BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION 1747 N. Market Blvd., Suite 225, Sacramento, CA 95834 P (916) 574-8900 | Toll-Free (888) 370-7589 | www.bppe.ca.gov



NOTICE TO COMPLY

CU-5602121-02112025

Institution	Massage Center	Institution	(805) 495-1353
Name:		Telephone:	
Institution	5602121	Administrator	Jessica Prunk
Code:		Name:	
Street	171 E. Thousand Oaks Boulevard,	Inspection Date:	2/11/2025
Address:	Suite 206 Thousand Oaks 91360		

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: https://www.bppe.ca.gov/lawsregs/regs.pdf

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94913 (a)(2)(5) in conjunction with 5CCR § 71810 (a)	Violation Description: The institution's website failed to contain a link to the institution's current School Performance Fact Sheet and Annual Report. The website currently includes a School Performance Fact Sheet for 2019-2021 and an Annual Report for 2020. Correction: To remedy this violation, the school shall update its school's website to include current links pursuant to CEC § 94913 (a)(2)(5) and 5CCR § 71810 (a).
2	CEC § 94909 (a)(3)(D)	Violation Description: The institution's catalog dated 1/1/2025-12/31/2025 failed to include the required verbatim statement. "The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The

Violation	Code Section Violated	Description of the violation and required correction.
		office may be reached by calling (888) 370- 7589, option #5, or by visiting osar.bppe.ca.gov."
		Correction: Provide an updated catalog that is corrected to comply with CEC § 94909 (a)(3)(D).
3	5 CCR § 71720 (b)(2)	Violation Description: The institution's faculty files failed to include copies of continuing education.
		Correction: Provide a policy and procedure that is in compliance with 5 CCR § 71720 (b)(2).

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To	Jessica Prunk, General Manager
Name & Title:	
Bureau Compliance Analyst	Michelle Loo
Name:	
Bureau Compliance Analyst Signature:	myngh

NOTICE TO COMPLY DECLARATION

CU-5602121-02112025

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	Oaks 91360		

	lation identified in this Notice to Comply has been evidence to support the correction of each violation
Signature	Date
Print Name and Title	