



## NOTICE TO COMPLY

CU-79461413-012025

Institution Name:	Lotus Medical Career College	Institution Telephone:	(310) 936-7670
Institution Code:	79461413	Administrator Name:	Asima Jabbar
Street Address:	1460 East Holt Ave, Entrance #3, Suite # 176A Pomona, CA 91767	Inspection Date:	1/14/2025

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: [https://www.bppe.ca.gov/lawsregs/ppe\\_act.pdf](https://www.bppe.ca.gov/lawsregs/ppe_act.pdf)  
 Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94897(b)	<p><b>Violation Description:</b> The institution’s catalog, page 10 contains statements implying employment is guaranteed with involvement of student and Job Placement Assistant.</p> <p><b>Correction:</b> The institution shall remove the noncompliant statements from its catalog pursuant to CEC § 94897(b).</p>

Violation	Code Section Violated	Description of the violation and required correction.
2	5 CCR § 76120(a)	<p><b>Violation Description:</b> The institution's catalog, pages 61, 62 and 63 lists incorrect STRF fees.</p> <p><i>Effective April 1, 2024, the Student Tuition Recovery Fund (STRF) assessment rate will change from two dollars and fifty cents (\$2.50) per one thousand dollars (\$1,000) of institutional charges to zero dollar (\$0.00) per one thousand dollars (\$1,000) of institutional charges. (5, CCR section 76120). Institutions will still be required to complete and submit all STRF Assessment Reporting Forms on a quarterly basis and maintain specified student information for STRF-eligible students.</i></p> <p><b>Correction:</b> The institution shall update the catalog to include the current STRF fee, pursuant to 5 CCR § 76120(a).</p>
3	CEC § 94909(a)(8)(B) in conjunction with CEC § 94920(b)	<p><b>Violation Description:</b> The institution's catalog, pages 40, 47, 48 contain a refund policy that is not compliant with CEC § 94920(b) which states:</p> <p><i>Institutions shall refund 100 percent of the amount paid for institutional charges, less a reasonable deposit or application fee not to exceed two hundred fifty dollars (\$250), if notice of cancellation is made through attendance at the first class session, or the seventh day after enrollment, whichever is later.</i></p> <p><b>Correction:</b> The institution shall remove the noncompliant refund verbiage on page 40 of the catalog pursuant to CEC § 94909(a)(8) in conjunction with CEC § 94920(b).</p>
4	5 CCR § 74112(d)(3)	<p><b>Violation Description:</b> The institution's catalog fails to identify the classification code for each program.</p> <p><b>Correction:</b> The institution shall update its catalog pursuant to 5 CCR § 74112(d)(3).</p>

Violation	Code Section Violated	Description of the violation and required correction.
5	CEC § 94897(s)	<p><b>Violation Description:</b> The institution’s catalog page 66 contains a statement regarding not releasing transcripts until after financial obligations are satisfied. This statement violate California civil code 1788.93 referenced below.</p> <p><b>CA Civ Code § 1788.93</b>  <i>Notwithstanding any provision of law, a school shall not do any of the following:</i></p> <ul style="list-style-type: none"> <li>(a) <i>Refuse to provide a transcript for a current or former student on the grounds that the student owes a debt.</i></li> <li>(b) <i>Condition the provision of a transcript on the payment of a debt, other than a fee charged to provide the transcript.</i></li> <li>(c) <i>Charge a higher fee for obtaining a transcript, or provide less favorable treatment of a transcript request because a student owes a debt.</i></li> <li>(d) <i>Use transcript issuance as a tool for debt collection</i></li> </ul> <p><b>Correction:</b> The institution shall remove the non-compliant statement from the catalog pursuant to CEC § 94897(s).</p>
6	CEC § 94909(a)(3)(D)	<p><b>Violation Description:</b> The institution’s catalog fails to contain the required OSAR statement.</p> <p><i>“The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (888) 370-7589, option #5 or by visiting <a href="http://osar.bppe.ca.gov">osar.bppe.ca.gov</a>”</i></p> <p><b>Correction:</b> The institution shall update the catalog to include the required OSAR statement pursuant to CEC § 94909 (a)(3)(D).</p>
7	CEC § 94913(a)(1)	<p><b>Violation Description:</b> The institution’s website fails to include a current catalog.</p> <p><b>Correction:</b> The institution shall upload a current version of the catalog to its website pursuant to CEC § 94913(1).</p>

Violation	Code Section Violated	Description of the violation and required correction.
8	CEC § 94913(a)(2)	<p><b>Violation Description:</b> The institution’s website fails to include a School Performance Fact Sheet for each educational program offered by the institution.</p> <p><b>Correction:</b> The institution shall upload its most recently submitted School Performance Fact Sheet for each program, pursuant to CEC § 94913(2).</p>
9	CEC § 94913(a)(5)	<p><b>Violation Description:</b> The institution’s website fails to include the institution’s most recent annual report submitted to the bureau.</p> <p><b>Correction:</b> The institution shall update its website pursuant to include the institution’s most recent annual report submitted to the bureau, pursuant to CEC § 94913(5).</p>
10	5 CCR § 76120(a)	<p><b>Violation Description:</b> Pages 2 and 9 of the institution’s RNA and CNA enrollment agreements and pages 2 and 7 of the HHA enrollment agreement list incorrect STRF assessment fees.</p> <p><i>Effective April 1, 2024, the Student Tuition Recovery Fund (STRF) assessment rate will change from two dollars and fifty cents (\$2.50) per one thousand dollars (\$1,000) of institutional charges to zero dollar (\$0.00) per one thousand dollars (\$1,000) of institutional charges. (5, CCR section 76120). Institutions will still be required to complete and submit all STRF Assessment Reporting Forms on a quarterly basis and maintain specified student information for STRF-eligible students.</i></p> <p><b>Correction:</b> The institution shall update its enrollment agreement to include the current STRF assessment fee, pursuant to 5 CCR § 76120(a).</p>


Violation	Code Section Violated	Description of the violation and required correction.
11	CEC § 94897(s)	<p><b>Violation Description:</b> The institution’s enrollment agreements contain a statement regarding not releasing transcripts until after financial obligations are satisfied. This statement violate California civil code 1788.93 referenced below.</p> <p><b>CA Civ Code § 1788.93</b>  <i>Notwithstanding any provision of law, a school shall not do any of the following:</i></p> <ul style="list-style-type: none"> <li><i>(e) Refuse to provide a transcript for a current or former student on the grounds that the student owes a debt.</i></li> <li><i>(f) Condition the provision of a transcript on the payment of a debt, other than a fee charged to provide the transcript.</i></li> <li><i>(g) Charge a higher fee for obtaining a transcript, or provide less favorable treatment of a transcript request because a student owes a debt.</i></li> <li><i>(h) Use transcript issuance as a tool for debt collection</i></li> </ul> <p><b>Correction:</b> The institution shall remove the non-compliant statement from the enrollment agreement pursuant to CEC § 94897(s).</p>
12	5 CCR § 71920(b)(5)(E)	<p><b>Violation Description:</b> The institution failed to include its internet website address on its transcript.</p> <p><b>Correction:</b> The institution shall update its transcript to include its website address pursuant to 5 CCR § 71920(b)(5)(E).</p>

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

**Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.**

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Asima Jabbar
Bureau Compliance Analyst Name:	Shannon Greenmun
Bureau Compliance Analyst Signature:	

## NOTICE TO COMPLY DECLARATION

CU-79461413-012025

Institution Name:	Lotus Medical Career College	Institution Telephone:	(310) 936-7670
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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

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Signature

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Date

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Print Name and Title