BUSINESS AND CONSUMER SERVICES AGENCY • GAVIN NEWSOM, GOVERNOR
DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION
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NOTICE TO COMPLY

CU-95475913-102926

Institution Name:	Emergency Medical Services Universal Education	Institution Telephone:	(800) 728-0209
Street Address:	32980 Alvarado-Niles Road Suite 810, Union City, CA 94587	Administrator Name:	Ruben Major
Institution Code:	52921172	School Code:	95475913
Inspection Date:	October 29th, 2026		

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: https://www.bppe.ca.gov/lawsregs/regs.pdf

Violation	Code Section Violated	Description of the violation and required correction.
1	5 CCR §71810(b)(3)	**Violation Description:** The institution's 2026 catalog fails to contain information regarding visa services. **Correction:** The institution shall update the 2026 catalog with the required information pursuant to 5 CCR §71810(b)(3).
2	5 CCR §71810(b)(4)(B)	**Violation Description:** The institution's 2026 catalog fails to contain information whether English language services, including instruction such as ESL, are provided and, if so, the nature of the service and its cost. **Correction:** The institution shall update the 2026 catalog with the required information pursuant to 5 CCR §71810(b)(4)(B).

Violation	Code Section Violated	Description of the violation and required correction.
3	CEC § 94909(a)(8)(B) in conjunction with 5 CCR §71751(a)(3)(A)	**Violation Description:** The institution's 2026 catalog on page 21 fails to contain the full pro rata refund calculation. **Correction:** The institution shall update the 2026 catalog with the full correct pro rata refund calculation pursuant to CEC § 94909(a)(8)(B) in conjunction with 5 CCR §71751(a)(3)(A).
4	5 CCR § 71810 (c)	**Violation Description:** The institution's 2026 catalog offers the following programs that don't lead to employment: - Basic First Aid Course - Bloodborne Pathogens Course - CPR/AED: Adult, Pediatric, & Infant (Workplace/Community) Course - EMT Refresher Program The institution's 2026 catalog fails to contain the following disclosure with the list of programs that apply to the Act: *"This catalog includes programs that are approved by the California Bureau for Private Postsecondary Education and subject to the California Private Postsecondary Education Act of 2009 and others that are not. Certain rights and protections outlined in this catalog, including but not limited to student refund rights, cancellation rights, and Student Tuition Recovery Fund (STRF) eligibility, apply only to the following state approved programs:".* **Correction:** The institution shall update the 2026 catalog with the required information pursuant to 5 CCR § 71810 (c).
5	CEC § 94911(e)(1) in conjunction with 5 CCR §71751(a)(3)(A)	**Violation Description:** The institution's enrollment agreement template on page 4 fails to contain the full pro rata refund calculation. **Correction:** The institution shall update the 2026 catalog with the full correct pro rata refund calculation pursuant to CEC § 94911(e)(1) in conjunction with 5 CCR §71751(a)(3)(A).

Violation	Code Section Violated	Description of the violation and required correction.
6	CEC § 94897 (j)	**Violation Description:** The institution's website and pages 1, 3, and 19 of the 2026 catalog show the institution's name as EMS University. The bureau only approved the institution as Emergency Medical Services Universal Education. **Correction:** The institution shall remove the name EMS University from the website and 2026 catalog pursuant to CEC § 94897 (j).
7	5 CCR §76140 (a)(6)(9)(11)(12)	**Violation Description:** The institution's 2026 1st quarter STRF supporting documentation failed to contain record of the student's: (9) Amount of STRF assessment collected, (11) Third-party payer identifying information, (12) Total institutional charges charged The institution's 2026 2nd quarter STRF supporting documentation failed to contain record of the student's: (6) Home address, (11) Third-party payer identifying information, (12) Total institutional charges charged **Correction:** The institution shall update the 2025 1st & 2024 4th STRF supporting documentation, pursuant to 5 CCR §76140 (a)(6)(9)(11)(12).
8	CEC § 94913 (a)(1) in conjunction with 5 CCR §74117	**Violation Description:** The institution's website contains a catalog with violations identified in this NTC. **Correction:** Once the institution's current catalog has been updated to remedy the violation(s), the institution shall update its website to provide the current/updated institution catalog pursuant to CEC § 94913(a)(1) in conjunction with 5 CCR §74117.

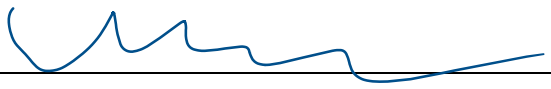
Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

(1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or

(2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Ruben Major – CEO
Bureau Compliance Analyst Name:	Alexander Vang
Bureau Compliance Analyst Signature:	

NOTICE TO COMPLY DECLARATION

CU-95475913-102926

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

_____ _____

Signature Date

_____

Print Name and Title