BUSINESS AND CONSUMER SERVICES AGENCY • GAVIN NEWSOM, GOVERNOR
DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION
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NOTICE TO COMPLY

CU- 2701161-102026

Institution Name:	Custom Training Solutions	Institution Telephone:	(888) 507-7211
Street Address:	1300 W. Shaw Ave., Suite 1A Fresno, CA 93711	Administrator Name:	Jaime Castillo
Institution Code:	2701161	School Code:	2701161
Inspection Date:	10/27/2026		

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: https://www.bppe.ca.gov/lawsregs/regs.pdf

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94909(a)(8)(B) in conjunction with CEC § 94920 (d)	**Violation Description:** The cancellation policy described on page 20 of the institution's catalog does not comply with CEC § 94920 (d), the catalog implies a student must cancel prior to the first day of instruction. A student has the right to cancel and receive a full refund, less a reasonable deposit or application fee not to exceed two hundred and fifty dollars, if notice of cancellation is made through attendance at the first class session, or the seventh day after enrollment, whichever is later. **Correction:** The institution shall update its cancellation policy described in its catalog to comply with CEC § 94920 (d).
2	CEC § 94913 (a)(1)	**Violation Description:** The institution's website contained a catalog with violations identified on this NTC.

Violation	Code Section Violated	Description of the violation and required correction.
		Correction: Once the institution's catalog has been updated to correct the violation, the institution shall update its website to provide the corrected catalog, pursuant to CEC § 94913 (a)(1).
3	CEC § 94913 (a)(5)	**Violation Description:** The institution's website failed to provide the institution's most recent annual report. **Correction:** The institution shall update its website to provide its most recent annual report submitted to the Bureau pursuant to CEC § 94913 (a)(5).
4	5 CCR § 71920 (b)(5)(E)	**Violation Description:** The institution's transcript template failed to include the institution's website, phone number and website address. **Correction:** The institution shall update its transcript template to include the above information pursuant to 5 CCR § 71920 (b)(5)(E).

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

(1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or

(2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Jaime Castillo
Bureau Compliance Analyst Name:	Shannon Greenmun
Bureau Compliance Analyst Signature:	

NOTICE TO COMPLY DECLARATION

CU-2701161-102026

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

_____ _____

Signature Date

_____

Print Name and Title