BUSINESS AND CONSUMER SERVICES AGENCY • GAVIN NEWSOM, GOVERNOR
DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION
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AMENDED NOTICE TO COMPLY

CA-71819204-102026

Institution Name:	bloom Business and Vocational Training Institute	Institution Telephone:	(800) 600-8836
Street Address:	2329 E. Ashlan Avenue Fresno, CA 93726	Administrator Name:	George Boyadjian
Institution Code:	71819204	School Code:	71819204
Inspection Date:	10/28/2026		

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: https://www.bppe.ca.gov/lawsregs/regs.pdf

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94909 (a)(4)	**Violation Description:** The institution's catalog failed to specify the address or addresses where class sessions will be held. **Correction:** The institution shall update its catalog to specify the address or addresses where class sessions will be held, pursuant to CEC § 94909 (a)(4).
2	CEC § 94909 (a)(8)(A) in conjunction with 5 CCR § 71770 (a)(1)	**Violation Description:** The institution's catalog failed to provide admissions criteria for prospective students. **Correction:** The institution shall update its catalog to provide admissions criteria pursuant to CEC § 94909 (a)(8)(A) in conjunction with 5 CCR § 71770 (a)(1).

Violation	Code Section Violated	Description of the violation and required correction.
3	5 CCR § 71810 (b)(4)(A)	**Violation Description:** The institution's catalog failed to specify the level of English language proficiency required of students, the kind of documentation of proficiency that will be accepted and whether English language services, including instruction such as ESL are provided and, if so, the nature of service and its cost. **Correction:** The institution shall update its catalog to specify the level of English language proficiency required of students, the kind of documentation of proficiency that will be accepted, and whether English language services are provided, and if so, the nature of the service and its cost, pursuant to 5 CCR § 71810 (b)(4)(A).
4	5 CCR § 71810 (b)(5)	**Violation Description:** The institution's catalog failed to contain whether any instruction will occur in a language other than English and if so, the level of proficiency required and the kind of documentation of proficiency that will be accepted. **Correction:** The institution shall update its catalog to include the information specified above, pursuant to 5 CCR § 71810 (b)(5).
5	CEC § 94909 (a)(5)	**Violation Description:** The institution's catalog states that the total hours required to complete its Freight Dispatch program is 108. This is not consistent with the total number of hours identified within the Bureau's records. The Bureau's records indicate that The Freight Dispatch program is 110 hours. **Correction:** If the institution did not notify Bureau's Licensing Unit of the change, the institution shall contact the Bureau's Licensing Unit at BPPE.Licensing@dca.ca.gov regarding information and requirements to update the Bureau's records. Otherwise, if the Bureau's records are correct the institution shall update the catalog to reflect the total number of units required to complete the program, in accordance with the Bureau's records, pursuant to CEC § 94909 (a)(5).

Violation	Code Section Violated	Description of the violation and required correction.
6	CEC § 94909 (a)(9) in conjunction with CEC § 94870 and CEC § 94854	**Violation Description:** The program fees listed under "Total Charges for a Period of Attendance" are not consistent with the "Estimated Schedule of Total Charges for the Entire Educational Program" as provided on pages 28–29 of the institution's catalog. CEC § 94854 defines "period of attendance" as the entire educational program when the program is measured in clock hours. **Correction:** The institution shall revise the fees listed in its catalog to accurately reflect the total program charges as required for clock hour programs under CEC § 94854, pursuant to CEC § 94909 (a)(9) in conjunction with CEC § 94854.
7	CEC § 94909 (a)(9) in conjunction with CCR § 76120 (a)	**Violation Description:** Page 18 of the institution's catalog includes an outdated STRF fee. The current STRF assessment fee is zero dollars ($0.00) per one thousand dollars ($1,000) of institutional charges. **Correction:** The institution shall update the catalog to reflect the current STRF assessment fee pursuant to CEC § 94909 (a)(9) in conjunction with CCR § 76120 (a).
8	CEC § 94897 (s)	**Violation Description:** Pages 15 and 19 of the institution's catalog contain statements indicating transcripts will be withheld until financial obligations are satisfied. This policy violates California Civil Code 1788.93 referenced below**.** ***CA Civ Code § 1788.93****.* *Notwithstanding any provision of law, a school shall not do any of the following:* *(a) Refuse to provide a transcript for a current or former student on the grounds that the student owes a debt.* *(b) Condition the provision of a transcript on the payment of a debt, other than a fee charged to provide the transcript.* *(c) Charge a higher fee for obtaining a transcript, or provide less favorable treatment of a transcript request because a student owes a debt.* *(d) Use transcript issuance as a tool for debt collection.* **Correction:** The institution shall remove the non-compliant statements from the catalog pursuant to CEC § 94897(s).

Violation	Code Section Violated	Description of the violation and required correction.
9	CEC § 94909 (a)(3)(D)	**Violation Description:** The institution's catalog failed to contain the required OSAR statement: "The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (toll-free telephone number) or by visiting (internet website address)." **Correction:** The institution shall update the catalog to include the required OSAR statement pursuant to CEC § 94909 (a)(3)(D).
10	CEC § 94913 (a)(1) in conjunction with 5 CCR § 74117	**Violation Description:** The institution's website contained a catalog with violations identified in this NTC. **Correction:** Once the institution has correct the catalog to remedy the violations, the institution shall update its website to provide on the homepage a clear and conspicuous link the current version of the catalog.
11	CEC § 94913 (a)(2) in conjunction with 5 CCR § 74117	**Violation Description:** The institution's website failed to provide a clear and conspicuous link for the current version of its School Performance Fact Sheet for each education program offered by the institution on the homepage. **Correction:** The institution shall update its website to provide a clear and conspicuous link to the current version of its School Performance Facts Sheets on its homepage, pursuant to CEC § 94913 (a)(2) in conjunction with 5 CCR § 74117.
12	5 CCR § 71800 (e)(1) in conjunction with CEC § 94920 (b)(c)	**Violation Description:** The institution's enrollment agreement template identifies "tuition", "equipment", "tutoring" and "assessment fees for transfer of credits" as nonrefundable in its itemization of institutional charges and fees. This policy violates CEC § 94920 (b) and (c). **Correction:** The institution shall update its enrollment agreement template to remove the non-compliant language, pursuant to 5 CCR § 71800 (e)(1) in conjunction with CEC § 94920 (b)(c).

Violation	Code Section Violated	Description of the violation and required correction.
13	CEC § 94911 (e)(1)	**Violation Description:** Page 2 of the institution's enrollment agreement template contains an unenforceable refund policy that states the school will deduct the cost of equipment not returned in good condition if an enrollment agreement is cancelled. **If these fees are paid directly to the institution, the fee is an institutional charge and cannot be nonrefundable during the cancellation period.** The Bureau's cancellation policy includes the first day of instruction, or the 7th day after signing the enrollment agreement, whichever is later. If students sign the enrollment agreement on the course start date, they have the right to cancel within 7 days. The Bureau's cancellation and refund policy also states that the institution can only withhold a "reasonable deposit or application fee" not to exceed two hundred fifty dollars. **Correction:** The institution shall update the refund and cancellation policy in its enrollment agreement templates. The policy must demonstrate compliance with CEC § 94911 (e)(1) in conjunction with CEC § 94920 (b) by clarifying these charges are non-refundable after the cancellation period or get rid of the non-refundable statement altogether.
14	5 CCR § 71800 (e)(11) in conjunction with CEC § 94911 (b) and CCR § 76120 (a)	**Violation Description:** The institution's enrollment agreement contains an outdated STRF fee. The current STRF assessment fee is zero dollars ($0.00) per one thousand dollars ($1,000) of institutional charges. **Correction:** The institution shall update the enrollment agreement to reflect the current STRF assessment fee pursuant to 5 CCR § 71800 (e)(11) in conjunction with CEC § 94911 (b) and CCR § 76120 (a).

Violation	Code Section Violated	Description of the violation and required correction.
15	CEC § 94911 (c)	**Violation Description:** The institution's enrollment agreement template failed to include the following language in underlined letters on the same page as the student's signature. TOTAL CHARGES FOR THE CURRENT PERIOD OF ATTENDANCE: ESTIMATED TOTAL CHARGES FOR THE ENTIRE EDUCATIONAL PROGRAM: THE TOTAL CHARGES THE STUDENT IS OBLIGATED TO PAY UPON ENROLLMENT: **Correction:** The institution shall update its enrollment agreement template to provide the above language in underlined capital letters on the same page as the student's signature, pursuant to CEC § 94911 (c).
16	CEC § 94911 (i)(2)	**Violation Description:** The institution's enrollment agreement template failed to include a line for the student to initial following the required disclosure described in CEC § 94911(i)(1): "Prior to signing this enrollment agreement, you must be given a catalog or brochure and a School Performance Fact Sheet, which you are encouraged to review prior to signing this agreement. These documents contain important policies and performance data for this institution. This institution is required to have you sign and date the information included in the School Performance Fact Sheet relating to completion rates, placement rates, license examination passage rates, and salaries or wages, and the most recent three-year cohort default rate, if applicable, prior to signing this agreement." **Correction:** The institution shall update its enrollment agreement template to include a link for the student to initial following the required disclosure above, pursuant to CEC § 94911 (i)(2).

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

(1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
(2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	George Boyadjian
Bureau Compliance Analyst Name:	Shannon Greenmun
Bureau Compliance Analyst Signature:	

AMENDED NOTICE TO COMPLY DECLARATION

CA-71819204-102026

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

_____ _____

Signature Date

_____

Print Name and Title