BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR

DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION
1747 N. Market Blvd., Suite 225, Sacramento, CA 95834

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MODIFIED CITATION ORDER

Citation Issued To:

American College of Healthcare and Technology (formally known as American College of Healthcare and American College of Health Professions)

11801 Pierce Street, Suite 100 Riverside, CA 92505

Institution Code:

3603151

Citation Number: 24250252

Total Fine Amount: \$2,501.00

Order of Abatement Included: Yes

Elizabeth Elias issues this modified citation in her official capacity as Deputy Bureau Chief of Enforcement at the Bureau for Private Postsecondary Education, California Department of Consumer Affairs (hereinafter referred to as the "Bureau").

LICENSING HISTORY

1. On or about February 22, 2024, the Bureau renewed an Approval to Operate an Accredited Private Postsecondary Institution, Institution Code 3603151, to American College of Healthcare and Technology (formally known as American College of Healthcare and American College of Health Professions), hereinafter referred to as the "Institution." This Approval to Operate will expire on or about February 28, 2029, unless renewed.

DISCIPLINE HISTORY

2. The Institution has no prior discipline history.

CITATION JURISDICTION

3. This administrative citation is issued to the Institution pursuant to California Education Code (CEC) section 94936; and Title 5 of the California Code of Regulations (5 CCR) section 75020 et seq. for the violation(s) described below.

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CITATION HISTORY

4. On or about June 27, 2025, the Bureau issued Citation No. 24250252. On or about July 1, 2025, the Bureau received an appeal with a request for an informal conference. The informal conference was held on August 20, 2025. New substantive information was presented during the informal conference; therefore, the Bureau modifies the citation as follows:

CAUSE FOR CITATION & MODIFIED ASSESSMENT OF FINE AND/OR ORDER OF ABATEMENT

5. The Institution is in violation of the following Bureau laws and regulations:

Violation #1:

5 CCR section 71710(a)(3)(D), (a)(3)(E), (a)(3)(F), and (a)(3)(G) - Educational Program

Cause for Citation: On or about September 9, 2024, the Bureau completed an investigation based on a complaint filed against the Institution. Through the course of the investigation and evidence obtained, the Bureau determined the Institution failed to provide students with a syllabus or course outline for the Medical Assistant program that contained the sequence and frequency of lessons or class sessions, contained the complete citations of textbooks and other required written materials, contained a sequential and detailed outline of subject matter to be addressed or a list of skills to be learned and how those skills are to be measured, and the instructional mode or methods as required pursuant to 5 CCR section 71710.

Administrative Fine: Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class A" violation. The Institution is issued a fine of \$2,501.00.

Administrative Fine: Dismissed.

Order of Abatement: Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to ensure all course outlines and syllabi follow the law pursuant to 5 CCR section 71710. The Institution must submit a statement of attestation that they have corrected the violation. The statement

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of attestation must be signed and dated by an authorized representative of the Institution.

Order of Abatement: Dismissed.

Violation #2:

5 CCR section 71800(e)(1) and (e)(3-6) - Enrollment Agreement, CEC section 94897(j)(2) – Prohibited Business Practices and 5 CCR section 70000(ac)-Provisions

Cause for Citation: On or about September 9, 2024, the Bureau completed an investigation based on a complaint filed against the Institution. Through the course of the investigation and evidence obtained, it was determined that the Institution made untrue and misleading statements related to its tuition charges. The Institutions 2021 and 2024 enrollment agreements failed to use the term "Tuition" correctly by stating that the cost of books, equipment and supplies are included in tuition charges.

The Bureau also determined that the Institution failed to provide students enrolled in the 2021 and 2024 Medical Assistant program with an enrollment agreement that contained an accurate itemization of all institutional charges and fees including tuition, equipment, lab supplies or kits, textbooks or other learning media, uniforms or other special protective clothing.

The Institution incorrectly included on its 2021 Enrollment Agreement that tuition included charges for books, equipment, supplies, uniforms, CPR, Surgical Technology Student's Certified Surgical Technologist Application Fee, Pharmacy Technician Student's Application Fee for State License, and Physical Therapy Aide/Massage Therapy Student's Application Fee for the California Massage Therapy Council Certification. Furthermore, the Institution's 2024 Enrollment Agreement incorrectly included that tuition on the 2024 Enrollment Agreement included charges for books, equipment, supplies, and uniforms for all programs.

Pursuant to 5 CCR section 71800 an institution shall provide to each student an enrollment agreement that contains an itemization of all institutional charges and fees.

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Administrative Fine: Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class A" violation. The Institution is issued a fine of \$5,000.00.

Administrative Fine: Modified. The Bureau modifies the administrative fine from \$5,000.00 to \$2,501.00. The violation remains a "Class A" violation.

Order of Abatement: Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to cease untrue or misleading advertising that the school's tuition charges include the cost of books, equipment and supplies. The Institution must submit a statement of attestation that they have complied with the Bureau's Order of Abatement in compliance with CEC section 94897(j)(2) and 5 CCR section 70000(ac). The statement of attestation must be updated and signed by an authorized representative of the Institution.

Additionally, the Bureau orders the Institution to ensure all enrollment agreements follow the law pursuant to 5 CCR section 71800. The Institution must submit a statement of attestation that they have corrected the violation and will ensure that all enrollment agreements contain an itemization of all institutional charges and fees pursuant to 5 CCR section 71800(e). The statement of attestation must be signed and dated by an authorized representative of the Institution.

Order of Abatement: Affirmed.

COMPLIANCE WITH ORDER OF ABATEMENT

- 6. In accordance with the provisions of CEC section 94936 and 5 CCR sections 75020 and 75040, the Bureau issues the order(s) of abatement described above. Evidence of compliance with the order of abatement must be submitted to the Bureau within 30 days from the date of issuance of this modified citation. Evidence of compliance with the order of abatement may sent by mail or email to:
 - Mail: Bureau for Private Postsecondary Education Attn: Discipline Unit – Aurzella Izmarai-Karimi 1747 North Market, Blvd., Suite 225 Sacramento, CA 95834

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• Email: <u>bppe.discipline@dca.ca.gov</u>

In the subject line, please include the Institution name and citation number.

COMPLIANCE WITH ASSESSMENT OF FINE

7. In accordance with the provisions of CEC section 94936, and 5 CCR section 75020 et seq., the Bureau hereby orders this assessment of fines in the total amount of \$2,501.00 for the violations described above. Payment of the fines must be made to the Bureau within 30 days from the date of service of this modified citation. To assist the Bureau in processing the payment of fines, please submit the enclosed Payment of Fine – Waiver of Appeal form.

Payment must be sent to the Bureau by mail at:

 Bureau for Private Postsecondary Education Attn: Discipline Unit – Aurzella Izmarai-Karimi 1747 North Market, Blvd., Suite 225 Sacramento, CA 95834

NOTICE OF APPEAL RIGHTS

8. Pursuant to 5 CCR section 75040(d), the modified decision is considered final, unless a request for a hearing was filed timely.

If the Institution requested a hearing and no longer chooses to proceed with the hearing, the Institution may request to withdraw the request for a hearing.

COMPLIANCE WITH FINE AND/OR ORDER OR ABATEMENT DISCLOSURE

9. Pursuant to 5 CCR section 75050, payment of the fine and/or compliance with any order of abatement does not constitute an admission of the violation charged and shall be represented as satisfactory resolution of the matter for the purposes of public disclosure.

Pursuant to 5 CCR section 75050, failure to comply with this citation order, its order of abatement, and/or administrative fine by the required due date is grounds for denial or discipline of an approval to operate. Where a citation is not contested and fine is not paid, the full amount of the assessed fine shall be added to the fee for renewal of the approval to

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operate. An approval to operate shall not be renewed without payment of the renewal fee and fine. The Bureau may also enforce the administrative fine as if it were a money judgment pursuant to CEC section 94936.

BUREAU CONTACT INFORMATION

10. If you have any questions regarding this Citation, please contact Aurzella Izmarai-Karimi, Citation Analyst by email at Aurzella.Izmarai@dca.ca.gov or by phone at (916) 574-7344.

"Original Signature on File"	9/18/2025
Elizabeth Elias	Citation Date of Issuance
Deputy Bureau Chief of Enforcement	

Enclosures:

- > Payment of Fine
- > Declaration of Service by Certified and First-Class Mail