## BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION 1747 N. Market Blvd., Suite 225, Sacramento, CA 95834 P (916) 574-8900 | Toll-Free (888) 370-7589 | www.bppe.ca.gov



## NOTICE TO COMPLY

CU-14961302-03262025

Institution	University of St. Augustine for	Institution	(800) 241-1027
Name:	Health Sciences	Telephone:	
Institution	14961302	Administrator	Kim Reffner
Code:		Name:	
Street	700 Windy Point Drive	Inspection Date:	March 26, 2025
Address:	San Marcos, CA 92069		

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: <a href="https://www.bppe.ca.gov/lawsregs/ppe\_act.pdf">https://www.bppe.ca.gov/lawsregs/ppe\_act.pdf</a>
Title 5 of the California Code of Regulations: <a href="https://www.bppe.ca.gov/lawsregs/regs.pdf">https://www.bppe.ca.gov/lawsregs/regs.pdf</a>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC §94909 (a)(3)(C)	Violation Description: The institution's 2024-2025 online catalog under the section titled "General Information" and "State Licensure, Approvals, and Authorizations", is missing parts of the verbatim statement.
		<b>Correction:</b> The institution shall update the institution's online catalog to include the full statement pursuant to CEC §94909 (a)(3)(C).
2	5 CCR § 71810 (b)(4)(B)	Violation Description: The institution's 2024-2025 online catalog, failed to identify whether English language services are provided and, if so, the nature of the service and its cost.
		Correction: The institution shall update its catalog to include the above-mentioned information, pursuant to 5 CCR § 71810 (b)(4)(B).

Violation	Code Section Violated	Description of the violation and required correction.
3	5 CCR § 71800 (b)	Violation Description: The institution's enrollment agreements, failed to identify the period covered by the enrollment agreement.
		<b>Correction:</b> The institution shall update its enrollment agreement to include the period covered by the enrollment agreement, pursuant to 5 CCR § 71800 (b).
4	CEC § 94911 (b)	Violation Description: On the institution's enrollment agreements, the institution identifies the "Tuition Deposit of \$100" as non-refundable. However, under the school expenses, the institution failed to clearly identify the Tuition Deposit Fee as non-refundable.
		<b>Correction:</b> The institution shall update its enrollment agreement to clearly identify the non-refundable fees on page 2 of the enrollment agreement, pursuant to CEC § 94911 (b).
5	CEC § 94911 (j)(1)	Violation Description: Although the institution's enrollment agreements, contains the required statement, the statement failed to include the Bureau's fax number.
		<b>Correction:</b> The institution shall update the statement within the enrollment agreement to include the Bureau's fax number (916) 263-1897, pursuant to CEC § 94911 (j)(1).
6	CEC § 94911 (i)(1)	<b>Violation Description:</b> The statement on page 6 of the institution's enrollment agreement, is missing parts of the verbatim statement.
		Correction: The institution shall update the statement in the enrollment agreement to include all parts of the verbatim statement, pursuant to CEC § 94911 (i)(1).

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an

informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

## Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To	Kim Reffner, Manager, Regulatory Affairs & State Licensure
Name & Title:	
Bureau Compliance Analyst	Gema Fider
Name:	
Bureau Compliance Analyst	
Signature:	
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## NOTICE TO COMPLY DECLARATION

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	ation identified in this Notice to Comply has been evidence to support the correction of each violation
Signature	Date
Print Name and Title	