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9	BEFORE THE		
10	DEPARTMENT OF CONSUMER AFFAIRS FOR THE BUREAU FOR PRIVATE POSTSECONDARY EDUCATION		
11	STATE OF CALIFORNIA		
12			
13	In the Matter of the Accusation Against:	Case No. BPPE22-352	
14	CALEDONIAN	FIRST AMENDED ACCUSATION	
15	12631 Imperial Hwy Suite F-104 and F-106 Santa Fe Springs, CA 90670		
16	Approval to Operate Institution Code Number		
17	1939291		
18	Dagmandant		
19	Respondent.		
20	D. D.	NTCC	
21	<u>PARTIES</u>		
22	1. Deborah Cochrane (Complainant) brings this First Amended Accusation solely in her		
23	official capacity as the Chief of the Bureau for Private Postsecondary Education, Department of		
24	Consumer Affairs.		
25	2. On or about July 12, 2000, the Bureau for Private Postsecondary Education issued		
26	Approval to Operate Number 1939291 to Caledonian, owned by Caledonian, Inc.; Guillermo		
27	Frias, aka William Frias, as Owner and Director (	Respondent). The Approval to Operate expired	
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1	15. Section 94929 of the Code states, in pertinent part:		
2	(a) An institution shall annually report to the bureau, as part of the annual report, and		
3	publish in its School Performance Fact Sheet, the completion rate for each program. Except as provided in subdivision (b), the completion rate shall be calculated by dividing the		
4	number of on-time graduates by the number of students available for graduation.		
5	<u>REGULATORY PROVISIONS</u>		
6	16. California Code of Regulations, title 5, section 71230 states:		
7	If the institution offers an educational program, or a portion of it, in a language other		
8	than English, the Form Application 94886 shall contain a description of all of the following for each educational program or portion thereof.		
9	(a) The language in which each educational program will be offered.		
10	(b) A statement that the institution has contracted with sufficient duly qualified		
11	faculty who will teach each language group of students.		
12	(c) The language of the textbooks and other written materials to be used by each		
13	language group of students.		
14	17. California Code of Regulations, title 5, section 71600 states, in pertinent part:		
15	(a) An institution seeking to make a significant change in its method of instructional		
16	delivery shall complete the "Significant Change in Method of Instructional Delivery" form (INS rev. 2/10) to obtain prior authorization. For the purposes of this section a "significant		
17	change in instructional delivery" is any change that alters the way students interact with faculty or access significant equipment. The form shall be submitted to the Bureau along		
18	with the appropriate fee as provided in Section 94930.5(c) of the Code. For an institution approved under section 94885 of the Code, it shall be signed and dated by the signatory(ies)		
19	required by section 71380, and for an institution approved under section 94890 of the Code,		
20	it shall be signed and dated by the signatory(ies) required by section 71390, and each fact stated therein and each attachment thereto shall be declared to be true under penalty of		
21	perjury, in the following form:		
22	I declare under penalty of perjury under the laws of the State of California that the		
23	foregoing and all attachments are true and correct.		
24			
25	(Date) (Signature)		
26			
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	5		
	(CALEDONIAN) FIRST AMENDED ACCUSATI		

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2	23. California Code of Regulations, title 5, section 71930 states, in pertinent part:
3	(a) An institution shall maintain all records required by the Act and this chapter. The
4	records shall be maintained in this state.
5	(c) A record is considered current for three years following a student's completion or
6	withdrawal. A record may be stored on microfilm, microfiche, computer disk, or any other method of record storage only if all of the following apply:
7	(3) The institution has personnel scheduled to be present at all times during normal
8	business hours who know how to operate the devices and can explain the operation of the devices to any person authorized by the Act to inspect and copy records;[.]
9	
10	
11	(e) All records that the institution is required to maintain by the Act or this chapter shall be made immediately available by the institution for inspection and copying during
12	normal business hours by the Bureau and any entity authorized to conduct investigations.
13	24. California Code of Regulations, title 5, section 74112 states, in pertinent part:
14	(d) In addition to the definitions contained in section 94928 of the Code:
15	(1) "Number of Students Who Began the Program" means the number of students
16	who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year, and excludes all students who
17	cancelled during the cancellation period.
18 19	(2) "Number of On-time Graduates" means the number of students who completed the program within 100% of the published program length within the reporting calendar
	year.
20	(m) Documentation supporting all data reported shall be maintained electronically by
21	the institution for at least five years from the last time the data was included in either an Annual Report or a Performance Fact Sheet and shall be provided to the Bureau upon
22	request; the data for each program shall include at a minimum:
23	(2) student name(s), address, phone number, email address, program completed,
24	program start date, scheduled completion date, and actual completion date;
25	(8) for each student determined to be unavailable for graduation or unavailable for employment, the identity of the student, the type of unavailability, the dates of
26	unavailability, and the documentation of the unavailability; and
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# COST RECOVERY

- 25. Section 94937, subdivision (c), provides that the Bureau may seek reimbursement costs of investigation and enforcement pursuant Business and Professions Code section 125.3.
- 26. Business and Professions Code section 125.3 provides that the Bureau may request the administrative law judge to direct a licensee found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case, with failure of the licensee to comply subjecting the license to not being renewed or reinstated. If a case settles, recovery of investigation and enforcement costs may be included in a stipulated settlement.

# **FACTUAL ALLEGATIONS**

# COMPLAINTS ON MAY 18, 2022, AUGUST 12, 2022, AND OCTOBER 12, 2023 Complaint on May 18, 2022 and August 12, 2022 – Students J.R. and J.M.

- 27. On or about May 18, 2022, the Bureau received a complaint alleging that Respondent submitted a request for, and received payment of, a Supplemental Job Displacement Benefit voucher ("voucher")<sup>1</sup> for student J.R. without his consent or signature. Additionally, the complaint further alleges that the request for payment and enrollment agreement were not signed by J.R.
- 28. On or about August 12, 2022, the Bureau received another complaint that Respondent failed to refund a student's Workers' Compensation voucher after the student withdrew from the institution. During the course of this investigation, it was revealed that Respondent submitted a request for, and received payment of a voucher for another student J.M. without his consent or signature. Additionally, the complaint further alleges that the request for payment and enrollment agreement were not signed by student J.M.
- 29. Following receipt of the complaints, the Bureau opened an investigation. In 2022 and 2023, a Bureau investigator conducted several site visits to the institution. The investigator requested and reviewed documents, including student and instructor files, transcripts, School

<sup>&</sup>lt;sup>1</sup> Vouchers can be used to pay for education-related retraining or skill enhancement, or both, at state-approved or state-accredited schools.

Performance Fact Sheet, and attendance sheets. During these visits, Respondent was unable to produce multiple documents that were requested. Following the inspection, the Bureau determined that Respondent was in violation of various provisions of the Education Code.

30. Following the investigations, the Bureau learned that in or around 2021, B.B. was enrolled in a course provided by Caledonian despite his statements that he did not wish to enroll. B.B.'s student file contains a letter from Caledonian dated December 31, 2021 requesting payment be sent directly to B.B. B.B.'s file also contains a voucher in the amount of \$4,900.00 payable to Caledonian and dated February 17, 2022. B.B. was not provided with the funds collected even though he did not receive education by Caledonian. G.S's student file contains an enrollment agreement dated December 18, 2021 and proof of payment to Caledonian dated January 7, 2022. Caledonian required G.S. purchase a computer for \$1,100.00 and refunded her \$1,000.00 shortly thereafter. Prior to August 4, 2025, G.S. was not provided with courses through Caledonian and has not been enrolled in any current courses. A.A. enrolled in Caledonian to take four courses. At the conclusion of the first course, Caledonian stated they would contact her to schedule the remaining courses. To date, Caledonian has not contacted A.A.

# Complaint on October 12, 2023 - Student R.G.

Students B.B., G.S., and A.A.

- 31. On or about October 12, 2023, the Bureau received a complaint from R.G., a former student at Caledonian, stating that Respondent used her voucher and failed to provide her with classes and continuously told her that the institution did not have an instructor to teach her.
- 32. On or about February 12, 2024, a Bureau investigator interviewed student R.G., who stated that she enrolled at Caledonian in 2022 and has been waiting for two years to attend classes at Caledonian. Following this complaint, the Bureau determined that Respondent was in violation of various provisions of the Education Code.

#### FIRST CAUSE FOR DISCIPLINE

#### (Fraud)

33. Respondent is subject to disciplinary action under sections 94897, subdivision (q), 94937, subdivision (a)(2), and California Code of Regulations, title 5, section 75100, in that

Respondent fraudulently enrolled students J.R., J.M., B.B., G.S. and A.A. by collecting their vouchers without providing education courses. Complainant refers to, and by this reference incorporates, the allegations set forth above in paragraphs 27-30, as though set forth fully herein.

# SECOND CAUSE FOR DISCIPLINE

## (Violation of General Enrollment Requirements)

34. Respondent is subject to disciplinary action under sections 94902, subdivisions (a) and (b)(3), 94937, subdivision (a)(2), and California Code of Regulations, title 5, sections 75100 and 74112, subdivision (m)(8), in that student files did not contain a current enrollment agreement indicating the students' current status. Additionally, the School Performance Fact Sheets were not signed, initialed, and dated. Moreover, the student roster did not contain student information related to type, dates, or documentation of graduation status.

# THIRD CAUSE FOR DISCIPLINE

## (Engaging in Prohibited Business Practices)

- 35. Respondent is subject to disciplinary action under Code sections 94897, subdivisions (j)(3) and (k), 94929, subdivision (a), 94937, subdivision (a)(2), and California Code of Regulations, title 5, sections 75100 and 74112, subdivision (d), as follows:
- a. Respondent failed to accurately calculate data in the School Performance Fact Sheet for student graduation rates for 2019-2020.
- b. Respondent concealed four signed enrollment agreements that student R.G. had previously signed.
  - c. Respondent falsified the Student Change of Status Form for student R.G.

#### FOURTH CAUSE FOR DISCIPLINE

## (Failure to Follow Policies/Procedure for Compliance with the Act)

36. Respondent is subject to disciplinary action under Code sections 94897, subdivision (u), 94937, subdivision (a)(2), and California Code of Regulations, title 5, sections 75100 and 71760, in that Respondent failed to follow its own Leave of Absence policy. Specifically, the school catalogs for 2018-2023 required a Leave of Absence request to be in writing and approved by the Academic Director. A review of student files revealed that Leave of Absence requests

were granted when they were not requested in writing from students and not approved/signed by the Academic Director as required.

## FIFTH CAUSE FOR DISCIPLINE

# (Violation of Administration Requirements)

37. Respondent is subject to disciplinary action under Code section 94937, subdivision (a)(2) and California Code of Regulations, title 5, sections 75100 and 71730, subdivisions (a) and (b), in that on or around April 28, 2023 during the site visit, Bureau investigators were told by staff that Mr. Guillermo Frias held the positions of chief operating officer, chief executive officer, and chief financial officer of the institution. However, Respondent failed to maintain a file stating the duties, responsibilities, and performance evaluation criteria for each function that Mr. Guillermo Frias served as required.

# SIXTH CAUSE FOR DISCIPLINE

## (Faculty)

38. Respondent is subject to disciplinary action under Code section 94937, subdivision (a)(2), and California Code of Regulations, title 5, sections 75100 and 71720, subdivision (b)(1), in that Respondent's instructors do not possess the academic, experiential and professional qualifications to teach, including a minimum of three years of experience, education and training in current practices of the subject area that they are teaching. Specifically, Respondent's instructor M.A. taught the course #053 for Computer Repairs when she does not have any experience, education, or training in computer repair.

#### SEVENTH CAUSE FOR DISCIPLINE

#### (Failure to Make Records Available Upon Request)

- 39. Respondent is subject to disciplinary action under Code section 94937, subdivision (a)(2) and California Code of Regulations, title 5, sections 75100, 71930, subsections (c)(3) and (e), and 74112, subsection (m)(8) for failing to have records available to Bureau investigators for inspection. The facts and circumstances are as follows:
- a. On or around October 19, 2022, a site visit was conducted during which student records were not available upon Bureau request.

b. On or around April 28, 2023, another site visit was conducted during which student records were not available upon Bureau request. Mr. Guillermo Frias stated he did not have that documentation available for inspection and would not be able to provide it.

# **EIGHTH CAUSE FOR DISCIPLINE**

## (Improper Collection of Tuition Fees)

40. Respondent is subject to disciplinary action under Code sections 94899.5, subdivision (e), 94937, subdivision (a)(2), and California Code of Regulations, title 5, section 75100, for improperly accepting student payments in full when the student files were not complete. Specifically, student files did not contain enrollment agreements, updated enrollment agreements, or completed School Performance Fact Sheets. Therefore, students were not properly accepted and enrolled in the institution and therefore not required to pay tuition.

# NINTH CAUSE FOR DISCIPLINE

# (Substantive Changes to Approval to Operate without Prior Authorization)

- 41. Respondent is subject to disciplinary action under Code sections 94893, 94894, subdivisions (e) and (g), 94937, subdivision (a)(2), and California Code of Regulations, title 5, sections 75100, 71600, subdivision (a), and 71230 in that Respondent made substantive changes to its approval to operate without obtaining prior authorization from the Bureau as required. The facts and circumstances are as follows:
- a. On or around October 19, 2022 and April 28, 2023, it was revealed to Bureau investigators that Respondent made a change of location and a change in the method of instructional delivery when students were taught on-line, in the students' homes, in local libraries, or a library near the students' homes, without prior Bureau approval.
- b. On or around April 4, 2023 and April 28, 2023, Bureau investigators discovered that Respondent changed a method of instructional delivery when it offered English as a Second Language (ESL) class, without prior Bureau approval to offer ESL programs.

#### **COMPLAINT ON DECEMBER 11, 2023 – STUDENT J.L.**

42. On or about December 11, 2023, the Bureau received a complaint from former student J.L. alleging that Respondent failed to provide her with the correct certificate for a course

she completed, and failed to maintain student records, including homework or exams. In addition, the complaint alleged that the textbook provided to student J.L. was outdated, and the instructors taught classes without a lesson plan.

- 43. On or about February 12, 2024, a Bureau investigator interviewed student J.L., who stated that on or around May 15, 2022, she enrolled at Caledonian for a Microsoft Office course and later, on or around October 26, 2022, she enrolled in an Adobe Premier Pro course. After completing the courses, she requested a copy of her certificates. After numerous requests, she was told by Respondent that they did not have a record of her being a student. Student J.L. eventually did receive the certificates; however, they were incorrect. Respondent sent her a certificate for completing a course in Adobe Premier Element, which was a course she never took. She did eventually receive the correct certificate for completing Adobe Premier Pro. However, all three certificates, including the incorrect certificate, showed a completion date of March 10, 2023, when in fact, the course was completed on March 21, 2023.
- 44. As to the faculty, student J.L. stated that she was taught by two of Respondent's instructors J.H. and E.O. who came to her home. Student J.L. stated that both instructors failed to provide a syllabus, failed to have a lesson plan, and failed to have any documents or books explaining the information she would be learning in the course. Student J.L. stated that instructor J.H. provided sporadic instruction because he was absent due to vacation or had to take care of personal business. When student J.L. requested a book for her Microsoft Office course, Respondent sent her an outdated textbook that was five years old. Following this complaint, the Bureau determined that Respondent was in violation of various provisions of the Education Code.

## TENTH CAUSE FOR DISCIPLINE

#### (Required Institutional Records, Student Records and Maintenance of Records)

45. Respondent is subject to disciplinary action under Code sections 94900.5, subdivision (c), 94937, subdivision (a)(2), and California Code of Regulations, title 5, sections 75100, 71920, subdivision (b)(3), and 71930, subdivision (a), in that a review of student files revealed that the School Performance Fact Sheet were not signed or initialed by student J.L. nor maintained in the

student's file. Complainant refers to, and by this reference incorporates, the allegations set forth above in paragraphs 42-44, as though set forth fully herein.

#### **ELEVENTH CAUSE FOR DISCIPLINE**

#### (Faculty)

46. Respondent is subject to disciplinary action under Code section 94937, subdivision (a)(2) and California Code of Regulations, title 5, sections 75100 and 71720, subdivision (b)(1), in that Respondent's instructors do not possess the academic, experiential and professional qualifications to teach, including a minimum of three years of experience, education and training in current practices of the subject area that they are teaching. Specifically, Respondent's instructors J.H. and E.O. taught the course Computer Repair when their resumes do not show any experience, education, or training in repairing computers. Complainant refers to, and by this reference incorporates, the allegations set forth above in paragraphs 42-44, as though set forth fully herein.

# TWELFTH CAUSE FOR DISCIPLINE

# (Required Student Records, Required Institutional Records)

47. Respondent is subject to disciplinary action under Code sections 94900, subdivisions (b)(1), 94900.5, subdivision (c), and 94937, subdivision (a)(2), in that Respondent failed to maintain a permanent student record of the certificate granted. Specifically, Respondent's student record corresponding to J.L. failed to show her certificate of completion in an Adobe Premier Pro course. Complainant refers to, and by this reference incorporates, the allegations set forth above in paragraphs 42-44, as though set forth fully herein.

#### THIRTEENTH CAUSE FOR DISCIPLINE

## (Making Substantive Changes without Prior Authorization)

48. Respondent is subject to disciplinary action under Code sections 94893, 94894, subdivisions (a), (e), and (g), and 94937, subdivision (a)(2), in that Respondent made substantive changes to its approval to operate without obtaining prior authorization as required. Specifically, Respondent changed an educational objective when their instructors are teaching English as a Second Language (ESL) classes and Adobe Premier Pro, without prior Bureau approval.

1	3. Taking such other and	further action as deemed necessary and proper.
2	BATED: 8/26/2025	
3	DATED:	"Original Signature on File" DEBORAH COCHRANE
4		Chief Bureau for Private Postsecondary
5		Education
6		Department of Consumer Affairs State of California
7		Complainant
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(CALEDONIAN) FIRST AMENDED ACCUSATION