



NOTICE TO COMPLY

CU-3005421-062625

| Institution Name: | American Institute of Massage Therapy | Institution Telephone: | (714) 432-7879 |
|-------------------|---|------------------------|-----------------|
| Institution Code: | 3005421 | Administrator Name: | Thanh H. Nguyen |
| Street Address: | 1560 Brookhollow Drive, Suite 222, Sant Ana, CA 92705 | Inspection Date: | 06/26/25 |

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: <u>https://www.bppe.ca.gov/lawsregs/ppe_act.pdf</u> Title 5 of the California Code of Regulations: <u>https://www.bppe.ca.gov/lawsregs/regs.pdf</u>

| Violation | Code Section Violated | Description of the violation and required correction. |
|-----------|------------------------|--|
| 1 | 5, CCR § 71810 (b)(10) | Violation Description: Page 5 of institution's catalog contain a description of library and other learning resources however, failed to contain the procedures for student access to those resources. Correction: The institution's catalog shall contain the above information, pursuant to 5, CCR & 71810 (b)(10) |
| | | Correction: The institution's catalog shall contain the above information, pursuant to 5, CCR § 71810 (b)(10). |

| Violation | Code Section Violated | Description of the violation and required correction. |
|-----------|-----------------------|--|
| 2 | CEC § 94909 (a)(3)(D) | Violation Description: The institution catalog failed to include the following disclosure: "The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (888-370-7589) or by visiting (www.osar.bppe.ca .gov)." Correction: The institution shall update the catalog to include the Office of Student Assistance and Relief disclosure, pursuant to CEC § 94909 (a)(3)(D). |
| 3 | 5, CCR § 71810 (b)(4) | Violation Description: The institution's catalog failed to include the level of English language proficiency required and the kind of documentation of proficiency will be accepted. Correction: The institution's catalog shall contain the above information, pursuant to 5, CCR § 71810 (b)(4). |
| 4 | CEC § 94909 (a)(8)(B) | Violation Description: Page 32 of institution's catalog contain a cancellation, withdrawal, and refund policies, however failed to include a description of the procedures that a student is required to follow to cancel the enrollment agreement or withdraw from the institution and obtain a refund consistent with the requirements. Correction: The institution's catalog shall contain the above information, pursuant to 5 CEC § 94909 (a)(8)(B). |
| 5 | 5, CCR § 71810 (b)(6) | Violation Description: The institution's catalog failed to contain the institution's policies and practices, including required disclosures, regarding any form of financial aid. Correction: The institution's catalog shall contain the above information, pursuant to 5, CCR § 71810 (b)(6). |

| Violation | Code Section Violated | Description of the violation and required correction. |
|-----------|-----------------------|---|
| 6 | CEC § 94913 (a)(1) | Violation Description: The institution's website failed to provide a link to the institution's current catalog for year 2025. |
| | | Correction : The institution shall update the institution's website, pursuant to CEC § 94913 (a)(1). |
| 7 | CEC § 94913 (a)(2) | Violation Description: The institution's website failed to provide a year 2022-2023 School Performance Fact Sheet for each educational program offered by the institution. |
| | | Correction : The institution shall update the institution's website, pursuant to CEC § 94913 (a)(2). |

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

(1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or

(2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

| Notice To Comply Given To Name & Title: | Thanh H Nguyen/COO |
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| Bureau Compliance Analyst Name: | Gurinder Sandhu |
| Bureau Compliance Analyst Signature: | GSandhu |

NOTICE TO COMPLY DECLARATION

CU-3005421-062625

| Institution Name: | American Institute of Massage Therapy | Institution Telephone: | (714) 432-7879 |
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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

Signature

Date

Print Name and Title