



NOTICE TO COMPLY

CU-83979105-080426

Institution Name:	Carrington College	Institution Telephone:	(916) 585-7770
Street Address:	11000 Olson Drive, Suite 100 Rancho Cordova, CA 95670	Administrator Name:	Robert Hendrickson
Institution Code:	93832488	School Code:	83979105
Inspection Date:	August 4 th , 2026		

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94913(a)(5)	Violation Description: The institution's website fails to contain the most recent annual report submitted to the bureau. Correction: The institution shall update the website to include all required items pursuant to CEC § 94913(a)(5).
2	CEC § 94919 (c) and 5 CCR § 71751 (a)(3)(A)	Violation Description: The institution's 2026 catalog on page 340 and the institution's student enrollment agreement template on page 11 contains the incorrect pro-rata refund calculation. Correction: The institution shall update the 2026 catalog with the correct pro-rata refund calculation pursuant to CEC § 94919 (c) and 5 CCR § 71751 (a)(3)(A).
3	CEC § 94909 (a)(5)	Violation Description: Within the institution's 2026 catalog, the total number of credit hours, clock hours, or other increments required for completion for the following programs, is not consistent with the total number of hours/units identified within the Bureau's records.

Violation	Code Section Violated	Description of the violation and required correction.
		The Bureau's records indicate: <u>Certificate Programs:</u> Phlebotomy Technician 4.5 hours Correction: The institution shall either provide proof of the documentation submitted to the Bureau's Licensing Unit for the approval to update the total number of units or other increments required for completion for the above certificate programs. If the institution did not notify Bureau's Licensing Unit of the change, the institution must contact the Bureau's Licensing Unit at BPPE.Licensing@dca.ca.gov regarding information and requirements to update the Bureau's records. Otherwise, if the Bureau's records are correct the institution shall update the catalog to reflect the total number of units required to complete the programs, in accordance with the Bureau's records, pursuant to CEC § 94909 (a)(5).
4	CEC § 94907	Violation Description: The institution's student enrollment agreement template on page 8 contains a dispute resolution and arbitration section that requires a student to invoke an internal institutional dispute procedure before enforcing any contractual or other legal rights or remedies. Correction: The institution shall remove the dispute resolution and arbitration section in the enrollment agreement template pursuant to CEC § 94907.
5	CEC § 94911 (e)(1) In conjunction with CEC § 94920 (b)	Violation Description: Page 3 of the institution's student enrollment agreement template contains an unenforceable cancellation and refund policy that states "<i>equipment not returned in a timely manner in good condition</i>" is non-refundable within the cancellation period. Correction: The institution shall update the refund and cancellation policy in its enrollment pursuant to CEC § 94911 (e)(1) in conjunction with CEC § 94920 (b)

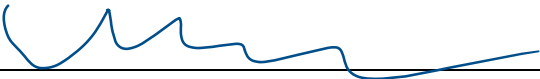
Violation	Code Section Violated	Description of the violation and required correction.
6	CEC §94911(e)(1) in conjunction with CEC §94919(c)	Violation Description: On page 4 of the institution's student enrollment agreement template contains an unenforceable cancellation and refund policy that states <i>"If the student withdraws from the program after the period allowed for cancellation of the agreement and has completed less than 60 percent of the period of attendance, the College will calculate whether a refund is due, and if so, remit a refund within 45 days following the withdrawal."</i> Correction: The institution shall update the refund and cancellation policy in its enrollment agreement template pursuant to CEC § 94909 (e)(1) in conjunction with 5 CEC § 94919 (c).
7	CEC § 94913 (a)(1)	Violation Description: The institution's website contains a catalog with violations identified in this NTC. Correction: Once the institution's current catalog has been updated to remedy the violation(s), the institution shall update its website to provide the current/updated institution catalog pursuant to CEC § 94913(a)(1).

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Meggy Rodriguez – Dean of Surgical Technology
Bureau Compliance Analyst Name:	Alexander Vang
Bureau Compliance Analyst Signature:	

NOTICE TO COMPLY DECLARATION

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

Signature

Date

Print Name and Title