



NOTICE TO COMPLY

CA-5600751-01202026

Institution Name:	Lu Ross Academy	Institution Telephone:	(805) 643-5690
Institution Code:	5600751	Administrator Name:	Alma Moreno
Street Address:	470 East Thompson Blvd Ventura, CA 93001	Inspection Date:	1/20/2026

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www_bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: https://www_bppe.ca.gov/lawsregs/regs.pdf

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94913 (a)(1)	Violation Description: The institution's website contains a catalog with violations identified in this NTC. Correction: Once the institution's catalog has been updated to remedy the violation(s), the institution shall update its website to provide the current/updated institution catalog pursuant to CEC § 94913(a)(1).
2	CEC § 94913 (a)(2) in conjunction with 5CCR § 71810 (a)	Violation Description: The institution's website failed to contain a link to the institution's current School Performance Fact Sheets (SPFS). The SPFS' posted on the website are for 2022-2023. Correction: To remedy this violation, the school shall update its school's website to include current links pursuant to CEC § 94913 (a)(2) and 5CCR § 71810 (a).

Violation	Code Section Violated	Description of the violation and required correction.
3	CEC § 94913 (a)(5)	<p>Violation Description: The institution's website failed to contain a link to the institution's most current annual report submitted to the bureau. The website currently includes an annual report for 2021.</p> <p>Correction: To remedy this violation, the school shall update its school's website to include links pursuant to CEC § 94913 (a)(5).</p>
4	CEC § 94909 (a)(3)(B)	<p>Violation Description: The institution's catalog dated 10/1/2025 - 10/30/2026 failed to include the required statement related to providing students a School Performance Fact sheet prior to enrolling. The statement in the catalog is not verbatim as required.</p> <p>Correction: Provide an updated catalog that is corrected to comply with CEC §94909(a)(3)(B)</p>
5	5, CCR §76120	<p>Violation Description: The institution's catalog dated 10/1/2025 - 10/30/2026 failed to state the current STRF fees as \$0.00 for every thousand dollars of tuition. The catalog includes a statement indicating STRF as \$2.50 for every thousand dollars. (pg. 9)</p> <p>Correction: Provide an updated catalog that is corrected to comply with 5, CCR §76120.</p>
6	CEC § 94900 in conjunction with 5, CCR §71810 (b)(15) and 5, CCR § 71920	<p>Violation Description: The institution's catalog dated 10/1/2025 - 10/30/2026 failed to include a records retention policy that meets the bureau's minimum requirements.</p> <p>Correction: Provide an updated catalog that is corrected to comply with CEC § 94900 in conjunction with 5, CCR §71810 (b)(15) and 5, CCR § 71920.</p>
7	5, CCR §76215 (b)	<p>Violation Description: The institution's enrollment agreement failed to include the bureau's current address.</p> <p>Correction: Provide an updated enrollment agreement that is corrected to comply with 5, CCR §76215 (b).</p>

Violation	Code Section Violated	Description of the violation and required correction.
8	CEC § 94897 (s)	<p>Violation Description: The institution's enrollment agreement violated Section 1788.93 of the Civil Code by requiring students to pay any delinquent fees prior to be awarded a transcript.</p> <p>Correction: Provide an updated catalog that is corrected to comply with CEC § 94897 (s).</p>

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Alma Moreno, Director
Bureau Compliance Analyst Name:	Michelle Loo
Bureau Compliance Analyst Signature:	

NOTICE TO COMPLY DECLARATION

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

Signature

Date

Print Name and Title