



## NOTICE TO COMPLY

CU- 27053651-042026

Institution Name:	First Lady Permanente, LLC Education Center	Institution Telephone:	(209) 250-1200
Institution Code:	27053651	Administrator Name:	Marcus Wagner
Street Address:	901 Geer Road Turlock, CA 95380	Inspection Date:	April 23, 2026

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: [https://www.bppe.ca.gov/lawsregs/ppe\\_act.pdf](https://www.bppe.ca.gov/lawsregs/ppe_act.pdf)  
 Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94909 (a)(15)	<b>Violation Description:</b> The institutions catalog failed to include the title of the Transferability disclosure in all capital letters pursuant to CEC § 94909 (a)(15).  <b>Correction:</b> The institution shall update the catalog to include the title in the correct format.
2	5 CCR § 71810 (b)(12)	<b>Violation Description:</b> The institution’s catalog failed to include a description of all student services pursuant to 5 CCR § 71810 (b)(12).  <b>Correction:</b> The institution shall include a description of all student services in the catalog.
3	CEC § 94909 (a)(8)(B) In conjunction with CEC § 94920 (b)	<b>Violation Description:</b> The institution’s catalog failed to include a compliant refund policy for students who cancel the enrollment agreement during the cancellation period pursuant to CEC § 94909 (a)(8)(B) in conjunction with CEC § 94920 (b). Page 20 states, “If you choose to cancel this agreement, FLP will refund any money that you paid less specified non-refundable fees”.

Violation	Code Section Violated	Description of the violation and required correction.
		<p><b>Correction:</b> The institution shall correct the statement in the catalog to include a compliant refund policy. It must comply with CEC § 94920 (b). (Institutions shall refund 100 percent of the amount paid for institutional charges, less a reasonable deposit or application fee not to exceed two hundred fifty dollars (\$250), if notice of cancellation is made through attendance at the first-class session, or the seventh day after enrollment, whichever is later.)</p>
4	CEC § 94913 (a) (1)	<p><b>Violation Description:</b> The institution’s website failed to include the most recently updated catalog pursuant to CEC § 94913 (a) (1).</p> <p><b>Correction:</b> Once the institution's catalog has been updated to remedy the violation(s), the institution shall update its website to provide the current/updated school catalog pursuant to CEC § 94913(a)(1).</p>
5	CEC § 94913 (a) (2)	<p><b>Violation Description:</b> The institution’s website failed to include the most current SPFS for each program pursuant to CEC § 94913 (a) (2). (2022/2023 is posted)</p> <p><b>Correction:</b> The institution shall update the website to include the 2023/2024 SPFS.</p>
6	CEC § 94913 (a) (5)	<p><b>Violation Description:</b> The institution’s website failed to include the most current Annual Report submitted to the bureau pursuant to CEC § 94913 (a) (5).</p> <p><b>Correction:</b> The institution shall post the 2024 annual report.</p>
7	CEC § 94911 (e)(2) In conjunction with CEC § 94920 (b)	<p><b>Violation Description:</b> The institution’s enrollment agreement failed to include a compliant refund policy for students who cancel the enrollment agreement during the cancellation period pursuant to CEC § 94911 (e)(2) In conjunction with CEC § 94920 (b). it states, “If you choose to cancel this agreement, FLP will refund any money that you paid less specified non-refundable fees”.</p> <p><b>Correction:</b> The institution shall correct the statement in the enrollment agreement by removing “less specified non-refundable fees”. It must comply with CEC § 94920 (b). (Institutions shall refund 100 percent of the amount paid for institutional charges, less a reasonable deposit or application fee not to exceed two hundred fifty dollars (\$250), if notice of cancellation is made through</p>

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		attendance at the first-class session, or the seventh day after enrollment, whichever is later.)
8	5 CCR § 76215 (b)	<p><b>Violation Description:</b> The institution's enrollment agreement failed to include the most recent version of the STRF disclosure statement pursuant to 5 CCR § 76215 (b).</p> <p><b>Correction:</b> The institution shall replace the version of STRF with the new version which includes BPPE current address and phone number. (They also may remove 76215 b it as is not required in the enrollment agreement.</p>


Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

(1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or

(2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

**Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.**

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Marcus Wagner, CAO
Bureau Compliance Analyst Name:	Laura Cheah
Bureau Compliance Analyst Signature:	

## NOTICE TO COMPLY DECLARATION

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

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Signature

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Date

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Print Name and Title