Violation Description: The institution's 2025 catalog failed to contain the required verbatim statement: "The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (888) 370-7589 or by visiting https://www.osar.bppe.ca.gov/."</p> <p>Correction: The institution shall update its catalog to include the above-mentioned statement pursuant to CEC § 94909 (a)(3)(D).</p>
4	CEC § 94909 (a)(14) in conjunction with 5 CCR § 76215 (b)	<p>Violation Description: The institution's 2025 catalog failed to contain the last part of the required STRF verbatim statement, "However, no claim can be paid to any student without a social security number or a taxpayer identification number."</p> <p>Correction: The institution shall update its catalog to include the above-mentioned statement pursuant to 5 CCR § 76215 (b).</p>
5	5 CCR § 71800 (e)(11) in conjunction with 5 CCR § 76120 (a)	<p>Violation Description: Page 5 of the institution's enrollment agreement has the incorrect STRF fee. The new STRF fee is \$0.00 as of April 1, 2024.</p> <p>Correction: The institution shall update its enrollment agreement to have the correct STRF amount.</p>
6	CEC § 94913 (a)(1)	<p>Violation Description: The institution's website contains a catalog with violations identified in this NTC.</p> <p>Correction: Once the institution's catalog has been updated to remedy the violations, the institution shall update its website to provide the current/updated school catalog pursuant to CEC § 94913 (a)(1).</p>


Violation	Code Section Violated	Description of the violation and required correction.
7	5 CCR §76140 (a) (5)(7)(8)(9)(10)(11)(12)	<p>Violation Description: The institution's 2024 4th & 2025 1st Quarter STRF supporting documentation failed to contain record of the student's:</p> <p>(5) Address at the time of enrollment, (7) Date enrollment agreement signed, (8) course costs, (9) Amount of STRF assessment collected, (10) Quarter in which the STRF assessment was remitted to the Bureau, (11) Third-party payer identifying information, (12) Total institutional charges charged, and</p> <p>Correction: The institution shall update the 2024 4th & 2025 1st Quarter STRF supporting documentation, pursuant to 5 CCR § 76140 (a)(5)(7)(8)(9)(10)(11)(12)</p>

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Sean Nozaki, CEO
Bureau Compliance Analyst Name:	Beverly Tjokrosoeharto
Bureau Compliance Analyst Signature:	

NOTICE TO COMPLY DECLARATION

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

Signature

Date

Print Name and Title