



NOTICE TO COMPLY

CU-53593759-07232025

Institution Name:	Paul Mitchell The School Temecula	Institution Telephone:	(951) 694-4323
Institution Code:	53593759	Administrator Name:	Ruben Martinez
Street Address:	27536 Ynez Road, Suite E-1 Temecula, CA 92591-4690	Inspection Date:	7/23/2025

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	5 CCR § 71810 (b)(4)(B)	<p>Violation Description: The institution's 2025 catalog failed to contain language proficiency information, including the level of English language proficiency required of students and the kind of documentation of proficiency, such as the Test of English as a Foreign Language (TOEFL), that will be accepted; and whether English language services, including instruction such as ESL, are provided and, if so, the nature of the service and its cost.</p> <p>Correction: The institution shall update the catalog to include the above statements, pursuant to 5 CCR § 71810 (b)(4)(B).</p>
2	5 CCR § 71810 (b)(11)	<p>Violation Description: The institution offers distance education, the 2025 catalog failed to contain the approximate number of days that will elapse between the institution's receipt of student lessons, projects, or dissertations and the institution's response or evaluation.</p>

Violation	Code Section Violated	Description of the violation and required correction.
		Correction: The institution shall update the catalog to include the above statements, pursuant to 5 CCR § 71810 (b)(11).
3	CEC § 94909 (a)(8)(B) in conjunction with CEC § 94919 (d)	<p>Violation Description: In multiple locations, the institution's 2025 catalog contains unenforceable statements regarding nonrefundable charges. The following statement is repeated throughout the catalog: "Any used and/or opened items in the Paul Mitchell Technical Kit are considered unreturnable equipment." The institution is required to refund 100 percent of the amount paid for institutional charges, less a reasonable deposit or application fee not to exceed two hundred fifty dollars (\$250), if notice of cancellation is made through attendance at the first class session, or the seventh day after enrollment, whichever is later.</p> <p>Correction: The institution shall update the 2025 catalog to amend these statements to clearly explain that this not applicable during the cancellation period, or removed them, pursuant to CEC § 94909 (a)(8)(B) in conjunction with CEC § 94919 (d).</p>
4	CEC § 94911 (b)	<p>Violation Description: On page 7, the institution's enrollment agreement contains unenforceable statements regarding non-refundable charges. An enrollment agreement shall include, at a minimum, all of the following: (b) A schedule of total charges, including a list of any charges that are nonrefundable.</p> <p>Correction: The institution shall update the enrollment agreement to amend these statements to clearly label these charges as nonrefundable, and not applicable during the cancellation period, or removed them, pursuant to CEC § 94911 (b).</p>


Violation	Code Section Violated	Description of the violation and required correction.
5	CEC § 94897 (q) in conjunction with 5 CCR § 94898 (b-d)	<p>Violation: The institution's enrollment agreement contains unenforceable statements regarding changes in curriculum, class schedules, locations, costs, method of delivery, and graduation requirements, without offering the student a full refund.</p> <p>Correction: The institution shall amend the above statements to clearly explain that a full refund will be offered in these cases, or remove the statements, pursuant to CEC § 94897 (q) in conjunction with 5 CCR § 94898 (b-d).</p>
6	CEC § 94913 (a)(1)	<p>Violation Description: The institution's website no longer includes a link to the most recent catalog.</p> <p>Correction: The institution shall update their website to include a link to their most recent catalog, pursuant to CEC § 94913 (a)(1).</p>

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Ruben Martinez Financial Services and Compliance
Bureau Compliance Analyst Name:	Ian Powers
Bureau Compliance Analyst Signature:	

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

Signature

Date

Print Name and Title