



CITATION ORDER

<p>Citation Issued To: Topline Beauty College (formerly known as Glamour Beauty College and Glamour Beauty College, Inc.) 130 South Harbor Boulevard Santa Ana, CA 92704</p> <p>Institution Code: 1906941</p>	<p>Citation Number: 25260330</p> <hr/> <p>Total Fine Amount: \$5,000.00</p> <hr/> <p>Order of Abatement Included: Yes</p>
---	---

Elizabeth Elias issues this citation in her official capacity as Deputy Bureau Chief of Enforcement at the Bureau for Private Postsecondary Education, California Department of Consumer Affairs (hereinafter referred to as the "Bureau").

LICENSING HISTORY

1. On or about September 15, 2022, the Bureau renewed an Approval to Operate a Private Postsecondary Institution, Institution Code 1906941, to Topline Beauty College (formerly known as Glamour Beauty College and Glamour Beauty College, Inc.), hereinafter referred to as the "Institution." This Approval to Operate will expire on or about September 15, 2027, unless renewed.

DISCIPLINE HISTORY

2. The Institution has the following discipline history:
 - [Statement of Issues, filed December 29, 2016](#)
 - Notice of Withdrawal; March 10, 2017
 - [Citation No. 2021111, issued on October 1, 2020](#)
 - Evidence of compliance; citation satisfied November 4, 2020
 - [Citation No. 24250132, issued on October 17, 2024](#)
 - Evidence of compliance; citation satisfied July 16, 2025

CITATION JURISDICTION

3. This administrative citation is issued to the Institution pursuant to California Education Code (CEC) section 94936; and Title 5 of the California Code of

Citation Number: 25260330
Institution: Topline Beauty College
Institution Code: 1906941

Regulations (5 CCR) section 75020 et seq. for the violation(s) described below.

CAUSE FOR CITATION & ASSESSMENT OF FINE AND/OR ORDER OF ABATEMENT

4. The Institution is in violation of the following Bureau laws and regulations:

<p>Violation #1:</p> <p>CEC section 94926 - Procedures Prior to Closing, Teach-Out Plans, 5 CCR section 76240(a) and (b)- Required Notices and Teach-Out Plan and CEC section 94927 – Institution’s in Default of Enrollment Agreement</p>
<p>Cause for Citation: On or about April 21, 2026, the Bureau completed an investigation based on a complaint received alleging that the institution closed unexpectedly.</p> <p>Through the course of the investigation, it was determined that on December 19, 2024, and November 12, 2025, the Institution temporarily closed and made an unscheduled suspension of classes. On March 19, 2026, the Bureau received a letter from the Institution dated March 11, 2026, that Topline Beauty College has voluntarily closed. The Institution failed to notify the Bureau of its intention to close or provide a school closure plan at least 30-days prior to closing pursuant to CEC section 94926 and 5 CCR section 76240. Further, the Institution is in default of its enrollment agreement for students who were enrolled at the time of closure pursuant to CEC section 94927.</p>
<p>Administrative Fine: Pursuant to 5 CCR section 75030, the Bureau has determined this to be a “Class A” violation. The Institution is issued a fine of \$5,000.00.</p>
<p>Order of Abatement: Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:</p> <p>The Bureau orders the Institution to submit a closure plan consistent with the requirement of 5 CCR 76240(b), which includes the institution to provide a roster of each student enrolled at the Institution at the time of closure. The roster must include the names of the students, their contact information (including phone number, email address, and physical address), the programs in which they were enrolled, and the amount paid for each program.</p>

Further, pursuant to CEC section 94927 - Institutions in Default of Enrollment Agreement:

An institution shall be considered in default of the enrollment agreement when an educational program is discontinued or canceled or the institution closes prior to completion of the educational program. When an institution is in default, student institutional charges may be refunded on a pro rata basis if the bureau determines that the school has made provision for students enrolled at the time of default to complete a comparable educational program at another institution at no additional charge to the students beyond the amount of the total charges in the original enrollment agreement. If the institution does not make that provision, a total refund of all institutional charges shall be made to students.

Because the Institution is in default of its enrollment agreements, the Bureau orders the Institution to issue a total refund of all institutional charges on each and every defaulted enrollment agreement directly to each and every eligible Topline Beauty College student who was enrolled at Topline Beauty College at the time of closure.

COMPLIANCE WITH ORDER OF ABATEMENT

5. In accordance with the provisions of CEC section 94936 and 5 CCR section 75020, the Bureau issues the order(s) of abatement described above. Evidence of compliance with the order of abatement must be submitted to the Bureau within 30 days from the date of issuance of this citation. Evidence of compliance with the order of abatement may be sent by mail or email to:

- Mail: Bureau for Private Postsecondary Education
Attn: Discipline Unit – Nicole Pedersen
1747 North Market, Blvd., Suite 225
Sacramento, CA 95834
- Email: bppe.discipline@dca.ca.gov
 - In the subject line, please include the Institution name and citation number.

COMPLIANCE WITH ASSESSMENT OF FINE

6. In accordance with the provisions of CEC section 94936, and 5 CCR sections 75020 and 75030, the Bureau hereby orders this assessment of fines in the total amount of \$5,000.00 for the violations described above. Payment of the fines must be made to the Bureau within 30 days from the date of service of this citation unless an informal conference or hearing is requested. To assist the Bureau in processing the payment of fines, please submit the enclosed *Payment of Fine – Waiver of Appeal* form.

Payment must be sent to the Bureau by mail at:

- Bureau for Private Postsecondary Education
Attn: Discipline Unit – Nicole Pedersen
1747 North Market, Blvd., Suite 225
Sacramento, CA 95834

NOTICE OF APPEAL RIGHTS

7. You have the right to contest this citation through an informal conference with the Bureau pursuant to 5 CCR section 75020 and/or through an administrative hearing in accordance with Chapter 5 (Commencing with section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.

If you wish to contest this citation, the Bureau must receive a written request within 30 days from the date of issuance of this citation asking for an informal conference and/or administrative hearing or you may also submit the enclosed *Notice of Appeal of Citation – Request for Informal Conference and/or Administrative Hearing* form.

The written request may be sent by email or mail to the addresses below:

- Mail: Bureau for Private Postsecondary Education
Attn: Discipline Unit – Nicole Pedersen
1747 North Market, Blvd., Suite 225
Sacramento, CA 95834
- Email: bppe.discipline@dca.ca.gov
 - In the subject line, please include the Institution name and citation number.

Failure to submit a written request for an informal conference and/or administrative hearing within 30 days from the date of issuance of this citation will forfeit your ability to appeal the citation.

If a hearing is requested, you are not required to comply with this citation until a final order is entered against you.

COMPLIANCE WITH FINE AND/OR ORDER OR ABATEMENT DISCLOSURE

8. Pursuant to BPC section 125.9 and 5 CCR section 75050, payment of fine and/or compliance with any order of abatement does not constitute an admission of the violation charged and shall be represented as satisfactory resolution of the matter for the purposes of public disclosure.

Pursuant to 5 CCR section 75050, failure to comply with this citation order, its order of abatement, and/or administrative fine by the required due date is grounds for denial or discipline of an approval to operate. Where a citation is not contested and fine is not paid, the full amount of the assessed fine shall be added to the fee for renewal of the approval to operate. An approval to operate shall not be renewed without payment of the renewal fee and fine.

BUREAU CONTACT INFORMATION

9. If you have any questions regarding this Citation, please contact Nicole Pedersen, Citation Analyst by email at Nicole.Pedersen@dca.ca.gov or by phone at (916) 232-0510.

“Original Signature on File”

4/29/2026

Elizabeth Elias
Deputy Bureau Chief of Enforcement

Citation Date of Issuance

Enclosures:

- Notice of Appeal of Citation: Request for Informal Conference and/or Administrative Hearing
- Payment of Fine – Waiver of Appeal
- Declaration of Service by Certified and First-Class Mail