## BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION 1747 N. Market Blvd., Suite 225, Sacramento, CA 95834 P (916) 574-8900 | Toll-Free (888) 370-7589 | www.bppe.ca.gov



## NOTICE TO COMPLY

CA-29965853-042224

Institution	Community Regional Medical	Institution	(559) 459-6000
Name:	Center	Telephone:	
Institution	29965853	Administrator	Michael Reinhold
Code:		Name:	
Street	2823 Fresno Street, Fresno, CA	Inspection Date:	4/22/24
Address:	93721		

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: <a href="https://www.bppe.ca.gov/lawsregs/ppe\_act.pdf">https://www.bppe.ca.gov/lawsregs/ppe\_act.pdf</a>
Title 5 of the California Code of Regulations: <a href="https://www.bppe.ca.gov/lawsregs/regs.pdf">https://www.bppe.ca.gov/lawsregs/regs.pdf</a>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94909 (a)(3)(D)	Violation Description: The institution's 2024 catalogs, failed to contain the required verbatim statement: "The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (888) 370-7589 or by visiting <a href="https://www.osar.bppe.ca.gov/">https://www.osar.bppe.ca.gov/</a> ."  Correction: The institution shall update its catalog, to include the above-mentioned statement pursuant to CEC § 94909 (a)(3)(D).

Violation	Code Section Violated	Description of the violation and required correction.
2	5 CCR § 71800 (e)(12)	Violation Description: The institution's enrollment agreements, failed to itemize the "\$100 administrative fee" mentioned on page 18 of the institution's A.C. & A-E & OB-GYN 2024 catalog, and page 15 of Advanced Cardiovascular 2024 catalog.
		<b>Correction:</b> The institution shall update the itemization & total tuition and fees section in its enrollment agreements to include the additional various fees mentioned in the catalogs pursuant to 5 CCR § 71800 (e)(12).
3	5 CCR § 71716 (a)(b)(c)(1)(2)	Violation Description: The institution's Advanced Cardiovascular enrollment agreement includes disclosures for instruction that is not offered in real-time. According to the Institution's 2024 catalog, some instruction within the Advanced Cardiovascular program is occurring in real-time. With some instruction occurring in real time, the disclosures are not consistent with the nature of instruction.
		Correction: The school shall update the Advanced Cardiovascular enrollment agreement to remove the asynchronous distance learning disclosures pursuant to 5 CCR § 71716 (a)(b)(c)(1)(2).
4	CEC § 94913 (a)(3) in conjunction with CEC § 94897 (I)	Violation Description: The institution's brochure uses the term "approved to operate" without stating clearly and conspicuously that approval to operate means compliance with state standards as set forth in this chapter.
		<b>Correction:</b> To remedy this violation, the institution shall update the brochure to state clearly and conspicuously that approval to operate means compliance with state standards as set forth in this chapter pursuant to CEC § 94913 (a)(3) in conjunction with CEC § 94897 (I).

Violation	Code Section Violated	Description of the violation and required correction.
5	5 CCR § 76140 (a)	Violation Description: The institution's 2023 3rd and 4th Quarter STRF supporting documentation failed to contain record of the student's (1) Student identification number, (2) First and last names, (3) Email address, (4) Local or mailing address, (5) Address at the time of enrollment, (6) Home address, (7) Date enrollment agreement signed, (8) Courses and course costs, (9) Amount of STRF assessment collected, (10) Quarter in which the STRF assessment was remitted to the Bureau, (11) Third-party payer identifying information, (12) Total institutional charges charged, and (13) Total institutional charges paid.  Correction: To remedy this violation, the institution shall update the 2023 3rd and 4th Quarter STRF supporting documentation, pursuant 5 CCR § 76140 (a).

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

## Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To	Michael Reinhold
Name & Title:	Administrative Assistance
Bureau Compliance Analyst	Alec Taub
Name:	9
Bureau Compliance Analyst	
Signature:	

## NOTICE TO COMPLY DECLARATION

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Code:		Name:	
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	olation identified in this Notice to Comply has been sevidence to support the correction of each violation
Signature	 Date
Print Name and Title	