



## NOTICE TO COMPLY

CA-93832598-01072026

Institution Name:	Eagleswing Nursing School	Institution Telephone:	(424) 250-9194
Institution Code:	93832598	Administrator Name:	Phyllis Agu
Street Address:	24404 Vermont Ave, Suite 206 Harbor City, CA 90710	Inspection Date:	January 7, 2026

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: [https://www.bppe.ca.gov/lawsregs/ppe\\_act.pdf](https://www.bppe.ca.gov/lawsregs/ppe_act.pdf)  
Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	5 CCR § 76140 (a)(8)	<b>Violation Description:</b> The institution's 2025 2 <sup>nd</sup> Quarter and 3 <sup>rd</sup> Quarter STRF supporting documentation failed to contain record of the student's:  (8) Course  <b>Correction:</b> The institution shall update the 2025 2 <sup>nd</sup> and 3 <sup>rd</sup> Quarter STRF supporting documentation, pursuant to 5 CCR § 76140 (a)(8).
2	CEC § 94913 (a)(1)	<b>Violation Description:</b> The institution's website ( <a href="https://eagleswingnursing.com/">https://eagleswingnursing.com/</a> ) link to their catalog does not work.  <b>Correction:</b> The institution shall update its website to provide a working link to their current catalog pursuant to CEC § 94913 (a)(1).

Violation	Code Section Violated	Description of the violation and required correction.
3	CEC § 94913 (a)(2) in conjunction with 94910 (e)	<p><b>Violation Description:</b> The institution's website (<a href="https://eagleswingnursing.com/">https://eagleswingnursing.com/</a>) does not have a clear and conspicuous disclosure statement, <i>"This program is new. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution but is not equivalent to actual performance data."</i> as a replacement for their 2023/2024 School Performance Fact Sheet for each educational program they offer.</p> <p><b>Correction:</b> The institution shall update its website to have the above-mentioned statement in their 2023-2024 SPFS linked on their website.</p>
4	CEC § 94909 (a)(3)(D)	<p><b>Violation Description:</b> The institution's 2025-2026 catalog failed to contain the required verbatim statement: "The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (888) 370-7589 or by visiting <a href="https://www.osar.bppe.ca.gov/">https://www.osar.bppe.ca.gov/</a>."</p> <p><b>Correction:</b> The institution shall update its catalog to include the above-mentioned statement pursuant to CEC § 94909 (a)(3)(D).</p>
5	CEC § 94909 (a)(8)(A) in conjunction with 5 CCR § 71770	<p><b>Violation Description:</b> The institution's 2025-2026 catalog fails to describe any transfer or articulation agreements between the institution and any other college or university that provides for the transfer of credits earned in the program of instruction. If the institution has not entered into an articulation or transfer agreement with any other college or university, the institution shall disclose that fact.</p> <p><b>Correction:</b> The institution shall update its catalog to include the above-mentioned statements.</p>

Violation	Code Section Violated	Description of the violation and required correction.
6	CEC §94909 (a)(3)(A)	<p><b>Violation Description:</b> Page 14 of the institution's 2025-2026 catalog has the prior STRF fee of \$2.50 per one thousand dollars of institutional charges. The new STRF fee is \$0.00 as of April 1, 2024.</p> <p><b>Correction:</b> The institution shall update its catalog to have the correct STRF amount.</p>
7	CEC §94909 (a)(14)	<p><b>Violation Description:</b> Page 14 of the institution's 2025-2026 catalog failed to identify the student's obligation to the Student Tuition Recovery Fund as a nonrefundable charge.</p> <p><b>Correction:</b> The institution shall update its catalog to contain the student's obligation to the Student Tuition Recovery Fund, clearly identified as a nonrefundable charge.</p>
8	5 CCR § 76215 (a)	<p><b>Violation Description:</b> Although pages 14-16 of the institution's 2025-2026 catalog mention Student Tuition Recovery Fund language, it failed to include the required verbatim Student Tuition Recovery Fund (STRF) disclosures.</p> <p><b>Correction:</b> The institution shall update its catalog to include the verbatim Student Tuition Recovery Fund (STRF) disclosures.</p>
9	5 CCR § 76215 (b)	<p><b>Violation Description:</b> Although pages 14-16 of the institution's 2025-2026 catalog mention Student Tuition Recovery Fund language, it failed to include the required verbatim Student Tuition Recovery Fund (STRF) disclosures.</p> <p><b>Correction:</b> The institution shall update its catalog to include the verbatim Student Tuition Recovery Fund (STRF) disclosures.</p>

Violation	Code Section Violated	Description of the violation and required correction.
10	CEC § 94909 (a)(10)	<p><b>Violation Description:</b> Although page 5 of the institution's 2025-2026 catalog mentions not participating in federal financial aid, the institution fails to mention whether they participate in state financial aid.</p> <p><b>Correction:</b> The institution shall update its catalog to include the above-mentioned statements.</p>
11	CEC § 94909 (a)(11)	<p><b>Violation Description:</b> The institution's 2025-2026 catalog fails to contain the following required statement, "If the student receives federal student financial aid funds, the student is entitled to a refund of the moneys not paid from federal financial aid funds."</p> <p><b>Correction:</b> The institution shall update its catalog to include the above-mentioned statement.</p>
12	5 CCR § 71810 (b)(13)(B)	<p><b>Violation Description:</b> The institution's 2025-2026 catalog failed to state the availability of housing located reasonably near the institution's facilities and an estimation of the approximate cost or range of cost of the housing.</p> <p><b>Correction:</b> The institution shall update its catalog to include a statement on the availability of housing located reasonably near the institution's facilities and an estimation of the approximate cost or range of cost of the housing.</p>
13	5 CCR § 71810 (b)(13)(C)	<p><b>Violation Description:</b> The institution's 2025-2026 catalog failed to have a clear and conspicuous statement on whether or not the institution has responsibility to find or assist a student in finding housing.</p> <p><b>Correction:</b> The institution shall update its catalog to include a clear and conspicuous statement on whether or not the institution has responsibility to find or assist a student in finding housing.</p>

Violation	Code Section Violated	Description of the violation and required correction.
14	5 CCR § 71810 (b)(15) in conjunction with CEC § 94900 (b)	<p><b>Violation Description:</b> Although page 32 of the institution's catalog mentions retention policies on student records, it fails to mention the permanent retention policy of student transcripts.</p> <p><b>Correction:</b> The institution shall update its catalog to include a policy on the retention of transcripts in compliance with 5 CCR § 71810 (b)(15).</p>
15	CEC 94920 (d) in conjunction with 5 CCR § 71751 (a)(3)(A)	<p><b>Violation Description:</b> The pro-rata refund policy on page 34 of the institution's 2025-2026 catalog does not comply with CEC § 94920 (d), the catalog implies the institution has its own pro-rata calculation for students who withdraw.</p> <p>A student is entitled to a refund if they complete 60% or less of the period of attendance. A student is not entitled a refund if they complete more than 60% of the period of attendance.</p> <p><b>Correction:</b> The institution shall update the refund policy on page 34 of the institution's catalog pursuant to CEC 94920 (d) in conjunction with 5 CCR § 71751 (a)(3)(A)</p>

Violation	Code Section Violated	Description of the violation and required correction.
16	CEC § 94909 (a)(8)(B) in conjunction with CEC §94920 (b)	<p><b>Violation Description:</b> The institution's 2025-2026 catalog contains cancellation and refund policies that fail to comply with the Bureau's minimum requirements.</p> <p>On page 34, "2. All monies will be refunded if the school does not accept the applicant or if the student cancels within three (3) business days after signing the Enrollment Agreement and making initial payment.</p> <p>3. Cancellation after the third business day, but before the first class, will result in a refund of all monies paid with the exception of the registration fee and background fee."</p> <p>The bureau's cancellation policy includes the first day of instruction, or the 7th day after signing the enrollment agreement, whichever is later."</p> <p>The Bureau's cancellation and refund policy also states that the institution can only withhold a "<u>reasonable deposit or application fee</u>" not to exceed two hundred fifty dollars.</p> <p><b>Correction:</b> The institution shall update its catalog to specify the institution will NOT withhold institutional charges exceeding \$250 if cancellation is made through the 1<sup>st</sup> class session or the 7<sup>th</sup> day after enrollment, whichever is later.</p>


Violation	Code Section Violated	Description of the violation and required correction.
17	5, CCR §74112 (d)(3)	<p><b>Violation Description:</b> Page 7 of the institution's 2025-2026 catalog mentions <i>"the job category 31-1014 of U.S. Labor Bureau"</i> but fails to identify the job classification(s) each program prepares its graduates for using the United States Department of Labor's Standard Occupational Classification codes, at the Detailed Occupation (six-digit) level.</p> <p>You can find the SOC codes here:  <a href="https://www.bls.gov/soc/2018/major_groups.htm">https://www.bls.gov/soc/2018/major_groups.htm</a></p> <p><b>Correction:</b> The institution shall update its catalog to include the United States Department of Labor's Standard Occupational Classification codes, at the Detailed Occupation (six-digit) level for its approved program(s).</p>
18	CEC § 94911 (e)(2) in conjunction with CEC § 94920 (b)	<p><b>Violation Description:</b> On page 1 of the institution's enrollment agreement contains an unenforceable cancellation and refund policy that states <i>"student costs (non-institutional charges): Textbooks, Workbook, Student ID/2 School Patches, 2 Sets of White Uniform"</i> are non-refundable within the cancellation period.</p> <p><b>Correction:</b> The institution shall update the refund and cancellation policy in its enrollment agreement. The policy must demonstrate compliance with CEC § 94911 (e)(2) in conjunction with CEC § 94920 (b) by clarifying these charges are non-refundable after the cancellation period or get rid of the non-refundable statement altogether.</p>

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

**Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.**

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Phyllis Agu, Administrative Director
Bureau Compliance Analyst Name:	Beverly Tjokrosoeharto
Bureau Compliance Analyst Signature:	



## NOTICE TO COMPLY DECLARATION

CA-93832598-01072026

Institution Name:	Eagleswing Nursing School	Institution Telephone:	(424) 250-9194
Institution Code:	93832598	Administrator Name:	Phyllis Agu
Street Address:	24404 Vermont Ave, Suite 206 Harbor City, CA 90710	Inspection Date:	January 7, 2026

I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

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Signature

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Date

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Print Name and Title