BUSINESS AND CONSUMER SERVICES AGENCY • GAVIN NEWSOM, GOVERNOR
DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION
1747 N. Market Blvd., Suite 225, Sacramento, CA 95834
P (916) 574-8900 | Toll-Free (888) 370-7589 | www.bppe.ca.gov

NOTICE TO COMPLY

CU-3005091-10292026

Institution Name:	Thanh Le College, School of Cosmetology	Institution Telephone:	(714) 740-2755
Street Address:	12875 Chapman Avenue Garden Grove, CA 92840	Administrator Name:	Joanna Chiapparine
Institution Code:	3005091	School Code:	3005091
Inspection Date:	October 29, 2026		

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: https://www.bppe.ca.gov/lawsregs/regs.pdf

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94909 (a)(12)	**Violation Description:** The institution's 2026-2027 catalog is missing a statement specifying whether the institution has a pending petition in bankruptcy, is operating as a debtor in possession, has filed a petition within the preceding five years, or has had a petition in bankruptcy filed against it within the preceding five years that resulted in reorganization under Chapter 11 of the United States Bankruptcy Code (11 U.S.C. Sec. 1101 et seq.). **Correction:** The institution shall update its current catalog, to include the above-mentioned statement, pursuant to CEC § 94909 (a)(12).
2	CEC § 94909 (a)(3)(D)	**Violation Description:** Although page 7 of the institution's 2026-2027 catalog contains the required statement, the statement inaccurately references the Bureau's fax number rather than the Toll-Free telephone number.

Violation	Code Section Violated	Description of the violation and required correction.
		Correction: The institution shall update the statement in its current catalog, to include the bureau's toll-free telephone number (888) 370-7589, pursuant to CEC § 94909 (a)(3)(D).
3	CEC § 94909 (a)(8)(A)	**Violation Description:** The institution's 2026-2027 catalog failed to contain a list describing any transfer or articulation agreements between the institution and any other college or university that provides for the transfer of credits earned in the program of instruction. If the institution has not entered into an articulation or transfer agreement with any other college or university, the institution shall disclose that fact. **Correction:** The institution shall update its current catalog to include the above-mentioned information, pursuant to CEC § 94909 (a)(8)(A).
4	5 CCR § 71810 (b)(7)	**Violation Description:** The institution's 2026-2027 catalog failed to contain policies and procedures for the award of credit for prior experiential learning, including assessment policies and procedures, provisions for appeal, and all charges that a student may be required to pay. **Correction:** The institution shall update its current catalog to include the above-mentioned information, pursuant to 5 CCR § 71810 (b)(7).
5	5 CCR § 71810 (b)(4)(A)	**Violation Description:** The institution's 2026-2027 catalog failed to establish the level of English language proficiency required of students and the kind of documentation accepted to determine English language proficiency. **Correction:** The institution shall update its current catalog to include the above-mentioned information pursuant to 5 CCR § 71810 (b)(4)(A).
6	CEC § 94909 (a)(9)	**Violation Description:** On page 14 (pdf page 19) of the institution's 2026-2027 catalog failed to clearly identify the schedule of total charges for a period of attendance and an estimated schedule of total charges for the entire educational program.

Violation	Code Section Violated	Description of the violation and required correction.
		Correction: The institution shall update the current catalog to include the above-mentioned information pursuant 94909(a)(9).
7	CEC § 94909 (a)(8)(B) in conjunction with CEC § 94919 (c) and 5 CCR § 71751 (a)(3)(A)	**Violation Description:** The institution's hypothetical refund example on page 28 (pdf page 33) of the institution's 2026-2027 catalog, does not comply with the Bureau's updated pro rata refund calculation required by 5 CCR § 71751 (a)(3)(A). **Correction:** The institution shall either remove the non-compliant hypothetical refund example from the catalog or update the example to comply with CEC § 94919 (c) and 5 CCR § 71751 (a)(3)(A), pursuant to CEC § 94909 (a)(8)(B).
8	CEC § 94909 (a)(10)	**Violation Description:** Although the institution's 2026-2027 catalog contains information regarding participation in federal financial aid, the institution failed to include a statement reporting whether the institution participates in state financial aid programs. **Correction:** The institution shall update its current catalog to include the above-mentioned information, pursuant to CEC § 94909 (a)(10).
9	CEC § 94909 (a)(11)	**Violation Description:** The institution's 2026-2027 catalog failed to contain a statement specifying that, if a student obtains a loan to pay for an educational program, the student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund. **Correction:** The institution shall update the current catalog to include the above-mentioned statement, pursuant to CEC § 94909 (a)(11).
10	5 CCR § 71810 (b)(15) in conjunction with CEC § 94897 (s)	**Violation Description:** On pdf page 35 of the institution's 2026-2027 catalog, contains unenforceable policy regarding the prerequisite for issuing a transcript. The catalog states, "Will issue an Official Transcript of Hours to students who withdraw prior to program completion when the student has successfully completed the required exit paperwork, attended an exit interview

Violation	Code Section Violated	Description of the violation and required correction.
		and made satisfactory arrangements for debts owed the school as approved by the School." Under CEC § 94897 (s) and Civil Code § 1788.93, an institution may not condition the provision of a transcript on the payment of a debt or use the transcript issuance as a tool for debt collection. Therefore, the statement in the catalog is non-compliant with CEC §94897(s). **Correction:** The institution shall remove the non-compliant statement from its current catalog. The institution's policy must demonstrate compliance with 5 CCR 71810 (b)(15) and CEC § 94897 (s).
11	5 CCR § 74112 (d)(3)(A)(i)	**Violation Description:** The institution's 2026-2027 catalog failed to identify the job classification(s) each program prepares its graduates for using the United States Department of Labor's Standard Occupational Classification codes, at the Detailed Occupation (six-digit) level. **Correction:** The institution shall update its current catalog to include a Detailed Occupation (six-digit) level United States of Labor Standard Occupational Classification code tied to the programs, pursuant to 5 CCR § 74112 (d)(3)(A)(i).
12	5 CCR § 718100 (b)	**Violation Description:** The institution's enrollment agreement template failed to identify the period covered by the enrollment agreement. **Correction:** The institution shall update the institution's current enrollment agreement template to include the above-mentioned information, pursuant to 5 CCR § 71800 (b).
13	5 CCR § 71800 (e)(11) in conjunction with 5 CCR § 76120 (a)	**Violation Description:** Page 1 of the institution's enrollment agreement template, reflects the prior Student Tuition Recovery Fund (STRF) assessment fee. In accordance with the regulations in effect as of April 1, 2024, the STRF assessment fee is zero dollars ($0.00) per one thousand dollars ($1,000) of institutional charges.

Violation	Code Section Violated	Description of the violation and required correction.
		Correction: The institution shall update the institution's current enrollment agreement template to reflect the current STRF assessment fee which is zero dollars ($0.00) per one thousand dollars ($1,000) of institutional charges, pursuant to 5 CCR § 76120 (a) and 5 CCR § 71800 (e)(11).
14	CEC § 94911 (b)	**Violation Description:** On page 1 of the institution's enrollment agreement template under Itemized Charges By Payment Period, the institution failed to clearly identify any charges that are non-refundable and failed to identify the student's obligations to the Student Tuition Recovery Fund (STRF) as non-refundable charge. **Correction:** The institution shall update the institution's current enrollment agreement template to clearly identify any charges that are non-refundable and identify the student's obligations to the Student Tuition Recovery Fund (STRF) fee as non-refundable, pursuant to CEC § 94911 (b).
15	CEC § 94911 (c)	**Violation Description:** The institution's enrollment agreement template did not include, on the same page as the student's is signature, the required underlined, capitalized statements: "THE TOTAL CHARGES FOR THE CURRENT PERIOD OF ATTENDANCE," "THE ESTIMATED TOTAL CHARGES FOR THE ENTIRE EDUCATIONAL PROGRAM," and "THE TOTAL CHARGES THE STUDENT IS OBLIGATED TO PAY UPON ENROLLMENT," each followed by the corresponding charge amounts in bold, underlined text. **Correction:** The institution shall update the institution's current enrollment agreement template so that the page requiring the student's signature includes the following statements in underlined capital letters, each followed by the applicable charges in bold: "THE TOTAL CHARGES FOR THE CURRENT PERIOD OF ATTENDANCE," "THE ESTIMATED TOTAL CHARGES FOR THE ENTIRE EDUCATIONAL PROGRAM," and "THE TOTAL CHARGES THE STUDENT IS OBLIGATED TO PAY UPON ENROLLMENT," pursuant to CEC § 94911 (c).

Violation	Code Section Violated	Description of the violation and required correction.
16	CEC § 94911 (f)	**Violation Description:** The institution's enrollment agreement template did not include a statement specifying that, if the student obtains a loan to pay for an educational program, the student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund. **Correction:** The institution shall update the institution's current enrollment agreement template to include the above-mentioned statement, pursuant to CEC § 94911 (f).
17	CEC § 94911 (j)(1)	**Violation Description:** Although page 1 of the institution's enrollment agreement template contains the required verbatim statement, the statement references the Bureau's old address (2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833). **Correction:** The institution shall update the verbatim statement in its current enrollment agreement template, to include the Bureau's current address (1747 N. Market Blvd. Suite 225 Sacramento, CA 95834), pursuant to CEC § 94911 (j)(1).
18	CEC § 94911 (i)(2) in conjunction with CEC § 94911 (i)(1)	**Violation Description:** Although page 1 of the institution's enrollment agreement template contains the required verbatim statement, the institution failed to include immediately following the statement required by CEC § 94911 (i)(1), a line for the student to initial. **Correction:** The institution shall update the verbatim statement in its current enrollment agreement template to include immediately following the statement required by CEC § 94911 (i)(1), a line for the student to initial, pursuant to CEC § 94911 (i)(2).
19	CEC § 94897 (s)	**Violation Description:** Page 4 of the institution's enrollment agreement template contains unenforceable policy regarding the prerequisite for issuing a transcript. Under CEC § 94897 (s) and Civil Code § 1788.93, an institution may not condition the provision of a transcript on the payment of a debt or use the transcript issuance as a tool for debt collection. Therefore, the statement in the enrollment agreement is non-compliant with CEC §94897 (s).

Violation	Code Section Violated	Description of the violation and required correction.
		Correction: The institution shall remove the non-compliant statement from its current enrollment agreement template. The institution's policy must demonstrate compliance CEC § 94897 (s).
20	CEC § 94913 (a)(1)	**Violation Description:** The institution's website contains a catalog with violations identified in this NTC. **Correction:** Once the institution's catalog has been updated to remedy the violation(s), the institution shall update its website to provide the current/updated institution catalog pursuant to CEC § 94913(a)(1).
21	CEC § 94913 (a)(5)	**Violation Description:** The institution failed to post on its website, a clear and conspicuous link to the institution's most recent annual report submitted to the Bureau. According to Bureau records, the most recent annual report submitted is the 2024 Annual Report. **Correction:** The institution shall update its website to include a clear and conspicuous link to the institution's 2024 Annual Report, pursuant to CEC § 94913 (a)(5).
22	5 CCR § 71760	**Violation Description:** The institution failed to provide self-monitoring procedures used by the institution to ensure that it is maintained and operated in compliance with the Act and this Division. **Correction:** The institution shall provide a copy of its self-monitoring procedures used by the institution to assure that it is maintained and operated in compliance with the Act and this Division, pursuant to 5 CCR § 71760.

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

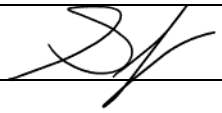
(1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or

(2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an

informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Joanna Chiapparine, Director
Bureau Compliance Analyst Name:	Gema Fider
Bureau Compliance Analyst Signature:	

NOTICE TO COMPLY DECLARATION

CU-3005091-10292026

Institution Name:	Thanh Le College, School of Cosmetology	Institution Telephone:	(714) 740-2755
Street Address:	12875 Chapman Avenue Garden Grove, CA 92840	Administrator Name:	Joanna Chiapparine
Institution Code:	3005091	School Code:	3005091
Inspection Date:	October 29, 2026		

I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

_____ _____

Signature Date

_____

Print Name and Title