



CITATION ORDER

Citation Issued To: Masters Trucking Academy 16820 S. Figueroa Street Gardena, CA 90248 Institution Code: 50047398	Citation Number: 25260208
	Total Fine Amount: \$18,505.00
	Order of Abatement Included: Yes

Elizabeth Elias issues this citation in her official capacity as Deputy Bureau Chief of Enforcement at the Bureau for Private Postsecondary Education, California Department of Consumer Affairs (hereinafter referred to as the "Bureau").

LICENSING HISTORY

- On or about October 13, 2021, the Bureau issued an Approval to Operate a Private Postsecondary Institution, Institution Code 50047398, to Masters Trucking Academy, hereinafter referred to as the "Institution." This Approval to Operate will expire on or about October 13, 2026, unless renewed.

DISCIPLINE HISTORY

- The Institution has the following discipline history:
 - [Citation No. 2223129, issued on April 13, 2023](#)
 - Evidence of compliance; citation satisfied January 23, 2024
 - [Citation No. 23240198, issued on February 22, 2024](#)
 - Evidence of compliance; citation satisfied June 7, 2024
 - [Citation No. 24250082, issued on September 19, 2024](#)
 - Evidence of compliance; citation satisfied April 15, 2025
 - [Citation No. 24250201, issued on December 31, 2024](#)
 - Evidence of compliance; citation satisfied May 15, 2025
 - [Citation No. 24250291, issued on March 19, 2025](#)
 - Evidence of compliance; citation satisfied May 15, 2025
 - [Citation No. 25260247, issued on March 11, 2026](#)

CITATION JURISDICTION

3. This administrative citation is issued to the Institution pursuant to California Education Code (CEC) section 94936; and Title 5 of the California Code of Regulations (5 CCR) section 75020 et seq. for the violation(s) described below.

CAUSE FOR CITATION & ASSESSMENT OF FINE AND/OR ORDER OF ABATEMENT

4. The Institution is in violation of the following Bureau laws and regulations:

Violation #1:

5 CCR section 76140 – Record-Keeping Requirements and 5 CCR section 71930(a) and (e) – Maintenance of Records

Cause for Citation: On or about June 19, 2025, the Bureau conducted an unannounced compliance inspection pursuant to CEC section 94932.5(a). Bureau staff requested to review the Institution's Student Tuition Recovery Fund (STRF) supporting documentation for the 4th quarter reporting period of 2024 and the 1st quarter reporting period of 2025. The Institution admitted to the Bureau they failed to collect and/or maintain student information to substantiate the data reported on the Institution's STRF Assessment Reporting Forms and records of the students' eligibility under the fund. Therefore, the Institution was unable to provide the data by the conclusion of the inspection.

Administrative Fine: Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class B" violation. The Institution is issued a fine of \$1,001.00.

Order of Abatement: Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to correct the violation by providing an electronic copy of the template used by the Institution to document its STRF substantiating documentation, for the Bureau to verify the Institution is collecting the required data points pursuant to 5 CCR section 76140.

In addition, the Institution must submit a statement of attestation they have corrected the violation and will ensure that the substantiating data for STRF is maintained in an electronic format and readily available to a Bureau

representative upon request per 5 CCR sections 76140 and 71930. The statement of attestation must be dated and signed by an authorized representative of the Institution.

Violation #2:

CEC section 94906(b) – Language of Enrollment Agreement

Cause for Citation: On or about June 19, 2025, the Bureau conducted an unannounced compliance inspection pursuant to CEC section 94932.5(a). During the inspection, Bureau staff reviewed the Institution's website and observed that the Institution was recruiting students in Spanish. The Bureau then requested Spanish versions of the enrollment agreement, required disclosures, and statements. The Institution responded that it does not provide these documents in Spanish.

Under CEC section 94906(b), if recruitment leading to enrollment is conducted in a language other than English, the enrollment agreement, disclosures, and statements must also be provided in that language. Because the Institution failed to provide the required Spanish-language documents, the Bureau determined that the Institution is in violation of the law.

Administrative Fine: Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class A" violation. The Institution is issued a fine of \$2,501.00.

Order of Abatement: Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to submit a statement of attestation stating they will comply with the law pursuant to CEC section 94906. If the Institution chooses to advertise in a language other than English, the enrollment agreement, disclosures, and statements shall be in that language. The statement of attestation shall be dated and signed by an authorized representative of the Institution.

Violation #3:

CEC section 94897(j) and (q) - Prohibited Business Practices

Cause for Citation: On or about June 19, 2025, the Bureau conducted an unannounced compliance inspection pursuant to CEC section 94932.5(a). During the inspection, Bureau staff conducted a review of the Institution's website. Bureau staff found the Institution's website contained an untrue or misleading statement relating to earning potential without evidence to support the Institutions claim. The Institution was unable to cite a source of reference for its advertised earning potential.

Administrative Fine: Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class A" violation. The Institution is issued a fine of \$2,501.00.

Order of Abatement: Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to submit a statement of attestation they will refrain from making untrue or misleading statements relating to earning potential without evidence and engaging in Prohibited Business practices in accordance with CEC section 94897. The statement of attestation must be dated and signed by an authorized representative of the Institution.

Violation #4:

5 CCR section 74112(m)(1-9) – Uniform Data – Annual Report, Performance Fact Sheet, 5 CCR section 71930(e) – Maintenance of Records and CEC section 94929.7(a)(2) – Documentation of Performance Data

Cause for Citation: On or about June 19, 2025, the Bureau conducted an unannounced compliance inspection pursuant to CEC section 94932.5(a). Bureau staff requested documentation supporting all data reported on the Institution's 2022/2023 School Performance Fact Sheet (SPFS). Bureau staff found that the Institution failed to collect and/or maintain all of the required data points to substantiate the Institution's 2022 SPFS pursuant to 5 CCR section 74112(m)(1-9).

Upon reviewing the 2023 SPFS supporting data, Bureau staff determined that the Institution's failed to document most of the required data. Specifically, the documentation for subsection (m)(2) included only student names and lacked all other required data, and no supporting data was provided for subsections (m)(3-9).

Administrative Fine: Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class A" violation. The Institution is issued a fine of \$2,501.00.

Order of Abatement: Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to correct the violation by providing an electronic copy of the template used by the Institution to document supporting data for SPFS, for the Bureau to verify the Institution is collecting the required data points pursuant to 5 CCR section 74112.

In addition, the Institution must submit a statement of attestation they have corrected the violation and will ensure that the supporting data for SPFS is maintained and immediately available during an inspection. The statement of attestation must be dated and signed by an authorized representative of the Institution.

Violation #5:

5 CCR section 71920(b)(3) – Student Records, 5 CCR section 71930(e) – Maintenance of Records and CEC section 94900.5(c) – Required Institutional Records

Cause for Citation: On or about June 19, 2025, the Bureau conducted an unannounced compliance inspection pursuant to CEC section 94932.5(a). Bureau staff reviewed nine student files and found that all student files reviewed did not contain a School Performance Fact Sheet (SPFS), which is a required institutional record. The Institution acknowledged that it does not provide SPFS as part of its general enrollment process.

Administrative Fine: Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class A" violation. The Institution is issued a fine of \$5,000.00.

Order of Abatement: Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to ensure all student records are maintained pursuant to 5 CCR sections 71920 and 71930 and CEC section 94900.5. The Institution must submit a statement of attestation that they have corrected the violation and will ensure that all student receive a SPFS prior to the execution of the enrollment agreement, and all student records contain signed and dated SPFS. The statement of attestation must be dated and signed by an authorized representative of the Institution.

Violation #6:

5 CCR section 71920(b)(1)(A) - Student Records, 5 CCR section 71930(e) – Maintenance of Records

Cause for Citation: On or about June 19, 2025, the Bureau conducted an unannounced compliance inspection pursuant to CEC section 94932.5(a). Bureau staff reviewed nine student files and found that all student files reviewed failed to contain a verification of high school diploma or its equivalent establishing the student's ability to do college level work.

Administrative Fine: Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class A" violation. The Institution is issued a fine of \$2,501.00.

Order of Abatement: Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to submit a statement of attestation that they will maintain required student records pursuant to 5 CCR sections 71920 and 71930. The statement of attestation must be signed and dated by an authorized representative of the Institution.

Violation #7:

CEC section 94935(b) and (h) – Notice to Comply and 5 CCR section 75010(h) - Notice to Comply; Informal Appeal Process

Cause for Citation: On or about June 19, 2025, Bureau staff issued a Notice to Comply (NTC) to the Institution for the following violations:

- **Violation 1** - CEC section 94909(a)(1) – Minimum Requirements of a School Catalog
- **Violation 2** – 5 CCR section 71810(b)(1) – Catalog
- **Violation 3** – CEC section 94909(a)(12) – Minimum Requirements of a School Catalog
- **Violation 4** – CEC section 94909(a)(3)(B) - Minimum Requirements for School Catalog
- **Violation 5** – CEC section 94909(a)(3)(A) – Minimum Requirements for School Catalog
- **Violation 6** – CEC section 94909(a)(3)(C) – Minimum Requirements for School Catalog
- **Violation 7** - CEC section 94909(a)(3)(D) – Minimum Requirements for School Catalog
- **Violation 8** – CEC section 94909(a)(8)(A) – Minimum Requirements for School Catalog
- **Violation 9** – CEC section 94909(a)(5) – Minimum Requirements for School Catalog
- **Violation 10** – 5 CCR section 71810(b)(12) – Catalog
- **Violation 11** – 5 CCR section 71810(b)(13)(A) – Catalog
- **Violation 12** - 5 CCR section 71810(b)(13)(B) – Catalog
- **Violation 13** – 5 CCR section 71810(b)(13)(C) – Catalog
- **Violation 14** – 5 CCR section 71810(b)(15) – Catalog
- **Violation 15** – 5 CCR section 74112(d) – Uniform Data – Annual Report, Performance Fact Sheet
- **Violation 16** – CEC section 94909(a)(8)(B) – Minimum Requirements for School Catalog
- **Violation 17** – 5 CCR section 71800(e)(3) – Enrollment Agreement
- **Violation 18** - 5 CCR section 71800(e)(4) – Enrollment Agreement
- **Violation 19** - 5 CCR section 71800(e)(5) – Enrollment Agreement
- **Violation 20** - 5 CCR section 71800(e)(11) – Enrollment Agreement
- **Violation 21** – CEC section 94913(a)(1) – Institutional Web Site Requirements
- **Violation 22** - CEC section 94913(a)(2) – Institutional Web Site Requirements
- **Violation 23** - CEC section 94913(a)(4) – Institutional Web Site Requirements
- **Violation 24** - CEC section 94913(a)(5) – Institutional Web Site Requirements

The Institution failed to remedy the noncompliance as directed in the Notice to Comply within 30 days.

Administrative Fine: Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class B" violation. The Institution is issued a fine of \$2,500.00.

Order of Abatement: Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to correct the violations identified in the Notice to Comply and submit proof of compliance pursuant to CEC section 94935 and 5 CCR section 75010.

COMPLIANCE WITH ORDER OF ABATEMENT

5. In accordance with the provisions of CEC section 94936 and 5 CCR section 75020, the Bureau issues the order(s) of abatement described above. Evidence of compliance with the order of abatement must be submitted to the Bureau within 30 days from the date of issuance of this citation. Evidence of compliance with the order of abatement may be sent by mail or email to:

- Mail: Bureau for Private Postsecondary Education
Attn: Discipline Unit – Aspen Grambusch
1747 North Market, Blvd., Suite 225
Sacramento, CA 95834
- Email: bppe.discipline@dca.ca.gov
 - In the subject line, please include the Institution name and citation number.

COMPLIANCE WITH ASSESSMENT OF FINE

6. In accordance with the provisions of CEC section 94936, and 5 CCR sections 75020 and 75030, the Bureau hereby orders this assessment of fines in the total amount of \$18,505.00 for the violations described above. Payment of the fines must be made to the Bureau within 30 days from the date of service of this citation unless an informal conference or hearing is

requested. To assist the Bureau in processing the payment of fines, please submit the enclosed *Payment of Fine – Waiver of Appeal* form.

Payment must be sent to the Bureau by mail at:

- Bureau for Private Postsecondary Education
Attn: Discipline Unit – Aspen Grambusch
1747 North Market, Blvd., Suite 225
Sacramento, CA 95834

NOTICE OF APPEAL RIGHTS

7. You have the right to contest this citation through an informal conference with the Bureau pursuant to 5 CCR section 75020 and/or through an administrative hearing in accordance with Chapter 5 (Commencing with section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.

If you wish to contest this citation, the Bureau must receive a written request within 30 days from the date of issuance of this citation asking for an informal conference and/or administrative hearing or you may also submit the enclosed *Notice of Appeal of Citation – Request for Informal Conference and/or Administrative Hearing* form.

The written request may be sent by email or mail to the addresses below:

- Mail: Bureau for Private Postsecondary Education
Attn: Discipline Unit – Aspen Grambusch
1747 North Market, Blvd., Suite 225
Sacramento, CA 95834
- Email: bppe.discipline@dca.ca.gov
 - In the subject line, please include the Institution name and citation number.

Failure to submit a written request for an informal conference and/or administrative hearing within 30 days from the date of issuance of this citation will forfeit your ability to appeal the citation.

If a hearing is requested, you are not required to comply with this citation until a final order is entered against you.

COMPLIANCE WITH FINE AND/OR ORDER OR ABATEMENT DISCLOSURE

8. Pursuant to BPC section 125.9 and 5 CCR section 75050, payment of fine and/or compliance with any order of abatement does not constitute an admission of the violation charged and shall be represented as satisfactory resolution of the matter for the purposes of public disclosure.

Pursuant to 5 CCR section 75050, failure to comply with this citation order, its order of abatement, and/or administrative fine by the required due date is grounds for denial or discipline of an approval to operate. Where a citation is not contested and fine is not paid, the full amount of the assessed fine shall be added to the fee for renewal of the approval to operate. An approval to operate shall not be renewed without payment of the renewal fee and fine.

BUREAU CONTACT INFORMATION

9. If you have any questions regarding this Citation, please contact Aspen Grambusch, Citation Analyst by email at Aspen.Grambusch@dca.ca.gov or by phone at (279) 895-6005.

"Original Signature on File"

6/18/2026

Elizabeth Elias
Deputy Bureau Chief of Enforcement

Citation Date of Issuance

Enclosures:

- Notice of Appeal of Citation: Request for Informal Conference and/or Administrative Hearing
- Payment of Fine – Waiver of Appeal
- Declaration of Service by Certified and First-Class Mail