

BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY · GAVIN NEWSOM, GOVERNORDEPARTMENT OF CONSUMER AFFAIRS · BUREAU FOR PRIVATE POSTSECONDARY EDUCATION1747 N. Market Blvd., Suite 225, Sacramento, CA 95834P (916) 574-8900 | Toll-Free (888) 370-7589 | www.bppe.ca.gov



MODIFIED CITATION ORDER

Citation Issued To: JLC Beauty School 16025 Gale Ave, #A14 City of Industry, CA 91745	Citation Number: 24250086
	Total Fine Amount: \$1,500.00
Institution Code: 77183631	Order of Abatement Included: No

Elizabeth Elias issues this modified citation in her official capacity as Deputy Bureau Chief of Enforcement at the Bureau for Private Postsecondary Education, California Department of Consumer Affairs (hereinafter referred to as the "Bureau").

LICENSING HISTORY

1. On or about April 29, 2024, the Bureau renewed an Approval to Operate a Private Postsecondary Institution, Institution Code 77183631 to JLC Beauty School, hereinafter referred to as the "Institution". This Approval to Operate will expire on or about April 29, 2029, unless renewed.

DISCIPLINE HISTORY

2. The Institution has no prior discipline history.

CITATION JURISDICTION

3. This administrative citation is issued to the Institution pursuant to California Education Code (CEC) section 94936; and Title 5 of the California Code of Regulations (5 CCR) section 75020 et seq. for the violation(s) described below.

CITATION HISTORY

4. On or about October 31, 2024, the Bureau issued Citation No. 24250086. On or about November 15, 2024, the Bureau received an appeal with a request for an informal conference. The informal conference was held on November 26, 2024. New substantive facts were presented during the informal conference; therefore, the Bureau modifies the citation as follows:

CAUSE FOR CITATION & MODIFIED ASSESSMENT OF FINE AND/OR ORDER OF ABATEMENT

5. The Institution is in violation of the following Bureau laws and regulations:

Violation #1:

CEC section 94920 (e) – Mandatory Cancellation, Withdrawal, and Refund Policies

Cause for Citation: On or about April 30, 2024, the Bureau completed an investigation based on a complaint received against the Institution.

Through the course of the Bureau's investigation, and evidence obtained, it was determined that the Institution failed to provide a refund to a student within 45 days of withdrawal from the Institution in accordance with the Institution's refund policy as outlined in its school catalog, and pursuant to CEC section 94920 (e). Bureau investigators conducted interviews and a site visit; reviewed documents, statements, advertising, and websites to substantiate the allegation(s).

Administrative Fine: Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "A" violation. The Institution is issued a fine of \$2,501.00.

Administrative Fine: Modified. The Bureau modifies the administrative fine to a "Class B" violation. The Institution is issued a fine of \$1,500.00.

Order of Abatement: Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to submit a statement of attestation that they have corrected the violation and ensured that the institution will adhere to its own attendance policy and issue refunds within the correct timeframe. The statement of attestation must be dated and signed by an authorized representative of the Institution.

Order of Abatement: Affirmed. The Order of Abatement has been satisfied.

COMPLIANCE WITH ORDER OF ABATEMENT

- 6. In accordance with the provisions of CEC section 94936 and 5 CCR sections 75020 and 75040, the Bureau issues the order(s) of abatement described above. Evidence of compliance with the order of abatement must be submitted to the Bureau within <u>30 days</u> from the date of issuance of this modified citation. Evidence of compliance with the order of abatement may sent by mail or email to:
 - Mail: Bureau for Private Postsecondary Education Attn: Discipline Unit – Giovani Alon 1747 North Market, Blvd., Suite 225 Sacramento, CA 95834
 - Email: <u>bppe.discipline@dca.ca.gov</u>
 - In the subject line, please include the Institution name and citation number.

COMPLIANCE WITH ASSESSMENT OF FINE

7. In accordance with the provisions of CEC section 94936, and 5 CCR section 75020 et seq., the Bureau hereby orders this assessment of fines in the total amount of \$1,500.00 for the violations described above. Payment of the fines must be made to the Bureau within <u>30 days</u> from the date of service of this modified citation. To assist the Bureau in processing the payment of fines, please submit the enclosed Payment of Fine – Waiver of Appeal form.

Payment must be sent to the Bureau by mail at:

 Bureau for Private Postsecondary Education Attn: Discipline Unit – Giovani Alon 1747 North Market, Blvd., Suite 225 Sacramento, CA 95834

NOTICE OF APPEAL RIGHTS

8. Pursuant to 5 CCR section 75040(d), the modified decision is considered final, unless a request for a hearing was filed timely.

If the Institution requested a hearing and no longer chooses to proceed with the hearing, the Institution may request to withdraw the request for a hearing.

COMPLIANCE WITH FINE AND/OR ORDER OR ABATEMENT DISCLOSURE

9. Pursuant to 5 CCR section 75050, payment of the fine and/or compliance with any order of abatement does not constitute an admission of the violation charged and shall be represented as satisfactory resolution of the matter for the purposes of public disclosure.

Pursuant to 5 CCR section 75050, failure to comply with this citation order, its order of abatement, and/or administrative fine by the required due date is grounds for denial or discipline of an approval to operate. Where a citation is not contested and fine is not paid, the full amount of the assessed fine shall be added to the fee for renewal of the approval to operate. An approval to operate shall not be renewed without payment of the renewal fee and fine. The Bureau may also enforce the administrative fine as if it were a money judgment pursuant to CEC section 94936.

BUREAU CONTACT INFORMATION

10. If you have any questions regarding this Citation, please contact Giovani Alon, Citation Analyst by email at <u>Giovani.Alon@dca.ca.gov</u> or by phone at (916) 574-7703.

"Original Signature on File"

2/20/2025

Elizabeth Elias Deputy Bureau Chief of Enforcement Citation Date of Issuance

Enclosures:

- Payment of Fine
- > Declaration of Service by Certified and First-Class Mail