BUSINESS AND CONSUMER SERVICES AGENCY • GAVIN NEWSOM, GOVERNOR
DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION
1747 N. Market Blvd., Suite 225, Sacramento, CA 95834
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MODIFIED CITATION ORDER

Citation Issued To: Cypress Health Institute 1119 Pacific Ave #300 Santa Cruz, CA 95060 **Institution Code:** 4400301	**Citation Number:** 26270033 **Total Fine Amount:** **$1,000.00** **Order of Abatement Included:** No

Elizabeth Elias issues this modified citation in her official capacity as Bureau Chief at the Bureau for Private Postsecondary Education, California Department of Consumer Affairs (hereinafter referred to as the "Bureau").

LICENSING HISTORY

1. On or about February 27, 2024, the Bureau issued an Approval to Operate a Private Postsecondary Institution, Institution Code 4400301, to Cypress Health Institute, hereinafter referred to as the "Institution." This Approval to Operate will expire on or about February 26, 2029, unless renewed.

DISCIPLINE HISTORY

2. The Institution has the following discipline history:
   - Citation No. 1920114, issued on October 16, 2019
     - Evidence of compliance; citation satisfied November 5, 2019
   - Modified Citation No. 1920154, issued on February 26, 2020
     - Evidence of compliance; citation satisfied February 26, 2020
   - Modified Citation No. 2223068, issued on April 6, 2023
     - Evidence of compliance; citation satisfied April 24, 2023
   - Modified Citation No. 2223098, issued on April 27, 2023
     - Evidence of compliance; citation satisfied June 16, 2023

CITATION JURISDICTION

3. This administrative citation is issued to the Institution pursuant to California Education Code (CEC) section 94936; and Title 5 of the California Code of Regulations (5 CCR) section 75020 et seq. for the violation(s) described below.

CITATION HISTORY

4. On or about August 27, 2026, the Bureau issued Citation No. 26270033. On or about September 9, 2026, the Bureau received an appeal with a request for an informal conference. The informal conference was held on October 16, 2026. New substantive information was presented during the informal conference; therefore, the Bureau modifies the citation as follows:

CAUSE FOR CITATION & MODIFIED ASSESSMENT OF FINE AND/OR ORDER OF ABATEMENT

5. The Institution is in violation of the following Bureau laws and regulations:

Violation #1: **5 CCR section 71930(c)(3), (c)(4) and (e) – Maintenance of Records**
Cause for Citation: On or about October 28, 2025, the Bureau attempted to conduct an unannounced compliance inspection pursuant to CEC section 94932.5(a) at the Institution's approved physical address on record with the Bureau. Upon arrival, Bureau staff was greeted by an instructor at the Institution. The instructor was unable to assist with the unannounced inspection, as they were actively teaching a class and leaving shortly afterward. Bureau staff attempted to contact the Institution's owner by phone for assistance but were unable to reach them. Bureau staff determined that the Institution did not have personnel present during normal business hours for the unannounced compliance inspection and failed to make records immediately available for inspection.
Administrative Fine: Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class A" violation. The Institution is issued a fine of $5,000.00. **Administrative Fine: Modified. The Bureau modifies the administrative fine from $5,000.00 to $1,000.00. The Bureau modifies the violation from a "Class A" violation to "Class C" violation.**
Order of Abatement: None.

COMPLIANCE WITH ORDER OF ABATEMENT

6. In accordance with the provisions of CEC section 94936 and 5 CCR sections 75020 and 75040, the Bureau issues the order(s) of abatement described above. Evidence of compliance with the order of abatement must be submitted to the Bureau within 30 days from the date of issuance of this modified citation. Evidence of compliance with the order of abatement may sent by mail or email to:

   - Mail: Bureau for Private Postsecondary Education
     Attn: Discipline Unit – Nicole Pedersen
     1747 North Market, Blvd., Suite 225
     Sacramento, CA 95834
   - Email: bppe.discipline@dca.ca.gov
     - In the subject line, please include the Institution name and citation number.

COMPLIANCE WITH ASSESSMENT OF FINE

7. In accordance with the provisions of CEC section 94936, and 5 CCR section 75020 et seq., the Bureau hereby orders this assessment of fines in the total amount of $1,000.00 for the violations described above. Payment of the fines must be made to the Bureau within 30 days from the date of service of this modified citation. To assist the Bureau in processing the payment of fines, please submit the enclosed *Payment of Fine – Waiver of Appeal* form.

   Payment must be sent to the Bureau by mail at:
   - Bureau for Private Postsecondary Education
     Attn: Discipline Unit – Nicole Pedersen
     1747 North Market, Blvd., Suite 225
     Sacramento, CA 95834

NOTICE OF APPEAL RIGHTS

8. Pursuant to 5 CCR section 75040(d), the modified decision is considered final, unless a request for a hearing was filed timely.

   If the Institution requested a hearing and no longer chooses to proceed with the hearing, the Institution may request to withdraw the request for a hearing.

COMPLIANCE WITH FINE AND/OR ORDER OR ABATEMENT DISCLOSURE

9. Pursuant to 5 CCR section 75050, payment of the fine and/or compliance with any order of abatement does not constitute an admission of the violation charged and shall be represented as satisfactory resolution of the matter for the purposes of public disclosure.

   Pursuant to 5 CCR section 75050, failure to comply with this citation order, its order of abatement, and/or administrative fine by the required due date is grounds for denial or discipline of an approval to operate. Where a citation is not contested and fine is not paid, the full amount of the assessed fine shall be added to the fee for renewal of the approval to operate. An approval to operate shall not be renewed without payment of the renewal fee and fine. The Bureau may also enforce the administrative fine as if it were a money judgment pursuant to CEC section 94936.

BUREAU CONTACT INFORMATION

10. If you have any questions regarding this Citation, please contact Nicole Pedersen, Citation Analyst by email at Nicole.Pedersen@dca.ca.gov or by phone at (916) 232-0510.

"Original Signature on File" — 10/27/2026

Elizabeth Elias
Bureau Chief

Citation Date of Issuance

Enclosures:
- Payment of Fine
- Declaration of Service by Certified and First-Class Mail