



NOTICE TO COMPLY

CU-1920961-02042026

Institution Name:	Universal College of Beauty Inc.	Institution Telephone:	(323) 298-0045
Institution Code:	1920961	Administrator Name:	Jasmine Williams
Street Address:	3419 W. 43rd Place Los Angeles, CA 90008	Inspection Date:	February 4, 2026

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
 Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94913 (a)(1)	<p>Violation Description: The institution’s website contains a catalog with violations identified in this NTC.</p> <p>Correction: Once the institution's catalog has been updated to remedy the violations, the institution shall update its website to provide the current/updated school catalog pursuant to CEC § 94913 (a)(1).</p>
2	CEC § 94913 (a)(5)	<p>Violation Description: The institution’s website failed to have a clear and conspicuous link to the most recent annual report submitted to the bureau.</p> <p>Correction: The institution shall update its website to have a clear, and conspicuous link to their 2023 or 2024 annual report submitted to the bureau.</p>

Violation	Code Section Violated	Description of the violation and required correction.
3	CEC § 94909 (a)(3)(D)	<p>Violation Description: The institution’s 2026 catalog fails to contain specific required language that refers individuals to The Office of Student Assistance and Relief for assistance in obtaining further information about individuals' rights and available services and relief options.</p> <p>Correction: The institution shall update its catalog to contain: “The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (888) 370-7589 or by visiting https://www.osar.bppe.ca.gov/.”</p>
4	CEC §94870 and §94909 (a)(9)	<p>Violation Description: The institution’s 2026 catalog failed to contain the schedule of total charges for a period of attendance AND an estimated schedule of total charges for the entire educational program.</p> <p>“Total charges” means the sum of institutional and noninstitutional charges.</p> <p>Correction: The institution shall update its catalog to contain the schedule of total charges for a period of attendance AND an estimated schedule of total charges for the entire educational program.</p>
5	5 CCR § 76215 (b)	<p>Violation Description: The institution’s catalog failed to include part of the required verbatim Student Tuition Recovery Fund (STRF) disclosures.</p> <p>Correction: The institution shall update its catalog to include the verbatim Student Tuition Recovery Fund (STRF) disclosures.</p>

Violation	Code Section Violated	Description of the violation and required correction.
6	CEC § 94909 (a)(8)(B) in conjunction with CEC § 94920 (b)	<p>Violation Description: On pages 18, 19, and 32 of the institution’s 2025 catalog contains an unenforceable cancellation and refund policy that states, “books”, “kits & supplies”, and “equipment” are non-refundable.</p> <p>The cancellation policy includes the first day of instruction, or the 7th business day after signing the enrollment agreement, whichever is later. If students sign the enrollment agreement on the course start date, they have the right to cancel within 7 business days.</p> <p>The Bureau’s cancellation and refund policy also states that the institution can only withhold a “<u>reasonable deposit or application fee</u>” not to exceed two hundred fifty dollars.</p> <p>Correction: The institution shall update the refund and cancellation policy in its catalog to specify the institution will NOT withhold institutional charges exceeding \$250 if cancellation is made through the 1st class session or the 7th business day after enrollment, whichever is later.</p>
7	CEC § 94911 (e)(2) in conjunction with CEC § 94920 (b)	<p>Violation Description: On pages 1 and 2 of the institution’s enrollment agreement template contains an unenforceable cancellation and refund policy that states “supplies”, “other charges”, “equipment”, “books”, “tools”, “uniforms”, “kits”, and “any other items” are non-refundable.</p> <p>Correction: The institution shall update the refund and cancellation policy in its enrollment agreement. The policy must demonstrate compliance with CEC § 94911 (e)(2) in conjunction with CEC § 94920 (b) by clarifying these charges are non-refundable after the cancellation period or get rid of the non-refundable statement altogether.</p>

Violation	Code Section Violated	Description of the violation and required correction.
8	CEC § 94897 (s)	<p>Violation Description: Page 3 of the institution’s enrollment agreement template contains an unenforceable policy regarding academic transcripts will not be issued if there is a financial hold on the student’s account or debts owed to the school.</p> <p>CA Civ Code § 1788.93. <i>Notwithstanding any provision of law, a school shall not do any of the following:</i></p> <p>(a) <i>Refuse to provide a transcript for a current or former student on the grounds that the student owes a debt.</i></p> <p>(b) <i>Condition the provision of a transcript on the payment of a debt, other than a fee charged to provide the transcript.</i></p> <p>(c) <i>Charge a higher fee for obtaining a transcript or provide less favorable treatment of a transcript request because a student owes a debt.</i></p> <p>(d) <i>Use transcript issuance as a tool for debt collection.</i></p> <p>Correction: The institution shall remove the non-compliant statement from its enrollment agreement. The catalog must demonstrate compliance with CEC § 94897 (s).</p>

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution’s owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Jasmine Williams, School Director
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Bureau Compliance Analyst Name:	Beverly Tjokrosoeharto
Bureau Compliance Analyst Signature:	<i>Beverly Tjokrosoeharto</i>

NOTICE TO COMPLY DECLARATION

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

Signature

Date

Print Name and Title