



NOTICE TO COMPLY

CU- 3707991-09232026

Institution Name:	Healing Hands School of Holistic Health	Institution Telephone:	(760) 746-9364
Street Address:	344 East Valley Parkway, Escondido, CA 92025	Administrator Name:	Paula Curtiss
Institution Code:	3707991	School Code:	3707991
Inspection Date:	September 23, 2026		

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94909 (a)(3)(D)	Violation Description: The institution's 2026-2027 catalog, failed to contain the required verbatim statement: "The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (888) 370-7589 or by visiting https://www.osar.bppe.ca.gov/ ." Correction: The institution shall update its current catalog to include the above-mentioned statement pursuant to CEC § 94909 (a)(3)(D).
2	5 CCR § 71810 (b)(15) in conjunction with CEC § 94897 (s)	Violation Description: On page 69 and 85 of the institution's 2026-2027 catalog contains unenforceable policy regarding withholding a transcript if a student's account is sent to collections or if the student outstanding obligation.

Violation	Code Section Violated	Description of the violation and required correction.
		In accordance with CEC § 94897 (s) and Civil Code section 1788.93, an institution may not refuse to provide a transcript to current or former student on the grounds that the student owes a debt, and cannot use transcript issuance as a tool for debt collection. The statement in the catalog does not comply with CEC § 94897 (s). Correction: The institution shall remove the non-compliant statement from the catalog. The institution's policy must demonstrate compliance with 5 CCR 71810 (b)(15) and CEC § 94897 (s).
3	CEC § 94911 (i)(2)	Violation Description: The statement on page 6 of the institution's enrollment agreement template, failed to contain the full verbatim statement: "I certify that I have received the catalog, School Performance Fact Sheet, and information regarding completion rates, placement rates, license examination passage rates, salary or wage information, and the most recent three-year cohort default rate, if applicable, included in the School Performance Fact sheet, and have signed, initialed, and dated the information provided in the School Performance Fact Sheet." Correction: The institution shall update its current enrollment agreement template to include the above-mentioned statement with a line for the students to initial, pursuant to CEC § 94911 (i)(2).
4	CEC § 94913 (a)(1)	Violation Description: The institution's website contains a catalog with violations identified in this NTC. Correction: Once the institution's catalog has been updated to remedy the violation(s), the institution shall update its website to provide the current/updated institution catalog pursuant to CEC § 94913(a)(1).
5	5 CCR §76140 (a)(4)(5)(7) (8)(9)(11)(13)	Violation Description: The institution's 2026 1st and 2nd Quarter STRF supporting documentation failed to contain record of the student's: (4) Local or mailing address, (5) Address at the time of enrollment, (7) Date enrollment agreement signed,

Violation	Code Section Violated	Description of the violation and required correction.
		(8) course costs, (9) Amount of STRF assessment collected, (11) Third-party payer identifying information, (13) Total institutional charges paid. Correction: The institution shall update the 2026 1 st and 2 nd Quarter STRF supporting documentation, pursuant to 5 CCR § 76140 (a)(4)(5)(7)(8)(9)(11)(13)
6	5 CCR § 71760	Violation Description: The institution failed to provide self-monitoring procedures used by the institution to assure that it is maintained and operated in compliance with the Act and this Division. Correction: The institution shall provide a copy of its self-monitoring procedures used by the institution to assure that it is maintained and operated in compliance with the Act and this Division, pursuant to 5 CCR § 71760.

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Paula Curtiss, Director
Bureau Compliance Analyst Name:	Gema Fider
Bureau Compliance Analyst Signature:	

NOTICE TO COMPLY DECLARATION

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

Signature

Date

Print Name and Title