



**APPEAL OF CITATION INFORMAL CONFERENCE**  
**DECISION: CITATION MODIFIED**

November 22, 2019

George Eliades, Owner  
 Orange County Dental Careers  
 15541 Beach Blvd., Suite D  
 Westminster, CA 92683

Date of Issuance	Citation Number	Institution Code
November 22, 2019	1920040	25448491

On October 17, 2019 an informal telephone conference was held in the matter of Citation: Assessment of Fine and Order of Abatement No. 1920040 against George Eliades, Owner of Orange County Dental Careers (Institution). In attendance were Marina O'Connor, Licensing Chief and George Eliades, Owner.

Pursuant to Business and Professions Code, section 125.9; California Education Code, section 94936; and Title 5 of the California Code of Regulations, section 75020 and section 75040, the Bureau for Private Postsecondary Education (Bureau) renders the following decision relative to your appeal of the Citation No. 1920040.

It is the decision of the Licensing Chief that on November 13, 2019, Citation No. 1920040 is modified and makes the following change(s):

VIOLATION CODE SECTIONS

#	Below you will find the California Education Code (CEC) and/or Title 5 of the California Code of Regulations (5, CCR code) section(s) of law you are charged with violating.
1.	<p><b>5, CCR Section 74112(m) (1-9)</b>  <i>“(m) Documentation supporting all data reported shall be maintained electronically by the institution for at least five years from the last time the data was included in either an Annual Report or a Performance Fact Sheet, and shall be provided to the Bureau upon request; and the data for each program shall include at a minimum:</i>  <i>(1) the list of job classifications determined to be considered gainful employment for the educational program;</i>  <i>(2) student name(s), address, phone number, email address, program completed, program start date, scheduled completion date, and actual completion dates;</i>  <i>(3) graduate’s place of employment and position, date employment began, date employment ended, if applicable, actual salary, hours per week, and the date employment was verified;</i>  <i>(4) for each employer from which employment or salary information was obtained, the employer name(s) address and general phone number, the contact person at the employer and the contact’s phone number and email address, and all written communication with employer verifying student’s</i></p>

employment or salary;  
(5) for students who become self-employed, all documentation necessary to demonstrate self-employment;  
(6) a description of all attempts to contact each student. or employer;  
(7) any and all documentation used to provide data regarding license examinations and examination results;  
(8) for each student determined to be unavailable for graduation or unavailable for employment, the identity of the student, the type of unavailability, the dates of unavailability, and the documentation of the unavailability; and  
(9) the name, email address, phone number, and position or title of the institution's representative who was primarily responsible for obtaining the students' completion, placement, licensing, and salary and wage data, the date that the information was gathered, and copies of notes, letters or emails through which the information was requested and gathered.”

**CEC Section 94929.7(a)(2) -Documentation of Performance Data**

(a) The information used to substantiate the rates and information calculated pursuant to Sections 94929 and 94929.5 shall do both of the following:  
(2) Be retained in an electronic format and made available to the bureau upon request.

The Owner stated that he did not have the supporting documentation to substantiate the data reported on the 2015-2016 SPFS.

**Order of Abatement:**

The Bureau orders the Institution to provide a policy, or procedure, of how all required supporting documentation for the SPFS will be maintained for future compliance of 5, CCR section 74112 (m).

**Reason for modification:** New substantive facts were presented at the conference. The Order of Abatement has been satisfied.

**Assessment of Fine**

The fine for this violation is \$5,000.00

The administrative fine for this violation has been modified from \$5,000.00 to \$2,500.00.

2. **5, CCR Section 76140(a)(1-13)**  
“(a) A qualifying institution shall collect and maintain records of student information to substantiate the data reported on the STRF Assessment Reporting Form and records of the students' eligibility under the Fund. Such records shall include the following for each student:  
(1) Student identification number,  
(2) First and last names,  
(3) Email address,  
(4) Local or mailing address,  
(5) Address at the time of enrollment,  
(6) Home address,  
(7) Date enrollment agreement signed,  
(8) Courses and course costs,  
(9) Amount of STRF assessment collected,  
(10) Quarter in which the STRF assessment was remitted to the Bureau,  
(11) Third-party payer identifying information,  
(12) Total institutional charges charged, and

(13) Total institutional charges paid.”

**CEC Section 94900.5(c)- Required Institutional Records**

An institution shall maintain, for a period of not less than five years, at its principal place of business in this state, complete and accurate records of all of the following information:

(c) Any other records required to be maintained by this chapter, including, but not limited to, records maintained pursuant to Article 16 (commencing with Section 94928).

The Owner stated he did not have, and was unable to provide, the supporting documentation for the 1<sup>st</sup> Quarter – 2018 STRF reporting period.

**Order of Abatement:**

The Bureau orders the Institution to submit an established policy, or procedure, of how the Institution will maintain compliance with 5, CCR section 76140.

**Reason for modification:** New substantive facts were presented at the conference. The Order of Abatement has been satisfied.

**Assessment of Fine**

The fine for this violation is \$500.00

The administrative fine for this violation has been modified from \$500.00 to \$250.00.

3. **CEC Section 94897(i)(1)**

An institution shall not do any of the following:

(i) Use a name in any manner improperly implying any of the following:

(1) The institution is affiliated with any government agency, public or private corporation, agency, or association if it is not, in fact, thus affiliated.

Bureau staff observed a banner on the exterior of the Institution that contained the Dental Board of California’s name and logo. The banner implies that the Institution is affiliated with the government agency.

**Order of Abatement:**

The Bureau orders the Institution to remove the sign and submit evidence of compliance.

**Reason for modification:** New substantive facts were presented at the conference. The Order of Abatement has been satisfied.

**Assessment of Fine**

The fine for this violation is \$2500.00

The administrative fine for this violation has been modified from \$2500.00 to \$1,000.00.

**TOTAL MODIFIED ADMINISTRATIVE FINE DUE: \$3,750.00**

PENALTY – ASSESSMENT OF A FINE

**Payment of the administrative fine is due within 30 days from the date of this decision.** Please complete the Payment of Fine form. Payment must be made to the Bureau by check, or money order. Please include the citation number on the payment of the fine assessment. Payment of the administrative fine shall not constitute an admission of the violation(s) charged and shall be represented as satisfactory resolution of the matter for purposes of public disclosure. Payments may be mailed to:

Cheryl Lardizabal, Discipline Citation Program  
Bureau for Private Postsecondary Education  
P.O. Box 980818  
West Sacramento, CA 95798-0818

APPEAL OF CITATION

You *do not* have the right to request another Informal Conference to appeal this modified Citation. If you did not initially request an Administrative Hearing within 30 days from when the original citation was issued, you can no longer request one.

EFFECTIVE DATE OF CITATION AND FINE ASSESSMENT

This modified Citation is effective on November 22, 2019. The payment is due by **December 22, 2019**.

Failure to pay the administrative fine within the time allowed is grounds for denial of an application for an approval to operate or discipline. The Bureau will promptly take all appropriate action to enforce the Modified Citation and recover the civil penalties prescribed therein or found to be due after a hearing.

CONTACT INFORMATION

If you have any questions regarding this decision or desire further information, please contact Cheryl Lardizabal, Citation Analyst, at (916) 621-2591 or at Cheryl.Lardizabal@dca.ca.gov.

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**Christina Villanueva**  
**Discipline Manager**

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**Date**

Enclosures

- Payment of Fine – Waiver of Appeal Rights
- Declaration of Service by Certified and First-Class Mail