



## NOTICE TO COMPLY

CU-1915961-01062026

Institution Name:	Fremont University	Institution Telephone:	(562) 809-5100
Institution Code:	1915961	Administrator Name:	Carolyn Jones
Street Address:	18000 Studebaker Road, 900A Cerritos, CA 90703	Inspection Date:	January 6, 2026

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: [https://www.bppe.ca.gov/lawsregs/ppe\\_act.pdf](https://www.bppe.ca.gov/lawsregs/ppe_act.pdf)  
Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94913 (a)(1)	<b>Violation Description:</b> The institution's website ( <a href="https://fremont.edu/student-consumer-information/">https://fremont.edu/student-consumer-information/</a> ) contains a catalog with violations identified in this NTC.  <b>Correction:</b> Once the institution's catalog has been updated to remedy the violations, the institution shall update its website to provide the current/updated school catalog pursuant to CEC § 94913 (a)(1).

Violation	Code Section Violated	Description of the violation and required correction.
2	CEC § 94909 (a)(8)(B) in conjunction with CEC § 94920 (b)	<p><b>Violation Description:</b> The institution's 2026 catalog contains cancellation and refund policies that fail to comply with the Bureau's minimum requirements.</p> <p>On page 18, "<i>Technology Fees</i>" are nonrefundable.</p> <p>On page 19, "<i>Books &amp; Supplies</i>" are nonrefundable.</p> <p><b><u>If these fees are paid directly to the institution, the fee is an institutional charge and cannot be non-refundable during the cancellation period.</u></b></p> <p>The Bureau's cancellation policy includes the first day of instruction, or the 7th day after signing the enrollment agreement, whichever is later. If students sign the enrollment agreement on the course start date, they have the right to cancel within 7 days.</p> <p>The Bureau's cancellation and refund policy also states that the institution can only withhold a "reasonable deposit or application fee" <u>not to exceed two hundred fifty dollars.</u></p> <p><b>Correction:</b> The institution shall update its catalog to specify the institution will NOT withhold institutional charges exceeding \$250 if cancellation is made through the 1<sup>st</sup> class session or the 7<sup>th</sup> day after enrollment, whichever is later.</p>
3	CEC §94909 (a)(8)(B) in conjunction with CEC 94920 (d)	<p><b>Violation Description:</b> The pro-rata refund policy on pages 33 and 34 of the institution's 2026 catalog does not comply with CEC § 94920 (d), the catalog implies refunds are only issued if a student completes less than 60 percent of the period of attendance.</p> <p>A student is entitled to a refund if they <b>complete 60% or less</b> of the period of attendance. A student is not entitled a refund if they complete more than 60% of the period of attendance.</p> <p><b>Correction:</b> The institution shall update the refund policy of the institution's catalog pursuant to CEC § 94909 (a)(8)(B) and CEC § 94920 (d).</p>

Violation	Code Section Violated	Description of the violation and required correction.
4	CEC § 94909 (a)(12)	<p><b>Violation Description:</b> Although page 125 of the institution's 2026 catalog contains statements about bankruptcy, it failed to specify whether or not the institution, <i>"has had a petition in bankruptcy filed against it within the preceding five years that resulted in reorganization under Chapter 11 of the United States Bankruptcy Code (11 U.S.C. Sec. 1101 et seq.)"</i></p> <p><b>Correction:</b> The institution shall update its catalog to include the above-mentioned clarification statement.</p>
5	CEC §94911 (e)(3) in conjunction with CEC § 94920 (d)	<p><b>Violation Description:</b> Page 2 of the institution's enrollment agreement contains withdrawal refund policies that implies refunds are only issued if a student completes less than 60 percent of the period of attendance.</p> <p>A student is entitled to a refund if they <b>complete 60% or less</b> of the period of attendance. A student is not entitled a refund if they complete more than 60% of the period of attendance.</p> <p><b>Correction:</b> The institution shall update the withdrawal and refund policy in its enrollment agreement to specify the student has the right to withdraw at any time and receive a pro-rata refund of institutional charges if they attend 60% or less of the period of attendance.</p>

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

**Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.**

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Carolyn Jones, Campus President
Bureau Compliance Analyst Name:	Beverly Tjokrosoeharto
Bureau Compliance Analyst Signature:	<i>Beverly Tjokrosoeharto</i>

## NOTICE TO COMPLY DECLARATION

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

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Signature

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Date

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Print Name and Title