



NOTICE TO COMPLY

CU-89689179-052024

Institution Name:	Straight Perm Beauty School.com		Institution Telephone:	(213) 387-3040
Institution Code:	89689179		Administrator Name:	Victoria Hwang, Owner
Street Address:	3863 W 6th St, Los Angeles, CA 90020		Inspection Date:	5/7/2024

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC §94909 (a)(3)(D)	<p>Violation Description: The institution failed to contain in the catalog the following statement:</p> <p>“The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (toll-free telephone number) or by visiting (internet website address).”</p> <p>Correction: To remedy this violation, the institution must include the above statement in its catalog. Provide evidence to confirm the correction has been made to comply with CEC § 94909 (a)(3)(D).</p>
2	CEC § 94909 (a)(8(B) consistent with CEC § 94920 (d)	<p>Violation Description: The institution failed to state in its catalog the refund policy for students who have completed 60 percent or less of the period attendance shall be a pro rata refund.</p>

Violation	Code Section Violated	Description of the violation and required correction.
		Correction: To remedy this violation, the institution must state the pro rata refund policy for students who have completed 60 percent or less of the period attendance in its catalog. Provide evidence to confirm the correction has been made to comply with CEC § 94909 (a)(8)(B) consistent with CEC § 94920 (d).
3	CEC § 94909 (a)(9), consistent with 5 CCR § 76120 (a)	<p>Violation Description: On pages 4, 5 and 17 of the catalog, the institution listed the scheduled total charges for a period of attendance and an estimated schedule of total charges for the entire educational program. However, the institution listed an outdated Student Tuition Recovery Fund (STRF) Fee (nonrefundable). Pursuant to 5 CCR § 76120 (a), the current STRF fee is \$0.00 per \$1,000.00 as of April 1, 2024.</p> <p>Correction: To remedy this violation, the institution must list the correct STRF Fee (nonrefundable) as \$0.00 per \$1,000.00 in the catalog. Provide evidence to confirm the correction has been made to comply with CEC § 94909 (a)(9), consistent with 5 CCR § 76120 (a).</p>
4	CEC §94911(b), consistent with 5 CCR § 76120 (a).	<p>Violation Description: On page 1 of the Enrollment Agreement (EA), the institution listed the Student Tuition Recovery Fund (STRF) Fee (nonrefundable) as \$0.50 per \$1,000.00. Pursuant to 5 CCR § 76120 (a), the current STRF fee is \$0.00 per \$1,000.00 as of April 1, 2024.</p> <p>Correction: To remedy this violation, the institution must correctly list the STRF Fee (nonrefundable) as \$0.00 per \$1,000.00 on page 1 of the EA. Provide evidence to confirm the correction has been made to comply with CEC § 94911 (b), consistent with 5 CCR § 76120 (a).</p>
5	CEC §94911 (e)(2)	<p>Violation Description: The institution failed to include in its enrollment agreement (EA) a statement that, if the student has received federal student financial aid funds, the student is entitled to a refund of moneys not paid from federal student financial aid program funds.</p> <p>Correction: To remedy this violation, the institution must include in its EA a statement that, if the student has received federal student financial aid funds, the student is entitled to a refund of moneys not paid from federal student financial aid program funds.</p>
6	CEC §94911 (e)(3), consistent with CEC § 94920 (d)	Violation Description: The institution failed to state in its enrollment agreement (EA) the refund policy for

Violation	Code Section Violated	Description of the violation and required correction.
		<p>students who have completed 60 percent or less of the period attendance shall be a pro rata refund.</p> <p>Correction: To remedy this violation, the institution must state the pro rata refund policy for students who have completed 60 percent or less of the period attendance in its EA. Provide evidence to confirm the correction has been made to comply with CEC § 94911 (e)(3), consistent with CEC § 94920 (d).</p>
7	CEC §94911 (j)(1)	<p>Violation Description: On pages 2 and 3 of the Enrollment Agreement (EA), the institution listed an outdated Bureau phone number. The current Bureau phone number is: (916) 574-8900.</p> <p>Correction: To remedy this violation, the institution must update the Bureau phone number on pages 2 and 3 of its EA. Provide evidence to confirm the correction has been made to comply with CEC § 94911 (j)(1)</p>
8	CEC § 94913 (a)(1) consistent with 5 CCR § 71810 (a)	<p>Violation Description: The institution's website does not contain the institution's current catalog.</p> <p>Correction: To remedy this violation, the institution must add the institution's current catalog to its website. Provide a link to the institution's website to confirm the correction has been made to comply with CEC § 94913 (a)(1), consistent with 5 CCR § 71810 (a).</p>
9	CEC § 94913 (a)(2), consistent with 5 CCR § 74112 (e)(2).	<p>Violation Description: The institution's website does not contain the institution's current (2021-2022) School Performance Fact Sheet (SPFS) for each educational program offered by the institution.</p> <p>Correction: To remedy this violation, the institution must add the institution's current (2020-2022) SPFS for each educational program offered by the institution. Provide a link to the institution's website to confirm the correction has been made to comply with CEC § 94913 (a)(2), consistent with 5 CCR § 74112 (e)(2).</p>
10	CEC § 94913 (a)(4)	<p>Violation Description: The institution's website does not contain a link to the Bureau's website, www.bppe.ca.gov.</p> <p>Correction: To remedy this violation, the institution's website must add a link to the Bureau's website, www.bppe.ca.gov. Provide a link to the institution's website to confirm the correction has been made to comply with CEC § 94913 (a)(4).</p>


Violation	Code Section Violated	Description of the violation and required correction.
11	CEC § 94913 (a)(5) consistent with 5 CCR § 74112 (e)(1)	<p>Violation Description: The institution's website does not contain the institution's most recent annual report submitted to the Bureau.</p> <p>Correction: To remedy this violation, the institution must add to the institution website the most recent annual report submitted to the Bureau. Provide a link to the institution's website to confirm the correction has been made to comply with CEC § 94913 (a)(5) consistent with 5 CCR § 74112 (e)(1).</p>
12	CEC § 94913 (b) consistent with 5 CCR § 74117	<p>Violation Description: The institution stated it was "approved" by the Bureau on page 19 of the catalog, but failed to include information concerning where students may access the bureau's internet web site anywhere the institution identifies itself as being approved by the Bureau.</p> <p>Correction: To remedy this violation, the institution must include information concerning where students may access the bureau's internet web site anywhere the institution identifies itself as being approved by the bureau on page 19 of the catalog. Provide evidence to confirm the correction has been made to comply with CEC § 94913 (b) consistent with 5 CCR § 74117.</p>
13	5 CCR § 71810 (b)(1)	<p>Violation Description: The institution failed to contain the specific beginning and ending dates defining the time period covered by the catalog.</p> <p>Correction: To remedy this violation, the institution must list a current specific beginning and ending dates defining the time period covered by the catalog in the catalog. Provide evidence to confirm the correction has been made to comply with 5 CCR § 71810 (b)(1).</p>
14	5 CCR § 71810 (b)(13)(A)	<p>Violation Description: On page 7 of the catalog, the institution listed housing information; however, it failed to include whether the institution has dormitory facilities under its control.</p> <p>Correction: To remedy this violation, the institution must include with the housing information whether the institution has dormitory facilities under its control on page 7 of the catalog. Provide evidence to confirm the correction has been made to comply with 5 CCR § 71810 (b)(13)(A).</p>

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Victoria Hwang, Owner
Bureau Compliance Analyst Name:	Miguel Garcia
Bureau Compliance Analyst Signature:	

NOTICE TO COMPLY DECLARATION

CU-89689179-052024

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

Signature

Date

Print Name and Title