



NOTICE TO COMPLY

CU-70800816-032625

Institution Name:	Cosmo Beauty College	Institution Telephone:	(714) 831-0000
Institution Code:	70800816	Administrator Name:	Trish Nguyen
Street Address:	7717-7719-7721 W. Garden Grove Blvd, Garden Grove, CA 92841	Inspection Date:	3/26/25

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	5 CCR § 71810 (b)(1)	<p>Violation Description: The institution's 2025 catalog failed to contain the specific beginning and ending dates defining the time period covered by the catalog.</p> <p>Correction: The institution shall update its 2025 catalog to include the specific beginning and ending dates defining the time period covered by the catalog, pursuant to 5 CCR § 71810 (b)(1).</p>
2	5 CCR § 71810 (b)(4)(B)	<p>Violation Description: The institution's 2025 catalog failed to contain whether English language services, including instruction such as ESL, are provided and, if so, the nature of the service and its cost.</p> <p>Correction: The institution shall update its 2025 catalog to include whether English language services, including instruction such as ESL, are provided and, if so, the nature of the service and its cost, pursuant to 5 CCR § 71810 (b)(4)(B).</p>

Violation	Code Section Violated	Description of the violation and required correction.
3	5 CCR § 71810 (b)(5)	<p>Violation Description: The institution's 2025 catalog failed to contain the level of proficiency required and the kind of documentation of proficiency, such as the United States Foreign Service Language Rating System, that will be accepted for the courses taught in Vietnamese.</p> <p>Correction: The institution shall update its 2025 catalog to include the level of proficiency required and the kind of documentation of proficiency, such as the United States Foreign Service Language Rating System, that will be accepted for the courses taught in Vietnamese, pursuant to 5 CCR § 71810 (b)(5).</p>
4	CEC § 94909 (a)(9)	<p>Violation Description: The institution's 2025 catalog failed to contain an estimated schedule of total charges for the entire educational program.</p> <p>Correction: The institution shall update its 2025 catalog to include an estimated schedule of total charges for the entire educational program pursuant to CEC § 94909 (a)(9).</p>
5	CEC § 94909 (a)(8)(B) in conjunction with CEC § 94920 (b)	<p>Violation Description: Page 19 of the institution's 2025 catalog contains an unenforceable policy specifying a "technology fee", "student kit" and "textbooks", as potential nonrefundable items within the cancellation period. The policy is not compliant with CEC § 94920 (b), as 100 percent of the amount paid for institutional charges, less a reasonable deposit or application fee not to exceed two hundred fifty dollars (\$250), must be refunded.</p> <p>Correction: The institution shall update the refund and cancellation policy in its 2025 catalog. The policy must demonstrate compliance with CEC § 94909 (a)(8)(B) and CEC § 94920 (b).</p>

Violation	Code Section Violated	Description of the violation and required correction.
6	CEC § 94909 (a)(8)(B) in conjunction with CEC § 94920 (d)	<p>Violation Description: The refund policy on pages 19 of the institution's 2025 catalog contains an unenforceable policy specifying that if a student completes 60% of the program that they are not due a pro-rata refund. This is not compliant with CEC § 94920 (d), as the refund policy for students who have completed 60 percent or less of the period of attendance shall be a pro rata refund.</p> <p>Correction: The institution shall update its enrollment agreements for all programs, to include the above-mentioned policy pursuant to CEC § 94909 (a)(8)(B) in conjunction with CEC § 94920 (d).</p>
7	CEC § 94909 (a)(8)(B) in conjunction with 5 CCR § 71750 (c)(1)	<p>Violation Description: The pro-rata refund sample on page 20 of the institution's 2025 catalog, does not comply with 5 CCR § 71750 (c)(1).</p> <p>Correction: The institution shall update the pro-rata refund sample on page 20 of the institution's 2025 catalog pursuant to CEC § 94909 (a)(8)(B) and 5 CCR § 71750 (c)(1).</p>
8	CEC § 94909 (a)(11)	<p>Violation Description: The institution's 2025 catalog failed to include a statement that if the student has received federal student financial aid funds, the student is entitled to a refund of the moneys not paid from federal student financial aid program funds</p> <p>Correction: The institution shall update its 2025 catalog to include the above-mentioned statement pursuant to CEC § 94909 (a)(11).</p>

Violation	Code Section Violated	Description of the violation and required correction.
9	5 CCR § 71810 (b)(15) in conjunction with CEC § 94900.5	<p>Violation Description: The institution's 2025 catalog identifies in its record keeping policy, "Cosmo Beauty College will also maintain and secure, for at least three (3) years, at the main office. The complete and accurate records of all of the following information: 1. The courses offered by the institution and the curriculum for each course and 2. The names and addresses of the instructors and their records of the educational qualifications." This policy is not compliant with CEC § 94900.5, as the institution is required to maintain the documents for a minimum of five years.</p> <p>Correction: The institution shall update its record keeping policy in the 2025 catalog, pursuant to 5 CCR § 71810 (b)(15) in conjunction with CEC § 94900.5.</p>
10	5 CCR § 74112 (d)(3)	<p>Violation Description: The institution's 2025 catalog failed to include the job classification(s) each program prepares its graduates for using the United States Department of Labor's Standard Occupational Classification codes, at the Detailed Occupation (six-digit) level.</p> <p>Correction: The institution shall update its 2025 catalog to include the above-mentioned Department of Labor's Standard Occupational Classification codes pursuant to 5 CCR § 74112 (d)(3).</p>
11	5 CCR § 71810 (b)(11)	<p>Violation Description: The institution's 2025 catalog failed to identify the approximate number of days that will elapse between the institution's receipt of student lessons, projects, or dissertations and the institution's mailing of its response or evaluation for the distance education programs.</p> <p>Correction: the institution shall update its 2025 catalog, to contain the above-mentioned policy information, pursuant to 5 CCR § 71810 (b)(11).</p>

Violation	Code Section Violated	Description of the violation and required correction.
12	CEC § 94909 (a)(3)(D)	<p>Violation Description: The institution's 2025 catalog, failed to contain the required verbatim statement: "The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (888) 370-7589 or by visiting https://www.osar.bppe.ca.gov/."</p> <p>Correction: The institution shall update its 2025 catalog, to include the above-mentioned statement pursuant to CEC § 94909 (a)(3)(D).</p>
13	5 CCR § 71800 (a)	<p>Violation Description: The institution's enrollment agreement failed to contain the name and address of the institution.</p> <p>Correction: The institution shall update its enrollment agreement to include the name and address of the institution, pursuant to 5 CCR § 71800 (a).</p>
14	5 CCR § 71800 (b)	<p>Violation Description: The institution's enrollment agreement failed to contain the period covered by the enrollment agreement.</p> <p>Correction: The institution shall update its enrollment agreement to include the period covered by the enrollment agreement, pursuant to 5 CCR § 71800 (b).</p>
15	5 CCR § 71800 (d) in conjunction with CEC § 94920 (b)	<p>Violation Description: Although the institution's enrollment agreement contains the date by which the student must exercise his or her right to cancel or withdraw, the date failed to include the entirety of the cancellation period. The cancellation period is defined as through attendance at the first class session, or the seventh day after enrollment, whichever is later.</p> <p>Correction: The institution shall update its enrollment agreement to include the entirety of the cancellation period, pursuant to 5 CCR § 71800 (d) in conjunction with CEC § 94920 (b).</p>

Violation	Code Section Violated	Description of the violation and required correction.
16	5 CCR § 71800 (d)	<p>Violation Description: The institution's enrollment agreement failed to contain the refund policy.</p> <p>Correction: The institution shall update its enrollment agreement to include the refund policy, pursuant to 5 CCR § 71800 (d).</p>
17	5 CCR § 71800 (e) in conjunction with CEC § 94920 (b)	<p>Violation Description: The institution's enrollment agreement contains unenforceable statements regarding non-refundable items. It is implied that the items listed in the itemized list of charges are non-refundable within the cancellation period. According to CEC § 94920 (b), the law identifies a reasonable deposit or application fee as the only non-refundable items within the cancellation period.</p> <p>Correction: The institution shall update the itemization section in its enrollment agreements pursuant to 5 CCR § 71800 (e) in conjunction with CEC § 94920 (b).</p>
18	CEC § 94911 (c)	<p>Violation Description: The institution's enrollment agreement failed to contain the underlined capital letters on the same page of the enrollment agreement in which the student's signature is required, "THE TOTAL CHARGES FOR THE CURRENT PERIOD OF ATTENDANCE," "THE ESTIMATED TOTAL CHARGES FOR THE ENTIRE EDUCATIONAL PROGRAM," and "THE TOTAL CHARGES THE STUDENT IS OBLIGATED TO PAY UPON ENROLLMENT," followed by the relevant amounts of charges in bold, underlined type.</p> <p>Correction: The institution shall update its enrollment agreement to include above-mentioned required statement, pursuant to CEC § 94911 (c).</p>
19	5 CCR § 76215 (a)	<p>Violation Description: The institution's enrollment agreement failed to contain the required verbatim STRF statement.</p> <p>Correction: The institution shall update its enrollment agreement to include the above-mentioned required STRF statement, pursuant to 5 CCR § 76215 (a).</p>

Violation	Code Section Violated	Description of the violation and required correction.
20	CEC § 94911 (e)(1)	<p>Violation Description: The institution's enrollment agreement failed to contain a disclosure with the clear and conspicuous caption, "STUDENT'S RIGHT TO CANCEL," under which it is explained that the student has the right to cancel and obtain a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.</p> <p>Correction: The institution shall update its enrollment agreement to include the above-mentioned disclosure, pursuant to CEC § 94911 (e)(1).</p>
21	CEC § 94911 (e)(2)	<p>Violation Description: The institution's enrollment agreement failed to contain the institution's refund policy.</p> <p>Correction: The institution shall update its enrollment agreement to include the above-mentioned refund policy, pursuant to CEC § 94911 (e)(2).</p>
22	CEC § 94911 (e)(2)	<p>Violation Description: The institution's enrollment agreement failed to contain a statement that, if the student has received federal student financial aid funds, the student is entitled to a refund of moneys not paid from federal student financial aid program funds.</p> <p>Correction: The institution shall update its enrollment agreement to include the above-mentioned statement, pursuant to CEC § 94911 (e)(2).</p>
23	CEC § 94911 (e)(3)	<p>Violation Description: The institution's enrollment agreement failed to contain a description of the procedures that a student is required to follow to cancel the enrollment agreement or withdraw from the institution and obtain a refund.</p> <p>Correction: The institution shall update its enrollment agreement to include the above-mentioned procedures, pursuant to CEC § 94911 (e)(3).</p>

Violation	Code Section Violated	Description of the violation and required correction.
24	CEC § 94911 (h)	<p>Violation Description: The institution's enrollment agreement failed to contain the required transferability disclosure.</p> <p>Correction: The institution shall update its enrollment agreement to include the above-mentioned transferability disclosure, pursuant to CEC § 94911 (h).</p>
25	CEC § 94911 (j)(1)	<p>Violation Description: Although the institution's enrollment agreement includes the specific required statement, the statement does not include the Bureau's current address.</p> <p>Correction: The institution shall update its enrollment agreement, to include the Bureau's current address in the specific required statement pursuant to CEC § 94911 (j)(1).</p>
26	CEC § 94911 (i)(2)	<p>Violation Description: Although the institution's enrollment agreement includes the specific required statement, the statement failed to include a line for the student to initial in the required location.</p> <p>Correction: The institution shall update its enrollment agreement, to include the line for the student to initial in the required location, pursuant to CEC § 94911 (i)(2).</p>
27	CEC § 94911 (d)	<p>Violation Description: The institution's enrollment agreement failed to include a clear and conspicuous statement that the enrollment agreement is legally binding when signed by the student and accepted by the institution.</p> <p>Correction: The institution shall update its enrollment agreement, to include a clear and conspicuous statement that the enrollment agreement is legally binding when signed by the student and accepted by the institution. pursuant to CEC § 94911 (d).</p>


Violation	Code Section Violated	Description of the violation and required correction.
28	CEC § 94911 (k)	<p>Violation Description: The institution's enrollment agreement failed to include the specific required statement.</p> <p>Correction: The institution shall update its enrolment agreement, to include the specific required statement, pursuant to CEC § 94911 (k).</p>
29	5 CCR § 76140 (a)	<p>Violation Description: The institution's 2024 3rd and 4th Quarter STRF supporting documentation failed to contain record of the (3) Email address, (4) Local or mailing address, (5) Address at the time of enrollment, (6) Home address, and (11) Third-party payer identifying information.</p> <p>Correction: To remedy this violation, the institution shall update the 2024 3rd and 4th Quarter STRF supporting documentation, pursuant 5 CCR § 76140 (a).</p>

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Tracy Pham, Vice President
Bureau Compliance Analyst Name:	Alec Taub
Bureau Compliance Analyst Signature:	

NOTICE TO COMPLY DECLARATION

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Institution Code:	70800816	Administrator Name:	Trish Nguyen
Street Address:	7717-7719-7721 W. Garden Grove Blvd, Garden Grove, CA 92841	Inspection Date:	3/26/25

I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

Signature

Date

Print Name and Title