



NOTICE TO COMPLY

CA-74820031-03102026

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|-------------------|--|------------------------|----------------|
| Institution Name: | Water Lounge Beauty Academy | Institution Telephone: | (650) 484-9800 |
| Institution Code: | 74820031 | Administrator Name: | Judy Dong |
| Street Address: | 979 Broadway Suite 202 Millbrae, CA 94030 | Inspection Date: | 3/10/2026 |

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
 Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

| Violation | Code Section Violated | Description of the violation and required correction. |
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| 1 | 5 CCR § 71800 (d) | <p>Violation Description: The institution’s enrollment agreement template failed to contain the date by which the student must exercise his or her right to cancel or withdraw.</p> <p>Correction: The institution shall update their enrollment agreement to include the above date, pursuant to 5 CCR § 71800 (d).</p> |
| 2 | 5 CCR § 71800 (e)(4) | <p>Violation Description: The institution’s enrollment agreement failed to separately itemize the cost for lab supplies or kits.</p> <p>Correction: The institution shall update their enrollment agreement to include separate itemization for lab supplies or kits, pursuant to 5 CCR § 71800 (e)(4).</p> |

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| 3 | 5 CCR § 71800 (e)(5) | <p>Violation Description: The institution's enrollment agreement failed to separately itemize the cost for textbooks.</p> <p>Correction: The institution shall update their enrollment agreement to include separate itemization for textbooks, pursuant to 5 CCR § 71800 (e)(5).</p> |
| 4 | 5 CCR § 71800 (e)(4) in conjunction with CEC § 94919 (d) | <p>Violation Description: The institution's enrollment agreement misidentifies the charge for Books and Supplies as Nonrefundable. This is misleading and unenforceable during the cancellation period.</p> <p>Correction: The institution shall update their enrollment agreement identify these charges as refundable during the cancellation period or remove the statement, pursuant to 5 CCR § 71800 (e)(4) in conjunction with CEC § 94919 (d).</p> |
| 5 | CEC § 94911 (c) | <p>Violation Description: The institution's enrollment agreement failed to contain the specific language, in underlined capital letters on the same page as the student's signature: <u>TOTAL CHARGES FOR THE CURRENT PERIOD OF ATTENDANCE;</u> <u>ESTIMATED TOTAL CHARGES FOR THE ENTIRE EDUCATIONAL PROGRAM; and</u> <u>THE TOTAL CHARGES THE STUDENT IS OBLIGATED TO PAY UPON ENROLLMENT.</u></p> <p>Correction: The institution shall update their enrollment agreement to include the above underlined capitalized statement above on the same page as the student's signature, pursuant to CEC § 94911 (c).</p> |

| Violation | Code Section Violated | Description of the violation and required correction. |
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| 6 | 5 CCR § 76215 (a) | <p>Violation Description: The institution’s enrollment agreement failed to include specific required language related to the Student Tuition Recovery Fund (STRF). The stated language is incomplete and does not include the entire required statement. See CCR §76215(a) for the full text of the law for required language.</p> <p>Correction: The institution shall update their enrollment agreement to include the above statement, pursuant to 5 CCR § 76215 (a).</p> |
| 7 | CEC § 94911 (f) | <p>Violation Description: The institution’s enrollment agreement failed to include a statement specifying that, if the student obtains a loan to pay for an educational program, the student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund. The stated language is incomplete and does not include the last few words “less the amount of any refund.”</p> <p>Correction: The institution shall update their enrollment agreement to include the above statement, pursuant to CEC § 94911 (f).</p> |

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| 8 | CEC § 94911 (h) in conjunction with § 94909 (a)(15) | <p>Violation Description: The institution's enrollment agreement failed to include the complete transferability disclosure that is required to be included in the school catalog.</p> <p>"NOTICE CONCERNING TRANSFERABILITY OF CREDITS AND CREDENTIALS EARNED AT OUR INSTITUTION"</p> <p>"The transferability of credits you earn at (insert name of institution) is at the complete discretion of an institution to which you may seek to transfer. Acceptance of the (insert degree, diploma, or certificate) you earn in (insert name of educational program*) is also at the complete discretion of the institution to which you may seek to transfer. If the (insert credits or degree, diploma, or certificate) that you earn at this institution are not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your coursework at that institution. For this reason you should make certain that your attendance at this institution will meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending (insert name of institution) to determine if your (insert credits or degree, diploma or certificate) will transfer."</p> <p>*If institution offers more than one educational program, only the program in which the student is enrolling must be listed.</p> <p>Correction: The institution shall update their enrollment agreement to include the above statement, in it's entirety, pursuant to CEC § 94911 (h) in conjunction with § 94909 (a)(15).</p> |

| Violation | Code Section Violated | Description of the violation and required correction. |
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| 9 | CEC § 94911 (j)(1)(2) | <p>Violation Description: The institution's enrollment agreement failed to include specific required statements directing students to the Bureau for unanswered questions and for filing a complaint with the Bureau. "Any questions a student may have regarding this enrollment agreement that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at (insert address*), www.bppe.ca.gov, (insert telephone number and fax number*)."</p> <p>*The following may be used for inserts: Address: 1747 N. Market Blvd. Ste 225 Sacramento, CA 95834 P.O. Box 980818, West Sacramento, CA 95798-0818 Website Address: www.bppe.ca.gov Telephone and Fax #'s: (888) 370-7589 or by fax (916) 263-1897 (916) 574-8900 or by fax (916) 263-1897</p> <p>Correction: The institution shall update their enrollment agreement to include the above statement, pursuant to CEC § 94911 (j)(1)(2).</p> |
| 10 | CEC § 94911 (i)(1) | <p>Violation Description: The institution's enrollment agreement failed to include the complete specific required statements and a line for the student to initial. (1) "Prior to signing this enrollment agreement, you must be given a catalog or brochure and a School Performance Fact Sheet, which you are encouraged to review prior to signing this agreement. These documents contain important policies and performance data for this institution. This institution is required to have you sign and date the information included in the School Performance Fact Sheet relating to completion rates, placement rates, license examination passage rates, and salaries or wages, and the most recent three-year cohort default rate, if applicable, prior to signing this agreement." This is a verbatim statement and must be used in its entirety.</p> <p>Correction: The institution shall update their enrollment agreement to include the complete above statement, pursuant to CEC § 94911 (i)(1).</p> |

| Violation | Code Section Violated | Description of the violation and required correction. |
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| 11 | CEC § 94911 (i)(2) | <p>Violation Description: The institution's enrollment agreement failed to include, immediately following the statement required by paragraph (1), a line for the student to initial, including the following statements and a line for the student to initial.</p> <p>"I certify that I have received the catalog, School Performance Fact Sheet, and information regarding completion rates, placement rates, license examination passage rates, and salary or wage information, and the most recent three-year cohort default rate, if applicable, included in the School Performance Fact sheet, and have signed, initialed, and dated the information provided in the School Performance Fact Sheet."</p> <p>Correction: The institution shall update their enrollment agreement to include the above statements and line for the student to initial, pursuant to CEC § 94911 (i)(2).</p> |
| 12 | CEC § 94911 (d) | <p>Violation Description: The institution's enrollment agreement failed to include a clear and conspicuous statement that the enrollment agreement is legally binding when signed by the student and accepted by the institution.</p> <p>Correction: The institution shall update their enrollment agreement to include the above statements, pursuant to CEC § 94911 (d).</p> |
| 13 | CEC § 94911 (k) | <p>Violation Description: The institution's enrollment agreement failed to include a specific required statement above the space for the student's signature.</p> <p>"I understand that this is a legally binding contract. My signature below certifies that I have read, understood, and agreed to my rights and responsibilities, and that the institution's cancellation and refund policies have been clearly explained to me."</p> <p>Correction: The institution shall update their enrollment agreement to include the above statements, pursuant to CEC § 94911 (k).</p> |

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

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| Notice To Comply Given To Name & Title: | Judy Dong Owner CEO |
| Bureau Compliance Analyst Name: | Ian Powers |
| Bureau Compliance Analyst Signature: |  |

NOTICE TO COMPLY DECLARATION

CA-74820031-03102026

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

Signature

Date

Print Name and Title