



## NOTICE TO COMPLY

CU-18469156-01152026

Institution Name:	American Health Education, Inc.	Institution Telephone:	(800) 483-3615
Institution Code:	18469156	Administrator Name:	Yvette Surendran
Street Address:	3174 Constitution Drive Livermore, CA 94551	Inspection Date:	January 15, 2026

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: [https://www.bppe.ca.gov/lawsregs/ppe\\_act.pdf](https://www.bppe.ca.gov/lawsregs/ppe_act.pdf)  
Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94909 (a)(5)	<p><b>Violation Description:</b> Within the institution's 2026 catalog, the total number of credit hours, clock hours, or other increments required for completion for the Emergency Medical Responder (EMR) program, is not consistent with the total number of hours identified within the Bureau's records.</p> <p>The Bureau's records indicate: Emergency Medical Responder (EMR) 80 Hours</p> <p><b>Correction:</b> The institution shall either provide proof of the documentation submitted to the Bureau's Licensing Unit for the approval to update the total number of hours required for completion for the above programs.</p> <p>If the institution did not notify Bureau's Licensing Unit of the change, the institution must contact the Bureau's Licensing Unit at <a href="mailto:BPPE.Licensing@dca.ca.gov">BPPE.Licensing@dca.ca.gov</a> regarding information and requirements to update the Bureau's records.</p>

Violation	Code Section Violated	Description of the violation and required correction.
		Otherwise, if the Bureau's records are correct the institution shall update the catalog to reflect the total number of units required to complete the programs, in accordance with the Bureau's records, pursuant to CEC § 94909 (a)(5).
2	CEC § 94909 (a)(8)(B) in conjunction with and CEC § 94921	<p><b>Violation Description:</b> The alternate refund policy in the institution's 2026 catalog is not consistent with the policy approved by the Bureau on February 18, 2020.</p> <p><b>Correction:</b> The institution shall contact the Bureau's Education Administrator, Ebony Santee (<a href="mailto:ebony.santee@dca.ca.gov">ebony.santee@dca.ca.gov</a>), regarding information and requirements to petition for consideration of to the proposed to the Alternate Refund policies, pursuant to CEC § 94909 (a)(8)(B), and CEC § 94921.</p>
3	CEC § 94911 (a)	<p><b>Violation Description:</b> On The institution's enrollment agreement for the Emergency Medical Respond (EMR) program, the total number of credit hours, clock hours, or other increment required to complete the educational program is not consistent with the total number of hours identified within the Bureau's records.</p> <p>The Bureau's records indicate: Emergency Medical Responder (EMR) 80 Hours</p> <p><b>Correction:</b> The institution shall either provide proof of the documentation submitted to the Bureau's Licensing Unit for the approval to update the total number of hours required for completion for the above programs.</p> <p>If the institution did not notify Bureau's Licensing Unit of the change, the institution must contact the Bureau's Licensing Unit at <a href="mailto:BPPE.Licensing@dca.ca.gov">BPPE.Licensing@dca.ca.gov</a> regarding information and requirements to update the Bureau's records.</p> <p>Otherwise, if the Bureau's records are correct the institution shall update the enrollment agreement to reflect the total number of hours required to complete the program, in accordance with the Bureau's records, pursuant to CEC § 94911 (a).</p>


Violation	Code Section Violated	Description of the violation and required correction.
4	CEC § 94913 (a)(1) in conjunction with 5 CCR §71810 (a)	<p><b>Violation Description:</b> The institution's website contains an outdated 2025 catalog. The institution failed to post the current 2026 catalog on its website.</p> <p><b>Correction:</b> Once the institution's current catalog has been updated to remedy the catalog violation identified above, the institution shall update its website to provide the current/updated institution catalog pursuant to CEC § 94913(a)(1) and 5 CCR §71810 (a).</p>

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

**Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.**

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Yvette Surendran, Director
Bureau Compliance Analyst Name:	Gema Fider
Bureau Compliance Analyst Signature:	

## NOTICE TO COMPLY DECLARATION

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

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Signature

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Date

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Print Name and Title