



NOTICE TO COMPLY

CU-98946305-08202025

Institution Name:	Rhombus University	Institution Telephone:	(858)848-1766
Institution Code:	98946305	Administrator Name:	Dr. Julie Hayden
Street Address:	8050 La Mesa Blvd. La Mesa, CA 91942	Inspection Date:	August 20, 2025

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94909 (a)(3)(D)	<p>Violation Description: The institution's 2024-2025 catalog, failed to contain the required verbatim statement: "The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (888) 370-7589 or by visiting https://www.osar.bppe.ca.gov/."</p> <p>Correction: The institution shall update its catalog to include the above-mentioned statement pursuant to CEC § 94909 (a)(3)(D).</p>
2	5 CCR § 71810 (b)(14) in conjunction with CEC § 94907	<p>Violation Description: The Student Grievance Policy on page 36 of the 2024-2025 catalog states "In all cases of student grievances, if the complaint cannot be resolved after exhausting the school's procedures, the student may file an external complaint." This statement/policy does not comply with CEC § 94907. In accordance with</p>

Violation	Code Section Violated	Description of the violation and required correction.
		<p>CEC § 94907, an institution shall not require a student to invoke an internal institutional dispute procedure before enforcing any contractual or other legal rights or remedies.</p> <p>Correction: The institution shall update its grievance policy in the catalog to comply with CEC 94907, pursuant to 5 CCR § 71810 (b)(14).</p>
3	5 CCR § 71810 (b)(15) in conjunction with CEC § 94897 (s)	<p>Violation Description: Page 16 of the institution's 2024-2025 catalog contains an unenforceable policy that states, "The school can deny a document of completion (including transcripts) to a student who has not fully paid their obligation to the school."</p> <p>In accordance with CEC § 94897 (s) and Civil Code section 1788.93, an institution cannot require a student to satisfy financial obligations or make arrangements for payment prior to providing a transcript to a student. The statement in the catalog does not comply with CEC § 94897 (s).</p> <p>Correction: The institution shall remove the non-compliant statement from the catalog. The institution's policy must demonstrate compliance with 5 CCR 71810 (b)(15) and CEC § 94897 (s).</p>
4	CEC § 94911 (e)(2)	<p>Violation Description: The institution's enrollment agreement, failed to include a statement that, if the student has received federal student financial aid funds, the student is entitled to a refund of moneys not paid from federal student financial aid program funds.</p> <p>Correction: The institution shall update its enrollment agreement to include the above-mentioned statement, pursuant to CEC § 94911 (e)(2).</p>
5	CEC § 94913 (a)(5)	<p>Violation Description: The institution failed to post on its website, a link to the institution's most recent annual report submitted to the Bureau. According to Bureau records, the most recent annual report submitted is the 2023 Annual Report.</p>


Violation	Code Section Violated	Description of the violation and required correction.
		Correction: The institution shall update its website to include a link to the institution's 2023 Annual Report, pursuant to CEC § 94913 (a)(5).
6	CEC § 94913 (a)(1)	<p>Violation Description: The institution's website contains a catalog with violations identified in this NTC.</p> <p>Correction: Once the institution's catalog has been updated to remedy the violation(s), the institution shall update its website to provide the current/updated institution catalog pursuant to CEC § 94913(a)(1).</p>

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Dr. Julie Hayden, CFO/CAO
Bureau Compliance Analyst Name:	Gema Fider
Bureau Compliance Analyst Signature:	

NOTICE TO COMPLY DECLARATION

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

Signature

Date

Print Name and Title