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8 **BEFORE THE**
9 **DEPARTMENT OF CONSUMER AFFAIRS**
10 **FOR THE BUREAU FOR PRIVATE POSTSECONDARY EDUCATION**
11 **STATE OF CALIFORNIA**

12 In the Matter of the Accusation Against:

13 **PAUL MITCHELL THE SCHOOL -**
14 **PASADENA**
15 **825 E. Green Street**
16 **Pasadena, CA 91101**

17 **Institution Code No. 50085168**

18 Respondent.

19 Case No. BPPE22-275

20 OAH No.

21 **ACCUSATION**

22 **PARTIES**

23 1. Deborah Cochrane (Complainant) brings this Accusation solely in her official
24 capacity as the Chief of the Bureau for Private Postsecondary Education, Department of
25 Consumer Affairs.

26 2. On or about June 5, 2013, the Bureau for Private Postsecondary Education issued
27 Institution Code Number 50085168 to The Cao Institute of Aesthetics Inc., dba Paul Mitchell the
28 School – Pasadena (Respondent). The Institution Code was in full force and effect at all times
relevant to the charges brought herein and will expire on May 30, 2026, unless renewed.

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JURISDICTION

3. This Accusation is brought before the Director of the Department of Consumer Affairs (Director) for the Bureau for Private Postsecondary Education, under the authority of the following laws. All section references are to the Education Code (Code) unless otherwise indicated.

4. Business and Professions Code section 118, subdivision (b) provides that the expiration, surrender, or cancellation of a license shall not deprive the Director of jurisdiction to proceed with a disciplinary action during the period within which the license may be renewed, restored, reissued, or reinstated.

5. Code section 94932 states:

The Bureau shall determine an institution’s compliance with the requirements of this chapter. The Bureau shall have the power to require reports that institutions shall file with the Bureau in addition to the annual report, to send staff to an institution’s sites, and to require documents and responses from an institution to monitor compliance. When the Bureau has reason to believe that an institution may be out of compliance, it shall conduct an investigation of the institution. If the Bureau determines, after completing an investigation, that an institution has violated any applicable law or regulation, the Bureau shall take appropriate action pursuant to this article.

6. Code section 94933 states:

The Bureau shall provide an institution with the opportunity to remedy noncompliance, impose fines, place the institution on probation, or suspend or revoke the institution’s approval to operate, in accordance with this article, as it deems appropriate based on the severity of an institution’s violations of this chapter, and the harm that results or may result to students.

7. Code section 94937 states in pertinent part:

(a) As a consequence of an investigation, which may incorporate any materials obtained or produced in connection with a compliance inspection, and upon a finding that an institution has committed a violation, the Bureau may place an institution on probation or may suspend or revoke an institution’s approval to operate for:

...

(2) A material violation or repeated violations of this chapter or regulations adopted pursuant to this chapter that have resulted, or may result, in harm to students. For purposes of this paragraph, “material violation” includes, but is not limited to, misrepresentation, fraud in the inducement of a contract, and false or misleading claims or advertising, upon which a student reasonably relied in executing an enrollment agreement and that resulted, or may result, in harm to the student.

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(c) The Bureau may seek reimbursement pursuant to Section 125.3 of the Business and Professions Code.

(d) An institution shall not be required to pay the cost of investigation to more than one agency.

STATUTORY PROVISIONS

Prohibited Business Practices

8. Code section 94890, subd. (c) states that “[i]nstitutions that are granted an approval to operate by means of the institution’s accreditation shall comply with all other applicable requirements in this chapter.

9. Code section 94897 states in pertinent part:

An institution shall not do any of the following:

...

(j) In any manner make an untrue or misleading change in, or untrue or misleading statement related to, a test score, grade or record of grades, attendance record, record indicating student completion, placement, employment, salaries, or financial information, including any of the following:

...

(3) Any other record or document required by this chapter or by the Bureau.

...

Enrollment Agreements and Disclosures

10. Code section 94902 states:

(a) A student shall enroll solely by means of executing an enrollment agreement. The enrollment agreement shall be signed by the student and by an authorized employee of the institution.

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REGULATORY PROVISIONS

11. California Code of Regulations, title 5, section 71750 states in pertinent part:

...

(c) A pro rata refund pursuant to section 94919(c) or 94920(d) or 94927 of the Code shall be no less than the total amount owed by the student for the portion of the educational program provided subtracted from the amount paid by the student, calculated as follows:

(1) The amount owed equals the daily charge for the program (total institutional charge, divided by the number of days or hours in the program), multiplied by the number of days student attended, or was scheduled to attend, prior to withdrawal.

12. California Code of Regulations, title 5, section 71920 states in pertinent part:

...

(b) In addition to the requirements of section 94900, the file shall contain all of the following pertinent student records:

...

(5) In addition to the requirement of section 94900(b) of the Code, a transcript showing all of the following:

(A) The courses or other educational programs that were completed, or were attempted but not completed, and the dates of completion or withdrawal;

(B) Credit awarded for prior experiential learning, including the course title for which credit was awarded and the amount of credit;

(C) Credit for courses earned at other institutions;

(D) Credit based on any examination of academic ability or educational achievement used for admission or college placement purposes;

(E) The name, address, website address, and telephone number of the institution.

(9) A document showing the total amount of money received from or on behalf of the student and the date or dates on which the money was received;

(10) A document specifying the amount of a refund, including the amount refunded for tuition and the amount for other itemized charges, the method of calculating the refund, the date the refund was made, and the name and address of the person or entity to which the refund was sent;

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1 **COST RECOVERY**

2 13. Section 125.3 of the Code provides, in pertinent part, that the Board may request the
3 administrative law judge to direct a licensee found to have committed a violation or violations of
4 the licensing act to pay a sum not to exceed the reasonable costs of the investigation and
5 enforcement of the case, with failure of the licensee to comply subjecting the license to not being
6 renewed or reinstated. If a case settles, recovery of investigation and enforcement costs may be
7 included in a stipulated settlement.

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9 **FACTUAL ALLEGATIONS**

10 14. Between June 16, 2020, and June 22, 2021, C.S. enrolled in Respondent’s 1,600-
11 clock hour Cosmetology program (program) as a full-time student. The course schedule was
12 Tuesday through Saturday, from 9:30 a.m. to 5:00 p.m. at a program cost of \$23,162.24. C.S.
13 signed the enrollment agreement on June 9, 2020.¹

14 15. Between May 6, 2021, to October 30, 2021, C.S. took a “Leave of Absence” (LOA)
15 from the program.

16 16. After taking a LOA, C.S. sought to return to the program, but to transfer from the
17 1600-clock hour program to the 1,000-hour clock hour program.

18 17. On or about May 23, 2022, Respondent informed C.S.’s mother, J.S., that C.S. would
19 need to pay the tuition in full for the 1,600-clock hour program and pay half of the tuition amount
20 for the 1,000 clock-hour program if C.S. enrolled into the 1,000-clock hour program.

21 18. The Bureau subsequently conducted an investigation pursuant a complaint submitted
22 by J.S. and requested that Respondent provide a copy of C.S.’s student file.

23 19. On July 8, 2022, Respondent produced a copy of C.S.’s student file which contained
24 the following documentation:

- 25 • *Schedule Change Form* dated October 7, 2021, which noted that C.S.’s last date of
26 attendance was May 5, 2021 (due to a LOA) and her new schedule was effective as
27 of October 11, 2021.

28 ¹ Initials are used here and throughout to protect consumer confidentiality.

- 1 • *Leave of Absence Request*, which was approved, with the first day of leave being May
2 6, 2021, and a return date of October 30, 2021.
- 3 • *Schedule Change Form* indicating that C.S.'s new schedule was Monday through
4 Friday, four and a half (4.5) hours per day, totaling 22.5 hours a week.
- 5 • *Non-Graduate/Drop Exit Form* indicating that C.S.'s total hours completed were
6 777.33 and the date of determination was November 24, 2021. The form noted the
7 reason for leaving was 14 consecutive days absence. The document did not note
8 C.S.'s last date of attendance or the dates of the 14 consecutive absences.
- 9 • *Institutional Refund Calculation/Notice of Withdrawal Form*. The document was
10 dated December 16, 2021, and noted a balance due of \$17,122.86 owed by
11 Respondent.
- 12 • *Institutional Refund Calculation/Notice of Withdrawal* document dated December 16,
13 2021. The last date of attendance was noted as November 9, 2021, and the
14 withdrawal date was noted as November 24, 2021. The total scheduled hours as of
15 last day attended totaled 1,687.5, the number of hours in the program totaled 1,600,
16 which indicted that C.S. had attended 105.47% of the total course. The total owed to
17 Respondent was noted as \$17,122.86.
- 18 • *Enrollment Contract Addendum* document which included C.S.'s digital signature
19 and a School Official Signature both dated January 14, 2022. The contract start date
20 was June 16, 2020, and the end date was June 2, 2022. The *Revised Contract End*
21 *Date* was July 5, 2022. The reason for the addendum was noted as "Re-Entry
22 Student within 180 days of withdrawal." The addendum did not include any
23 information specific to the program type, hours need for completion, and the cost
24 associated with the re-enrollment.
- 25 • *Non-Graduate/Drop Exit* form. The total hours completed were noted as 790.3 and
26 the date of determination was February 11, 2022. The reason for leaving noted
27 "missed more than 14 consecutive days". The document did not note the last date of
28 attendance or the dates of those 14 absences.

- 1 • *Institutional Refund Calculation/Notice of Withdrawal* form. The document was dated
2 March 3, 2022. The last date of attendance was noted as January 26, 2022, and a
3 withdrawal date was noted as February 11, 2022. The total scheduled hours as of
4 last day attended totaled 1,736.5, the number of hours in the program totaled 1,600,
5 which indicted that C.S. had attended 108.53% of the total course. The total owed to
6 Respondent was noted as \$15,022.86.
- 7 • *[Revised] Institutional Refund Calculation/Notice of Withdrawal* document dated
8 April 13, 2022. The last date of attendance was noted as January 26, 2022, and a
9 withdrawal date was noted as February 11, 2022. The total scheduled hours as of
10 last day attended totaled 946.95, the number of hours in the program totaled 1,600,
11 which indicted that C.S. had attended 59.18% of the total course. The total owed to
12 Respondent was noted as \$4,941.37.
- 13 • *Official Transcript* dated July 2, 2022, showing that C.S.'s start date was June 16,
14 2020, the last date attended was January 26, 2022, the hours completed to date
15 totaled 790.07, the scheduled hours totaled 946.95, the hours absent totaled 158.35
16 and the make-up hours totaled 1.47.
- 17 • *Official Transcript* dated July 2, 2022. The transcript was specific to completed
18 distance learning hours, week one (1) totaled 26 hours and week two (2) totaled 16
19 hours.
- 20 • *Student Ledger* dated July 8, 2022. The student status noted that C.S. dropped out on
21 February 11, 2022, and the balance owed to Respondent as of June 10, 2022, totaled
22 \$2,941.37.

23 20. On August 22, 2023, the Bureau conducted a site visit at the institution and
24 interviewed the Respondent.

25 21. During the interview, Respondent stated that students use a mobile application called
26 "Fame" to track their hours. If students need their hours corrected, they send an email to Aracely
27 Montoya (Montoya), Future Professional Advisor, with their request. The hours are corrected in
28 Fame and the edits include the time, date and details of the hours edited, as well as the name of

1 the author of the edits. Students receive an email when the hours are corrected and there is a
2 check mark in the mobile application. The hours are noted in a desktop version of Fame, as well
3 as the mobile application and included within the student file.

4 22. After additional failed attempts to obtain a complete copy of the C.S.'s student file,
5 Respondent eventually delivered the entire student file, which included C.S.'s attendance records
6 as recorded in the Fame application.

7 23. The records provided included an accounting of C.S.'s hours as follows:

- 8 • Scheduled hours: 897.95
- 9 • Actual hours: 773.10
- 10 • Absent hours: 126.32
- 11 • Makeup hours: 1.47
- 12 • Distance Education hours: 0

13 24. Due to multiple discrepancies between the actual hours Respondent scheduled for
14 C.S. to attend per her Attendance Records, her contractually required scheduled hours per the
15 *Enrollment Agreement*, effective June 16, 2020, and *Scheduled Change Form*, effective October
16 11, 2021, it was determined that Respondent's pro rata refund was calculated incorrectly due to
17 the calculation utilizing an inaccurate accounting of C.S.'s scheduled hours of attendance.

18 25. The most accurate hours to use for the pro rata refund would be the actual hours that
19 C.S. attended, prior to the date of determination for C.S.'s termination, which was November 24,
20 2021, noted as 773.10 hours per Respondent's Attendance Records, making the total owed to
21 Respondent \$8,617.35.

22 26. Pursuant to 71750(c)(1)(2)(3), the pro rata calculation based on actual hours C.S.
23 attended are:

- 24 • Hourly charge per Respondent's *Enrollment Agreement*
 - 25 ○ $\$14.48 = \$23,162.24$ (charges paid directly to the institution) / 1,600
 - 26 (number of hours in the program)
- 27 • Total amount owed by the student, for the portion of the program that was provided
28 per Respondent's *Enrollment Agreement* and C.S.'s Attendance Records

- 1 ○ \$11,194.49 = \$14.48 (daily charge) x 773.10 (number of hours student
- 2 attended)
- 3 • Non-refundable items per Respondent’s *Enrollment Agreement* and Catalog
- 4 ○ \$3,462.24 = \$2,658.07 (Kit fee) + \$272.45 (Kit taxes) + \$431.72 (Apple
- 5 iPad & Apple Care) + \$100 (Application Fee)
- 6 • Pro rata amount per Respondent’s *Enrollment Agreement, Catalog, and Student*
- 7 *Ledger*
- 8 ○ \$8,617.35 = \$11,194.49 (amount owed by C.S. for the portion of the
- 9 program) + \$3,462.24 (non-refundable items) - \$6,039.38 (amount paid by
- 10 C.S.)

11 27. In utilizing an unsubstantiated amount of total scheduled hours as of the last day
 12 attended for C.S., per her Attendance Records, and her contractually required scheduled hours per
 13 the *Enrollment Agreement*, effective June 16, 2020, and the *Enrollment Agreement Addendum*
 14 and *Scheduled Change Form*, effective October 11, 2021, Respondent’s pro rata calculation
 15 documented that C.S. owed \$17,122.86. However, in using the actual hours attended,
 16 substantiated by C.S.’s Attendance Records, the pro rata calculation noted she owed \$8,617.35, a
 17 difference of \$8,505.51.

FIRST CAUSE FOR DISCIPLINE

(Prohibited Business Practices: Misleading Statements)

21 28. Respondent is subject to disciplinary action under Code section 94897, subd. (j), in
 22 that Respondent made untrue and misleading statements related to an attendance record.
 23 Specifically, C.S.’s original course schedule, per the *Enrollment Agreement*, was Tuesday
 24 through Saturday, seven (7) hours a day, 35 hours a week, effective June 16, 2020. Per a
 25 *Scheduled Change Form*, C.S.’s schedule changed to Monday through Friday, four and a half
 26 (4.5) hours a day, 22.5 hours a week, effective October 11, 2021. At the time of withdrawal,
 27 C.S.’s *Attendance Records* noted a total of 126.32 hours of absences, occurring between October
 28 11, 2021, and the last date of attendance (LDA) on November 9, 2021. However, those absences

1 occurred Tuesday through Saturday, a day she was not required to attend, and the scheduled hours
2 to attend for each day absent totaled seven (7) hours, instead of four and half (4.5) as changed per
3 the *Scheduled Change Form*. Therefore, the attendance record is untrue and misleading because
4 C.S. was not required to attend the noted days and hours of the noted absences.

5 29. In addition, C.S.'s *Institutional Refund Calculation/Notice of Withdrawal*, dated
6 December 16, 2021, noted the institutional charges owed to Respondent totaled \$17,122.86, and
7 the calculation was based on 1,687.5 scheduled hours of attendance. However, *Attendance*
8 *Records* in comparison to her *Enrollment Agreement*, effective June 16, 2020, and her *Scheduled*
9 *Change Form*, effective October 11, 2021, showed multiple discrepancies between the required
10 scheduled hours and the actual hours scheduled for C.S. to attend. Therefore, the financial amount
11 owed to Respondent is untrue and misleading due to it being based on an inaccurate accounting of
12 C.S.'s scheduled hours. Complainant incorporates paragraphs 14 – 27, by reference, as if fully set
13 forth herein.

14 **SECOND CAUSE FOR DISCIPLINE**

15 **(Prohibited Business Practices: Misleading Statement)**

16 30. Respondent is subject to disciplinary action under Code section 94897, subd. (j)(3), in
17 that Respondent made untrue and misleading statements related to a record required by the
18 Bureau. Specifically, C.S.'s Enrollment Agreement noted the contract begin date as June 16,
19 2020, the contract end date as June 22, 2021, and the program schedule as 1600 hours full-time
20 attending Tuesday through Saturday, 35 hours a week, seven (7) hours a day. However, based on
21 the stated schedule and the contract end date, C.S. would exceed the 1,600-hour requirement. This
22 discrepancy creates an untrue and misleading statement within the Enrollment Agreement
23 regarding the contract end date and program duration.

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THIRD CAUSE FOR DISCIPLINE

(Prohibited Practices: Misleading Statement Re Grades)

31. Respondent is subject to disciplinary action under Code section 94897, subd. (j)(3) in conjunction with Cal. Code of Regs., title 5, section 71920, subd. (b)(5) in that Respondent made untrue and misleading statements related to a record of grades in an Official Transcript. Specifically, C.S.’s student file contained a *Non-Graduate/Drop Exit Form* noting that Respondent withdrew C.S. due to 14 consecutive days of absences and the date of determination was November 24, 2021. C.S.’s student file contained an Enrollment Contract Addendum, noting C.S. was a re-entry student within 180 days of withdrawal, but a student shall enroll solely by means of an Enrollment Agreement. Therefore, the educational curriculum noted on her Official Transcript, dated July 1, 2022, is untrue and misleading because she was not properly enrolled after her withdrawal.

FOURTH CAUSE FOR DISCIPLINE

(Prohibited Business Practices: Misleading Statement Re Fees)

32. Respondent is subject to disciplinary action under Code section 94897, subd. (j)(3) in conjunction with Cal. Code of Regs., title 5, section 71920, subd. (b)(9) in that Respondent made an untrue and misleading statement related to a record required by the Bureau, in this case, a document showing the total amount of money received from or on behalf of C.S. and the date or dates on which the money was received. Specifically, C.S.’s student file contained a *Non-Graduate/Drop Exit Form* noting that Respondent withdrew C.S. due to 14 consecutive days of absences, the date for determination of which was November 24, 2021. C.S.’ student file contained an *Enrollment Contract Addendum*, noting she was a re-entry student within 180 days of withdrawal, but a student shall enroll solely by means of an *Enrollment Agreement*. Therefore, any charges noted on C.S.’s *Student Ledger*, occurring after November 24, 2021, are untrue and misleading because C.S. was not properly enrolled after her withdrawal on November 24, 2021.

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1 **FIFTH CAUSE FOR DISCIPLINE**

2 **(Prohibited Business Practices: Misleading Statement Re Refund)**

3 33. Respondent is subject to disciplinary action under Code section 94897, subd. (j)(3) in
4 conjunction with Cal. Code of Regs., title 5, section 71920, subd. (b)(10) in that Respondent
5 made an untrue and misleading statement related to a record required by the Bureau, in this case,
6 a document showing the amount of a refund. Specifically, C.S.'s student file contained an
7 *Institutional Refund Calculation/Notice of Withdrawal* document dated December 16, 2021,
8 which noted 1,687.5 scheduled hours, and institutional charges owed to Respondent totaling
9 \$17,122.86. However, C.S.'s *Attendance Records* in comparison to her *Enrollment Agreement*,
10 effective June 16, 2020, and her Scheduled Change Form, effective October 11, 2021, showed
11 multiple discrepancies between the required scheduled hours and the actual hours Respondent
12 scheduled for C.S. to attend. Therefore, the amount refunded cannot be accurately accounted for,
13 creating an untrue or misleading statement on the refund documentation.

14 34. In addition, C.S.'s student file contained two *Institutional Refund Calculation/Notice*
15 *of Withdrawal* documents. The first was dated March 3, 2022, noting 1,736.5 scheduled hours of
16 attendance with institutional charges owed to Respondent totaling \$15,022.86, and the second
17 dated April 13, 2022, noting 946.95 scheduled hours of attendance with institutional charges
18 owed to Respondent totaling \$4,941.37. However, C.S.'s student file contained a *Non-*
19 *Graduate/Drop Exit Form* noting that Respondent withdrew C.S. due to 14 consecutive days of
20 absence, with the date for determination being November 24, 2021. Although, the student file
21 contained an *Enrollment Contract Addendum*, noting C.S. was a re-entry student within 180 days
22 of withdrawal, a student shall enroll solely by means of an Enrollment Agreement. Therefore, the
23 March 3, 2022, and April 13, 2022, *Institutional Refund Calculation/Notice of Withdrawal*,
24 completed after C.S.'s withdrawal on November 24, 2021, and applicable to her re-entry in
25 Respondent's program is untrue and misleading in that it noted institutional charges owed to
26 Respondent for scheduled hours of attendance C.S. was not required to attend.

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1 **SIXTH CAUSE FOR DISCIPLINE**

2 **(Prohibited Business Practices: Approval by Means of Accreditation)**

3 35. Respondent is subject to disciplinary action under Code section 94890, subd. (c) in
4 that Respondent, an institution that received their approval to operate by means of their
5 accreditation, did not comply with sections 94897(j), 94897(j)(3), 94902(a) and 94919(c) of the
6 California Private Postsecondary Education Act of 2009 (CEC). Complainant incorporates
7 paragraphs 14 – 27, above, as if fully set forth herein.

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9 **SEVENTH CAUSE FOR DISCIPLINE**

10 **(General Enrollment Requirements)**

11 36. Respondent is subject to disciplinary action under Code section 94902, subd. (a) in
12 that Respondent did not enroll C.S. by executing an enrollment agreement for her re-entry to the
13 program after they withdrew her due to attendance. C.S.’s student file contained a *Non-*
14 *Graduate/Drop Exit Form* noting that Respondent withdrew C.S. due to 14 consecutive days of
15 absence, with the date for determination being November 24, 2021. C.S.’s student file contained
16 an *Enrollment Contract Addendum*, signed January 14, 2022, noting she was a re-entry student
17 however, a student shall enroll solely by means of an *Enrollment Agreement*.

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19 **EIGHTH CAUSE FOR DISCIPLINE**

20 **(Withdrawals and Refunds)**

21 37. Respondent is subject to disciplinary action under Cal. Code of Regs., title 5, section
22 71750, subd. (c)(1), in that Respondent’s pro rata refund calculation owed to C.S. was incorrect
23 due to using the incorrect number of scheduled hours prior to her last date of attendance on
24 November 9, 2021. C.S.’s *Institutional Refund Calculation/Notice of Withdrawal* document
25 dated December 16, 2021, noted 1,687.5 scheduled hours, and institutional charges owed to
26 Respondent totaling \$17,122.86. However, C.S.’s *Attendance Records* in comparison to her
27 *Enrollment Agreement*, effective June 16, 2020, and her *Scheduled Change Form*, effective
28 October 11, 2021, showed multiple discrepancies between the required scheduled hours and the

1 actual hours Respondent scheduled for C.S. to attend. Therefore, the pro rata refund calculation
2 was incorrect due to the calculation utilizing an inaccurate accounting of C.S.'s scheduled hours
3 of attendance. Due to these discrepancies the most accurate hours to use for the pro rata refund
4 would be the actual hours attended per Respondent's Attendance Records, totaling 773.10 hours.
5 In using the actual hours attended, the pro rata calculation owed to Respondent totals \$8,617.35.
6 Therefore, any charges of more than \$8,617.35, and payments received for those charges should
7 be returned to the payee of C.S.'s education.

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9 **PRIOR DISCIPLINARY ACTION**

10 38. On or about April 17, 2025, the Bureau issued Citation No. 24250258 to Respondent.
11 On or about May 1, 2025, the Bureau received an appeal with a request for an informal
12 conference. The informal conference was held on June 16, 2025. On or about June 19, 2025, the
13 Bureau affirmed Citation No. 24250258 issued against Respondent. The Respondent was ordered
14 to pay \$2501.00 in fines which included an Order of Abatement.

15 39. The underlying circumstances are that on or about February 21, 2024, the Bureau
16 conducted an announced compliance inspection pursuant to CEC section 94932.5(a). Bureau
17 staff requested supporting documentation for the Respondent's 2021/2022 School Performance
18 Fact Sheet (SPFS). Bureau staff determined that Respondent failed to collect all the required
19 supporting data required pursuant to 5 CCR section 74112 subsections (m)(3-9).

20
21 **PRAYER**

22 WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged,
23 and that following the hearing, the Director of the Department of Consumer Affairs issue a
24 decision:

- 25 1. Revoking or suspending Institution Code Number 50085168, issued to Paul Mitchell
26 the School - Pasadena;
- 27 2. Ordering Paul Mitchell the School – Pasadena to pay the Bureau for Private
28 Postsecondary Education the reasonable costs of the investigation and enforcement of this case.

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and,

3. Taking such other and further action as deemed necessary and proper.

DATED: 4/30/2026

"Original Signature on File"
DEBORAH COCHRANE
Chief
Bureau for Private Postsecondary
Education
Department of Consumer Affairs
State of California
Complainant

LA2025602905
68405144