



## NOTICE TO COMPLY

CA-3003901-032025

Institution Name:	California College of Physical Arts, Inc. dba CalCopa Massage School	Institution Telephone:	714 964-7744
Institution Code:	3003901	Administrator Name:	Michelle Mangano
Street Address:	18582 Beach Boulevard, Suite 11-14, Huntington Beach, CA 92648	Inspection Date:	3/6/2025

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: [https://www.bppe.ca.gov/lawsregs/ppe\\_act.pdf](https://www.bppe.ca.gov/lawsregs/ppe_act.pdf)  
Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94909(a)(3)(A)	<b>Violation Description:</b> The institution's 2025 catalog, page 6, contains the required disclosure directing students to the bureau for unanswered questions; however, it fails to provide the correct contact information.  <b>Correction:</b> The institution shall update the catalog to provide the correct contact information, pursuant to CEC § 94909(a)(3)(A).
2	5 CCR § 76215(a)	<b>Violation Description:</b> The institution's 2025 catalog fails to provide the required statement, verbatim, regarding the Student Tuition Recovery Fund (STRF).  <b>Correction:</b> The institution shall update its catalog to include the required statement regarding STRF, verbatim, pursuant to 5 CCR § 76215(a).

Violation	Code Section Violated	Description of the violation and required correction.
3	CEC § 94909(a)(10)	<p><b>Violation Description:</b> The institution's 2025 catalog fails to state whether it participates in state financial aid.</p> <p><b>Correction:</b> The institution shall update its catalog to state whether it participates in state financial aid, pursuant to CEC § 94909(a)(10).</p>
4	5 CCR § 71810(b)(15) in conjunction with CEC § 94900(b)(1-3)	<p><b>Violation Description:</b> The institution's 2025 catalog fails to state that transcripts are maintained permanently.</p> <p><b>Correction:</b> The institution shall update its catalog to include its policies on retention of student records that demonstrate compliance with CEC § 94900(b)(1-3).</p>
5	CEC § 94897(s)	<p><b>Violation Description:</b> The institution's 2025 catalog pages 17, 18, 19, 21 and 30 contain statements regarding not releasing transcripts until after financial obligations are satisfied. These statements violate California Civil Code 1788.93 referenced below.</p> <p><b>CA Civ Code § 1788.93.</b>  <i>Notwithstanding any provision of law, a school shall not do any of the following:</i>  <i>(a) Refuse to provide a transcript for a current or former student on the grounds that the student owes a debt.</i>  <i>(b) Condition the provision of a transcript on the payment of a debt, other than a fee charged to provide the transcript.</i>  <i>(c) Charge a higher fee for obtaining a transcript, or provide less favorable treatment of a transcript request because a student owes a debt.</i>  <i>(d) Use transcript issuance as a tool for debt collection.</i></p> <p><b>Correction:</b> The institution shall remove the non-compliant statements from the catalog pursuant to CEC § 94897(s).</p>


Violation	Code Section Violated	Description of the violation and required correction.
6	CEC § 94909(a)(3)(D)	<p><b>Violation Description:</b> The institution's 2025 catalog fails to contain the required OSAR statement.</p> <p><i>"The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (888) 370-7589, option #5 or by visiting <a href="https://osar.bppe.ca.gov">osar.bppe.ca.gov</a>."</i></p> <p><b>Correction:</b> The institution shall update the catalog to include the required OSAR statement pursuant to CEC § 94909 (a)(3)(D).</p>
7	CEC § 94911(j)(2)	<p><b>Violation Description:</b> The institution's enrollment agreement, page 3, contains the required disclosure directing students to the bureau for unanswered questions; however, it fails to provide the correct contact information.</p> <p><b>Correction:</b> The institution shall update the enrollment agreement to provide the correct contact information pursuant to CEC § 94911(j)(1)(2).</p>

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

**Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.**

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Michelle Mangano
Bureau Compliance Analyst Name:	Shannon Greenmun
Bureau Compliance Analyst Signature:	

## NOTICE TO COMPLY DECLARATION

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

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Signature

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Date

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Print Name and Title