## BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION 1747 N. Market Blvd., Suite 225, Sacramento, CA 95834 P (916) 574-8900 | Toll-Free (888) 370-7589 | www.bppe.ca.gov



## **NOTICE TO COMPLY**

CU-3000391-06272024

Institution	South Coast College	Institution	(714) 867-5009
Name:		Telephone:	
Institution	3000391	Administrator	Jean E. Gonzalez
Code:		Name:	
Street	2011 W. Chapman Avenue	Inspection Date:	June 27, 2024
Address:	Orange, CA 92868		

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: <a href="https://www.bppe.ca.gov/lawsregs/ppe\_act.pdf">https://www.bppe.ca.gov/lawsregs/ppe\_act.pdf</a>
Title 5 of the California Code of Regulations: <a href="https://www.bppe.ca.gov/lawsregs/regs.pdf">https://www.bppe.ca.gov/lawsregs/regs.pdf</a>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94909 (a)(3)(A)	Violation Description: Although page 20 of the institution's 2023-2024 catalog, contains a statement that references questions about the enrollment agreement, the catalog failed to contain the following required verbatim statement: "Any questions a student may have regarding this catalog that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 N. Market Blvd. Ste 225 Sacramento, CA 95834 P.O. Box 980818, West Sacramento, CA 95798-0818 Web site Address: www.bppe.ca.gov Telephone and Fax #'s: (888) 370-7589 or by fax (916) 263-1897 (916) 574-8900 or by fax (916) 263-1897".  Correction: The institution shall update the catalog to include the above-mentioned statement, pursuant to CEC § 94909 (a)(3)(A).
2	5 CCR § 71810 (b)(3)	Violation Description: Although page 23 of the institution's 2023-2024 catalog and page 1 of catalog Appendix A, indicate the institution is approved to admit

Violation	Code Section Violated	Description of the violation and required correction.
		international students, the catalog failed to state whether visa services are provided or whether the institution will vouch for student status, and any associated charges
		<b>Correction:</b> The institution shall update the catalog to include the above-mentioned statement, pursuant to 5 CCR § 71810 (b)(3).
3	CEC § 94909 (a)(3)(D)	Violation Description: The institution's 2023-2024 catalog, failed to contain the required verbatim statement: "The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (888) 370-7589 or by visiting <a href="https://www.osar.bppe.ca.gov/">https://www.osar.bppe.ca.gov/</a> ."
		<b>Correction:</b> The institution shall update the catalog, to include the above-mentioned statement pursuant to CEC § 94909 (a)(3)(D).
4	5 CCR § 71800 (e)(11) in conjunction with 5 CCR § 76120 (a)	Violation Description: On page 5 of all institution enrollment agreements, reflects the prior STRF rate. In accordance with the regulations in effect as of April 1, 2024, the STRF assessment fee is zero dollars (\$0.00) per one thousand dollars (\$1,000) of institutional charges.
		<b>Correction:</b> The institution shall update all enrollment agreements to reflect the current STRF assessment fee which is zero dollars (\$0.00) per one thousand dollars (\$1,000) of institutional charges, pursuant to 5 CCR § 71800 (e)(11) and 5 CCR § 76120 (a).
5	CEC § 94911 (g)(1)(2)	Violation Description: Page 5 of all institution enrollment agreements, is missing parts of the specific statements regarding if the student is eligible for a loan guaranteed by the federal or state government and the student defaults on the loan.
		<b>Correction:</b> The institution shall update the statements on all enrollment agreements for all programs, pursuant to CEC § 94911 (g)(1)(2).

Violation	Code Section Violated	Description of the violation and required correction.
6	CEC § 94911 (h) in conjunction with CEC § 94909 (a)(15)	Violation Description: Although the statements on page 3 of the institution's Paralegal enrollment agreement and page of the Medical Assistant enrollment agreement, contains the verbatim statement, the second sentence of the statement does not identify the correct educational program that the enrollment agreement represents.  Correction: The institution shall update the statement within the institution's Paralegal and Medical Assistant enrollment agreements, to include the correct name of the educational program, pursuant to CEC § 94911 (h)
		and CEC §94909 (a)(15).
7	CEC § 94911 (d)	<b>Violation Description:</b> Although page 3 of all institution enrollment agreements, contains part of the required statement, the statement failed to include "and accepted by the institution".
		Correction: The institution shall update the statements on all enrollment agreements, pursuant to CEC § 94911 (d).

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To	Jean E. Gonzalez, President/ CEO/ Owner
Name & Title:	

Bureau Compliance Analyst	Gema Fider
Name:	
Bureau Compliance Analyst	
Signature:	

## NOTICE TO COMPLY DECLARATION

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	ation identified in this Notice to Comply has been evidence to support the correction of each violation
Signature	Date
Print Name and Title	

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