



School Catalog

January 1, 2017 – December 31, 2017

California Healing Arts College

500 E Carson Plaza Drive, Suite 103
Carson, California 90746

www.chac.edu

1-844-4A.CAREER (1-844-422-2733)

ACCSC

Accrediting Commission of Career Schools and Colleges

CHAC is accredited by the Accrediting
Commission of Career Schools and Colleges

NASM

National Academy
of Sports Medicine

Disclaimer

California Healing Arts College makes every effort to ensure accuracy of the information contained in this catalog. The College reserves the right to change policies, regulations, fees, and courses of instruction during this catalog period upon direction of the California Healing Arts College Administration and its Chief Executive Officer. The most current and complete information is available from the Campus Director. All information in the content of this catalog is current and correct as of the publication date and is so certified as true by Amir Baniassad, Chief Executive Officer.

The College has no pending petition in bankruptcy, is not operating as a debtor in possession, has not filed a petition within the preceding five years, or has not had a petition in bankruptcy filed against it within the preceding five years that resulted in reorganization under Chapter 11 of the United States Bankruptcy Code (11U.S.C. Sec. 1101 et seq.).

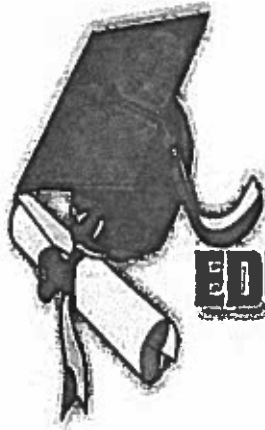
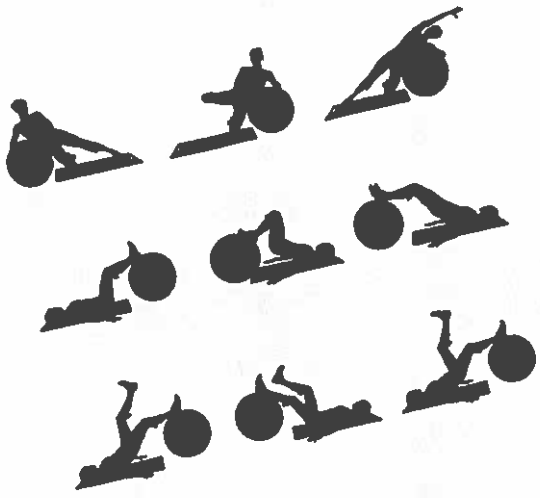
Any questions a student may have regarding this catalog that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833 or P.O. Box 980818, West Sacramento, CA 95798, www.bppe.ca.gov, (888) 370-7589 or by fax (916) 263-1897.

The College provides its Catalog on its website (chac.edu) and in prints to all prospective student or to the general public when requested.

As a prospective student, you are encouraged to review this catalog prior to signing an enrollment agreement. You are also encouraged to review the School Performance Fact Sheet, which must be provided to you prior to signing an enrollment agreement.

All Classes will be held at: 500 East Carson Plaza Dr., Suite 103, Carson CA 90746 (Except for Externships)

A student or any member of the public may file a complaint about this institution with the Bureau for Private Postsecondary Education by calling (888) 370-7589 or by completing a complaint form, which can be obtained on the Bureau's Internet Web site at www.bppe.ca.gov.



EDUCATION



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Class & Facilities information

California Healing Arts College (CHAC) was granted institutional approval from the Bureau for Private Postsecondary Education (BPPE) pursuant to §94802 of the California Education Code. This approval means that the institution and its operations comply with minimum standards established under law for occupational instruction by private postsecondary educational institutions. Institutional approval must be re-approved periodically and is subject to continuing review. The following programs are approved:

Programs	Clock Hours	Semester Academic Credit Hours	Length In Weeks	Non-Term Semester Credit Hour (D.E.)*
Dental Assistant (DA)	900	32.00	30 and 38	24.00
Massage Therapist (MT)	900	35.50	30 and 40	24.00
Medical Assistant (MA)	900	32.00	30 and 38	24.00
Medical Coding & Insurance Billing (MCB)	900	33.00	30 and 38	24.00
Personal Fitness Trainer (PFT)	900	32.00	30 and 43	24.00
Pharmacy Technician (PT)	900	32.00	30 and 38	24.00
Surgical Technology (ST)	1,690	58.50	52 and 65	45.05
Veterinary Assistant (VA)	900	32.00	30 and 38	24.00

* Department of Education's conversion of clock hour to credit hour is one semester credit hour equals 37.5 clock hours and is measured for Federal Financial Aid.

NOTE: Not all programs are offered at all campuses. Additionally, California Healing Arts College does not offer instruction in English as a Second Language (ESL).

Instruction is conducted in-house with facility occupancy levels accommodating 300 students at the Carson campus. Prospective enrollees are encouraged to visit the school's facilities and to discuss their personal educational and occupational plans with school personnel before signing an enrollment agreement.

California statute requires that a student who successfully completes a program of study be awarded an appropriate diploma or certificate verifying that fact.

This school currently has government-sponsored programs available to provide grants and/or to pay for a portion of tuition and fees. The grant program available is the Federal Pell Grant.

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California Healing Arts College (CHAC) makes every effort to ensure accuracy of the information contained in this catalog. The College reserves the right to change policies, regulations, fees, and courses of instruction during this catalog period upon direction of the CHAC Administration and its Chief Executive Officer. The most current and complete information is available from the Campus Director.

All information in the content of this college catalog is current and correct as of the publication date and is so certified as true by Amir Baniassad, Chief Executive Officer.



Amir Baniassad / CHAC CEO

Class & Facilities Information

HISTORY AND OWNERSHIP

The California Healing Arts College (CHAC) (also referred herein as “the College” or “the school”) obtained its approval from the Bureau for Private Postsecondary Education (BPPE) in 1988, and was established then as an institution able to grant certification in Massage Therapist. CHAC incorporated as a Limited Liability Company in March 1998, and achieved a milestone in February 2002, by gaining membership with the Accrediting Commission of Career Schools and Colleges (ACCSC), and again in December 2002, by becoming eligible to participate in Title IV Federal Financial Aid Programs for qualified students (e.g., Pell Grants and Federal Stafford Loans).

In 1990, CHAC became the first school in Los Angeles to offer a practical Clinical Studies Program to prepare students for work in the real world of spas, chiropractic clinics, and doctor's offices. In 2009, CHAC became the first school in California to partner with Burke Williams Day Spas in order to offer qualified CHAC students the training required to become employed in a Luxury Day Spa environment. In 2011, CHAC also became the first NASM Academic Partner to offer a Personal Fitness Trainer program in Los Angeles.

In 2013, CHAC moved from Los Angeles to its current facility in Carson, California.

The school was purchased in March 2015 and its name was changed to Pacific College of Healthcare DBA California Healing Arts College.

Additional vocational programs have since been implemented in order to satisfy the increasing demands of the industry. Innovative and experienced instructors contribute their expertise in expanding the services and training programs offered by CHAC. Further, CHAC has neither filed a petition nor had a petition in bankruptcy filed against it within the previous five years.

MISSION STATEMENT AND EDUCATIONAL PHILOSOPHY

The mission of California Healing Arts College is, *“To provide quality and valued–training programs and services to our students in order for them to obtain the skills and competencies needed for entry-level positions in their chosen fields; to locate employment opportunities for our graduates; and to promote an environment for employees and students, which fosters teamwork, personal growth, and respect for the individual.”*

California Healing Arts College is dedicated to providing trade and technical training relevant to the needs of the communities it serves. Since its inception, the school's educational philosophy has been to:

Make learning an enjoyable and mentally stimulating process where students and teachers work closely together and benefit alike. Our purpose is to promote healing in different forms that complement traditional medicine and alternative healing arts. Our focus, therefore, is both scientific and intuitive, with emphasis upon the practical consideration of gaining employment after graduation.

Following is a list of CHAC's ongoing list of institutional goals and educational objectives:

- Administer the chosen profession with confidence and quality;
- Understand the boundaries inherent in practicing the chosen profession;
- Show respect and care for clients and patients;
- Demonstrate professionalism to the general public;
- Communicate effectively with other health care professionals;
- Educate others about the benefits of traditional and non-traditional healing arts;
- Offer technical programs so that students can achieve their career, educational, and personal goals;
- Provide training using actual on-the-job situations so graduates can have the skills and competencies needed for entry-level employment;
- Ensure only relevant equipment and materials are used in the training of students; and
- Hire qualified instructors.

Class & Facilities Information

ACCREDITATION, STATE LICENSURE, AND APPROVALS

California Healing Arts College is accredited by the Accrediting Commission of Career Schools and Colleges (ACCSC). ACCSC is a national accrediting agency recognized by the U.S. Department of Education under provision of Public Law 82-550 and subsequent legislation that requires the evaluation of such agencies and issuance of an official list by that governmental office. California Healing Arts College is a private institution approved to operate by the California Bureau for Private Postsecondary Education. Approval to operate means the institution is compliant with the minimum standards contained in the California Private Postsecondary Education Act of 2009 (as amended) and Division 7.5 of Title 5 of the California Code of Regulations. Additionally, California Healing Arts College is recognized, authorized, and/or approved, by the following agencies:

- **U.S. Department of Education:** Authorized by the USDE to offer federal grants and loans to qualified students.
- **U.S. Department of Veterans Affairs:** Approved under the provisions of Title 38, United States Code, to train eligible persons and veterans.
- **Accrediting Bureau for Health Education Schools (ABHES):** Approved by ABHES programmatically for the Surgical Technology program. This approval affords our students the opportunity to obtain national certification to enhance their credentials.
- **National Academy of Sports Medicine:** CHAC is a NASM academic partner and approved provider of customized curriculum for the Personal Fitness Trainer program. See page 38 for specific information on certification.
- **National Healthcareer Association (NHA):** CHAC is approved by the NHA as a testing site to administer the National Certification Examination for the Medical Assistant and Medical Coding & Insurance Billing programs.
- **CAMSA (California Massage Schools Association):** CHAC is a member of California Massage Schools Association.
- **CAMTC (California Massage Therapy Council):** CHAC sought this approval voluntarily, and such approval means CAMTC will accept education from CHAC's massage program for certification purposes.
- **NCCT (National Center for Competency Testing):** CHAC is approved by NCCT for its Surgical Technology program graduates to take this certification exam. Validation of eligibility is granted for a five-year period and is awarded through May 27, 2021.

Class & Facilities Information

FACILITIES, EQUIPMENT, AND STUDENT-TEACHER RATIOS

The Carson campus is approximately 11,000 square feet and conveniently located near the business district of the city of Carson with easy access to major freeways and bus stops. The campus has various lab and lecture rooms, administrative offices, computer lab, student library, student cafeteria, and staff lounge.

The school is housed in modern, centrally air-conditioned facilities that are wheel chair accessible. Fully equipped computer and medical labs afford students hands-on training and include computers with updated software, printers, and medical equipment. The student-to-computer ratio is one-to-one for each program. Teaching labs for all medical programs contain real-world workstations to augment the student's acclimation to patient care and other such needs that will be encountered in the professional setting.

The Resource Center/Library at the campus is available during the day and evening to accommodate students' research and study needs and offer reference materials related to the programs and curricula at the campus. In addition, all students have access to the Library Information Resources Network (LIRN) online library database. The LIRN Virtual Library Collection consists of an expanded academic database consisting of a variety of holdings, including arts and the humanities, social sciences, science, and technology.

Maintaining and preserving the College's facilities and equipment is an obligation of all members of the College community: faculty, staff, and students. Students are expected to treat facilities and equipment with care and will be held liable for the destruction of College property. Smoking is prohibited within the College.

Lecture Classes: For all programs the maximum number of students in a class is 36. The maximum student-to-teacher ratio for all programs is 36 to 1. Teaching assistants are provided, as necessary, to accommodate instructors with larger classes.

Lab Setting: For the MCB and PT programs, the maximum number of students in a lab is 36; and the maximum teacher-to-student ratio is 36 to 1. For DA, MA, and PFT, the maximum number of students in lab is 15; and the maximum teacher-to-student ratio is 15 to 1. For ST, VA, and MT, the maximum number of students in a lab setting is 12; and the maximum student-to-teacher ratio is 12 to 1.

CLASS SESSIONS AND SCHEDULES / CLOCK HOUR CONVERSION

CHAC offers year-round enrollment for all programs. Start dates occur on Monday, but if school is closed on Monday for a recognized holiday, the start date will be on Tuesday. The beginning of a module offers an opportunity to join the program. See schedules below for morning (DAY) and Evening (EVG).

All Programs (DAY): Classes are held Monday–Friday from 8:00 am to 2:30 pm.

All Programs Except PFT (EVG): Classes are held Monday–Friday from 5:30 pm to 10:00 pm.

PFT Program (EVG): Classes are held Monday–Thursday from 5:00 pm to 10:00 pm.

Externship/Clinical Experiences: Externships and clinical rotations are scheduled for various times Monday through Sunday, according to the needs of the specific program and the availability of the externship/clinical site. Externship and clinical hours are set by the host site and will vary.

Clock Hour Conversion

ACCSC's definition of one semester academic credit hour, which equals 45 units, is as follows: One clock hour in a didactic (lecture) environment is 2 units; one clock hour in a supervised laboratory setting of instruction is 1.5 units; one hour of externship is 1 unit; and one hour of out-of-class work is 0.5 units. Units of credit are awarded incrementally as each module/course is completed.

CHAC uses the Federal Financial Aid credit hour conversion, which is as follows: One semester credit hour equals 37.5 clock hours. A clock hour is defined as a 60-minute span of time for lecture or lab, during which 50 minutes is devoted to actual class instruction, with the remaining portion being designated as a break.

Class & Facilities Information

CAMPUS HOLIDAYS AND BREAKS

California Healing Arts College does not hold classes on the following holidays: New Year's Day; Martin Luther King, Jr. Day; President's Day; Good Friday; Memorial Day; Independence Day; Labor Day; Veterans' Day; and Thanksgiving (2 days). In addition to these holidays, school will be closed for summer and winter break, as follows:

Winter Break 2016/17:	December 22, 2016 – January 2, 2017 (<i>Classes resume on January 3rd</i>)
Summer Break 2017:	July 3, 2017 – July 7, 2017 (<i>Classes resume on July 10th</i>)
Winter Break 2017/18:	December 23, 2017 – January 1, 2018 (<i>Classes resume on January 2nd</i>)
Summer Break 2018:	July 2, 2018 – July 6, 2018 (<i>Classes resume on July 9th</i>)
Winter Break 2018/19:	December 24, 2018 – January 4, 2019 (<i>Classes resume on January 7th</i>)

When school is closed for a holiday, either an alternate class session is offered or an assignment is issued during the module in which the holiday occurs. Instructors announce this session or assignment prior to the holiday for students to plan accordingly. If a student does not attend the scheduled session or does not submit the assignment(s) in a timely manner, s/he will be marked absent for the applicable holiday. (*See Make-up Policy regarding absences.*) No alternate session or assignment is given for winter/summer breaks since this period of time does not count toward the student's enrollment.

Level Breaks (ST Program)

For only the program noted above, there is a one-week break between each level. During this time, students do not attend school; and these periods do not count toward the student's enrollment. If a level break occurs during the same week as summer or winter break, no additional time off is given as doing so would result in a misalignment of module start dates.

OPERATING SCHEDULE / CAMPUS HOURS

CHAC's campus facilities are open Monday through Friday, generally from 8:00 am to 10:00 pm. Administrative offices are open generally Monday through Thursday from 8:00 am to 7:30 pm, and Fridays from 8:00 am to 5:00 pm. Administrative staff is available during evening hours by appointment. A campus will open on weekends, as enrollment demand and schedules for certain programs warrant.

EQUAL OPPORTUNITY STATEMENT / SEEKING ACCOMMODATIONS *Rehabilitation Act and Americans with Disabilities Act (ADA)*

It is CHAC's policy that all admissions, employment, and promotion processes are free from conscious or inadvertent discrimination because of race, age, sex, religion, creed, color, national origin, physical handicap, political affiliation, sexual orientation, or beliefs. This policy applies to hiring for all positions and admission of students for all programs.

Reasonable accommodations will be made for students with disabilities, in accordance with state and/or federal law. If an applicant with a disability wishes to enroll, s/he must first contact the campus director to discuss possible options to facilitate his/her enrollment and training. Consideration for such students will be made on a case-by-case basis.

In accordance with Section 504 of the Rehabilitation Act and the Americans with Disabilities Act (ADA) as amended, the College abides by the regulation that "no otherwise handicapped individual" shall be excluded from participation in the programs and services offered by the College "solely by reason of the handicap." A student is eligible for consideration for accommodations and/or auxiliary aids and services if the student has a disability and the Admission Representative has met with the student, consulted with the Campus Director, Director of Education, Program Director and determined that the functional limitations of the disability require such accommodation, auxiliary aids and/or services.

The College is committed to providing reasonable accommodations including auxiliary aids and/or services to qualified individuals with a disability, unless providing such accommodations would result in undue burden or fundamentally alter the nature of the relevant program, benefit or service provided by the College. To request auxiliary aids or services, please contact the Admission Department at the campus. Students should submit requests with supporting documentation at least six weeks prior to the beginning of the first day of classes or as soon as possible.

Admissions Policies & Procedures

ADMISSIONS REQUIREMENTS

The College seeks to admit students who possess the appropriate credentials and have demonstrated capacity or potential that indicates a reasonable probability of success in completing the educational programs offered by the College. To accomplish this, the College evaluates all students and makes admissions decisions on an individual basis following the admission policies set forth in this catalog. Students are encouraged to apply for admission as soon as possible for a specific program and start date. Applicants' families are encouraged to participate in the enrollment process so that they may have an opportunity to ask questions.

Students must complete the entire admissions process on or before the first day of class for all programs. Students who fail to complete the admissions process prior to the first day of class may be required to reschedule to another start date. All prospective applicants must be personally interviewed by a school representative, tour the campus and receive a catalog describing the course offerings and the school policies. Upon the applicant's determination that he/she is interested in pursuing a specific program of study, he/she visits the Financial Aid department to receive information regarding funding options. As a prospective student, you are encouraged to review this catalog prior to signing an enrollment agreement. You are also encouraged to review the School Performance Fact Sheet, which must be provided to you prior to signing an enrollment agreement.

In order to be admitted to his/her desired program, an applicant must do all of the following:

- Provide a valid high school diploma/transcript, GED, California High School Proficiency Certificate, or demonstrate the ability to benefit (see section below titled *Entrance Test*). A high school diploma or equivalent is required for admission to the following programs/courses: Dental Assistant (DA), Pharmacy Technician (PT), and Surgical Technology (ST). Veteran applicants may submit a valid DD-214 form (see page 23).

Note: Applicants to the DA program must provide valid documentation of negative tests for Tuberculosis and Hepatitis B in order to be placed at extern. For the "day" schedule, this must be done within six (6) months of the student's start date; for the "evening" schedule, this must be done within nine (9) months of the start date.

- Be at least 18 years old. If younger than 18, the applicant must provide a valid high school diploma or equivalent for admission to any program or course. **Note:** Applicants to the MT, PFT, and PT programs must be at least 18 years old.
- Interview with an admissions representative.
- Complete a questionnaire, interview with the program director, and receive a favorable background check if applying to any of the following: DA, MT, PT, or ST. (see page 18). Applicants to VA will be subject to a background check.

Note: Applicants to the MT and PT programs will be subject to the background check for purposes of live scan eligibility.

- Tour the campus in the company of an admissions representative.
- Be in good physical and mental health in order to adequately progress through the program.
- Provide a valid third-party evaluation of foreign transcripts or diploma, as applicable.
- Achieve a minimum score of 75% on a short written essay, which is graded on content, sentence structure, spelling, grammar, and punctuation, each equally weighted for 20% of the overall score. (*DA and ST programs*)

PROCEDURES

Interested applicants will interview with an admissions representative (AR), during which a campus tour will be given. The AR will provide detailed information on CHAC's programs and discuss the applicant's qualifications to assist in determining the best way to meet his/her career objective. Applicants to the DA or ST program will write a short essay. Those applying to certain programs noted above will also meet with the program director or a designee, and a background check will be conducted. If it is found to be unfavorable, the prospective student may be denied admission or will be advised of possible eligibility issues by signing an advisory form to enroll. All applicants will meet with a financial aid representative to discuss potential tuition financing programs. In order to be formally accepted to the College, all applicants must do the following:

1. Complete, sign, and date an Application for Admission;
2. Make financial arrangements to cover the cost of tuition and fees; and

Admissions Policies & Procedures

3. Read and sign all required pre-enrollment disclosures, such as the CHAC School Catalog, Notice of Student Rights, Notice of Cancellation, School Performance Fact Sheet (Completion & Placement Rates Disclosure), and Enrollment Agreement.

ENTRANCE TEST

Applicants without a high school diploma or equivalent must take the Wonderlic Basic Skills Test (WBST) – commonly known as the ATB test – to enroll in any of the following programs: Medical Assistant (MA), Medical Coding & Insurance Billing (MCB), Massage Therapist (MT), Personal Fitness Trainer (PFT), and Veterinary Assistant (VA). An ATB test taken previously by the applicant in a language other than English will not be accepted. Applicants must contact the admissions department to schedule ATB testing.

Ability-to-Benefit (ATB) students are those who do not possess a high school diploma, GED, or recognized equivalent and are beyond the California State age of compulsory school attendance. There are two distinct and different Ability to Benefit classifications. First, it will be determined if the applicant is eligible for the Grandfathering ATB Student classification. If the applicant is not eligible, s/he will need to seek admissions through the ATB student classification or Eligible Career Pathways Program.

A student may qualify to be classified as an eligible ATB student if one of the following two circumstances exists:

1. A student who successfully completed either six (6) credit units or 225 clock hours in a Title IV eligible program at a Title IV institution prior to July 1, 2012.
2. A student who attended a Title IV institution in a Title IV program.

If ATB eligibility was established prior to July 1, 2012, the applicant will be required to provide documentation. Certified, passing scores from the Wonderlic Basic Skills Test or other US Department of Education recognized ATB eligibility exam scores are required. If eligibility is established, these students may apply for Title IV Financial Aid.

Documentation Requirements for Eligible Career Pathways Program ATB Students

A student who passes the Wonderlic Basic Skills Test with the minimum required scores may enroll in one of the Eligible Career Pathway Programs (ECP). The ECP has many components that the student must participate in to continue in the ECP. These include:

1. Enrollment into and participation in the Adult Education component of the ECP;
2. Participation in academic advising throughout the ECP;
3. Participation in Career Pathway Coaching throughout the ECP.

Eligible Career Pathway Program (ECP) ATB Program Requirements

Students enrolled into an ECP will be concurrently (at the same time) enrolled in their vocational training program and the Adult Education program. The student is required to attend classes in the Adult Education Program and is expected to participate in those classes. The Adult Education Program will be offered on campus, in a computer lab and will have a facilitator present to support the students. The Adult Education program is offered online and is self-paced, enabling a student to obtain their high school diploma while they are attending their vocational program. The Adult Education program is offered by an approved adult education service provider and not by the College. The College does not guarantee that the student will receive a high school diploma or its equivalent. Completing the vocational component of the ECP program is not a condition of receiving a high school diploma or its equivalent.

Participation in the Adult Education component of the program (Effective 02/16/2016)

A new student who does not register and log-in to the adult education component of the ECP program within 10 consecutive calendar days (excluding school-scheduled holidays and non-scheduled school days based on the school calendar) from the start date of the vocational program will have his/her enrollment cancelled.

A continuing student (defined as a student who has passed the 10 day cancellation period stated above) who fails to participate (log-in) once within 10 consecutive days (excluding school-scheduled holidays and non-scheduled school days based on the school calendar) of the student's previous log-in will be placed on a "Withdrawal Warning" which must be administered with an advisement no later than 7 calendar days after the 14 consecutive days. If the student fails to participate at least once for the next consecutive 14 days, the student will be dropped. A student will be deemed to not have participated if they haven't logged in in 14 consecutive days. (Ex., Student does not log in for 14 days ending on the 14th of the month. Student receives Withdrawal Warning and advisement on the 20th of the month. Student does not log in for fourteen more consecutive days and will be dropped on the 28th of the month.)

Integrated Activity for Eligible Career Pathways Program

All ECP students will be required to complete integrated activities within each module that will be delivered by the vocational instructor. An integrated activity is an assignment that contextualizes (integrates) the topics of the vocational component of the program and the adult education component of the program.

Admissions Policies & Procedures

If ATB eligibility was not established prior to July 1, 2012, admission is available on a limited basis. Students who are admitted to the College as ATB students will be required to attend academic advising throughout their program. Additionally, all applicants must complete an interview with a school representative to determine desire, ability and commitment, receive a tour of the campus, review the school catalog and complete and sign the Enrollment Agreement.

ATB testing is administered by a certified independent test administrator and is scored by the test publisher. Student must provide a valid government issued ID card and a social security number prior to testing. ATB students may not begin classes until they have passed the ATB test as evidenced by an unofficial test report. ATB students will not be officially accepted until official passing scores have been received by the College from the publisher.

An ATB applicant who fails the Wonderlic exam must wait a minimum of 7 calendar days before retaking a second version of the Wonderlic exam. If the applicant fails both versions of the Wonderlic exam, the applicant must wait a minimum of 60 days from the date of the second attempt before re-applying for admission to the school. Passing scores for the Wonderlic exam are valid for five years.

Those with a high school diploma or equivalent may enroll in any program. (*See section below on high school diploma equivalency.*) We encourage applicants without a high school diploma or equivalent to attend an independently operated GED program, and those applicants may request a list of such programs from the admissions department.

Minimum passing scores for the five noted programs are reflected in the chart below, which is followed by policies for retesting.

MA, MCB, MT, PFT, VA ATB (either version): Verbal – 200 / Quantitative – 210
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The independent test proctor (ITP) may deem it appropriate to allow an applicant to retest if (1) the applicant's performance was influenced by factors other than ability, such as illness, improper administration of the test, and interruption when giving the test or (2) there is a significant change in the level of the applicant's ability. Only the ITP may administer the ATB exam.

Retest for ATB

- If the applicant fails the test on the first attempt, s/he may retest immediately on the alternate version.
- If the applicant fails the test on the second attempt, s/he must wait 60 calendar days from the date of the first attempt to test again. The retest will be on the first version.
- If the applicant fails the test on the third attempt, s/he may retest immediately on the alternate version.
- If the applicant fails the test on the fourth attempt, s/he must wait one year from the date of the first attempt to retest.

NOTE: All retests will include the entire ATB exam, regardless whether one of the sections is passed.

High School Diploma Equivalency

Applicants without a high school diploma may provide the following for consideration of admittance to any program if the following documentation shows evidence of high school graduation:

1. Transcript from high school that evidences successful completion of all required coursework and graduation
2. General Educational Development (GED) certificate
3. High school equivalency certificate, such as the California High School Proficiency Exam (CHPSE)
4. Transcript that shows the applicant earned an Associate's or Bachelor's degree at an accredited institution recognized by the U.S. Department of Education

Applicants enrolling in the Pharmacy Technician program must provide their high school diploma or a copy of their GED and 2 sets of official transcripts, within 30 days of starting the program.

Applicants enrolling in the Medical Assistant, Dental Assisting, Medical Coding and Insurance Billing, or Massage Therapist programs must provide a copy of their high school diploma, transcripts, or a copy of their GED within 30 days of starting the program. Also see Ability-to-Benefit section of the catalog.

If the applicant is a **home-schooled student**, s/he must submit documentation that outlines the curriculum studied. This may be in the form of course syllabi or a transcript from a recognized home-schooling agency. If such documentation is not available, then GED or CHSPE scores must be provided.

Admissions Policies & Procedures

All transcripts must be in English or submitted with a certified English translation of the original. High school documentation from a country other than the United States must be translated and certified to be at least the equivalent of a U.S. high school diploma by an agency that is a member of the National Association of Credential Evaluation Services (NACES) or Association of International Credential Evaluators (AICE) within 30 days of starting the program.

An applicant who cannot provide evidence for any of the above-mentioned documents may be admitted under certain conditions, including having to submit acceptable documentation of completion of high school or its equivalent no later than 30 days from the first scheduled day of the program.

For those with prior college training who wish to transfer credits, please see the *Transfer of Credit* policy in this catalog under the section titled *General Policies and Information*.

Pregnancy

Applicants to the **Dental Assistant** and **Massage Therapist** programs who are pregnant at the time of enrollment must provide authorization from their attending physician prior to starting the program.

In the **Dental Assistant** program, students who become pregnant must obtain written authorization from their attending physician to produce radiographic images. Pregnant students who have obtained a written authorization from their attending physician will be required to wear a lead shield at all times during production of x-radiation (this includes production of x-radiation by the pregnant student, fellow students, or teachers).

In the **Massage Therapist** program, students who become pregnant must obtain written authorization to give and receive massages.

Attendance & Academic Policies

ATTENDANCE STATUS

Full-time students are required to be enrolled for a minimum of 16 clock hours per week. Half-time enrollment requires a minimum of 12 clock hours per week. Part-time enrollment is defined as less than 12 clock hours per week.

ATTENDANCE POLICY

Student attendance is regularly documented through use of daily sign-in sheets on which students sign their full names (no initials) in blue or black ink. Students are expected to be in class on time, as repeated absences or patterns of coming late or leaving early will result in disciplinary action. Students are strongly advised to call the school to inform their instructor of an upcoming absence, if possible. **In order to receive attendance credit for the day, a student must attend at least one full class session. Absences that are made up before a module final exam will count toward a student's cumulative percentage but will not count toward the module grade.** Failure to abide by CHAC attendance policy will adversely affect academic progress and can lead to warning or termination.

Minimum Standards (Excluding Externship)

For all programs/courses, a student must attend classes a minimum of 80% overall in order to successfully complete the program. No student may begin his/her externship if the overall cumulative attendance is not at least 80 percent.

Additionally, a student must attend a minimum of 80% of each module in order to sit for the module final exam.

A student must also attend more than half of the scheduled class days of each module or s/he will receive an automatic "F" grade requiring the module to be repeated during its next scheduled rotation. A student will receive an "Incomplete" if s/he attends more than half of a module but less than the minimum required to test on schedule. Any absences made up after missing half the module but before the scheduled test date will count toward only the student's cumulative attendance percentage. These made-up absences will not excuse the student from an "F" or "Incomplete" or from repeating the module.

Extern for DA, PFT, and ST: Students in these programs must complete 100% of their extern hours. *(See section on Externship for additional information.)*

Tardies/Early Departures

A **tardy** is defined as arriving more than 15 minutes late for the first class session. "Class session" is defined as the scheduled portion of the class day for which a student signs to designate his/her attendance. The 15-minute grace period for tardies applies to only the first class session. Students must arrive at the start of subsequent sessions or they will be marked tardy. An **early departure** is defined as leaving before a class session ends. Missed time for tardies and early departures in all programs/courses cannot be made up.

Five (5) tardies and/or early departures equal one day of absence. Calculation of absences resulting from tardies/early departures count against both the student's cumulative attendance percentage and the evaluation criteria for module final grades.

Termination for Consecutive Absences

A student will be terminated for missing ten (10) consecutive class days. Consecutive absences that are made up by time or assignment will not excuse the student from this policy. This policy does not apply to those days when school is closed for a holiday.

Attendance & Academic Policies

GRADING SYSTEM

California Healing Arts College uses the following scale as its standard grading system.

GRADE	PERCENT	DESCRIPTION	GRADE POINTS
A	90-100	EXCELLENT	4.0
B	80-89	GOOD	3.0
C	70-79	AVERAGE	2.0
C-DA*	75-79	AVERAGE	2.14
C-MT*	75-79	AVERAGE	2.14
C-ST*	75-79	AVERAGE	2.14
D	60-69	BELOW AVERAGE	1.0
F	0-59	FAIL	0.0

GRADE	DESCRIPTION
CR	CREDIT RECEIVED
FRP	FAILED / REPEATED / PASSED
FRF	FAILED / REPEATED / FAILED
NG	NO GRADE / NO CREDIT
I	INCOMPLETE
W	WITHDRAWN
No percent values apply and no grade points are awarded for the descriptors above.	

***NOTE:** A "C" grade for these programs/courses will be indicated on student transcripts as noted above by referencing the program/course abbreviation. Final scores of 74% and below are considered failing for these programs/courses.

ACADEMIC STANDARDS

California Healing Arts College evaluates student academic performance on a 4.0 grading scale, whereby a cumulative grade point average (GPA) of either 2.0 or 2.14 (depending on the program) must be maintained for making satisfactory academic progress. See below for standards for a particular program/course.

For clinic/lab training (extern) or supervised practicum, student performance is graded by the program director or director of education via the extern site's assessment ratings of student performance indicated on the skills evaluation form.

DA, MT & ST: Minimum cumulative 2.14 GPA is required (equivalent to 75% on a 100% grading scale). Final test scores or module grades of 74% and below are failing grades for these programs/courses. (Refer to Remediation Policy regarding retesting for failed modules.)

MA, MCB, PFT, PT, & VA: Minimum cumulative 2.0 GPA is required (equivalent to 70% on a 100% grading scale). A grade of "D" for a module or quiz is considered a passing grade for these programs.

Grading Formula – MA, MCB, MT, PFT, PT, ST, & VA: Final module grades are determined by total points received resulting from a weighted application of grading criteria, i.e., module exam (60%), quizzes/assignments/lab skills (30%), and attendance (10%). For example, a module test score of 80% is multiplied by 60% (resulting in 48 value points). This score is added to the resulting score for the other two grading criteria to determine a student's overall module grade. If a student fails the final exam for any given module in any program, s/he will receive a failing grade for the module regardless whether the calculation of other grading criteria would have resulted in a passing grade.

Each module in the ST program except ST400 includes topic exams that represent the 60% weighted value of the overall module grade. For this 60% grade value, the module final exam is cumulative (comprising all topics) and is worth 40 percent. All topic exams before the module final are weighted equally to comprise the remaining 20% of the 60% weighted value of the module grade. For ST400, the final grade is based on the exam (worth 90%) and attendance (worth 10%).

Grading Formula – DA: The final grade for all in-house modules is determined by total points received divided by total points possible, resulting from the evaluation of point totals the student earns for the module final exam, weekly quizzes, terminology, and participation in class and lab. These criteria will comprise 90% of the weighted grade for each module; the remaining 10% of the weighted module final grade is based on student attendance.

Attendance & Academic Policies

CPR TRAINING

Students are provided CPR training during enrollment and will receive a Basic Life Support Card upon passing the requisite exam with a **minimum score of 84%** (equivalent to a "B" letter grade), in accordance with guidelines set forth by the American Heart Association (AHA). A lower score is considered failing. If a student fails the initial exam, s/he may retake another version but must do so the same day. If a student does not retest the same day or fails the retest, s/he must repeat the course when offered again, if available. Alternatively, the student must obtain CPR certification during enrollment by completing a course conducted by AHA at his/her own expense.

An eight-hour class for CPR may be held for one day, commensurate with that conducted by AHA. Students who miss or fail the CPR class in their program must plan accordingly to attend either of these days.

For the programs below, CPR training is included in the curriculum. Note that special conditions are in force regarding failing and retesting CPR and how it affects a student's overall module grade.

CPR for DA: The CPR test serves as a quiz and, therefore, the score is calculated as part of the 90% grading criteria for determining a grade for the module. The final score achieved (whether passing or failing) will be averaged with other scores (e.g., quizzes, terminology, and participation in class and lab) and then multiplied by 90% to determine the value points. A student who fails the retest may take the CPR training with another class, if available. Otherwise, s/he must obtain certification through AHA, as noted above.

CPR for MT, MA, MCB, PFT, and PT: The CPR test serves as a quiz and, therefore, the score is calculated as part of the 30% grading criteria for determining a grade for the module. The final score achieved (whether passing or failing) will be averaged with other scores (e.g., quizzes, assignments, lab skills) and then multiplied by 30% to determine the value points. A student who fails the retest may take the CPR training with a class from another program, if available. Otherwise, s/he must obtain certification through AHA, as noted above.

CPR for ST: CPR training is conducted during the ST204 module. If the student fails the CPR exam, s/he may retest one time for this topic. If failed again, the higher of the two numerical scores will be applied to the overall grade for the module. In such cases, the student may continue with the rest of the training for the module but must obtain CPR certification through AHA, as noted above, but no later than by the end of Level 3. Otherwise, the student's placement at extern may be delayed.

SATISFACTORY ACADEMIC PROGRESS (SAP)

Satisfactory Academic Progress (SAP) is defined as the successful progression through an academic program. Every student must maintain satisfactory academic progress in order to remain enrolled at the college, and to remain eligible to receive federal financial aid.

In order to receive federal financial aid, students must make satisfactory academic progress toward a certificate or diploma. SAP will be conducted at the point when the student has attended the scheduled credit or clock hours, as required by federal regulations, effective for all starts on or after July 1, 2011.

SAP Requirements

Standard 1 – Cumulative Grade Point Average or GPA (Qualitative Measure or "grade-based"): The student must maintain a minimum qualitative measure of progress defined as the cumulative GPA, which is either a 2.0 or 2.14, depending on the program or course. Only those credits required in the student's program of study are used in the CGPA calculation.

Standard 2 – Semester Credit Hour Completion Ratio / Pace (Quantitative Measure or Rate of Progress "time-based"): The student must achieve a minimum passing rate of 67% of all semester credit hours attempted. Grades of "F" (Fail), "I" (Incomplete), and "W" (Withdrawn) are calculated in the completion ratio and will result in a lower passing ratio. Transfer credits (both earned and attempted), if applicable, are also calculated in the completion ratio.

The rate of progress percentage is calculated by dividing the credits or hours earned by the credits or hours attempted. Only those credits or hours required in the student's program of study, including transfer credits, are used in the calculation.

Attendance & Academic Policies

Standard 3 – Maximum Timeframe: The students must complete his/her certificate or diploma program/course within 150% of the published length, as reflected in the Program Chart contained in this catalog. Transfer credits are included in the maximum timeframe calculation. Students are expected to complete their program within 150 percent of the published length of the program (or 1.5 times the number of credits or hours in their program). Quantitative Measure or Rate of Progress calculations help assure that students will complete their programs within the maximum time frame.

Effect of Transfer Credit on SAP: Transfer credit awarded by the college has no effect on GPA calculations for SAP, but does effect the Pace calculation. Transfer Credits are also included in the maximum timeframe calculation.

Effect of Program Change on SAP: Students who change programs will only have credits and grades that are applicable to the new program (including transfer credits) calculated in SAP and Maximum Timeframe. Any credits that were previously taken that are not part of the student's new program of study will not be used in the calculations.

STATUSES OF SAP

SAP Warning: Students who fall below either the qualitative or quantitative measure will be placed on "SAP Warning" status for one payment period. As a result, the student will be required to meet with a student services representative to discuss the minimum requirement(s) not being met and corrective action necessary to satisfy SAP requirements. One-year programs (i.e., those with one academic year) will have one warning period; those programs with two academic years may have more than one warning period.

SAP Failure: A student who fails to meet SAP standards while on SAP Warning status will immediately lose financial aid eligibility. As a result, the student will be required to meet with a student services representative to discuss his/her status. Students who have lost their financial aid due to their failure to meet SAP standards will remain ineligible until they meet the minimum standard(s) for which they are failing SAP. During this time, the student will be responsible for payment of their tuition and associated fees. If the student does not make payment for applicable tuition/fees, s/he may be dropped from the program.

For either status above, the student must sign and receive a form detailing his/her status as SAP Warning or SAP Failure. The form will indicate the reason for the warning/failure status and the corrective action needed to achieve the minimum requirement(s) to meet SAP. A student's refusal to sign the form will not exempt him/her from the conditions of SAP Warning or SAP Failure and may lead to further disciplinary action including termination.

SAP TERMS AND OTHER INFORMATION

Credits Attempted: Defined as all courses for which a student receives a grade – whether passing or failing – and includes "W" (Withdrawn) and "I" (Incomplete) grades. Therefore, any and all grades received will count toward the credit hour ratio detailed above in Standard 2 of the SAP requirements.

Credits Completed: Defined as all courses for which a student receives a passing grade.

Credits Included in Credit Completion Calculation: In addition to courses in which the student is enrolled, challenged credits and transfer credits are included in the calculation of completed credits. However, any credits audited by a student do not count as either credits attempted or completed.

Impact of Repeated Courses: Repeated courses count as credits attempted during each payment period in which the student is enrolled, and they may affect the pace (see Standard 2 above). However, a repeated course will count one time as credits completed the first time the student receives a passing grade for the course.

Credit Completion Warning: Students placed on SAP Warning for lack of credit completion are advised that, if any other SAP standards have generated a "hold" on their record, those standards and conditions take precedence over the credit completion warning.

Regaining Financial Aid Eligibility for Credit Completion: A student must successfully complete enough credits to meet the minimum 67% completion requirement in order to be removed from financial aid suspension.

Attendance & Academic Policies

PROBATION FOR ATTENDANCE AND CONDUCT

Probation serves as a method for both students and staff to acknowledge a student's substandard performance in attendance or conduct. Probation will occur if the student's cumulative attendance is below the minimum standard when formally reviewed at the end of his/her payment period or if s/he is determined to have exhibited misconduct (e.g., foul language, disrespect to staff/students, etc.). The campus director also has the discretion to place a student on probation at any time, if deemed necessary, for incidents such as repeated absences, tardies/early departures, disruptive attitude/bad behavior, or if found to be in violation of any other school policy. For all programs, a certain number of absences during a module may lead to automatic probation.

Students placed on probation for attendance and/or conduct issues will sign and receive a written notice indicating the duration of and reasons for the probation, including corrective actions required to remain in good standing. If the student fails to comply with the stated corrective actions, s/he will be terminated. Exceptions may be made due to extenuating circumstances, at the discretion of the campus director, and only upon receipt and approval of applicable supporting documentation. A student's refusal to sign the probationary form will not exempt him/her from the conditions of probation and may lead to further disciplinary action including termination. Periods of an approved leave of absence (LOA) and periods of non-enrollment after voluntary or involuntary withdrawal do not count as time elapsed toward the probationary period.

The length of probation is thirty (30) calendar days unless otherwise stated for a specific reason. At management's discretion, the student may be released from probation prior to the end of the documented probationary period if all conditions have been met. If the student has not satisfied the terms of probation but has made substantive improvement, the campus director may extend the probationary period for fifteen (15) calendar days. If the student fails to comply with the extended probationary conditions, s/he may be suspended or terminated.

COURSE INCOMPLETES

A student will receive an "Incomplete" grade for a module if s/he (1) attends more than half of the module but does not satisfy the minimum attendance requirement by module test day or (2) has sufficient attendance to test but does not sit for the scheduled module final exam. A grade of Incomplete cannot be given as a final grade. The "I" grade will automatically change to an "F" grade if the student does not sit for the make-up exam within the program's allotted time period. This will require the student to repeat the module. *(See Make-up Policy and section titled Course Repetitions for conditions specific to each program.)* If a student is terminated with a grade of "Incomplete" for any module, the "I" will be changed to a "W" (Withdrawn) and be reflected as such on the student's academic record.

WITHDRAW GRADES

A student who withdraws after attending any portion of a module or course will receive a grade of "W" or Withdrawal on their transcript. The "W" grade is a permanent mark with no grade points assigned. "W" grade for the module or course will not be included in the calculation of the GPA for SAP. Withdrawal credits are counted as attempted, but not earned and will be included in the calculation of the rate of progression in determining SAP.

MAKE-UP

This policy applies to making up module exams in all programs, as well as missed topic exams for the ST program. The policy also applies to specific timeframes for making up absences in all programs/courses. Students are strongly advised not to miss class unless absolutely necessary, as make-up work cannot fully replace direct instruction and classroom participation. To sit for a module final exam for full credit, all required absences must be made up no later than the day before the exam. Therefore, students should make every effort to request a make-up log for time or assignment(s) as soon as possible. **Missed quizzes cannot be made up; in such cases, a zero point value will be applied to the grading criteria.** In most instances, missed time will be made up by assignment, as a student cannot make up attendance by sitting in another class or module.

If class is missed, it is the student's responsibility to acquire any assignments issued. Any work assigned during a module (e.g., homework, projects, etc.) that is not completed and submitted to the instructor by the due date will be recorded as a zero and calculated accordingly in the student's final grade for the module. To make-up scheduled class hours by time or assignment, the student must submit the Petition Request form to Student Services for a make-up log.

Attendance & Academic Policies

Attendance Make-up: Absences that are made up before a module final exam will count as a day present toward the student's cumulative percentage but will not count toward the module grade. If not made up prior to the module exam, absences must be made up no later than 14 calendar days from the module end date; otherwise, the absence(s) will be permanent on the student's attendance record.

Module Exam Make-up: If a missed module exam is not made up within the established timeframe for a particular program, the student will receive an "F" grade and will have to repeat the entire module when offered again. The highest numerical score applied to a make-up exam is 75% (or 84% for the CPR exam), regardless whether the actual score attained is higher. This score will be calculated with other grading elements to determine the overall final grade for the module. Students must consult directly with their instructor or program director to schedule and sit for a make-up test. The exam will be administered outside the student's normal class schedule.

Make-up Timeframes: For the DA, MA, MCB, MT, PFT, PT, and VA programs, module exams must be made up within 14 calendar days. For the ST program, module and topic exams must be made-up within one week of the exam date. Failure to take the make-up module exam within these stated timeframes will result in an automatic "F" for the module, and the student will have to repeat the module in its entirety. Failure to make-up a topic exam in the ST program will result in a zero points value for that topic. *(ST students also must refer to the two sections below on prerequisites and level breaks.)*

Prerequisites Affecting Make-up (ST): Certain modules and/or levels must be taken and/or successfully completed in a designated order. *(See program outlines under section titled Tuition and Program Information.)* If applicable to a designated program or level, students must successfully complete the last module in a level before progressing to the next level, including externship.

Make-up During Level Breaks: If a missed module exam is for the last module to be completed in any given level and the following week is a scheduled break, the student must sit for and pass the exam during the break. Otherwise, s/he will not be able to progress to the next level when it begins. As a result, the student will have to wait for the next needed or available module to recycle through the schedule offering, which will extend their enrollment.

COURSE REPETITIONS

A student must repeat (retake) any failed module to attain a passing grade. Grades earned for repeated modules will replace the original grade in determining academic progress and GPA; however, all module final grades will be on the student's transcript. A student cannot repeat a module s/he passed in order to obtain a higher grade. There are limits as to how many times a student can repeat a particular module or a certain number of modules in a level, depending on the program *(see below)*. To repeat a failed module during the next available offering, students in all programs must submit the Petition Request form to Student Services. If the request is not voided before the module start date, the student will be obligated to the schedule and tracked accordingly for attendance and academic purposes. See Re-Entry Policy under General Policies and Information regarding repeating modules that a student passed during a previous enrollment.

Note: *The Course Repetition policy does not apply to the extern modules. Students in all programs should refer to the Maximum-F Rule Policy (as applicable) for additional information regarding limits on repeating failed modules.*

DA & ST: Students can take any module a maximum of two (2) times but must pass it by the second attempt. Therefore, a student may repeat any failed module a maximum of one (1) time. There is no charge for repeating a failed module. **Exception for ST program:** Students can take ST400 a maximum of three times but must pass it by the third attempt. There is no charge for repeating this module a second time. *(Refer to the Remediation Policy regarding retesting a failed module and the Maximum-F Rule Policy regarding limits on failed modules.)*

MA, MCB, MT, PFT, PT, & VA: Students can take any module a maximum of three (3) times but must pass it by the third attempt. Therefore, a student may repeat any failed module a maximum of two (2) times. There is no charge for the first time a failed module is repeated, but a student must remit payment before being scheduled to repeat the module a second time. If a student fails a module after repeating it the second time, s/he will be terminated from the program.

Charge for Repeating a Module: The cost for repeating a module a second time is calculated at a "per-credit hour" rate. The program tuition amount is divided by the program's total clock hours. That number is then multiplied by the total number of hours for the repeated module (e.g., 45, 90, 96) to determine the cost to be charged. The tuition amount is taken from the Program Tuition Chart reflected in the School Catalog applicable to the student's enrollment.

Attendance & Academic Policies

REMEDIATION

This policy applies to only the ST program, however, it does not apply to extern modules. It allows students to demonstrate improvement in cited areas of deficiency by remediating (retesting) a failed module, in order to progress through the program. Remediation does not apply to modules receiving automatic "F" grades resulting from the student's failure to take a make-up test in time. Additionally, "F" grades for a module are considered final only after the student fails the remediation exam.

Certain conditions apply relative to the number of times a student can remediate during various levels, depending on the program. Students may remediate a failed module only one time. If a student fails the remediation exam for a module, s/he must repeat the module when offered again. This applies only if the "Maximum-F Rule" is not in force (see below). If it is, the remediation failure will result in automatic termination from the program. Under no circumstances can a student progress to another level with a module to be remediated.

Following a failed module, the student will be formally notified of the remediation process, during which deficient areas will be identified for the student to review. The student will sign an advisory form acknowledging remediation and will have one week from notification to take the remediation exam, unless indicated differently below for a particular program/course. **The highest numerical score applied to a remediation exam is 75% (or 84% for the CPR exam), regardless whether the actual score attained is higher.** This score will be calculated with other grading elements to determine the overall final grade for the module.

ST Program: Students may remediate (retest) a maximum of two (2) failed module exams in Level 1 and one (1) failed module exam each in Level 2 and Level 3. If the student fails the module remediation exam, s/he must repeat the entire module. A third failed module in Level 1 or a second failed module in either Level 2 or Level 3 will result in automatic termination. Students cannot remediate module ST400. (Refer to policies on Course Repetitions and the Maximum-F Rule.)

Students in the ST program may also remediate each topic exam one (1) time; however, students do not sign any formal notification for failed topic exams. If the retest for a topic exam is failed again, the higher of the two numerical scores will be applied for calculating the overall grade for the module.

MAXIMUM "F" GRADES ALLOWED BEFORE TERMINATION

For all programs, students will be terminated for failing a certain number of modules or the same module after a certain number of times, depending on the program. This policy applies to all modules and levels, excluding externship. **This policy applies regardless whether any failed modules have been repeated and passed, and includes "F" grades resulting from remediation and from "Incompletes" that were not made up in time.**

A student's eligibility for the Remediation Policy will be considered before applying the Maximum-F Rule Policy in determining whether the student should be terminated for reaching the stated limits.

MA, MCB, MT, PFT, PT, & VA: A student may receive an "F" as a module final grade no more than three (3) times overall during the normal length of the program. If a student attains a fourth module grade of "F", s/he will be terminated from the program.

DA: A student may receive an "F" as a module final grade no more than two (2) times overall during the normal length of the program. If a student attains a third module grade of "F", s/he will be terminated from the program.

ST: A student may receive an "F" as a module final grade no more than two (2) times in Level 1 and no more than one (1) time in Level 2 or Level 3. A third module final grade of "F" in Level 1 or a second module final grade of "F" in either Level 2 or Level 3 will result in automatic termination from the program. For module ST400, the rule above for Level 1 applies.

Attendance & Academic Policies

EXTERNSHIP

Externship is part of the program/course, therefore, students are still enrolled during this training. Students in all programs/courses with externship modules as part of their program must complete externship with a satisfactory grade in order to complete the program/course successfully and receive a diploma. Except where noted, externship is subject to the same policies and procedures as the rest of the program/course. A student will not be allowed to begin externship if s/he has not met minimum attendance requirements and/or has not passed all modules. **Certain extern sites may require a second criminal background check and/or documentation of CPR certification and/or additional health immunizations prior to placement at their site. (See section titled Background Checks / Physical Exams under General Policies & Information.)**

The extern site will assign a supervisor who will evaluate student progress and performance, along with ongoing follow-up by CHAC. Lengths and schedules may vary depending on the site. (Refer to individual program outline and course description.) Completing less than the projected weekly hours may result in an extension to the student's expected completion date. However, any hours completed in excess of the amount scheduled weekly will not count toward the student's completion total. The specific site will be determined by CHAC in conjunction with the student's completed Extern Questionnaire. **Evening schedules cannot be guaranteed. Additionally, the following distances for student travel from campus to the site may be required: 20 miles for DA, PFT, MA, MCB, PT, and VA; and 80 miles for ST.**

Externship for all programs consists of one or more modules. If a student withdraws or is terminated during externship, any hours completed during the module will be voided. As a result, the student must repeat all hours that were previously completed during that module. A student may request to change an externship site only one time, unless prohibited by specific policy to a program. **If a student fails to complete externship after attending a second site, s/he may be terminated from the program/course.**

Extern for DA: Extern is normally scheduled for 30 hours per week (6 hours per day) for four weeks, and is processed through the Career Services department.

Extern for PFT: Student must complete 100% of extern; the program director processes extern placement.

Extern for MT: There is no externship component for this program.

Extern for MA, MCB, & VA: Extern is normally scheduled for 30 hours per week (6 hours per day) for six weeks, and is processed through the Career Services department.

Extern for PT: Extern schedules are 6 hours per day and are processed through the Career Services department. Students must submit requisite documentation to the program director in a timely manner, including their license application and live scan, or their placement at extern will be delayed.

Extern for ST: Students must attend 100% of their clinical rotation hours and complete a minimum 120 surgical cases, of which 30 are General Surgery cases and 90 are for various Surgical Specialties. For the 30 General Surgery cases, 20 must be first scrub and 10 must be second scrub. For the 90 Surgical Specialty cases, 60 must be first scrub and 30 must be second scrub. The program director processes extern placement.

Students do not receive any monetary remuneration during this training, nor will they serve as a substitute for hired staff or other personnel (in the capacity of a surgical technologist) at the clinical site(s) to which they are assigned.

Extern During Breaks: Externship schedules may occur during summer/winter and/or program level breaks. If so, students are strongly advised to continue extern training with no interruption, as doing so will result in voided hours for the module and in their expected completion date being extended indefinitely. If a student's request for interruption is received and approved, s/he is further advised that the availability of sites cannot be guaranteed. Therefore, students whose externship is interrupted for any reason (e.g., LOA, request to change site) will more than likely be placed at another site upon their return to school and only after those students who are already in line for placement.

Attendance & Academic Policies

BACKGROUND CHECK AND PHYSICAL EXAM

Applicants to the DA, MT, PT, ST, and VA programs will be subject to a criminal background check during the admissions process and possibly again before extern placement, depending on the site. For the MT and PT programs, a background check will be conducted for purposes of live scan eligibility. If the check is unfavorable, the applicant may be denied admission or be ineligible for extern placement. The cost of the background check is covered by California Healing Arts College and is generally conducted by the program director. Before being formally admitted to a program, a student who receives an unfavorable background check will have to sign an advisory form regarding their potential ineligibility for placement in off-site training, if s/he still wishes to enroll.

Students in all programs except MA, MCB, PFT, PT, & VA are strongly encouraged to provide valid documentation of a physical exam detailing immunizations at least a few weeks prior to extern placement or clinical training. Students in the MA, MCB, PFT, PT, & VA programs will be informed if they must provide such documentation, as it depends on CHAC's extern agreement with certain sites. For all programs, a doctor will visit the campus to conduct a physical exam, if sufficient numbers of students needing the exam warrant a visit. Otherwise, students must visit the doctor designated by CHAC to take a physical exam. In all cases, the cost of the physical exam is covered by CHAC.

Students are strongly advised that placement at a given site may be jeopardized if the requirements involving either a background check or physical exam are not met in a timely manner.

Attendance & Academic Policies

LEAVE OF ABSENCE

A student may be granted an approved Leave of Absence (LOA) for emergency circumstances that prohibit him/her from attending school. Requests for LOAs must be made through and approved by the Student Services department. Such requests will be considered on an individual basis and are subject to the following conditions:

1. An LOA must be requested in writing, via a specific form provided to the student upon request, which must be completed in full. However, if unforeseen circumstances prevent a student from completing the form prior to taking an LOA, the School may grant the request if it documents its decision and collects the written request later.
2. A student will not be eligible for a leave of absence until after the first thirty (30) days of enrollment.
3. In no event can a student take an LOA for less than one week. If an approved LOA begins during a week, the remaining days of that week will be counted as one full week toward the total number of allowable weeks for LOA.
4. The maximum timeframe for any approved leave of absence is 180 calendar days in any 12-month period or half the published program length, whichever is shorter. Additional LOAs may be granted provided that the total number of days for all LOAs does not exceed this limit. The 12-month period begins on the first day of a student's initial LOA. Students are advised to be aware of any allowable remaining days for future LOAs to be used for unforeseen issues, such as needing to wait for any modules previously failed, missed during LOA, or not yet taken.
5. If called for military duty, the student's request must include applicable documentation.
6. If a leave of absence begins during a module, the student will be withdrawn from the module, and it will be rescheduled in its entirety upon the student's return. This includes extern modules.
7. A student must return from an LOA at the beginning of a module that s/he has yet to successfully complete; a student cannot return into a module that s/he has already passed.
8. Upon return from an LOA, a student's expected completion date will be extended, at minimum, for the number of weeks of the LOA period; and the extension can include additional weeks if the LOA started during a module that the student did not complete. Students are advised that they may also be required to attend an alternate class session (e.g., morning instead of evening) or different class sessions at the same time in order to complete the program within the allowable maximum timeframe.
9. When completing the LOA form, the student will also sign a projected new schedule and contract addendum, both of which will indicate the student's new expected completion date.
10. Students who fail to return to class on the scheduled "return date" following a leave of absence will be automatically terminated from the program. A student may return earlier than the scheduled return date as long as s/he returns at the beginning of a module that s/he has yet to successfully complete.
11. Students making tuition payments to the School remain under that obligation during a leave of absence.
12. Students will not be eligible for any financial aid assistance, nor will any training/enrollment verification forms be processed during a leave of absence.
13. The length of an LOA for a student who drops and later re-enrolls in the same program will be one half the number of weeks remaining to successfully complete the program.

Attendance & Academic Policies

SUSPENSION AND TERMINATION

Students are required to follow all rules and abide by all regulations while on campus or at extern and to exhibit respect for others and self-discipline at all times. CHAC strives to maintain a safe learning/working environment and has a zero tolerance policy for making threats to staff or students. A student may be suspended or terminated for any of the following reasons:

1. Cheating or falsification/misrepresentation of material information in any School records including, but not limited to, application/enrollment paperwork, quizzes/exams, homework, and sign-in (attendance) sheets, whether inadvertent or deliberate;
2. Copyright infringement and/or unauthorized use/distribution of school materials, for which the appropriate authorities will be notified for possible prosecution under the fullest extent of the law;
3. Stealing, defacing, or mutilating any School property (e.g., computers, labs, classrooms, offices, restrooms);
4. Disobedience or disrespect toward an instructor or administrative staff member;
5. Disrespect toward another student or behavior creating a safety hazard to students and/or other persons at the School, as well as making any threatening comments while on campus, including breaks, or at externship;
6. Possession of drugs, alcohol, or weapons on school premises;
7. Excessive absenteeism, including tardies and early departures;
8. Failure to meet financial obligations; or
9. Any other determined infraction of misconduct.

A student who is suspended from school is marked absent for all days s/he is on suspension and is not exempt from applicable school policies regarding poor attendance. Additionally, a student on suspension will not be eligible to receive Title IV financial aid disbursements during the period of suspension. A student's refusal to sign the suspension form will not exempt him/her from the conditions of suspension and may lead to further disciplinary action including termination. If terminated for consecutive absences, the date of determination of the student's withdrawal will be either the third or tenth consecutive day of absence, as applicable to a particular program, for purposes of determining an applicable refund. Students have the right to appeal suspension or termination (*see section on Appeals*).

GRADUATION REQUIREMENTS AND CEREMONY

Upon successful completion of the training program, a student will earn a diploma and final official transcript, provided the student meets all of the following conditions:

1. Achieves a minimum cumulative grade point average (GPA) of 2.0 for the PFT, MA, MCB, PT and VA programs, or 2.14 for all other programs;
2. Achieves a minimum cumulative attendance percentage of 80%, as well as 100% for extern if required by a specific program;
3. Is present on the last scheduled day of the program; and
4. Satisfies all financial obligations to the School and completes an exit interview with the financial aid department regarding repayment of his/her loan(s).

Diplomas and final transcripts are issued generally within four to six weeks of the completion date. During this time, graduates can request a formal letter verifying completion of the program provided the above conditions are met.

CHAC holds a graduation ceremony for all campuses once a year, generally during the month of August, for graduates who completed their program during the last 12 months. Recognitions and awards are presented at the ceremony to those graduates with both perfect attendance during their program training and a cumulative GPA of 4.0 at completion of the program. Students are advised that make-up of any absences, tardies, or early departures does not count as perfect attendance.

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ORIENTATION FOR NEW STUDENTS

Each department conducts a short presentation to all new starts, which is normally held before or during the first class session. The orientation includes an introduction to CHAC staff and a detailed overview of various CHAC policies as outlined in this catalog. Prior to orientation, new students will sit for a picture for their ID badge and complete any outstanding paperwork.

DRESS CODE

Students are expected to maintain a neat, clean appearance at all times during their training, both on campus and at externship and clinical sites. Because a variety of equipment is used during training, certain items of clothing, such as shorts and open shoes, may not be worn for obvious safety reasons. Students are required to wear their designated uniforms at all times while attending the program. *Note: Individual programs may enforce a more stringent dress code policy.*

Prospective students are provided the dress code policy during the enrollment process, which identifies more stringent requirements for certain programs. During the admissions process, applicants sign an acknowledgement form that they agree to abide by the policy and have received a copy of the policy. Extern sites, including hospitals for Surgical Technology clinical training, also may dictate a dress code policy somewhat different than that from CHAC. If so, the site's policy will override CHAC's. **Students are strongly advised to adhere to the dress code, as failure to do so can result in not being admitted to class or being dismissed from campus or extern and marked accordingly for attendance. Repeated infractions also can result in probation, suspension, or termination.**

DRAPING POLICY

This applies only to student enrolled in the MT program. Draping includes methods used by the massage therapist to protect modesty, privacy, warmth and/or comfort of a patient/client by the use of sheets, towels, blankets or any item that serves this purpose. Genitals and gluteal cleft of male and female clients and the breast area of female patients/clients are **NOT** to be exposed.

COMPUTER LAB / RESOURCE LIBRARY

CHAC provides computer labs, a variety of software directly related to the various programs, and general applications such as typing tutors and applications for word processing and spreadsheet/database. Students are prohibited from downloading or using any external software on CHAC computers, which are to be used only for school/program purposes. The lab also contains a reference library of various books/periodicals that student's may sign out.

In order to support the education experience with materials commensurate with the level of education provided, and sufficient in quantity and scope to meet the educational objectives of the program, the school's learning resource system relies upon the electronic library resources provided by the Library Information Resources Network ("LIRN"). LIRN is a wonderful tool that students are able to access online on school premises or at home using the student's personal computing devices, at any time without restriction. LIRN includes a multitude of current periodicals, research journals and databases related to the new program. In addition to LIRN, the school provides standard works of reference and video available for student review on school premises.

FAMILY EDUCATIONAL RIGHTS AND PRIVACY ACT

California Healing Arts College complies with the confidentiality and student record availability provisions of the Family Educational Rights and Privacy Act (FERPA) of 1974 and the Buckley Amendment. Confidentiality of student and staff records is strictly protected. However, students who are adults, parents of minors, or guardians of "tax dependent" students have the right to inspect and challenge the information contained in the student's record. The school complies with Title IX of the 1972 Educational Amendments, the Equal Opportunity Act of 1972 (Title VII) of the Civil Rights Act of 1964, and Section 504, Rehabilitation Act of 1973. Student information will not be disclosed without the student's written consent or request. However, FERPA allows schools to disclose relevant information about a student, without consent, to regulatory agencies and the U.S. Department of Education or to comply with a judicial order or lawfully issued subpoena. The student has the right to file a complaint with the U.S. Department of Education if the institution fails to comply with FERPA requirements. Complaints should be directed to Family Policy Compliance Office / U.S. Department of Education / 400 Maryland Avenue, SW / Washington, DC 20202-4605.

TRANSCRIPTS AND RECORDS

Copies of unofficial or partial transcripts are available to a student upon request. Official and/or sealed transcripts can be mailed to other institutions upon written request and permission from the student. Students must complete the Petition Request form to be processed by the Student Services department for receipt of their transcript. A student will

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be provided one official transcript upon request at no charge. An administrative fee of twenty dollars (\$20.00) will be required for any additional official transcripts and ten dollars (\$10.00) for non-official transcript. CHAC will withhold a student's transcript or grades if the student is in default on their tuition contract or is not in good financial standing. If the student has made partial payment to his or her tuition obligation, the institution may withhold only that portion of the grades or transcript that corresponds to the amount of tuition or loan obligation that the student has not paid. If the student's course of study consists of only one course, the institution may withhold the grade(s) or the transcript until the tuition or loan obligation is paid in full. All grades received during a student's enrollment will be reflected on the transcript, including the following: F, W, FRP, and FRF (see section on Grading System for grade descriptions.)

CHAC maintains a file for each student that contains all requisite information on his/her enrollment, financial aid, and academic progress. Upon written request, a student may review his/her file during enrollment in the presence of a CHAC employee and/or request to have the file copied, excluding any and all test materials. A copy of the file will be provided no later than 30 days following the request. Students have the right to review and/or amend their educational records no later than 30 days after the institution receives a written request. If the institution decides not to amend the record as requested by the student, the student will be notified of the decision and advised of his or her right to a hearing regarding the request for amendment. Additional information regarding the hearing procedures will be provided to the student when s/he is notified of the right to a hearing. Following the hearing, if the institution still decides not to amend the record, the student has a right to place a clarifying statement in the record. The institution is not required to consider requests for amendment to grades or disciplinary decisions.

No officer, administrator, or employee of California Healing Arts College shall release information concerning any enrolled/terminated student or graduate to a third party without the student's prior written consent with the exception of any regulatory agency. State law requires that this educational institution maintain school and student records for a five-year period. For graduates, a copy of the diploma and official transcript are maintained permanently.

SEXUAL HARASSMENT

Sexual harassment of students or applicants in any form is unacceptable conduct that will not be tolerated. Sexual harassment includes unwelcome sexual flirtations, advances or propositions, requests for sexual favors, verbal abuse of a sexual nature, subtle pressure or request for sexual activities, unnecessary touching of an individual, graphic verbal commentaries about an individual's body, sexually degrading words, a display of sexually suggestive objects or pictures, sexually explicit or offensive jokes, physical assault, and other verbal, visual, or physical conduct of a sexual nature while at the College. No student, applicant, faculty member or other employee of California Healing Arts College shall threaten or insinuate, either explicitly or implicitly, that a student's or applicant's refusal to submit to sexual advances will adversely affect that person's application, enrollment, grades or educational experience. Similarly, no faculty member or employee shall promise, imply or grant any preferential treatment in connection with any student or applicant with the intent of rewarding for or engaging in sexual conduct.

Any student or applicant who feels that s/he is a victim of sexual harassment by any student, applicant, faculty member or other California Healing Arts College employee should bring the matter immediately, in person, to the attention of the campus director or CHAC president or call the telephone number specified in this catalog. Any questions about this policy or potential sexual harassment should also be brought to the attention of the aforementioned school officials. California Healing Arts College will promptly investigate all allegations of sexual harassment in as confidential a manner as possible and take appropriate corrective action, if warranted.

CRIME AWARENESS AND CAMPUS SECURITY

On a yearly basis, CHAC publishes the *Campus Security Disclosure Statement* form that contains detailed information regarding crime statistics for the College. Additionally, the College distributes pertinent information related to the school's policies and procedures for maintaining campus security. This information provides the student with detailed information of the College's procedures and measures for crime prevention and instructions for reporting crimes. Information regarding sex offenders can be obtained at the website <http://www.meganslaw.gov>.

STATEMENT OF NON-DISCRIMINATION

The College does not discriminate on the basis of race, color, religion, national or ethnic origin, sex, sexual orientation, gender identity or status, marital, parental, familial, Veteran, or military service status, age, or disability. The College complies with all local, state, and federal laws barring discrimination. Accordingly, equal opportunity for employment and admission shall be extended to all persons. All inquiries or complaints regarding these laws and regulations should be directed to the Campus Director or Director of Education, who will provide students with procedures available for resolving complaints relating to alleged unlawful discriminatory actions.

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VETERANS INFORMATION

Instead of a high school diploma or equivalent, veterans may submit a valid DD-214 form for admission to a program. Additionally, veteran applicants must provide the original or certified copy of transcripts for any postsecondary educational training, as applicable. An evaluation of these transcripts will be done prior to enrollment to determine if any prior credits can be accepted toward enrollment at CHAC. If so, the applicant's enrollment will be shortened accordingly. All veteran applicants will meet with a VA certified school official in addition to the admission requirements included in this catalog. Transcripts and evidence of evaluation will be kept in the student's file.

CHAC also maintains a policy for the refund of the unused portion of tuition, fees, and other charges in the event the veteran or eligible person fails to enter the program, withdraws or is terminated at any time prior to completion. The policy also provides that the amount charged to the veteran or eligible person for tuition, fees, and other charges for a portion of the program does not exceed the approximate pro rata portion of the total charges for tuition, fees, and other costs that the length of the completed portion of the program bears to its total length. For information or resolution of specific payment problems, the veteran should call the DVA at (800) 827-1000.

Veteran students who fail to comply with either SAP Warning/Failure requirements or attendance/conduct probationary conditions will be terminated. To remain eligible for veterans' benefits, veterans and eligible persons must complete their program of study in the originally contracted length of time; therefore, the maximum timeframe policy does not apply. Veterans and eligible persons who have not met the minimum SAP standards or the conditions of attendance/conduct probation by the end of the review period will be reported promptly to the VA, and their benefits will be interrupted. The student's academic progress is evaluated at the end of each module/course.

COLLEGE PROGRAM AND POLICY CHANGES

The College, at its discretion, may make reasonable changes in program content, materials and equipment as it deems necessary in the interest of improving students' educational experience. The College reserves the right to make changes in organizational structure, policy and procedures as circumstances dictate. When class size and curriculum permit, classes may be combined to provide meaningful instruction and training and contribute to the level of interaction among students. When federal, state, accreditation, or professional policy or standard changes occur, the College is required to make appropriate changes and will attempt to minimize the effects of any change on current students.

JOB PLACEMENT ASSISTANCE

Placement assistance is a privilege of any graduate who requests it and who follows CHAC guidelines. The Career Services department has experienced and dedicated staff to provide graduates with job placement assistance. Placement assistance is available to all students who successfully complete the requirements for graduation in their respective program but may be denied to a student/graduate who is uncooperative with CHAC staff. **CHAC does not guarantee placement.**

While the securing of positions cannot be guaranteed, every avenue is pursued to assist students in obtaining desirable employment. CHAC will do everything possible to provide students with the best and most up-to-date job placement opportunities. Although locating a job close to the student's home is desirable, sometimes the best jobs are located within a reasonable distance from the student's home. Prior to externship and job placement, the Career Services department will instruct and guide students/graduates with career planning, interviewing techniques, résumé preparation, completing job applications, professional job counseling, professional attire workshops, interview follow-up, networking, and time management.

To assist staff in their career placement, students must adhere to the following guidelines:

- First impressions are vital. Being neatly dressed and having a clean appearance greatly enhance your chances of making a good impression. Smoking or chewing gum is not acceptable during job interviews; and excessive jewelry or body piercing may be cause for distraction during an interview.
- Being punctual for your interviews is crucial. In addition, you must advise your placement coordinator promptly of any cancellation or rescheduling of your interview(s), as s/he must be regularly informed of the status and results of your interviews – past, present, or future.
- The Career Services department always attempts to find employment within the student's area of interest; however, this may not always provide opportunities. In such cases, the department will look in other areas within a

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reasonable distance from the student's chosen area.

- The chance of placing a student is tremendously improved if the student also aggressively seeks employment opportunities and informs the Career Services department of his/her contacts and activities.
- The Career Services department never warrants, guarantees, or promises a particular level of compensation. Compensation depends solely the discretion of employers and their assessment of the graduate's ability to meet the requirements for hire.
- It is essential that the student not only to be proficient in his/her field of study but also be able to sell his/her abilities during an interview.

OUR PLACEMENT SERVICES ARE ALWAYS AVAILABLE TO CHAC GRADUATES!

PLACEMENT DOES NOT STOP WITH THE GRADUATE'S FIRST EMPLOYMENT SITE.

WE ENCOURAGE OUR GRADUATES TO RETURN FOR JOB PLACEMENT ASSISTANCE AT ANY TIME.

TRANSFER OF CREDIT TO ANOTHER SCHOOL

The transferability of credits you earn at CHAC is at the complete discretion of an institution to which you may seek to transfer. Acceptance of the diploma you earn in your chosen program of study is also at the complete discretion of the institution to which you may seek to transfer. If the credits or diploma that you earn at this institution are not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your coursework at that institution. For this reason you should make certain that your attendance at this institution (CHAC) will meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending CHAC to determine if your credits or diploma will transfer. Students are advised that CHAC has not entered into an articulation or transfer agreement with any other college or university for the purpose of accepting transfer of credit. Upon receipt of a student's written request to transfer out, CHAC will offer guidance regarding the transfer process. Assistance may include, but is not limited to, providing the student an official transcript, syllabi, and/or course outlines/descriptions.

TRANSFER OF CREDIT TO CHAC

California Healing Arts College has complete discretion as to which credits, if any, will be accepted from another institution. An applicant may appeal a transfer of credit decision (see Appeals policy in this catalog). CHAC does not have an articulation agreement with any other institution of higher education. Also, there is no option to earn credit through examinations such as the following: ACT Proficiency Examination Program (PEP), the Regents' College Examinations, the College Board's Advanced Placement (AP) program and College-level Examination Program (CLEP), the Defense Activity for Non-Traditional Educational Support (DANTES), Subject Standardized Testing (DSST), or any other widely accepted industry certification.

Credit allowed will be reflected on the enrollment agreement, and the length of the program will be shortened accordingly. Any applicable third party (e.g., rehabilitation counselor, DVA, etc.) will be notified of the student's adjusted enrollment. Students who are granted such credit may also have their tuition reduced on a pro rata basis.

Limitations for Transfer of Credit: The maximum amount of the program that can be reduced by a transfer of credit is 30%, excluding externship, unless special circumstances warrant further consideration by the campus director. The theory portion of a course or level must have been taken no later than six (6) years ago, and the clinical/lab portion must have been taken no later than five (5) years ago.

Requirements: Applicants with documented prior training in their chosen program of study must request credit evaluation during the admissions process for consideration of receiving applicable credit for that training. Such requests and valid documentation must be presented to and approved by the program director or a designee prior to signing the enrollment agreement.

Valid documentation includes, at minimum, an official academic transcript and syllabi/course outline from an institution accredited by an agency recognized by either the U. S. Department of Education (USDE) or the Council for Higher Education Accreditation (CHEA). Applicants with prior training from an institution that is not recognized by either USDE or CHEA should refer to the Course Challenge policy below.

Evaluation of Credits: While there is no minimum GPA requirement, transfer of credit is evaluated on the quality of credits earned from another institution relative to their comparability and applicability to the enrollee's chosen program

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at CHAC. If a transfer of credit is accepted for a particular course, the grade earned at the other institution for that course will be added to the student's academic record for the corresponding course at CHAC. *Note: CHAC does not issue "+ or -" letter grades (e.g., B+, C-), so only the letter grade (e.g., B, C) will carry over to the student's record.*

Testing for Transfer of Credit: Instead of accepting a transfer of credit, CHAC may choose to administer a comprehensive written and/or oral exam for each course/module to measure or affirm the applicant's previous education and training. The evaluation can include an assessment of lab skills, as applicable, for the applicant to demonstrate sufficient knowledge and skills in a clinical or lab setting. A minimum score of 75% on each exam is required in order to receive credit for that particular course. If passing, the grade earned on such exams will be added to the student's academic record at CHAC. If an exam is failed, the student will not receive transfer of credit and must take the course offered by CHAC.

Courses Eligible for Transfer of Credit: The chart below indicates those courses, designated by program, that are eligible for review by CHAC for consideration of a transfer of credit. Courses taken outside of an institutional setting (e.g., workplace, apprenticeship, training programs) will not be considered.

Program	Courses/Modules
DA	DA100 – DA500, DA700 – DA800
PFT	PFT100-FT101, PFT103-PFT104, PFT108 *
MT	MT101
MA, MCB, PT, and VA	None
ST	Level 1: ST101-ST104

** NOTE: For the PFT program, all modules except PFT200-PFT202 will be considered if the applicant received training from an institution using the NASM curriculum. If not, then only those courses listed above will be considered.*

Tuition Calculation for Transfer of Credit: Provided below are the steps taken by which tuition and fees will be adjusted following acceptance of a transfer of credit.

1. Divide the tuition charges by the total number of clock hours in the program to determine the per-hour tuition charge. (Refer to the Program Tuition Chart in this catalog.)
2. Multiply the number of clock hours approved for transfer of credit by the per-hour tuition charge to determine the amount of transfer of credit charges.
3. Subtract the transfer of credit charges from the tuition charges to determine the amount of prorated tuition.
4. The STRF fee will be prorated based on the prorated tuition charges.
5. Add the prorated tuition charges (step #3), the prorated STRF fee (step #4), and the registration fee to determine the adjusted total institutional charges.

Associated Fees: There are no fees for testing, evaluation, or granting transfer of credit; and there are no potential ramifications for financial aid.

NOTICE CONCERNING TRANSFERABILITY OF CREDITS AND CREDENTIALS EARNED AT OUR INSTITUTION

The transferability of credits you earn at CHAC is at the complete discretion of an institution to which you may seek to transfer. Acceptance of the diploma you earn in the educational program is also at the complete discretion of the institution to which you may seek to transfer. If the credits or diploma that you earn at this institution are not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your coursework at that institution. For this reason you should make certain that your attendance at this institution will meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending CHAC to determine if your credits or diploma will transfer.

COURSE CHALLENGE

Prospective enrollees and students may challenge a course (module) to be exempt from having to take that particular module during their enrollment. The applicant or new student will take the applicable module exam(s) to demonstrate

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sufficient knowledge of the material. All requests to challenge any course(s) must be submitted to CHAC within the first week of enrollment, and all course challenge exams must be completed by the second week of enrollment.

The cost to challenge a course is \$100.00 per 30 clock hours. For example, a ST module of 90 hours would cost \$360.00 ($90/25 = 3.6 \times \100). If the challenge test is passed, the student will receive credit for the course, and the transcript for the course will reflect the grade received on the "challenge test." If the student fails the "challenge test," s/he will be required to take the course and achieve a passing grade to earn credit; and the fee paid for the challenge test will be applied toward the tuition of the program. The maximum percentage of the program that a student may challenge is 30%, excluding externship. Tuition will be prorated for successful course challenges. Applicants and students are advised that successful course challenges may affect the amount of financial aid award for which the student is eligible.

PROGRAM TRANSFERS

Students who have begun their training and wish to transfer to another program must seek permission from the Program Director. Students are required to meet with the Financial Aid Office before a program transfer may be granted.

Students transferring to a completely new program will be dropped from the current program and enrolled into the new program as a new student under the current catalog and new enrollment agreement.

Students transferring into a different program session, for example from day to evening weekend, will be transferred and charges will be adjusted accordingly.

RE-ENTRY

Students who were terminated or who voluntarily withdrew from their program must submit a letter requesting approval to re-apply. The letter must clearly demonstrate that the condition(s) causing dismissal have been corrected to afford CHAC management a measure of confidence in the student's ability to succeed. Upon such approval, the applicant may apply for another enrollment and must follow all admissions policies and procedures, except for the entrance test. Entrance test scores are good for life, unless the student's previous scores do not meet revised minimum standards. Applicants approved to re-enter the program will be evaluated by the program director or a designee for evaluation of retained skills. This evaluation will determine whether the student's level of retained skills and knowledge is sufficient to warrant excusing the student from repeating certain courses that s/he passed during a prior enrollment. The length of any allowable LOA will be based on the student's new re-entry schedule.

If a student was terminated for not fulfilling his/her financial obligation to CHAC, s/he must make arrangements to satisfy any outstanding balance to be considered for readmission. Students who are terminated or voluntarily withdraw a second time will not be eligible to reapply for 12 months from the date of determination of their second termination.

PERSONAL PROPERTY / LIABILITY

CHAC is not responsible for loss or damage to personal property or for personal injury. This includes, but is not limited to, inadvertent needle sticks during medical program lab sessions or externship, contact with blood, or any other potential hazard that may occur while on the school grounds or at a school function outside the facility. CHAC strongly advises students to obtain their own health insurance coverage for the period of their enrollment in order to cover any potential costs due to unforeseen injuries while enrolled.

DRUG AND ALCOHOL PREVENTION PROGRAM

In compliance with federal and state law, California Healing Arts College maintains a program to prevent the illicit use of drugs and the abuse of alcohol by its students and employees. All enrolled students are informed that unlawful manufacture, distribution, dispersion, possession, or use of a controlled substance or alcohol within the premises of the school or during any activities conducted off-campus is strictly prohibited and must sign a statement indicating that they are aware and will abide by CHAC's Drug Prevention program. Students violating this policy will be subject to immediate termination. Information on drug abuse prevention is available at the College for all students and employees. The program consists of:

1. Distribution of the *Drug & Alcohol Abuse Policy Statement* form (provided at time of enrollment) that describes the perils of drug abuse, including life threatening factors and other health risks associated with the use of illicit drugs and alcohol. Students are required to sign and date this form for inclusion in their file.
2. Availability of drug and alcohol counseling, community treatment or rehabilitation programs and/or services.
3. Referrals to workshops and seminars with outside experts conducting lectures on anti-drug abuse. Faculty and student peers have an obligation to act on concerns regarding alcohol or drug abuse or dependency when

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encountered in the student. Students who need counseling assistance for drug or alcohol dependency should contact the Campus Director, Program Director or Student Services for referrals. All referrals will be kept confidential.

4. The primary goal of students at the College is to achieve academic excellence. Illegal use of alcohol and other drugs will not be tolerated. Also, irresponsible use of alcohol by persons of legal age will not be excused.
5. At no time will the College allow possession, use, and/or distribution of an illegal drug.
6. Students, employees, and guests must adhere to federal, state and local laws and regulations.
7. The College will impose disciplinary action against students and employees for violating these standards of conduct, which may include suspension, termination of employment, or completion of a drug or alcohol rehabilitation program.
8. Information on Drug Awareness programs, counseling, treatment, and other related services are available through: The Center for Drug Abuse Treatment and Referral Hotline: 1-800-662-HELP
9. Students and employees seeking assistance in overcoming drug or alcohol related problems are encouraged to contact this organization.

The following guidelines describe the actions that may be taken when students are suspected of violating drug or alcohol policies:

- Faculty or peers who suspect a student of alcohol or drug use/dependency (based on a pattern of behavior consistent with impairment) will document specific behaviors or confirmed evidence of such impairment. This documentation will be submitted in writing to the Campus Director who will determine the action to be taken. If the Campus Director and involved faculty feel the evidence is compelling and indicates violation of drug and alcohol policies, the student will be confronted with the concerns and evidence. The Campus Director and involved faculty will decide what type of follow-up is indicated, based on the outcome of this conference.
- If reasonable suspicion of alcohol or drug use occurs in the classroom or clinical setting, the student will be **immediately** removed from that setting. The faculty member will discuss the concerns with the student. If reasonable suspicion still exists, the Director of Education (or Campus Director in his/her absence) will be informed and will determine what actions need to be taken. Screening for drugs or alcohol will be required. The student will have to give consent for such testing and authorization for results to be made available to the College.

STUDENT/EMPLOYEE FRATERNIZATION

Employees of the College are prohibited, under any circumstances, to date or engage in any fraternization or undue familiarity with students, regardless of the student's age and/or regardless of whether the student may have consented to such conduct. Further, employees may not entertain students or socialize with students outside of the College environment. Similarly, any action or comment by an employee which invites romantic or sexual involvement with a student is considered highly unethical, in violation of College policy, and may result in disciplinary action by the College.

Inappropriate employee behavior includes, but is not limited, to: flirting; making suggestive comments; dating; requests for sexual activity; physical displays of affection; giving inappropriate personal gifts; frequent personal communication with a student (via phone, e-mail, letters, notes, text messaging, social networks, etc.) unrelated to course work or official College matters; giving or accepting rides; giving or offering housing; selling or buying anything even of nominal value; providing alcohol or drugs to students; inappropriate touching; and engaging in sexual contact and/or sexual relations.

We also expect that our students will behave in a professional manner towards faculty and staff and will follow the same guidelines as are presented here for employees. If a student witnesses or hears of a College employee's participation in an inappropriate relationship with a student, we ask that the incident be reported to the Campus Director immediately.

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SMOKING

California Healing Arts College maintains a smoke-free environment. Smoking areas are designated outside the school facility. Smoking is not permitted in restrooms, classrooms, or other interior areas of the College. Violation of this policy will result in disciplinary action.

FOOD AND DRINKS / STUDENT LOUNGE

No food (including candy and gum) or open drinks are allowed in school buildings, unless approved by CHAC management. Only closed-lid bottles are permitted. Additionally, no food may be eaten in the front entrance areas, lobbies, hallways, bathrooms, or stairwells. A student lounge is available for eating and leisure during breaks. Students are strongly advised to respect the rights of all students and staff by maintaining a clean environment.

PERSONAL CALLS AND VISITS

Students cannot use CHAC's office telephones for personal use, and cell phones must be turned off during class. Messages will be taken if CHAC receives a call for a student. If the call appears to be a valid emergency, every effort will be made to find the student and relay the message.

Visitors are welcome to CHAC and must check in at the front desk. A guided tour will be arranged by appointment. Children are not allowed in classrooms or labs at any time and cannot be left unattended. Students are strongly advised that, due to federal privacy laws, CHAC staff will not reveal a student's status to anyone visiting the campus, including family members. Exceptions will be made to those persons indicated by the student on his/her Buckley Amendment form or to comply with a judicial order or lawfully issued subpoena.

FIELD TRIPS AND GUEST SPEAKERS

Field trips to program-related medical clinics, laboratories, hospitals, or any facilities may be scheduled by the instructor. The purpose of field trips is to augment classroom instruction by exposing students to the working world in their respective career field. Guest speakers may be invited to reinforce classroom training. Students are required to attend all scheduled field trips instead of attending school for that day or they will be marked absent.

TUTORIAL ASSISTANCE

California Healing Arts College provides tutorial assistance for students experiencing academic difficulties, and such students may be required to participate in remedial classes outside of regular class time. Instructors make every effort to identify students in need of assistance. However, students are urged to take the initiative in seeking help directly with their instructor or program director. Faculty and staff are committed to assisting students with academic advising and tutoring, when needed. Students are strongly encouraged to meet with their instructors to discuss any academic concerns.

STUDENT ACADEMIC ADVISEMENT

CHAC's faculty and staff are available to advise students on academic problems and, if necessary, to provide referral to special counseling services when deemed appropriate. All efforts will be made to provide a supportive environment to assist each student in maintaining his/her academic progress in order to successfully complete the program.

CHANGE OF ADDRESS

Students must submit a Petition Request form indicating any change of address or telephone number(s) immediately to the Student Services department. Request forms are available at the front desk.

GENERAL ASSISTANCE (HOUSING, CHILD CARE, TRANSPORTATION)

CHAC does not have any dormitory facilities but maintains information pertaining to local temporary housing, child-care facilities, babysitting services, and local transportation, all of which will be provided upon request. If you are seeking part-time employment while at school, please see the Career Services department. If other information is required, please make your request at the front desk. In the city of Carson, one (1) bedroom apartment close to the institution is approximately \$800.00 to \$1,000.00 per a month.

GRADUATE REFRESHER COURSES

The College offers its graduates skill refresher courses. Courses or modules may be audited at no additional charge, subject to space and equipment availability. The cost of any books and supplies will be the responsibility of the graduate. Upon requesting a refresher course, graduates will meet with the Program Director for an assessment of the

General Policies & Information

graduate's specific needs. In order to audit the course, the graduate must have graduated from the College within the previous 12 months.

CAREER SERVICES

The Career Services Department is a vital part of the student's educational program. Although employment cannot be guaranteed, the purpose of the department is to actively assist students and graduates in obtaining desirable employment. The Career Services Department assists students and graduates in a broad range of career planning and advising including: interviewing skills and follow-up; developing job opportunities through leads and networking; the full hiring cycle starting with resumes and job applications; and professional attire workshops.

Students and graduates are strongly encouraged to take advantage of every opportunity to work with the Career Services Department to sharpen their interviewing and presentation skills. Successful employment assistance is dependent upon a mutual, dedicated effort by both the graduate and the Career Services Department. Graduates are also encouraged to aggressively seek employment opportunities on their own, keep records of their contacts, and inform their Career Services department of these efforts.

Employment assistance services are available to all students who successfully complete the requirements for graduation in their program. Employment opportunities may be limited for anyone who has a criminal background. Although a High School Diploma or GED (Ability-to-Benefit) may not be a requirement for enrollment into your respective program, without a High School Diploma or GED (Ability-to-Benefit), your employment opportunities may be limited.

FACULTY QUALIFICATIONS

Instructors must have a combination of at least three years of work-related experience and training or education in the occupation/job title category for which they are hired to teach. Surgical Technology instructors must be a CST no later than one year after hire in order to teach Level 2, Level 3, or clinical rotation (externship), in accordance with mandates set forth by the AST.

APPEALS

Students may appeal decisions on suspension, termination, and denial of credit transfer if they believe them to be unjust. A written appeal must (i) specify the basis for the request, (ii) include any relevant documentation, and (iii) be submitted to the campus director within five (5) days of such a decision. After review by management, the School will respond to the appeal within three (3) days of it being filed.

STUDENT APPEAL PROCESS

Students have the right to appeal decisions made and policies enforced by the College. Appeals may be requested based upon the following circumstances:

- Final grades
- Attendance
- Enforcement of College policies resulting in a change in status or disciplinary action

Appeal of a final grade or attendance:

- Students disputing a final grade or attendance must first meet with or email the instructor within five business days of the last scheduled class day.
- The student must provide evidence substantiating the request.
- The instructor must review, make a determination, and meet with the student to communicate the decision within three business days.
- The student may appeal the instructor's decision and must email or turn in the hard copy of the appeal to the Program Director within three business days of the instructor's decision.
- The Program Director must review, make a determination, and meet with the student to communicate the decision within three business days.
- The decision of the Program Director is final.

Appealing enforcement of College policies:

- Students disputing a decision based on enforcement of College policies resulting in a status change or disciplinary action must appeal in writing within five business days of the decision and submit documentation to the Director of Education.
- An appeals panel will be convened within three business days of receipt of the appeal.
- An appeals panel will review, make a determination, and meet with the student within three business days.
- Prior to the appeal panel's final decision, students may choose to appear to present additional information.

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COMPLAINT PROCEDURE

When problems arise, students should make every attempt through CHAC's formal complaint procedure to find a fair and reasonable solution to the matter. Students are encouraged to bring any complaints first to the attention of their instructor who will attempt to resolve the problem. If the instructor is unsuccessful or unable to assist the student, then s/he will notify the program director and/or director of education.

If the problem still cannot be resolved, the campus director and/or director of operations will be notified; and s/he will investigate the complaint by gathering information and documentation. Upon the director's review and determination, the student will be informed of the decision and a summary of the decision maintained on file.

1. Contact the Accrediting Commission of Career Schools and Colleges (ACCSC) office by mail. Complaints received by phone will be logged along with a request for a written follow-up; an initial letter speeds up the process. The student's complaint letter must contain the following:
 - a. The nature of the problem(s);
 - b. The approximate date(s) that the problem(s) occurred;
 - c. The name(s) of the individual(s) involved in the problem(s), within the College and/or other students that were involved;
 - d. Copies of important information regarding the problem(s) – facts, not rumors, lead to solutions;
 - e. Evidence demonstrating that CHAC's complaint procedure was followed prior to contacting ACCSC; and
 - f. The complainant's signature.
2. Send to: **Accrediting Commission of Career Schools and Colleges**
2101 Wilson Boulevard, Suite 302, Arlington, VA 22201
Telephone: (703) 247-4212
Web site Address: www.accsc.org

Bureau for Private Postsecondary Education: A student or any member of the public may file a complaint about this institution with the Bureau for Private Postsecondary Education by calling (888) 370-7589 or by completing a complaint form, which can be obtained on the bureau's internet Web site www.bppe.ca.gov.

Web site Address: www.bppe.ca.gov Unresolved complaints may also be directed to the state licensing agency by mail: Bureau for Private Postsecondary Education (BPPE) at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833.

WIA participants also may be directed to their respective WIA representatives. Participants are requested to see the Student Services department for their counselor's address and phone number.

Massage Therapist Students are directed to CAMTC for any unanswered questions and for filing a complaint:

A student or any member of the public with questions that have not been satisfactorily answered by the school or who would like to file a complaint about this school may contact the California Massage Therapy Council at One Capitol Mall, Suite 320, Sacramento, CA 95814, www.camtc.org, phone (916) 669-5336, or fax (916) 669-5337.

NO WEAPONS POLICY

The College prohibits all persons who enter College property from carrying weapons of any kind, regardless of whether or not the person is licensed to carry the weapon. Failure to abide by this policy will lead to dismissal from the College.

STUDENT RECORD RETENTION

The College will maintain student records for each student, whether or not the student completes the educational program, for a period ending five years after the date of the student's graduation, withdrawal, or termination (with the exception of students who cancel their program). Student transcripts will be maintained indefinitely. The student records shall be retrievable by student name and shall contain all of the following applicable information:

- Written records and transcripts of any formal education or training relevant to the student's qualifications for admission to the College;
- Copies of all documents signed by the student, including contracts, instruments of indebtedness, and documents relating to financial aid;
- Copies of all tests given to the student before admission; records of the dates of enrollment and, if applicable, withdrawal, leaves of absence, and graduation;

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- A transcript showing all of the classes and courses or other educational services that were completed or were attempted but not completed and grades or evaluations given to the student;
- A copy of documents relating to student financial aid that are required to be maintained by law or by a loan guarantee agency;
- A document showing the total amount of money received from or on behalf of the student and the date or dates on which the money was received;
- A document specifying the amount of a refund, including the amount refunded for tuition and the amount for equipment, the method of calculating the refund, the date the refund was made, the check number of the refund, and the name and address of the person or entity to which the refund was sent;
- Copies of any official advisory notices or warnings regarding the student's progress; and
- Complaints received from the student, including any correspondence, notes, memoranda, or telephone logs relating to a complaint.
- The College shall maintain records of student attendance.

STUDENT TUITION RECOVERY FUND (STRF)

Effective January 1, 2015, the Student Tuition Recovery Fund (STRF) assessment rate will be zero (\$0) per \$1,000. Therefore, all institutions required to collect STRF assessments must stop collecting STRF assessments from students.

You must pay the state-imposed assessment for the Student Tuition Recovery Fund (STRF) if all of the following applies to you: 1) You are a student, who is a California resident, or are enrolled in a residency program, and prepay all or part of your tuition either by cash, guaranteed student loans, or personal loans, and 2) Your total charges are not paid by any third-party payer such as an employer, government program or other payer unless you have a separate agreement to repay the third party. Payments made to STRF are nonrefundable. You are not eligible for protection from the STRF and you are not required to pay the STRF assessment fee, if either of the following applies: 1) You are not a California resident, or are not enrolled in a residency program, or 2) Your total charges are paid by a third party, such as an employer, government program or other payer, and you have no separate agreement to repay the third party.

The State of California created the Student Tuition Recovery Fund (STRF) to relieve or mitigate economic losses suffered by students in educational programs who are California residents, or are enrolled in a residency program attending certain schools regulated by the Bureau for Private Postsecondary Education (BPPE). You may be eligible for STRF if you are a California resident or are enrolled in a residency program, prepaid tuition, paid the STRF assessment, and suffered an economic loss as a result of any of the following: 1) The school closed before the course of instruction was completed; 2) The school's failure to pay refunds or charges on behalf of a student to a third party for license fees or any other purpose, or to provide equipment or materials for which a charge was collected within 180 days before the closure of the school; 3) The school's failure to pay or reimburse loan proceeds under a federally guaranteed student loan program as required by law or to pay or reimburse proceeds received by the school prior to closure in excess of tuition and other cost; 4) There was a material failure to comply with the Act or BPPE within 30 days before the school closed or, if the material failure began earlier than 30 days prior to closure, the period determined by the BPPE; 5) An inability after diligent efforts to prosecute, prove, and collect on a judgment against the institution for a violation of the Act

Financial Assistance & Payment

TUITION PAYMENT

Tuition is payable in advance and due at the time of enrollment, and students may enroll under one of the CHAC's tuition payment plans. Several payment plan options exist, and a staff of well-qualified financial aid officers will assist students in financial advising and applying for aid through financial assistance programs. Students without a high school diploma or equivalent may not receive Title IV funds. CHAC participates in several types of Title IV programs, most of which are based on financial need. Those seeking financial assistance must first complete the Free Application for Federal Student Aid (FAFSA). Financial aid staff use this form to determine a prospective student's needs and to assist in deciding what resources are best suited to his/her circumstances. Students who fail to make a good-faith effort to process their financial assistance paperwork or to make payments in a timely manner may be subject to disciplinary action.

Financial arrangements must be made with the financial aid department and prior to enrollment. Private payments are made through CHAC's business office or an authorized designated party, depending on the campus. Payments may be made with cash, check, money order, or credit card, and are payable to California Healing Arts College. Checks returned for insufficient funds will be charged the current processing fee, as published in this catalog. If tuition payments made by check are returned more than once for insufficient funds during the term stated on the enrollment agreement, all future payments must be in cash or by money order.

Past Due Accounts:

Delinquent tuition payments over 30 days may cause an interruption to a student's training. Delinquent tuition beyond 180 days may be turned over to an outside agency for collection efforts. Students who have been dismissed for non-payment of tuition will not be considered for re-admittance until all delinquent tuition payments have been paid in full. CHAC reserves the right to withhold student transcripts for completed clock/credit hours that have not yet been paid.

CANCELLATION

You have the right to cancel the enrollment agreement for the program of instruction, and obtain a refund of charges paid through attendance at the first class session, or seventh day of enrollment, whichever is later, including any equipment such as books, materials and supplies or any other goods related to the instruction offered in the agreement. You may cancel until midnight of the 7th calendar day after any of the following: (a) the first class you attended; (b) you received a copy of a notice of cancellation; or (c) you received a copy of the agreement and applicable disclosures. Cancellation shall occur when you give written notice of cancellation at the address of the School shown on the front page of the enrollment agreement. You can do this by mail, hand delivery, or email; or, you may cancel by telephone. If you cancel the agreement, the School will refund any money that you paid within 45 days after receipt of your notice of cancellation.

Note: The registration fee is refunded if a student cancels enrollment within the first 7 calendar days of instruction.

Additionally, the School also may reject an applicant for enrollment; and, an applicant accepted by the institution may cancel his/her agreement prior to the scheduled class start or may never attend class (no show). The School may consider a withdrawal after the class start as a cancellation or no show and, therefore not consider the applicant as a new start. Additionally, the School reserves the right to postpone or cancel a scheduled program or course if the registration is insufficient to establish a class.

REFUNDS AFTER WITHDRAWAL FROM PROGRAM

As a student at CHAC, you have the right to withdraw from your program of study at any time. If you withdraw or are dismissed after the period allowed for cancellation of the agreement, which is until midnight of the 7th calendar day following the first class you attended, CHAC will remit a refund, less any applicable registration fee, not to exceed \$150.00 (\$10.00 for VA), STRF fee, and those administrative charges listed in the School Catalog under the section titled *Other Fees* within 45 days following the date of determination of your withdrawal.

Pro Rata Refund Policy

CHAC applies a 60% pro rata refund calculation for students who withdraw or are terminated from their training before completing the stated period of enrollment. Under a 60% pro rata refund calculation, CHAC will retain only the percentage of charges proportional to the period of enrollment completed up to 60% or less by the student.

After completing more than 60% of the program, CHAC will retain 100% of the charges for the enrollment period. The percentage of the period of enrollment completed by the student is calculated by dividing the total number of program

Financial Assistance & Payment

hours in the period of enrollment into the number of scheduled hours completed in the period as of the student's last date of attendance. A refund is calculated using the following steps:

1. Determine the tuition institutional charges for the period of enrollment.
2. Divide the tuition charges by the total number of hours in the period of enrollment to determine the tuition charges per hour.
3. The total institutional charges are calculated by multiplying the total scheduled hours completed as of the student's last date of attendance by the tuition charges per hour, and then adding costs for the registration fee, STRF fee, and those administrative charges listed in the School Catalog under the section titled *Other Fees*, as applicable.

The refund will be any amount in excess of the total institutional charges (calculated in step 3) against the total payment paid to the School. The amount not paid by the student for the total institutional charges is the amount the student owes to the School.

If the amount that you have paid is more than the amount that you owe for the time you attended, then a refund will be made within 45 days of the date of determination of your withdrawal/termination. If the amount that you owe is more than the amount that you have already paid, then you will have to make arrangements to pay the balance.

Refund Examples

1. **Student completed 60% or less of the program:** A student enrolled in a 900-clock hour program, but was terminated after completing 200 clock hours. The student paid \$5,000 as of the withdrawal date (charges listed below):

Tuition:	\$ 16,592.00
Registration Fee:	150.00
STRF Fee:	0.00

- (a) Tuition charge per hour is \$18.44 (\$16,592.00 divided by 900 clock hours)
- (b) Total institutional charges equal \$3,688.00 (\$18.44 x 200 hours) + \$150 reg fee + \$0.00 STRF fee
- (c) Refund amount is \$1,162.00. (\$5,000.00 – \$3,838.00)

2. **Student completed more than 60% of the program:** A student enrolled in a 1,620-clock hour program, but was terminated after completing 1,100 clock hours. The student paid \$20,000 as of the withdrawal date (charges listed below):

Tuition:	\$ 31,784.00
Registration Fee:	150.00
STRF Fee:	0.00

- (a) Tuition charge per hour is \$18.81 (\$31,784.00 divided by 1,690 clock hours)
- (b) Total institutional charges equal \$31,934.00 (\$31,784.00 + \$150 reg fee + \$0.00 STRF fee; total institutional charges are due since student completed more than 60%)
- (c) Balance owed by student is \$11,934.00 (\$31,934.00 – \$20,000.00)

DETERMINATION OF WITHDRAWAL DATE

The student's withdrawal date is the last date of physical attendance as determined by the institution from its attendance records. The withdrawal date for a student who does not return from an approved leave of absence (LOA) is set retroactively to the last date of attendance before the LOA started. A student on an approved LOA retains in-school status for purposes of Title IV loans. However, students are advised that some or all of the grace period of the loan may be used up if they do not return from an LOA as scheduled since the withdrawal date is set retroactively.

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REQUIREMENTS FOR FEDERAL REFUND VS CHAC REFUND

In addition to the federal refund requirements for Title IV recipients, CHAC as an institution will calculate a 60% pro rata refund for all students who withdraw or are terminated, regardless whether they received Title IV funds. However, the federal formula for return of Title IV funds may result in a larger refund than the institution's refund policy, in which case both the institution and student return to the appropriate Title IV program the sum that results in the larger of the two calculations. Therefore, after Title IV funds are returned, the student still may owe a balance to the institution.

RETURN OF TITLE IV FUNDS

Effective October 7, 2000, all financial aid (Title IV) recipients who withdraw or are terminated and who have completed 60% or less of the payment period for which they have been charged are subject to the new federal refund regulations per 34 CFR 668, 682 and 685, published November 1, 1999.

Federal regulations state that the amount of a Title IV refund is based on the percentage of Title IV funds earned by the student at the time of withdrawal. In order to determine whether Title IV funds must be returned, the School must calculate the following:

1. The percentage of the payment period completed, which is determined by the number of days attended in the payment period divided by the total number of days in the payment period. (*Note: "days" = calendar days for purposes of this formula and, therefore, includes weekends and holidays. Only scheduled breaks of five (5) days or more and approved leaves of absence (LOAs) are excluded.*)
2. The amount of earned Title IV aid, which is determined by the net amount of Title IV funds disbursed and that could have been disbursed for the payment period multiplied by the percentage of the payment period completed.
3. The amount of Title IV to be returned, which is determined by subtracting the earned aid from the aid that was actually disbursed to, or on behalf of, the student.

The institution will return the lesser of the total earned aid or the unearned institutional charges for the payment period. Unearned aid is allocated back to the Title IV programs in the following order, as specified by law:

- i. Direct Unsubsidized Loan Program
- ii. Direct Subsidized Loan Program
- iii. Direct PLUS Program

If excess funds remain after repaying all outstanding loan amounts, the remaining excess shall be credited in the following order:

- i. Federal Pell Grant Program
- ii. Federal SEOG Program (if applicable)
- iii. Other assistance awarded under this Title for which return of funds is required.

NOTE: After the institution has allocated the unearned aid, any amount owed by the student to a grant program is reduced by 50%. Unearned loan funds received by the student are paid back per the terms of the borrower's promissory note.

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FINANCIAL AID ELIGIBILITY REQUIREMENTS

To be eligible for federal financial aid, a student must meet all of the following:

- Be a citizen of the United States or an eligible permanent resident;
- Be enrolled in an eligible program;
- Be making satisfactory academic progress toward graduation;
- Not be in default on a financial aid loan nor owe a balance to a financial aid grant received at any postsecondary college or institution; and
- Have completed United States Selective Service requirements, as applicable.

If you obtain a loan to pay for your educational program, you will have the responsibility to repay the full amount of the loan, plus interest, less the amount of any refund. If you withdraw, a refund calculation will be completed and a refund of non-federal aid funds may be provided to you.

FINANCIAL AID PROGRAMS

The financial aid programs listed below are available at California Healing Arts College. The U.S. Department of Education establishes maximum loan amounts at either a fixed or variable interest rate for each academic year on an annual basis. The financial aid department will provide current information on loans and interest rates, including any additional information regarding Title IV funding programs.

Federal Pell Grant: Pell grant eligibility is determined by a standard formula that is revised and approved each year by the federal government. Grants do not have to be paid back. If you (the student) receive the full amount of your scheduled award, you will have used 100% per award year with a lifetime maximum eligibility of 600 percent. Lifetime eligibility used (LEU) can be found on your Student Aid Report (SAR).

Federal Supplemental Educational Opportunity Grant (FSEOG): Grants are based on the funds available and do not have to be repaid. Need is determined by the financial resources of the student and parents, as well as the cost of attending school for the student's program of choice.

Federal Work Study Program: Federal Work Study provides part-time jobs for undergraduate and graduate students with financial need, helping them to pay for the cost of their education. The program encourages community service work and work related to the recipient's course of study. Federal Work Study can help the student get valuable experience in his/her chosen field before leaving school.

Direct Subsidized Loan: Direct Subsidized loans are awarded to students who demonstrate financial need. For a subsidized loan, the U.S. Department of Education pays the interest while you are in school at least half-time, for the first six months after you leave school (referred to as a **grace period***), and during a period of **deferment** (a postponement of loan payments).

** Note: If you receive a Direct Subsidized Loan that is first disbursed between July 1, 2012 and July 1, 2014, you will be responsible for paying any interest that accrues during your grace period. If you choose not to pay the interest that accrues during your grace period, the interest will be added to your principal balance.*

There is a limit on the maximum period of time (measured in academic years) that you can receive Direct Subsidized Loans. In general, you may not receive such loans for more than 150% of the published length of the program. This is called your "maximum eligibility period." You can find the published length of any program in the student catalog.

This means that your maximum eligibility period can change if you change programs. Also, if you receive Direct Subsidized Loans for one program and then change to another program, the Direct Subsidized Loans you received for the earlier program will generally count against your new maximum eligibility period. The student also becomes responsible for accrued interest during all periods, effective the date that s/he exceeds the 150% limit for completing the program.

Direct Unsubsidized Loan: Direct Unsubsidized loans are awarded to students regardless of financial need. Borrowers are responsible for paying the interest that accrues during all periods. Independent students and students whose parents cannot receive a Direct PLUS loan have higher Direct Unsubsidized loan limits. If you choose not to pay the interest while you are in school, during grace periods, and deferment or forbearance periods, your interest will accrue (accumulate) and be capitalized (your interest will be added to the principal amount of your loan).

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Direct PLUS Loan: Direct PLUS loans allow parents to borrow on behalf of their dependent undergraduate children who are enrolled at least half time. As with Direct Unsubsidized loans, borrowers are responsible for the interest that accrues on Direct PLUS loans for the life of the loan.

Chafee Grant Program: The California Chafee Grant for Foster Youth is a grant program administered by the State of California. To qualify, student must be a current or former foster youth and not have reached your 22nd birthday as of July 1 of the award year. The court must have established your dependency when you were between the ages of 16 and 18. (KinGap youth, adopted youth, guardian placement, and voluntary placement may not be eligible for the Chafee Grant, unless court dependence was established, at any time, between the ages of 16 and 18). The California Department of Social Services will verify your foster youth eligibility status. Chafee Grant payments will be credited to the student's account to cover tuition, fees, and supplies. Excess Chafee Grant funds may be used to pay for child care, rent, or transportation while attending school.

OTHER AVAILABLE FINANCIAL ASSISTANCE PROGRAMS

CHAC Institutional Loan Program

This loan program is available to students who need additional financial assistance for tuition and fees. The minimum loan amount is \$500 with repayment terms between 12 to 48 months.

Veterans Benefits

The GI Bill and Post 9/11 are a few of the VA programs available for our veteran students. If you believe you may qualify, contact your local Veterans Administration Office for assistance.

Agency Programs

Work Investment Act, State Rehabilitation and Displaced Workers programs are available through various agencies. CHAC participates with several state and local agencies that provide these programs. If you are receiving unemployment benefits or are on a subsidy program, contact your local agency office to see if you qualify for one of these programs.

DEFINITIONS

The following definitions are common terms used in the financial aid industry:

Academic Year: A period of not less than 30 weeks of instructional time with a minimum of 24 semester credit hours (900 clock hours) of instruction for a full-time student. The midpoint of the academic year shall be a minimum of 15 weeks and at least 12 semester credit hours (450 clock hours). In effect, all students enrolled in programs less than one academic year would have aid eligibility reduced in proportion to the number of weeks or credit hours (the lesser of the two fractions) in the program of study in relation to the academic year.

Credit Balance: A credit balance occurs when Title IV tuition payments have been received by the institution in excess of the amount of charges assessed to the student. FSA credit balances are paid within 14 business days from the day the balance was credited, unless the student otherwise authorizes to hold the credit balance until the end of the loan period.

Family Contribution (EFC): The calculated amount that a family contributes to offset the student cost of attendance.

Need: Financial need is the amount left over after subtracting the expected family contribution from your cost of attendance.

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TUITION CHART

Program/Course	Tuition	Reg. Fee ⁴	Books	Misc. Other ³	Total ⁵
Dental Assistant	\$16,900.00	\$150.00	\$950.00	\$650.00	\$18,650.00
Massage Therapist ¹	\$17,700.00	\$150.00	\$470.00	\$650.00	\$18,970.00
Medical Assistant	\$16,700.00	\$150.00	\$319.50	\$120.50	\$17,290.00
Medical Coding & Insurance Billing	\$16,700.00	\$150.00	\$590.00	\$110.00	\$17,550.00
Personal Fitness Trainer	\$16,700.00	\$150.00	\$470.00	\$1,720.00	\$19,040.00
Pharmacy Technician ²	\$16,950.00	\$150.00	\$850.00	\$600.00	\$18,550.00
Surgical Technology	\$31,950.00	\$150.00	\$540.00	\$210.00	\$32,850.00
Veterinary Assistant	\$16,760.00	\$150.00	\$515.00	\$131.00	\$17,556.00

The charges for a period of attendance and total charges for the entire program are the same.

- All Massage Therapist students, upon completing the program are encouraged to apply for certification to CAMTC (California Massage Schools Association).
The cost of the certification fee is included in the tuition.
- All Pharmacy Technician students are required to apply for registration with the California State Board of Pharmacy. The cost of this license is included in the student's tuition.
- Misc. Other includes the cost for uniforms, USB, finger printing & licensure if applies and all supplies other than text books.
- All applicants must pay a \$150.00 non-refundable registration fee at the time of application. However, this fee will be refunded only if the student cancels his/her enrollment within the first seven (7) days of instruction.
- Total cost of tuition does not include transportation costs to/from externship or clinical sites. This cost is the student's responsibility. The schedule of total charges for a period of attendance and the estimated schedule of total charges for the entire educational program are listed above. Required physical exams/immunizations and CPR training are included in the tuition, and a physician will be designated by CHAC for such purposes. The physical exam must be completed before starting externship.

CHAC reserves the right to revise tuition/fees and/or curricula/textbooks at any time, as required. Any changes in tuition or fees will not affect those students in attendance at the time of such changes.

Textbook Information:

The Higher Education Opportunity Act (HEOA) requires institutions of higher education who receive federal financial assistance (including private institutions), to the maximum extent practicable, and in a manner of the institution's choosing, to disclose textbook information. All textbooks at California Healing Arts College are included in the cost of tuition and are distributed at the beginning of each program/course and/or level, depending on the program. Textbooks, once distributed, are the property of the student with the exception of certain reference materials, such as Typing or Coding books, which must be returned to the institution upon completion of the course for which they were provided.

OTHER FEES

Course Challenge: A \$120.00 fee per 30 clock hours is charged for each course challenged by a student. Refer to the section titled Course Challenge under General Policies and Information.

Program/Session Change: A \$100.00 fee will be charged for any approved request to change a program or session (schedule) of a program. Written requests must be received one week prior to the requested change date.

Transcript/ID Badge: A \$20.00 fee will be charged for any additional official transcripts issued after the first one, which is provided at no charge and a \$10.00 fee will be charged for any non-official one. A \$10.00 fee will also apply to replace an ID badge.

Returned Check: A \$50.00 fee will be charged if a check is returned unpaid to CHAC. This fee is added to the amount of the bounced check, and the total payment must be paid.

Late Payment: A \$20.00 fee will be charged for late payments 10 or more days delinquent on agreed-to tuition installments made directly with CHAC, unless the student has made prior arrangements with the administrative office.

Additional Uniforms and Text Books: Charges will be at the current rate. Used books, if available, will be charged at one half the current price.

CPR Basic Life Support Card: A \$25.00 fee will be charged to issue a replacement card.

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PROGRAM CHART

This chart reflects all program/course offerings, including total length in clock hours, semester credit hours, and weeks. Following each program is the educational objective, prerequisites, program outline, and course description.

Programs	Clock Hours	Semester Academic Credit Hours	Non-Term Semester Credit Hour (D.E.)*	Length In Weeks
Dental Assistant (DA)	900	32.00	24.00	30 and 38
Massage Therapist (MT)	900	35.50	24.00	30 and 40
Medical Assistant (MA)	900	32.00	24.00	30 and 38
Medical Coding & Insurance Billing (MCB)	900	33.00	24.00	30 and 38
Personal Fitness Trainer (PFT)	900	32.00	24.00	30 and 43
Pharmacy Technician (PT)	900	32.00	24.00	30 and 38
Surgical Technology (ST)	1,690	58.50	45.05	52 and 65
Veterinary Assistant (VA)	900	32.00	24.00	30 and 38

NOTE: Programs indicate two different lengths in weeks (e.g., 30 and 38). The first number reflects the length for the "day" version; the second number reflects the length for the "evening" version.

PROGRAM ADVISORIES & LICENSURE/CERTIFICATION REQUIREMENTS

Under California law, the College must take reasonable steps to ensure you are eligible for licensure if you choose a program that prepares you for a field where licensure is required. There are numerous eligibility requirements for licensure, depending on the field (*see specific programs below*). Be sure to carefully read these requirements and do further research if you have any concerns about your ability to achieve licensure. You may discuss any concerns with your Admissions Advisor and Program Director. If you choose to pursue training despite the fact that you may not be able to achieve licensure, you must indicate that and sign a release to that effect. Licensure requirements for other states may vary. Students are responsible for obtaining the most recent application requirements for any state in which they intend to become employed.

Dental Assistant

Although it is not required to work as a certified dental assistant in California, graduates may pursue the RDA credential. Graduates must successfully pass a hands-on practical exam performed on a typodont and successfully pass a state computerized written exam (including law and ethics) through the Dental Board of California. Additionally, students are advised to visit the RDA website at www.dbc.ca.gov/applicants/rda for eligibility requirements regarding educational and clinical experience after completing the program. For example, RDA may require a graduate to work as a dental assistant for a limited time before sitting for the certification exam. Testing fees for exam are the student's responsibility.

Massage Therapist

Although not required to practice in California, graduates may wish to pursue certification. Those who wish to use "Certified" in their title will have the choice either to obtain certification through the California Massage Therapy Council (CAMTC) and maintain that title, or to obtain a local permit and delete the term "Certified" from their professional title. Most localities will require municipal licensing to practice, but this varies by city. Students may submit their application and live scan, along with all necessary documents, to the program director and will be assisted with their application to the CAMTC for state certification/licensing.

While CAMTC does not accredit schools, it does approve massage schools. CAMTC also has the responsibility to determine that the training and curricula massage schools provide meets the legal requirements for applicants to obtain certification, including but not limited to minimum standards for training and curriculum and general education guidelines. California state-recognized certification makes it easy to prepare students for a successful career by:

- Requiring only one certificate to work in the entire state of California;
- Standardizing eligibility for all cities and counties;

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- Offering affordable fees for massage professionals; and
- Further legitimizing the Massage Therapist profession.

CAMTC's Law related to unfair business practices as related to massage:

- (1) Pursuant to California Business and Professions Code section 4611, it is an unfair business practice for a person to do any of the following:
 - (a) To hold himself or herself out or to use the title of "certified massage therapy" or "certified massage practitioner," or any other term, such as "licensed," "certified," "CMT," or "CMP," in any manner whatsoever that implies or suggests that the person is certified as a massage therapist or massage practitioner, unless that person currently holds an active and valid certificate issued by the California Massage Therapy Council.
 - (b) To falsely state or advertise or put out any sign or card or other device, or to falsely represent to the public through any print or electronic media, that he or she or any other individual is licensed, certified, or registered by a governmental agency as a massage therapist or massage practitioner.

Attendance and/or graduation from a California Massage Therapy Council approved school does not guarantee certification by CAMTC. Applicants for certification shall meet all requirements as listed in California Business and Professions Code section 4600 et. seq.

A student or any member of the public with questions that have not been satisfactorily answered by the school or who would like to file a complaint about this school may contact the California Massage Therapist Council at One Capitol Mall, Suite 320, Sacramento, CA 95814, www.camtc.org, phone (916) 669-5336, or fax (916) 669-5337.

Medical Assistant

Although it is not required to work as a certified medical assistant in California, you may pursue the CMA credential. To do so, you must follow the guidelines through the American Association of Medical Assistants (AAMA).

Personal Fitness Trainer

Graduates of this program will be eligible to sit for four certification exams, all of which are accredited by the National Academy of Sports Medicine through CHAC and included in the cost of tuition for the first attempt. Following is a description of each certification exam.

- **NASM Certified Personal Trainer (CPT):** There are over 300 certifications available to sports medicine, performance enhancement, and fitness professionals. Only this certification uses the Optimum Performance Training™ (OPT™) method, making it the gold-standard for health and fitness professionals.
- **NASM Corrective Exercise Specialist (CES):** The fastest growing age segment of health club memberships in the United States is adults 55 years of age or older (Baby Boomers). From 1994 to 2011, this population has increased by over 500% compared to only 30% in adults ages 18-34. These adults have a lifetime worth of inefficient movement patterns that cause pain. With this certification, you will have the knowledge and credentials to identify these patterns and implement corrective exercise strategies aimed to reduce or eliminate pain.
- **NASM Performance Enhancement Specialist (PES):** An elite training program for fitness and enhanced athletic performance, the NASM Performance Enhancement Specialist is designed for athletic trainers, chiropractors, physical therapists, coaches, and other sports professionals who want to work with athletes at all levels, from secondary education and university to professional and Olympic-level athletes.
- **NASM Fitness Nutrition Specialist (FNS):** Nutritional guidance and support for overall health, weight loss, and long-term weight management is in high-demand. This certification will provide essential knowledge and skill regarding energy balance, caloric needs, and activity, metabolism, and food choices.

Pharmacy Technician

To work as a pharmacy technician in California, graduates must maintain a current registration/license. The Pharmacy Technician Certification Board administers national certification exams. Certification is voluntary in most states, but is required by some states and employers. California only requires registration. PT students must submit their application and live scan, along with all necessary documents, to the program director in order to register with the California State Board of Pharmacy. Students also must provide to CHAC their high school transcript and Practitioner Self-Query Report in sealed envelopes for submittal to the pharmacy board. All requisite documents must be received

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by the program director no later than two weeks prior to starting externship or externship placement may be delayed. CHAC covers the cost of the license, fingerprinting, and pictures. Please note the following:

1. Be at least 18 years of age at the time of graduation from the PT program.
2. Graduate from an accredited high school or acceptable equivalent, and produce two official copies of transcripts. (Please see your admissions advisor for what would qualify as an acceptable equivalent.)
3. Graduate from a Pharmacy Technician program meeting the California Board of Pharmacy requirements.
4. Complete the Live Scan Fingerprinting Service. (Live Scan is inkless electronic fingerprinting. The fingerprints are electronically transmitted to the Department of Justice and Federal Bureau of Investigations (DOJ/FBI) for completion of a criminal record check.) The State of California will likely deny you registration if you have a felony conviction. Processing times may vary, depending on when the Board receives documents from schools, agencies, and other states or countries. The time to process an application indicating a prior conviction(s) may take longer than other applications. Delays may also occur with the fingerprint processing by the DOJ or FBI.
5. Applicants must report any convictions or pleas of nolo contendere even if a subsequent order was issued that expunged or dismissed the criminal record under the provisions of § 1203.4 of the Penal Code. Applications may be denied for knowingly falsifying an application pursuant to § 480(c) of the Business and Professions Code.
6. You may be denied a license if you:
 - Have a medical condition that in any way impairs or limits your ability to practice your profession with reasonable skill and safety without exposing others to significant health or safety risks.
 - Engage, or have engaged in the past two years, in the illegal use of controlled substances.
 - Have been subject to disciplinary action being taken against your pharmacist license, intern permit or technician license in this state or any other state.
 - Ever had an application for a pharmacist license, intern permit or technician license denied in this state or any other state.
 - Ever had a pharmacy permit, or any professional or vocational license or registration, denied or disciplined by a government authority in this state or any other state.
 - Have been convicted of a crime in any state of the United States or its territories, military court or foreign country. A conviction within the meaning of this section means a plea or verdict of guilty or a conviction following a plea of nolo contendere. Any action that a board is permitted to take following the establishment of a conviction may be taken when the time for appeal has elapsed, or the judgment of conviction has been affirmed on appeal, or when an order granting probation is made suspending the imposition of sentence, irrespective of a subsequent order under the provisions of Section 1203.4 of the Penal Code. Notwithstanding any other provision of this code, no person shall be denied a license solely on the basis that he or she has been convicted of a felony if he or she has obtained a certificate of rehabilitation under Chapter 3.5 (commencing with Section 4852.01) of Title 6 of Part 3 of the Penal Code or that he or she has been convicted of a misdemeanor if he or she has met all applicable requirements of the criteria of rehabilitation developed by the Board to evaluate the rehabilitation of a person when considering the denial of a license under subdivision (a) of Section 482.
7. Complete a sealed original NPDB-HIPDB self-query report. (This report is governed by the US Department of Health and Human Services; and the self-query will indicate if there is a report on you or your practitioner organization – either for your own interest, at the request of a potential employer, licensor, or insurance provider.) The Board of Pharmacy will likely deny the completion of your registration if you have a pending report. More information on the process for becoming registered may be obtained on the California State Board of Pharmacy website, <http://www.pharmacy.ca.gov>.

Dental Assistant

O-NET-SOC 31-9091.00/CIP CODE: 51.0601

Educational Objective

This program will prepare students for an entry-level position as a dental health professional in various dental office facilities, including private practice, hospital dental departments, dental supply manufacturers, and dental insurance companies. Graduates may also secure employment in other areas of dentistry, such as Pediatric Dentistry, or as a back office assistant, and may work for public health facilities, correctional facilities, schools/universities, clinics, and dental suppliers. Emphasis is placed on the Registered Dental Assistant (RDA) practical and written exams throughout the student's coursework. Students are encouraged to sit for these exams upon successful completion of the program. Additionally, the program prepares students for the requirements necessary to earn a California Radiation Safety Certificate (limited to dental x-ray). Students practice techniques and procedures in a spacious and modern dental laboratory to gain proficiency in those competencies. In addition, equipment, materials, and instruments comparable to those used in an actual dental facility are used in our classrooms. Students will be introduced to all phases of dentistry, including diagnostic and procedural terminology, as well as clinical, radiographic, and preventive dentistry procedures, and will receive an eight-hour Infection Control certificate and a two-hour Dental Practice Act certificate.

***Prerequisites:** All modules must be successfully completed before beginning externship. Students can enroll at the start of any module and will be scheduled for subsequent modules in the order specific to the campus and class session.*

PROGRAM OUTLINE

Module	Course Title	Weeks*	Clock Hours	Semester Academic Credit Hours	Non-Term Semester Credit Hour (D.E.)*
DA100	Dental Assistant Professional / Health and Regulatory Safety	3 or 4	90	3.5	2.4
DA200	Dental Science	3 or 4	90	3.5	2.4
DA300	Preventive Dentistry and Oral Health	3 or 4	90	3.5	2.4
DA400	Infection Control and Disease Transmission	3 or 4	90	3.5	2.4
DA500	Patient Assessment and Office Emergencies / CPR	3 or 4	90	3.5	2.4
DA600	Clinical Dental Assisting and Dental Materials	3 or 4	90	3.5	2.4
DA700	Dental Radiology	3 or 4	90	3.5	2.4
DA800	Dental Lab and Specialty Procedures	3 or 4	90	3.5	2.4
DA900	Externship	3	90	2.0	2.4
DA901	Externship	3	90	2.0	2.4
TOTALS		30 / 38	900	32.00	24.00

* *Note:* Modules in the "Day" schedule are 3 weeks long, and those for the "Evening" schedule are 4 weeks long.

* Department of Education's conversion of clock hour to credit hour is one semester credit hour equals 37.5 clock hours and is measured for Federal Financial Aid.

HIGH SCHOOL DIPLOMA OR GED REQUIRED FOR ADMISSION

**** Total weeks for program may be extended depending on holiday schedules ****

Dental Assistant Course-Description

DA100 – DENTAL ASSISTANT PROFESSIONAL / HEALTH AND REGULATORY SAFETY: Provides an introduction to the history and characteristics of the dental healthcare professional, including members of the dental team. Also covers local, state, and federal regulations, as well as other legal, ethical, and environmental standards.

DA200 – DENTAL SCIENCE: Provides an overview of basic human anatomy and physiology, histology, and embryology. Students will learn to identify structures of the oral cavity and how the teeth develop before birth.

DA300 – PREVENTIVE DENTISTRY AND ORAL HEALTH: Provides students with valuable knowledge regarding oral health, treatment of chronic oral facial pain, and the signs and symptoms of pharyngeal (throat) cancers. Students also will learn the practice of observing and recording oral soft tissue lesions and to identify birth defects, such as cleft lip and cleft palate, as well as effective measures for improving oral health and preventing oral disease.

DA400 – INFECTION CONTROL AND DISEASE TRANSMISSION: Covers the rationale for proper infection control and exposes students to the policies and procedures necessary to protect themselves and to prevent the transmission of disease in the dental office. Also covered are various types of infection, waste management, and the principles and techniques for effective sterilization. Additionally, students will be introduced to microbiology to learn about organisms that cause disease, as well as the CDC guidelines for infection control and related standards for blood-borne pathogens.

DA500 – PATIENT ASSESSMENT AND OFFICE EMERGENCIES / CPR: Introduces students to the pre-clinical phase of dentistry and the shared responsibility of providing total patient care. Students will learn to gather information on new or returning patients, including taking vital signs, obtaining diagnostic information, working with a medically-compromised patient, and assisting with the dental healthcare team in a medical emergency. Students also will be trained in CPR and, upon successful completion of the requirements mandated by AHA, the student will receive a Basic Life Support card.

DA600 – CLINICAL DENTAL ASSISTING AND DENTAL MATERIALS: Provides students an understanding of the layout and design of a dental office, including the use of specific instruments/supplies used in most procedures. Students also will learn the importance of patient comfort during treatment and to perform general dental procedures, including methods of moisture control, anesthesia, and other various pain control measures. Other topics include pharmacology, restorative and aesthetic materials, matrix system, and cements.

DA700 – DENTAL RADIOLOGY: Covers the use of x-rays to create dental radiographs while training students to identify and diagnose conditions that may otherwise go undetected without the use of radiology. Students will practice exposing and processing dental images, and maintaining methods of proper infection and quality control. Additionally, students will learn radiation safety procedures, the rubric for producing quality diagnostic radiographs.

DA800 – DENTAL LAB AND SPECIALTY PROCEDURES: Prepares students to compare and contrast gypsum materials for model pouring and to identify the proper equipment for model articulation. Students also will learn to manipulate a variety of impression materials for specific procedures, including criteria for safety and evaluation of model trimming and oral maxillofacial dentistry. Additionally, students will be introduced to the clinical study of nerve tissues and the pulp (endodontics), various diseases that affect the supporting tissues of the tooth (periodontics), the variety of ways missing teeth can be replaced (prosthodontics), and the assessment of genetic differences to determine and evaluate malocclusion classifications and diagnostic tool identifiers to assist in the movement of teeth (orthodontics).

DA900 and DA901 – EXTERNSHIP: These modules provide the student, upon successful completion of the classroom portion of the program, the opportunity to work in an actual dental healthcare environment. This work allows students to continue the learning process about this profession as well as the opportunity to directly apply the knowledge and skills they have gained during their classroom training. Externship also serves as a method of applying valuable hands-on experience when students begin the search for regular employment. Externship is normally conducted in affiliated dental offices/clinics generally during daytime working hours from 8:00 am to 6:00 pm and scheduled for 30 hours per week (6 hours per day) for six weeks.

Massage Therapist

O-NET-SOC 31-9011.00/CIP CODE: 51.3501

Educational Objective

This program prepares students for an entry-level position in the massage industry as a massage therapist. Positions are available in, but not limited to, medical facilities, fitness clubs, athletic facilities, luxury spas, and corporate offices; however, self-employment is also a common vocational objective. Upon successful completion of training, the graduate will be able to call upon their knowledge and skills to understand clients' needs in order to create and administer a unique and effective therapy plan. Graduates will be able to facilitate healing and recovery by administering treatments to help alleviate pain, correct muscular and postural imbalances, aide in injury recovery, increase athletic performance, assist with injury and illness prevention, as well as provide the appropriate emotional support necessary for client satisfaction. Students will learn to treat the whole client (mind and body) as an alternative stand-alone therapy or as a complimentary therapy to medical care. Students also will learn the fundamentals of anatomy, physiology, traditional massage, alternative body work modalities, as well as business and ethics. Upon completion, graduates will be assisted with the application process for state licensing/certification.

Prerequisites: *Students can enroll at the start of any module and will be scheduled for subsequent modules in the order specific to the campus and class session. There is no externship component for this program.*

PROGRAM OUTLINE

Module	Course Title	Weeks*	Clock Hours	Semester Academic Credit Hours	Non-Term Semester Credit Hour (D.E.)*
MT100	Shiatsu, Reflexology, Meditation, and Energy Balancing	3 or 4	90	3.5	2.4
MT101	Massage Theory and Principles: Swedish Massage & Manual Lymphatic Drainage	3 or 4	90	3.5	2.4
MT102	Business, Ethics and Chair Massage	3 or 4	90	3.5	2.4
MT103	Anatomy & Physiology I	3 or 4	90	4.0	2.4
MT104	Anatomy & Physiology II and Clinical Massage, Assessment & Documentation	3 or 4	90	3.5	2.4
MT105	Neuromuscular Massage and Trigger Point Therapy	3 or 4	90	3.5	2.4
MT106	Therapeutic Deep Tissue and Stretching	3 or 4	90	3.5	2.4
MT107	Sports Massage and Myofascial Release Therapy	3 or 4	90	3.5	2.4
MT108	Hydrotherapy, Aromatherapy and Stone Massage	3 or 4	90	3.5	2.4
MT109	Special Needs and CPR	3 or 4	90	3.5	2.4
TOTALS		30 / 40	900	35.50	24.00

* *Note: Modules in the "Day" schedule are 3 weeks long, and those for the "Evening" schedule are 4 weeks long.*

* *Department of Education's conversion of clock hour to credit hour is one semester credit hour equals 37.5 clock hours and is measured for Federal Financial Aid.*

**** Total weeks for program may be extended depending on holiday schedules ****

DRAPING POLICY: This applies only to student enrolled in the MT program. Draping includes methods used by the massage therapist to protect modesty, privacy, warmth and/or comfort of a patient/client by the use of sheets, towels, blankets or any item that serves this purpose. Genitals and gluteal cleft of male and female clients and the breast area of female patients/clients are NOT to be exposed.

Massage Therapist Course Description

MT100 – Shiatsu, Reflexology, Meditation and Energy Balancing:

In this course students will learn the principles, theories, techniques, indications and contraindications of Shiatsu and Reflexology. Students will also be introduced to several ancient forms of energy balancing and meditation for health, vitality and clarity for both self and client. A synopsis of the anatomy, physiology, pathology, and massage indications / contraindications as related to the endocrine system will be instructed. Additionally, anatomy / kinesiology of the leg and foot muscles will be instructed.

MT101 – Massage Theory and Principles: Swedish Massage & Manual Lymphatic Drainage:

In this course students will learn the history, principles, theories, techniques, indications and contraindications of Swedish Massage and Manual Lymphatic Drainage. A synopsis of the anatomy, physiology, pathology, and massage indications / contraindications as related to the lymphatic and cardiovascular systems will be instructed.

MT102 – Business, Ethics and Chair Massage:

In this course students will learn the fundamentals of the massage industry, professional standards, professional associations, common business practices as well as employment options; including employee, self-employment and independent contracting. This course covers obtaining and maintaining credentials, adhering to laws, regulations and ordinances, ethical principles, standards of ethical practice and compliance with the regulations of the California Massage Therapy Council (CAMTC). Additionally, students will learn the principles, theories, techniques, indications and contraindications of Chair Massage as both a therapeutic and marketing tool.

MT103 – Anatomy & Physiology I:

In this course students will learn the anatomy, physiology, pathology, and massage indications / contraindications as related to the following systems of the human body: cells, tissues and the body compass; integumentary; nervous; cardiovascular / lymphatic; endocrine; reproductive; respiratory; digestive and urinary. Students will be instructed in medical terminology, proper sanitation practices, infection control, therapist health / hygiene and standard precautions. Additionally, students will be instructed in the principles, theories, techniques, indications and contraindications of Integrative Massage Therapy.

MT104 – Anatomy & Physiology II and Clinical Massage, Assessment & Documentation:

In this course students will learn the anatomy, physiology, pathology, and massage indications / contraindications as related to the following systems of the human body: skeletal and muscular. Students will be instructed in self-care health and wellness; physical activity, nutrition and stress management. Additionally student will learn the principles, theories, techniques, indications and contraindications of Clinical Massage including client assessment, communication, postural analysis, treatment planning and proper documentation.

MT105 – Neuromuscular Massage and Trigger Point Therapy:

In this course students will learn the theories, principles, techniques, indications and contraindications of Neuromuscular / Trigger Point Therapy. Students will learn how to identify trigger points, recognize referral pain patterns, alleviate pain, evaluate and balance posture, and deactivate trigger points. Students will also be instructed on different types of massage tools and how to utilize them properly and safely. A synopsis of the anatomy, physiology, pathology, and massage indications / contraindications as related to the nervous and muscular systems will be instructed. Additionally, anatomy / kinesiology of the head, neck and faces muscles will be instructed.

MT106 – Therapeutic Deep Tissue and Stretching:

In this course students will learn the theories, principles, techniques, indications and contraindications of Therapeutic Deep Tissue Massage. Students will learn several deep tissue techniques and the utilization of proper body mechanics to effectively and safely administer them. Students will be instructed how to safely and efficiently stretch clients for increased range of motion and injury prevention. A synopsis of the anatomy, physiology, pathology, and massage indications / contraindications as related to muscular system will be instructed. Additionally, anatomy / kinesiology of the spine and thorax muscles will be instructed.

MT107 – Sports Massage and Myofascial Release Therapy:

In this course students will learn the theories, principles, techniques, indications and contraindications of Sports Massage and Myofascial Release Therapy. Students will develop a personalized health plan to enhance career longevity. A synopsis of the anatomy, physiology, pathology, and massage indications / contraindications as related to skeletal and muscular systems will be instructed. Additionally, anatomy / kinesiology of the forearm and hand muscles will be instructed.

MT108 – Hydrotherapy, Aromatherapy and Stone Massage:

In this course students will learn the theories, principles, techniques, indications and contraindications of Hydrotherapy, Aromatherapy and Stone Massage. A synopsis of the anatomy, physiology, pathology, and massage indications /

Massage Therapist Course Description

contraindications as related to the integumentary and respiratory systems will be instructed. Additionally, anatomy / kinesiology of the shoulder and arm muscles will be instructed.

MT109 – Special Needs and CPR:

In this course students will learn the theories, principles, techniques, indications and contraindications of Pre/Post-Natal Massage, working with infants and small children, Geriatric Massage, working with the infirmed and the injured as well as how to appropriately support clients experiencing deep emotional experiences. The impact of massage on medication will also be instructed. In this course students will be trained in CPR and upon successful completion of the requirements mandated by the AHA, the student will receive a Basic Life Support card. A synopsis of the anatomy, physiology, pathology, and massage indications / contraindications as related to reproductive and digestive systems will be instructed. Additionally, anatomy / kinesiology of the pelvis and thigh muscles will be instructed.

Medical Assistant

O-NET-SOC 31-9092.00/CIP CODE: 51.0801

Educational Objective

This program prepares students for an entry-level position in the medical field as a front and/or back office assistant. Positions are available in clinics, hospitals and doctors' offices. Upon successful completion of the training, the graduate will be able to perform EKG; prepare strips for evaluation; perform venipuncture; collect specimens; collect patient data; perform vital signs, CPR, and First Aid; perform simple lab tests (e.g., Urinalysis, Hematocrit); prepare patients for physical examinations; and assist physicians in minor surgeries. Anatomy & Physiology, along with Medical Terminology, are emphasized.

Prerequisites: All modules must be successfully completed before beginning externship. Students can enroll at the start of any module and will be scheduled for subsequent modules in the order specific to the campus and class session.

PROGRAM OUTLINE

Module	Course Title	Weeks*	Clock Hours	Semester Academic Credit Hours	Non-Term Semester Credit Hour (D.E.)*
MA101	MED. OFFICE PROCEDURES / MED. RECORDS MGMT. CPR / FUNDAMENTALS OF MEDICAL TERMINOLOGY & STRUCTURE OF THE BODY	3 or 4	90	3.5	2.4
MA103	ANATOMY & PHYSIOLOGY (Skeletal System - Positioning & Draping - Pediatrics - Muscular System - Injections - EKG - Circulatory System)	3 or 4	90	3.5	2.4
MA105	ANATOMY & PHYSIOLOGY (Integumentary and Lymphatic & Immune Systems - Microbiology - Digestive System - Nutrition - Urinary System - Urinalysis)	3 or 4	90	3.5	2.4
MA107	ANATOMY & PHYSIOLOGY (Nervous System - Special Senses - Psychology - Reproductive System - Pregnancy - Endocrine System)	3 or 4	90	3.5	2.4
MA109	CLINICAL ASSISTANT (Respiratory System - Vital Signs - Exams - Patient History - Wound Care - Quality Control - Collection Procedures - CLIA88)	3 or 4	90	3.5	2.4
MA111	CLINICAL ASSISTANT (Hematology - Phlebotomy - Therapeutic Communication - Coping Skills - Rehabilitation)	3 or 4	90	3.5	2.4
MA113	CLINICAL ASSISTANT (Intro to Lab - OSHA - Law & Ethics - Medical Insurance - Managed Care / Government Insurance / HIPAA)	3 or 4	90	3.5	2.4
MA115	CLINICAL ASSISTANT (Basic Pharmacology - Dosage Calculations - Prescriptions - Medical Asepsis - Assist w/ Minor Surgery - Inventory)	3 or 4	90	3.5	2.4
MA117	EXTERNSHIP	3	90	2.0	2.4
MA119	EXTERNSHIP	3	90	2.0	2.4
TOTALS		30/38	900	32.00	24.00

* **Note:** Modules in the "Day" schedule are 3 weeks long; those for "Evg" schedules are 4 weeks long.

* Department of Education's conversion of clock hour to credit hour is one semester credit hour equals 37.5 clock hours and is measured for Federal Financial Aid.

**** Total weeks for program may be extended depending on holiday schedules ****

Medical Assistant Course Description

MA101 – MEDICAL OFFICE PROCEDURES / MEDICAL RECORDS MANAGEMENT / CPR / FUNDAMENTALS OF MEDICAL TERMINOLOGY & STRUCTURE OF THE BODY: Covers the importance of maintaining a medical office environment that fosters a feeling of embracing and welcoming patients. The student learns the role of a medical receptionist, including scheduling appointments, establishing a matrix, maintaining schedules, and following up with appointments. Proper telephone techniques and the importance of interpersonal skills are also discussed, along with effective written communication for the medical office. The student also will learn various basic record filing systems and their uses. Additionally, the importance of creating and maintaining accurate and secure medical/business records is covered. Various financial practices, including the “pegboard/write-it-once” system, billing and collection of patient accounts, and accounting terminology, are discussed. The student also will learn various credit arrangements for patient fees and banking procedures, including types of accounts and services. This course also trains students in CPR and First Aid, including burns, acute illnesses, and other such emergencies. Upon successful completion of the CPR requirements mandated by AHA, the student will receive a Basic Life Support card. Medical terminology relating to each system is also covered, along with the importance of accurate and complete medical record entries. This module also provides an overview of the integral workings of the human body, as the student will learn basic information regarding the diseases and disorders of specific body systems.

MA103 THROUGH MA107 – ANATOMY & PHYSIOLOGY: These modules provide an overview of the integral workings of the human body. The student will learn common diagnostic examinations utilized to diagnose diseases and disorders, as well as basic information regarding the diseases and disorders of specific body systems. Medical terminology relating to each system is also covered, along with the importance of accurate and complete medical record entries. Students will begin training on various lab skills and procedures, such as performing EKGs, urinalysis, vital signs, injections, venipuncture, capillary samples, and microscope use.

MA109 THROUGH MA115 – CLINICAL ASSISTANT: These modules cover the respiratory system, taking patient history, vital signs, and CPX. The evolution of medical insurance will be covered and the many options available in coverage today. Students will learn the terminology necessary to understand and submit medical insurance claims (including the CMS-1500 form), managed care, government insurance, as well as billing coding procedures. Additionally, these modules cover the proper procedures for venipuncture, capillary samples, and for assisting the physician with surgical procedures, including instrument identification, sterilization, sterile tray set-up, and how to maintain the sterile field, and basic principles of wound care. Students will be taught correct procedures for inoculating various types of culture media utilized in the medical office. Instruction in basic pharmacology will include use of the *Physician's Desk Reference*, learning the names of basic medications, how they are used, and proper storage. Medical mathematics is also taught to ensure accuracy in calculating medication dosages, as is medical terminology with an emphasis on pharmacology, abbreviations, and medication names. Proper care of laboratory instruments and equipment, Quality Control, OSHA and CLIA 88 regulations, HIPAA, and other federal regulations that apply to the medical office are also covered. The student will learn therapeutic communication, coping skills, and various rehabilitation methods, therapeutic modalities, body mechanics, and safe techniques for transferring/lifting patients.

MA117 and MA119 – EXTERNSHIP: These modules provide the student, upon successful completion of the classroom portion of the program, the opportunity to work in an actual medical environment. This work allows students to continue the learning process about this profession as well as the opportunity to directly apply the knowledge and skills they have gained during their classroom training. Externship also serves as a method of applying valuable hands-on experience when students begin the search for regular employment. Externships are normally conducted in affiliated clinics generally during daytime working hours from 8:00 am to 6:00 pm and scheduled for 30 hours per week (6 hours per day) for six weeks.

Medical Coding & Insurance Billing

O-NET-SOC 43-9041.01/CIP CODE: 51.0713

Educational Objective

This program provides students with the basic knowledge and skills that will qualify them to work as an entry-level medical coding and biller in front-office duties in clinics, hospitals, medical groups, or insurance companies, including taking vital signs. Students will be exposed to billing forms, eligibility guidelines for Medicare, Medicaid/Medi-Cal, and billing procedures for dental care, Tricare, Blue Shield/Blue Cross, and Workers' Compensation. Students will learn the use of ICD-9, ICD-10, CPT, ICD-10-PCS, and HCPCS books for coding diagnoses and procedures. Students will use computers to perform simulated practice of medical billing procedures and learn the function and impact of electronic health records (EHR, Spring Charts) while using the Medisoft application software.

***Prerequisites:** All modules must be successfully completed before beginning externship. Students can enroll at the start of any module and will be scheduled for subsequent modules in the order specific to the campus and class session.*

PROGRAM OUTLINE

Module	Course Title	Weeks*	Clock Hours	Semester Academic Credit Hours	Non-Term Semester Credit Hour (D.E.)*
MCB 101	Medical Terminology I / Coding & Worker's Comp	3 or 4	90	4.0	2.4
MCB 103	Medical Terminology II / CPR & First Aid	3 or 4	90	3.5	2.4
MCB 105	Medical Terminology III / Coding & Disability	3 or 4	90	4.0	2.4
MCB 107	Medical Coding / Managed Care & Blue Cross	3 or 4	90	3.5	2.4
MCB 109	Government Medical Insurance / Business Math	3 or 4	90	3.5	2.4
MCB 111	Hospital Billing / Law & Ethics / MS Word / PD	3 or 4	90	3.5	2.4
MCB 113	Medisoft / Medical Office Procedures	3 or 4	90	3.5	2.4
MCB 115	EHR / Dental Billing / Vital Signs	3 or 4	90	3.5	2.4
MCB 117	Externship	3	90	2.0	2.4
MCB 119	Externship	3	90	2.0	2.4
TOTALS		30/38	900	33.00	24.00

* **Note:** Modules in the "Day" schedule are 3 weeks long; those for "Evg" schedules are 4 weeks long.

* Department of Education's conversion of clock hour to credit hour is one semester credit hour equals 37.5 clock hours and is measured for Federal Financial Aid.

**** Total weeks for program may be extended depending on holiday schedules ****

Medical Coding & Insurance Billing Course Description

MCB101 – MEDICAL TERMINOLOGY I / CODING & WORKER'S COMPENSATION: Provides a basic knowledge of the different prefixes, combining forms, and suffixes of the medical terms associated with human body, as well as the digestive, integumentary, skeletal, and muscular systems. Focus is placed on the recognition, definition, spelling, and pronunciation of these medical terms while also learning the structures and functions of the body through general study of anatomy and physiology. Students also will be introduced on how to code using the ICD 10-CM coding for these body systems. In this module the student will also learn how to use CPT, ICD-9-CM, ICD-10-CM, ICD-10-PCS and HCPCS coding procedures as they relate to Worker's Compensation. Additionally, students will learn the different types of compensations, federal and state regulations, use of the fee schedule, benefit periods, and completion of all necessary forms in the eligibility process.

MCB103 – MEDICAL TERMINOLOGY II / CPR: Provides a basic knowledge of the different prefixes, combining forms, and suffixes of the medical terms associated with the blood, immune, lymphatic, nervous, cardiovascular, and respiratory systems of the human body. Terminology relative to mental illnesses and disorders also is covered. Focus is placed on the recognition, definition, spelling, and pronunciation of these medical terms while also learning the structures and functions of the body through general study of anatomy and physiology and code using ICD-10-CM for these systems. Additionally, students will be trained in CPR and other such emergencies. Upon successful completion of the requirements mandated by AHA, the student will receive a Basic Life Support card.

MCB105 – MEDICAL TERMINOLOGY III / CODING & DISABILITY: Provides basic knowledge of the different prefixes, combining forms, and suffixes of the medical terms associated with the endocrine, genitourinary, and systems of the human body. As well as the eyes, ears, and pregnancy related terms and how to code using ICD-10-CM for these body system. Focus is placed on the recognition, definition, spelling, and pronunciation of these medical terms, while learning structures and functions of the body through general study of anatomy and physiology. Students also will be introduced to and become familiar with CPT, ICD-9-CM, ICD-10-CM and HCPCS coding procedures, as they relate to medical disability claims in California. Different types of disabilities, state regulations, and use of the fee schedule, benefit periods, and completion of all necessary forms in the eligibility process are also covered.

MCB107 – MEDICAL CODING / MANAGED CARE & BLUE CROSS: Students will be introduced to and become familiar with CPT, ICD-9-CM, and HCPCS coding procedures, as well as the history and future of ICD-10-CM, and ICD-10-PCS. The billing practices of managed care and Blue Cross insurances like HMOs, PPOs, IPAs, EPOs, and other types of private insurance are also covered.

MCB109 – GOVERNMENT MEDICAL INSURANCE / BUSINESS MATH: Students will be introduced to and become familiar with CPT, ICD-9-CM, ICD-10-CM, ICD-10-PCS, and HCPCS coding procedures as they relate to various major governmental insurance programs, such as Medicare, Medi-Cal, and Tricare. Students will learn the two different types of coverage available under these programs, who is eligible, and what services are covered, and they will be instructed on how to fill out the CMS-1500 claim form for these types of government insurance. Additionally, basic math used by healthcare professionals will be reviewed, including how to apply math with billing practices.

MCB111 – LAW & ETHICS / HOSPITAL BILLING / MS WORD / PROFESSIONAL DEVELOPMENT: Shows students how to complete the UB-04 universal claim form for inpatient hospital services, including all procedures and regulations for various health care coverage. Students will also learn the difference between inpatient and outpatient levels of care and hospital services available through convalescent homes, hospice facilities, surgery centers, and home health care, including regulations and billing procedures for these services. Additionally, various regulations guiding the medical office within a hospital or medical clinic are covered, including emergency billing codes, earthquake safety rules, regulations for the use of hazardous materials, and communication standards. Students will study material safety rules, blood borne pathogen standards, labor laws, patient privacy and confidentiality rules, and the influence of the court system on medical practices.

Students will be trained in MS Word, including basic functions and set up of the computer, and must complete various projects in MS Word by creating, formatting, and editing texts/documents and tables. Professional development is also covered, as it deals with the planning of the student's career and preparation for employment, including assessment of skills, application of human relations in the work environment, attitude, and appearance. Students will be taught time management, dress code, personal financial management, and generally acceptable workplace behavior. In addition, résumé preparation, interviewing techniques, employment tests, and salary negotiations are discussed to prepare the student for interview. Mock interviewing will be conducted in the classroom. Students will also be prepared for interview-related rejection, as well as the adjustment process needed after acceptance of a new position.

Medical Coding & Insurance Billing Course Description

MCB113 – MEDISOFT / MEDICAL OFFICE PROCEDURES: Focuses on one of the popular billing programs available in many medical billing settings. Students will learn to correctly complete the CMS-1500 form for various types of insurance while utilizing the Medisoft program. Also covered are front office management procedures, developing customer service skills, alpha and numeric filing, proper telephone techniques, and maintaining a functional and comfortable office setting for patients. Students will develop the skills necessary for appointment scheduling, handling various types of mail, office inventory, assisting in obtaining patient information, and completing encounter forms.

MCB115 – EHR / DENTAL BILLING / VITAL SIGNS: Provides a review of the history of the electronic health records and current trends in healthcare information and management support systems, including the transition from paper-based health electronic records in Spring Chart. Students will learn ADA codes and how they are applied to some of the common treatments in general dentistry. Also covered is dental terminology CDT, processing claims efficiently, various restrictions that insurance companies use regarding specific treatments, and how to get paid. Examples of different ADA forms used in the dental office will be discussed. Students will also learn how to take basic vital signs, including the correct techniques for accurate measurement of pulse, respiration, and blood pressure.

MCB117 and MCB119 – EXTERNSHIP: These modules provide the student, upon successful completion of the classroom portion of the program, the opportunity to work in an actual medical billing environment. This work allows students to continue the learning process about this profession as well as the opportunity to directly apply the knowledge and skills they have gained during their classroom training. Externship also serves as a method of applying valuable hands-on experience when students begin the search for regular employment. Externship is normally conducted in affiliated clinics generally during daytime working hours from 8:00 am to 6:00 pm and scheduled for 30 hours per week (6 hours per day) for six weeks.

Personal Fitness Trainer

O-NET-SOC 39-9031-00 /CIP CODE: 31.0507

Educational Objective

This program prepares students for an entry-level position in the fitness industry as a Certified Fitness Trainer; however, self-employment is a common vocational objective. Positions are available at fitness centers, gyms, recreational facilities, medical facilities, weight management centers, physical therapy clinics, corporate fitness centers and government agencies. Upon successful completion of the training, the graduate will be able to perform client consultations and integrated fitness assessments, use assessment results to design fitness programs to achieve client goals, demonstrate exercises with correct posture, modify exercises to adjust to client needs, alter client muscular imbalances and diminish pain with corrective exercise techniques, use business and sales techniques to communicate effectively with potential clientele, use motivational techniques to adapt to different client objections, understand anatomy and physiology to improve movement in the kinetic chain, and use nutritional guidelines to direct clients towards healthy eating habits.

Prerequisites: Modules PFT100 – PFT109 may be taken in any order, but all must be successfully completed before taking PFT200 – PFT202. Externship will be scheduled after successful completion of all modules.

PROGRAM OUTLINE

Module	Course Title	Weeks*	Clock Hours	Semester Academic Credit Hours	Non-Term Semester Credit Hour (D.E.)*
PFT100	Anatomy & Physiology: Integumentary, Endocrine, Nervous, Muscular, & Skeletal Systems and CPR	2 or 3	60	2.5	1.6
PFT101	Kinesiology	2 or 3	60	2.0	1.6
PFT102	Exercise Essentials and Fitness Assessments (Lab)	2 or 3	60	2.0	1.6
PFT103	Exercise and Nutrition	2 or 3	60	2.5	1.6
PFT104	Anatomy & Physiology: Cardiorespiratory, Digestive, Lymphatic, Urinary, and Reproductive Systems	2 or 3	60	2.5	1.6
PFT105	Professional and Career Development	2 or 3	60	2.5	1.6
PFT106	Special Populations Fitness Prescription	2 or 3	60	2.0	1.6
PFT107	Program Design & Advanced Training Techniques (Lab)	2 or 3	60	2.0	1.6
PFT108	Exercise Psychology	2 or 3	60	2.5	1.6
PFT109	Leadership, Sales, and Business	2 or 3	60	2.5	1.6
PFT200	Certification Exam Preparation for CPT	2 or 3	60	2.5	1.6
PFT201	Certification Exam Preparation for PES	2 or 3	60	2.0	1.6
PFT202	Certification Exam Preparation for CES	2 or 3	60	2.0	1.6
PFT300	Externship	4	120	2.5	3.2
TOTALS		30 / 43	900	32.00	24.00

* *Note:* Modules in the "Day" schedule are 2 weeks long, and those for the "Evening" schedule are 3 weeks long.

* Department of Education's conversion of clock hour to credit hour is one semester credit hour equals 37.5 clock hours and is measured for Federal Financial Aid.

**** Total weeks for program may be extended depending on holiday schedules ****

Personal Fitness Trainer Course Description

PFT100 – Anatomy and Physiology: Integumentary, Endocrine, Nervous, Muscular, & Skeletal Systems and CPR: Students will learn about human anatomy, including the nervous and endocrine systems. In addition, students will learn about the skeletal system, including the bony landmarks and joints; the muscular system including origin, insertion, and function of the major muscles of the body; and the integumentary system, including the skin, its function, and pathologies. This course also trains students in CPR and First Aid, including burns, acute illnesses, and other such emergencies. Upon successful completion of the CPR requirements mandated by AHA, the student will receive a Basic Life Support card.

PFT101 – Kinesiology: This course covers the study of anatomy, biomechanics, and muscles, including the principles of human movement and the description of structure, function, and kinesiology of the extremities. Topics include joints, bones, and muscles of the upper extremities and shoulders. Students also will learn the origin, insertion, and action of the skeletal muscles, as well as various exercise techniques to understand the kinetics of human motion.

PFT102 – Exercise Essentials and Fitness Assessments (Lab): This module provides students the practical opportunity to develop and hone the skills enabling fitness trainers to perform subjective/objective assessments and movement assessments with their clients to provide quality personal training services. Additionally, students are introduced to exercise and assessment techniques used to develop goal-specific programs.

PFT103 – Exercise and Nutrition: Nutritional guidance and support for overall health, weight loss, and long-term weight management is in high-demand. This module will provide essential knowledge and skill regarding energy balance, caloric needs, and activity, metabolism, and food choices. Students completing this course will be prepared to take NASM's *Fitness Nutrition Specialist* credentialing examination. Professional ethics and boundary setting, as applied to the fitness industry, are also discussed.

PFT104 – Anatomy & Physiology: Cardiorespiratory, Digestive, Lymphatic, Urinary, and Reproductive Systems: Students will learn about the cardiorespiratory system, including the heart, lungs, and blood vessels; as well as the digestive, lymphatic, and urinary systems to ensure an understanding of the processing of nutrients and removal of waste. In addition, students will learn about human anatomy, including the urinary and reproductive systems.

PFT 105 – Professional and Career Development: Students will concentrate on various strategies that include job search, resume formats, necessary pre-employment letters, and interview techniques. Additionally, students will learn effective communication skills to interact professionally with clients and colleagues.

PFT106 – Special Populations Fitness Prescription: This module covers the skills and knowledge needed to develop fitness programs for clientele requiring special considerations. Populations to be studied include youth, seniors, pregnant women, as well as obese and diabetic clients and those with osteoporosis and/or arthritis, and/or increased cardio-respiratory disease risk factors. Students are required to perform subjective assessments with various clients to learn how to provide quality personal training services.

PFT107 – Program Design and Advanced Training Techniques (Lab): This course prepares students to design GOAL SPECIFIC OPT™ programs, STABILIZATION OPT™ programs, STRENGTH OPT™ programs, and cardio-respiratory training programs for each client. Students are expected to be able to implement appropriate exercise techniques and modify, progress, and regress appropriate exercises. The lab requires hands-on demonstration of the principles of flexibility training, core stability training, and neuromuscular stabilization training.

PFT108 – Exercise Psychology: Students will learn the basics of personal and professional leadership, as well as motivational and situational techniques to use during interaction with clients to enhance positive behavioral change. Students also will learn how to apply a holistic, integrated, principled-centered approach to motivating people to be physically active. In addition, students learn the effects of planned stress (e.g., exercise) and recovery (e.g., sleep and massage) on mental health, physical performance, and health-related quality of life. This course lays the foundation for students to effectively promote personal training as part of a healthy lifestyle.

PFT109 – Leadership, Sales, and Business: This module presents basic business principles to create a successful career/business as a fitness trainer. Students also will learn about office productivity software, marketing materials, resume development, business plan development, licensing, and continuing education in the fitness industry.

PFT200 – Certification Exam Preparation for CPT: Provides students with tips and essential skills to sit for the certification exam for Certified Personal Trainer (CPT), which is administered by NASM; and the NASM-CPT certification is accredited by the National Commission for Certifying Agencies (NCHAC). Students will be provided with tools to prepare for the exam, along with a comprehensive review of the requirements to demonstrate proficiency in the performance domains

Personal Fitness Trainer Course Description

of the following: Basic and Applied Sciences; Assessment, Exercise Technique and Training Instruction; Program Design; Considerations in Nutrition; Client Relations and Behavioral Coaching; and Professional Development, Practice, and Responsibility. The certification test will be available after the last class session and until completion of the program, and students who successfully complete the training and pass the exam with a 70% or higher grade will receive the NASM-CPT designation.

PFT201 – Certification Exam Preparation for PES: Provides students with tips and essential skills to sit for the certification exam for Performance Enhancement Specialist (PES), which is administered by NASM; and the NASM-PES certification is accredited by the National Commission for Certifying Agencies (NCHAC). Students will be provided with practical application (lab training) of program design for sport-specific clients. Students design cardio-respiratory training programs, POWER OPT™ programs, and programs for clients who participate in individual competition or team sports. Students will apply principles of reactive neuron-muscular training (plyometric) and integrated speed training to help clients achieve their established goals. The certification test will be available after the last class session and until completion of the program, and students who successfully complete the training and pass the exam with a 70% or higher grade will receive the NASM-PES designation.

PFT202 – Certification Exam Preparation for CES: Provides students with tips and essential skills to sit for the certification exam for Corrective Exercise Specialist (CES), which is administered by NASM; and the NASM-CES certification is accredited by the National Commission for Certifying Agencies (NCHAC). This course will present an evidence-based approach to corrective exercise, the components of a comprehensive solution, and the practical know-how to develop and implement integrated strategies to improve common movement impairments. The certification test will be available after the last class session and until completion of the program, and students who successfully complete the training and pass the exam with a 70% or higher grade will receive the NASM-CPT designation.

PFT300 – Externship: This module provides the student, upon successful completion of the classroom portion of the program, the opportunity to work in the fitness industry. It is an opportunity to integrate career-related experience to the program of study by relating theory to practice. It also provides the students with in-service orientation to a career that will enhance the student's understanding of organizational and group processes. Externships are normally conducted in affiliated sites generally during the hours from 6:00 am to 10:00 pm and scheduled for 30 hours per week (6 hours per day) for four weeks.

Pharmacy Technician

O-NET-SOC 31-9095.00/CIP CODE: 51.0805

Educational Objective

This program provides students with basic knowledge and skills that will qualify them to work as entry-level Pharmacy Technicians in hospitals and retail facilities. Upon successful completion of the program, the graduate will be able to identify and understand drug nomenclature, dosage forms, routes of administration, medical terminology and abbreviations; decipher physician's orders; identify commonly used medications by their trade and generic names; perform pharmaceutical calculations; basic knowledge of insurance billing procedures and claim rejection resolutions; and hands on experience that provides basic skills for a variety of settings. This program provides students with the basic knowledge and skills that will qualify them to work as entry-level Pharmacy Technicians in the health care industry and to work in various branches of pharmacy including but not limited to: retail, hospital, closed door, mail order, home health care, purchasing inventory, or customer service.

Prerequisites: All modules must be successfully completed before beginning externship. Students can enroll at the start of any module and will be scheduled for subsequent modules in the order specific to the campus and class session.

PROGRAM OUTLINE

Module	Course Title	Weeks*	Clock Hours	Semester Academic Credit Hours	Non-Term Semester Credit Hour (D.E.)*
PT100	Principles of Pharmacy Practice/ Intro to Pharmacology/ Endocrine System	3 or 4	90	3.50	2.4
PT200	Integumentary System/ Routes of Administration/ Dosage Formulations/ Medication Safety	3 or 4	90	3.50	2.4
PT300	Sensory System/ HIPAA/ Intro to Computer Systems/ Community Pharmacy	3 or 4	90	3.50	2.4
PT400	Cardiovascular & Respiratory System/ CPR & First Aid/ Compounding Pharmacy	3 or 4	90	3.50	2.4
PT500	Skeletal & Muscular Systems/ Hospital Pharmacy/ Infection Control/ Aseptic Technique	3 or 4	90	3.50	2.4
PT600	Reproductive, Renal, & Immune Systems/ Infectious Diseases	3 or 4	90	3.50	2.4
PT700	GI & Nervous System/ Pain & Chemotherapeutics	3 or 4	90	3.50	2.4
PT800	Healthcare & Insurance Billing/ Professional Performance, Communications, and Ethics/ Pediatric & Geriatric Drug Therapies	3 or 4	90	3.50	2.4
PT900	Externship	3	90	2.00	2.4
PT901	Externship	3	90	2.00	2.4
	TOTALS	30/38	900	32.00	24.00

* Note: Modules in the "Day" schedule are 3 weeks long; those for "Evg" schedules are 4 weeks long.

* Department of Education's conversion of clock hour to credit hour is one semester credit hour equals 37.5 clock hours and is measured for Federal Financial Aid.

HIGH SCHOOL DIPLOMA OR GED REQUIRED FOR ADMISSION

**** Total weeks for program may be extended depending on holiday schedules ****

Pharmacy Technician Course Description

PT100 – Principles of Pharmacy Practice/ Intro to Pharmacology/ Endocrine System – Overview on history, law and ethics of pharmacy, academic and legal requirements for pharmacy technician practice, discuss different classifications of drug uses. Students will learn about the five classes of controlled substances as well as the various federal organizations that enforce different regulations in the scope of pharmacy. This module also defines the scope of the field of pharmacology and its varied scientific areas of study, discuss concepts of pharmaceutical and therapeutic equivalency and how they relate to the dispensing of generic and alternative drugs. This module also covers the pharmacology of drugs used to treat various disorders of the endocrine system.

PT200 – Integumentary System/ Routes of Administration/ Dosage Formulations/ Medication Safety — Students will learn the anatomy and physiology of the integumentary system along with an understanding of the therapeutic effects of prescription and nonprescription medications used to treat diseases of the integumentary system. Students will learn the different forms in which medications are available to treat various disorders, how they can be administered, and the advantages and disadvantages of the varying drug formulations and what they are used for.

PT300 – Sensory System/ Intro to Computer Systems/ Community Pharmacy/ HIPAA — Students will learn the anatomy and physiology of the eye and ear as well as the common conditions associated with the sensory system. Students will learn to identify various over the counter and prescription medications that are used to treat eye and ear disorders. This module also provides a beginner's perspective of different computer operating systems; Microsoft Windows, basic terminology, and an introduction to the Microsoft Word program. Students will learn the importance of patient privacy laws and the precautions that need to be taken while working in a pharmacy setting. Students will learn the overall processes of community dispensing and a pharmacy technician's general responsibility within them as well as learning the importance of national drug code numbers in medication selection and filling.

PT400 – Cardiovascular & Respiratory System/ CPR & First Aid/ Compounding Pharmacy — Describes the basic physiological concepts of normal heart function and different disease states that affect cardiac function, therapeutic and adverse effects of prescription medications and non-prescription medications commonly used to treat disorders of the cardiovascular system. This module also covers the anatomy and physiology of the respiratory system, common diseases and disorders, and the therapeutic effects of various medications used as treatment. Students will also be trained in CPR and first aid, including burns, acute illnesses, and other medical emergencies. Upon successful completion of the requirements by the American Heart Association, the student will be CPR certified and receive a Basic Life Support card. Students will also be introduced to both nonsterile and sterile compounding settings, procedures, and regulations. Discussion includes differing techniques to prepare compounded medications with hands on experience utilizing various equipment commonly found in a compounding pharmacy, and pharmacy compounding calculations.

PT500 – Skeletal & Muscular Systems/ Hospital Pharmacy/ Infection Control/ Aseptic Technique — This module covers the anatomy and physiology of both the skeletal and muscular systems, common conditions, and the therapeutic effects of prescription and over the counter medications used in treatment. Students will learn the functions of a hospital and its organizational framework, the roles that a pharmacy technician can fill within a hospital, and understand the ordering, receipt, and documentation of the medication filling process including the advantage of utilizing an automated dispensing storage unit. Students will also learn the common modes of contamination and the preventive measures used to ensure sterility, understand the training requirements of becoming a sterile compounding technician, and the advantages and disadvantages of various forms of sterilization.

PT600 – Reproductive, Renal, & Immune Systems/ Infectious Diseases — Students will learn the basic anatomy and physiology of the reproductive, renal, and immune systems, common pathogens and infectious diseases that affect other body systems, and the pharmacology of the medications used to treat common disorders.

PT700 – GI System/ Pain & Chemotherapeutics — This module introduces the anatomy and physiology of the gastrointestinal and nervous system, common diseases and disorders, and the therapeutic effects of prescription medications used in treatment. Students will also learn how pain is categorized and the medications prescribed depending on the varying degrees of pain perception, and a discussion of herbal and alternative therapies that are commonly used for pain and anesthesia. This course also covers the physiology of malignancy and tumor cell growth, traditional chemotherapy and cytotoxic drugs, hormonal drug therapies, and targeted drug therapies and current investigational therapies and alternative therapies used to treat cancer.

PT800 – Healthcare & Insurance Billing/ Professional Performance, Communications, and Ethics/ Pediatric & Geriatric Drug Therapies — This module provides an overview of various healthcare plans including: HMOs, PPOs, workers' compensation, Medicare, Medicaid (Medi-Cal), and military insurance. Students will learn how to handle and

Pharmacy Technician Course Description

process online insurance claims including common insurance rejections, prior authorizations, and TARs. Discussion of the Affordable Care Act's expansion of Medicaid and state healthcare exchanges and the importance of insurance to address rising prescription drug costs. Students will become familiar with reading different prescription insurance cards and how to identify the necessary information to process claims. Discussion of the important role of the pharmacy technician in customer care, differentiate between verbal and nonverbal communication skills, identifying and resolving challenges to meet a patient's needs, and characteristics of ethical behavior in the workplace. This module also covers the unique healthcare challenges of neonatal, pediatric, and elderly patients and the pharmacokinetics and pharmacodynamics of drugs in these special age populations.

PT900 and PT901 – EXTERNSHIP: These two modules provide the student, upon successful completion of the classroom portion of the program, the opportunity to work in an actual pharmacy environment of a hospital, retail facility, or home health-care center. This work allows students to continue the learning process about this profession as well as the opportunity to directly apply the knowledge and skills they have gained during their classroom training. Externship also serves as a method of applying valuable hands-on experience when students begin the search for regular employment. Externship is normally conducted in affiliated clinics/facilities generally during daytime working hours from 8:00 am to 6:00 pm and scheduled for 30hours per week (6 hours per day) for six weeks.

Surgical Technology

O-NET-SOC 29-2055.00/CIP CODE: 51.0909

Educational Objective

This program prepares students to be competent entry-level surgical technologists in the cognitive (knowledge), psychomotor (skills), and affective (behavior) learning domains. The student will learn to work with and under the immediate supervision of registered nurses or surgeons. The student will develop the knowledge and skills required in becoming an integral part of a medical team providing care to patients during the critical periods of surgery. During the clinical phase of the student's training, the student will perform critical skill development in areas such as operating room set-up; preparing patients for surgery; the passing of surgical instruments and other sterile supplies to surgeons; scrubbing and gowning; care and disposal of specimens; and assist in cleaning and stocking the operating room for future operations.

Prerequisites: Each level must be taken and successfully completed before beginning the next level. Modules in each level may be taken in any order, but all modules in a level must be successfully completed before moving to the next level. A 90 hours module follows Level 3 to confirm knowledge/skills of all levels, after successful completion of which the student will be scheduled for externship. Students may enroll at the start of any module in Level 1. Refer to the Remediation Policy for information specific to this program.

PROGRAM OUTLINE

Module	Course Title	Weeks	Clock Hours	Semester Academic Credit Hours	Non-Term Semester Credit Hour (D.E.)*
Level 1: Anatomy and Physiology					
ST101	STRUCTURE AND SUPPORT – <i>Medical Terminology • Structures & Function of the Human Body • Integumentary System • Skeletal System</i>	3 or 4	90	4.00	2.4
ST102	MOVEMENT AND CONTROL – <i>Muscular System • Nervous System • The Senses & Lymphatic System</i>	3 or 4	90	4.00	2.4
ST103	CIRCULATION AND BALANCE – <i>Blood & Circulatory System • Respiratory System • Urinary System</i>	3 or 4	90	4.00	2.4
ST104	ENERGY AND LIFE – <i>Digestive System • Reproductive Systems • Endocrine System</i>	3 or 4	90	4.00	2.4
Level 2: Surgical Techniques					
ST201	BIOMEDICAL AND RELATED SCIENCES – <i>Microbiology/Asepsis & Sterile Techniques • Surgical Pharmacy • Anesthesia • Electricity/Information/Robotics</i>	3 or 4	90	3.50	2.4
ST202	CONDUCT AND SAFETY – <i>Orientation to ST/Standards of Conduct • Surgical Patient/Special Population • Physical Environment & Safety Standards</i>	3 or 4	90	3.50	2.4
ST203	PRINCIPLES AND PRACTICES OF ST – <i>Hemostasis/Emergency Situations • Instrumentation • Wound Healing/Closure</i>	3 or 4	90	3.50	2.4
ST204	SURGICAL CASE MANAGEMENT – <i>CPR / First Aid • Preoperative Surgical Case Management • Intra- and Post-Operative Case Management</i>	3 or 4	90	3.50	2.4
Level 3: Surgical Procedures					
ST301	CORE – <i>General Surgery I and II • OB/GYN Surgery • Genitourinary Surgery</i>	3 or 4	90	3.50	2.4
ST302	CORE / SPECIALITY – <i>Otorhinolaryngologic (ENT) Surgery • Orthopedic Surgery • Oral & Maxillofacial Surgery</i>	3 or 4	90	3.50	2.4
ST303	SPECIALTY – <i>Neurosurgery • Plastic & Reconstructive Surgery • Ophthalmic Surgery</i>	3 or 4	90	3.50	2.4
ST304	SPECIALTY / PROFESSIONALISM – <i>Cardio-Thoracic Surgery • Peripheral Vascular Surgery • Principles of Career Development</i>	3 or 4	90	3.50	2.4
ST400	PRE-CLINICAL CHECK OFF – <i>Overview of clinical lab skills and instrumentation with final preparation for externship</i>	3 or 4	90	3.00	2.4

** SEE NEXT PAGE FOR CONTINUATION OF PROGRAM OUTLINE **

PROGRAM OUTLINE (CONTINUED)

Surgical Technology

O-NET-SOC 29-2055.00/CIP CODE: 51.0909

Module	Course Title	Weeks*	Clock Hours	Semester Academic Credit Hours	Non-Term Semester Credit Hour (D.E.)*
ST501	CLINICAL ROTATION	2	80	1.50	2.13
ST502	CLINICAL ROTATION	2	80	1.50	2.13
ST503	CLINICAL ROTATION	2	80	1.50	2.13
ST504	CLINICAL ROTATION	2	80	1.50	2.13
ST505	CLINICAL ROTATION	2	80	1.50	2.13
ST506	CLINICAL ROTATION	3	120	2.50	3.20
TOTALS		52 / 65	1,690	58.50	45.05

NOTE: The extern modules comprise 13 weeks and 520 clock hours. Students will be scheduled for and required to attend 40 hours per week at eight hours per day.

* **Note:** Modules in the "Day" schedule are 3 weeks long; those for "Evg" schedules are 4 weeks long.

* Department of Education's conversion of clock hour to credit hour is one semester credit hour equals 37.5 clock hours and is measured for Federal Financial Aid.

HIGH SCHOOL DIPLOMA OR GED REQUIRED FOR ADMISSION

**** Total weeks for program may be extended depending on holiday schedules ****

Surgical Technology Course Description

ST101 – STRUCTURE AND SUPPORT

Medical Terminology: Teaches the student to analyze, pronounce, and know the meaning of terms by combining prefixes, root words, and suffixes. Students will learn to name body systems and their functions; to identify body cavities, specific organs, and body planes; and to identify diagnostic and procedural terms. This topic will also cover body organs and structures in each body system, including their locations, pronunciation, spelling, and meaning, as well as associated abbreviations and symbols.

Structure & Functions of the Human Body: Defines anatomy, physiology, and pathology; discusses in order of complexity the levels of organization of the body; defines anatomical position; and covers the principal directional terms and sections used in describing the body and their relationship to one another. Also discussed are the abdomen-pelvic regions, quadrants, cavities, as well as their location, the specific anatomical regions in each area, and the organs involved. Students will be introduced to the cell and its components, their functions, and will be able to identify the cellular organelles and the transport system that moves substances through cell membranes.

Integumentary System: Classifies, compares, and discusses examples of each type of body membrane, and will describe the structure and function of the skin and the appendages. Discussion will include the epidermis and dermis; the characteristics of the hair, nails, and the function of the glands; nerve endings; and the common disorders and abnormalities of the integument.

Skeletal System: Discusses the general functions of the skeletal system, bone structure, and cartilage. Students will also learn how bones are formed, how they grow, and how they are remodeled; and they will be able to identify the subdivisions of the skeleton and the bones in each area. The topic also covers the major types of joints, including examples of each, and major disorders of bones and joints.

Surgical Technology Course Description

ST102 – MOVEMENT AND CONTROL

Muscular System: Compares the structure and function of the three major types of muscle tissue and the microscopic structure of a skeletal muscle sarcomere and motor unit. Students will discuss how a muscle is stimulated and will compare the types of muscle contractions, as well as identify the major muscles of the body and their functions.

Nervous System: Discusses the organs and divisions of the nervous system and their functions, and will identify the major types of cells of the nervous system and their function. Students will be able to identify the major anatomical components of the brain and the spinal cord, including the function of each, as well as coverings and fluid spaces within the central nervous system.

The Senses & Lymphatic System: Classifies the sense organs and differentiates the two groups; discusses how a stimulus is converted to sensation; discusses the general sense organs and their functions; and describes the structure of the eye and the function of its components, including the major visual disorders. Also, students will discuss the anatomy of the ear and its function in hearing and equilibrium, as well as the major forms of hearing impairment. Additionally, the main lymphatic structures and a comparison of the different active and passive immunities and the major disorders associated with the lymphatic system are covered.

ST103 – CIRCULATION AND BALANCE

Blood & Circulatory System: Describes the primary functions of the blood and characteristics of blood plasma; lists the blood's formed elements; and identifies the important functions of each. This topic will also define the medical terms associated with blood, including anatomy of the heart, its chambers, the valves, the heart sounds, and the disorder that is associated with it. The circulatory pathways and the electrical conduction within the heart are also covered.

Respiratory System: Identifies the major organs of the respiratory system and their functions, and explains the mechanism responsible for the exchange of gases during internal and external respiration. This topic also covers the volumes of air exchanged during pulmonary ventilation and the mechanism that regulates respiration, including the major disorders of the upper and lower respiratory tracts.

Urinary System: Discusses the anatomy of the urinary system and its function. It will also discuss the nephron and the role of each component in the formation of urine, the importance of filtration, tubular reabsorption and secretion of urine, and will explain the role of the kidneys in maintaining homeostasis. The major renal and urinary disorders and their mechanism will also be covered.

ST104 – ENERGY AND LIFE

Digestive System: Discusses the anatomy of the alimentary tract from the mouth to the anus and identifies the primary and accessory organs of digestion. In addition, students will discuss the basics of carbohydrate, fat, and protein digestion, and will contrast chemical and mechanical digestion.

Reproductive Systems: Discusses the primary and accessory organs of the male and female reproductive systems, the primary functions of the sex hormones, and the structure responsible for their secretion. This topic will also discuss the phases of the female menstrual cycle and the disorders of the male and female reproductive systems in general.

Endocrine System: Distinguishes between endocrine and exocrine glands; defines hormones and prostaglandins; and identifies the primary endocrine glands and the major hormones produced by each. Students will also discuss the pathophysiology of endocrine disorders and be able to identify the principal functions of each endocrine hormone and describe the conditions that may result from hyposecretion and hypersecretion.

ST201 – BIOMEDICAL AND RELATED SCIENCES

Microbiology / Asepsis & Sterile Techniques: Covers the causes and characteristics of protozoa, fungi, bacteria, and viruses, as well as the classifications of such organisms. Students will also discuss the immune system and the process and transmission of infection. Additionally, this module introduces the scientific principles of asepsis carried out in the operating room in order to prevent the spread of microorganisms that can potentially cause infection. Students will learn the requirements for sterile technique and the methods of sterilization, disinfection, and control in the operating room. Students will also be able to define and discuss the concept of surgical conscience.

Surgical Technology Course Description

Surgical Pharmacy: Covers the common units of measure associated with drug use, as well as the different types and phases of anesthesia, including how they are given and the drugs used for each, and the side effects of the drugs and their actions.

Anesthesia: Exposes the student to the different drugs used in anesthesia, the route of administration of anesthesia, and the different phases of anesthesia. Also, students will learn the anesthetic agents used during and after anesthesia, the side effects, and treatment.

Electricity/Information/Robotics: Covers the basics of electricity, its uses (especially in the operating room), and the dangers and precautions to be taken before and during its use. Students will also discuss the terms related to physics and the principles of physics in relation to patient care in the operating room. Also discussed are laser technology and safety, including equipment and supplies. Additionally, students will learn basic computers, including the relevant components and software programs. Computer-related activities will include finding and opening files, saving documents, manipulating text, and using the Internet. Also, the basic concepts related to robotics, including identifying components and mechanisms of the robotic system, will be discussed.

ST202 – CONDUCT AND SAFETY

Orientation to Surgical Technology: Introduces the major principles and practices of surgical technology; the surgical team; and patient care before, during, and after surgical procedures. Students will learn the members of the surgical team, including each person's role with an emphasis on the basic responsibilities of a surgical technologist.

Standards of Conduct: Provides an understanding of the legal and ethical issues associated with medical practice, specifically as they relate to the surgical team. Students will learn the professional obligations of each member of the surgical team, the patient bill of rights, and the professional standards of care as defined in the Code of Ethics of the Association of Surgical Technologists.

Surgical Patient/Special Population: Exposes students to the method of assessing the patient's response to illness, surgery, and hospitalization, as well as methods for assessing special populations. Demonstrating the awareness of the patient's bill of rights will also be covered. Additionally, students will learn to distinguish and assess physical, spiritual, and psychological needs of the patient, as well as cultural and religious influences that could affect the surgical patient.

Physical Environment & Safety Standards: Discusses the basic principles of organization and structure of the operating room, its physical layout, and the different methods and safety standards that contribute to an aseptic environment. This topic also will provide students with information about potential sources of injury to patients and personnel, proper testing and use of equipment in the operating room, and associated facilities.

ST203 – PRINCIPLES AND PRACTICES OF ST

Hemostasis and Emergency Situations: Discusses the methods of hemostasis and blood replacement and trains students to recognize developing emergency situations, including applying knowledge of radiological and chemical injuries and biological warfare. Students will discuss human- and natural-caused disasters, the various components of planning for personal disaster or the healthcare facility, as well as national disaster planning, including the steps to be taken when such events occur by the surgical technologist.

Instrumentation: Covers the basic instruments and sets of surgical instruments. Students will learn to identify the use and function of surgical instruments, be able to demonstrate the appropriate methods of passing each type of instrument, and understand the methods of decontamination and sterility control.

Wound Healing / Closure: Introduces students to the anatomical and surgical aspects of traumatic and surgical wounds and the principles and methods of wound closure and management. Students will learn to identify the types of needles and sutures used in surgical practice, the principles of application of absorbable and non-absorbable sutures, and the use of stapling devices.

ST204 – SURGICAL CASE MANAGEMENT

CPR: Students will be trained in CPR and other such emergencies. Upon successful completion of the requirements mandated by AHA, the student will receive a Basic Life Support card.

Surgical Technology Course Description

Preoperative Surgical Case Management: Describes the role of the STSR and the techniques of opening and preparing supplies/instruments. Students also will learn the methods of a surgical scrub and donning surgical attire, as well as the principles of surgical scrubbing and gowning/gloving themselves and members of the sterile team. Also discussed is the procedure for counting instruments, sponges, needles, and other items, and the initial steps for starting a procedure, including intraoperative handling of sterile equipment/supplies. Additionally, students will learn the principle of sterile surgical draping, including types of drapes and the materials of which they are made. Also covered are various draping techniques and the methods of draping surgical regions of the body, as well as various OR furniture.

Intra- and Post-Operative Case Management: This course discusses the techniques for monitoring the sterile field and anticipating the needs of the surgical team. Additionally, students will learn about patient care after surgery has been completed and the post-operative routines as they pertain to the surgical technologist.

ST301 – CORE

General Surgery I & II: Provides an overview of the preparation for preoperative, intraoperative, and postoperative care and possible complications arising from general surgical procedures. This topic also covers the anatomy and physiology of the abdominal wall, thyroid, breasts, digestive system, hepato-biliary system, pancreas, and spleen, including a description of the pathology and related terminology for each system or organ that requires surgical intervention. Students will learn to identify instruments, supplies, and drugs associated with general surgery. Students will learn to identify instruments, supplies, and drugs associated with general surgery.

OB/GYN Surgery: Provides an overview of the preparation for preoperative, intraoperative, and postoperative care and possible complications arising from OB/GYN surgical procedures. Also covered is the anatomy and physiology of the female reproductive system, including the pathology requiring surgical intervention, as well as special preoperative diagnostic procedures. Students will learn to identify the instruments, supplies, and drugs associated with this portion of OB/GYN surgery.

Genitourinary Surgery: Provides an overview of the preparation for preoperative, intraoperative, and postoperative care and possible complications arising from genitourinary surgical procedures. The topic covers the relevant anatomy and physiology of the urinary system, including the male reproductive anatomy, pathology, and related terminology. Students will learn to identify instruments, supplies, and drugs associated with this portion of genitourinary surgery.

ST302 – CORE / SPECIALTY

Otorhinolaryngologic (ENT) Surgery: Provides an overview of the preparation for preoperative, intraoperative, and postoperative care and possible complications arising from ENT surgical procedures. The topic also covers the anatomy and physiology of the ears, nose, and throat, including the pathology requiring surgical intervention, as well as preoperative diagnostic procedures. Students will learn to identify instruments, supplies, and drugs associated with this portion of ENT surgery.

Orthopedic Surgery: Provides an overview of the preparation for preoperative, intraoperative, and postoperative care and possible complications arising from orthopedic surgical procedures. This topic also covers the anatomy and physiology of the musculo-skeletal system, including the pathology requiring surgical intervention, as well as special preoperative diagnostic procedures. Students will learn to identify instruments, supplies, and drugs associated with this portion of orthopedic surgery.

Oral & Maxillofacial Surgery: Provides an overview of the preparation for preoperative, intraoperative, and postoperative care and possible complications arising from oral and maxillofacial surgical procedures. This topic also covers the anatomy and physiology of the oral cavity, face, and cranium, including the pathology requiring surgical intervention, as well as preoperative diagnostic procedures. Students will learn to identify instruments, supplies, and drugs associated with this portion of oral and maxillofacial surgery.

ST303 – SPECIALTY

Neurosurgery: Provides an overview of the preparation for preoperative, intraoperative, and postoperative care and possible complications arising from neurological surgical procedures. This topic also covers the anatomy and physiology of the neurological system, including the pathology requiring surgical intervention, as well as preoperative diagnostic procedures. Students will learn to identify instruments, supplies, and drugs associated with this portion of neurological surgery.

Plastic & Reconstructive Surgery: Provides an overview of the preparation for preoperative, intraoperative, and postoperative care and possible complications arising from plastic and reconstructive surgical procedures. This topic also covers the anatomy and physiology of the skin and its underlying tissues, including the pathology requiring

Surgical Technology Course Description

surgical intervention, as well as preoperative diagnostic procedures. Students will learn to identify instruments, supplies, and drugs associated with this portion of plastic and reconstructive surgery.

Ophthalmic Surgery: Provides an overview of the preparation for preoperative, intraoperative, and postoperative care and possible complications arising from ophthalmic surgical procedures. This topic also covers the anatomy and physiology of the eye, including the pathology requiring surgical intervention, as well as preoperative diagnostic procedures. Students will learn to identify instruments, supplies, and drugs associated with this portion of ophthalmic surgery.

ST304 – SPECIALTY / PROFESSIONALISM

Cardio-Thoracic Surgery: Provides an overview of the preparation for preoperative, intraoperative, and postoperative care and possible complications arising from cardio-thoracic surgical procedures. This topic also covers the anatomy and physiology of the respiratory and cardiovascular systems, including the pathology requiring surgical intervention, as well as preoperative diagnostic procedures. Students will learn to identify instruments, supplies, and drugs associated with this portion of thoracic surgery.

Peripheral Vascular Surgery: Provides an overview of the preparation for preoperative, intraoperative, and postoperative care and possible complications arising from peripheral vascular surgical procedures. This topic also covers the anatomy and physiology of the peripheral vascular systems, including the pathology requiring surgical intervention, as well as preoperative diagnostic procedures. Students will learn to identify instruments, supplies, and drugs associated with this portion of peripheral vascular surgery.

Principles of Career Development: Covers the principles and professional practices for positive career actions and behaviors. It deals with the planning of the student's career and the preparation for actual employment, including assessment of skills, application of human relations in the work environment, attitude, and appearance. Students will be taught time management, dress code, personal financial management, and generally acceptable workplace behavior. In addition, résumé preparation, interviewing techniques, employment tests, and salary negotiations are discussed to prepare the student for interview. Mock interviewing will be conducted in the classroom. Students will also be prepared for interview-related rejection, as well as the adjustment process needed after acceptance of a new position.

ST400 – PRE-CLINICAL CHECK OFF

Involves an overview and comprehensive exam of all knowledge, lab skills, and instrumentation covered during Levels 2 and 3. Upon successful completion of this module, the student will be scheduled for Clinical Rotation.

ST501 through ST506 – CLINICAL ROTATION / EXTERNSHIP

These modules provides the student, upon successful completion of the classroom portion of the program, the opportunity to work in an actual operating room of a hospital or surgery center and in Central Supply. The student will be expected to perform the duties of a surgical technologist under the supervision of the operating room technologist and/or clinical instructor. This work allows students to continue the learning process about this profession as well as the opportunity to directly apply the knowledge and skills they have gained during their classroom training. Externship also serves as a method of applying valuable hands-on experience when students begin the search for regular employment. **Clinical Rotation is generally conducted in affiliated hospitals and/or surgery centers during daytime working hours from 7:00 am to 3:30 pm and scheduled for 40 hours per week (8 hours per day) for 13 weeks.**

Veterinary Assistant

O-NET-SOC 31.9096.00/CIP CODE: 51.0808

Educational Objective

This program is designed to provide graduates with the basic skills necessary to assist a veterinarian and veterinary technician. Students will learn veterinary anatomy, physiology, and terminology; computer basics; office/hospital procedures and billing; pharmacology; and vaccinations. Students are introduced to basic animal nursing and animal care and will learn how to perform surgical preparations using aseptic techniques and how to aid the veterinarian or veterinary technician with physical monitoring of recovering surgical patients. In addition, students will learn how to assist in laboratory procedures, including collecting urine, blood, and fecal samples, and how to handle them safely, along with laboratory recordkeeping and stocking supplies. Veterinary Assistants play an important role as a member of the veterinary healthcare team by assisting with the feeding, exercising, and handling of animals; kennel work; cleaning and setting up equipment; billing and other clerical/office tasks; collecting laboratory specimens; and assisting in the analysis process, in surgical preparations, and with radiology and dental prophylaxes. Veterinary Assistants can be found working for the following environments: veterinary hospitals/clinics, emergency and specialty hospitals, animal shelters, zoo and wildlife centers, animal control departments, diagnostic laboratories, pharmaceutical and supply distribution facilities, and animal research agencies.

Prerequisites: All modules must be successfully completed before beginning externship. Students can enroll at the start of any module and will be scheduled for subsequent modules in the order specific to the campus and class session.

PROGRAM OUTLINE

Module	Course Title	Weeks *	Clock Hours	Semester Academic Credit Hours	Non-Term Semester Credit Hour (D.E.)*
VA100	Office & Hospital Procedures and Client Relations	3 or 4	90	3.5	2.4
VA200	Medical Terminology, Anatomy & Physiology	3 or 4	90	3.5	2.4
VA300	Pharmacology, Pharmacy, and Nutrition	3 or 4	90	3.5	2.4
VA400	Animal Behavior, Examination Room Procedures and Restraint	3 or 4	90	3.5	2.4
VA500	Animal Care and Nursing	3 or 4	90	3.5	2.4
VA600	Surgical Preparation and Assisting	3 or 4	90	3.5	2.4
VA700	Laboratory Procedures & Diagnostic Imaging	3 or 4	90	3.5	2.4
VA800	Computer Basic/CPR	3 or 4	90	3.5	2.4
VA900	Externship	3	90	2.0	2.4
VA901	Externship	3	90	2.0	2.4
TOTALS		30 / 38	900	32.00	24.00

* **Note:** Modules in the "Day" schedule are 3 weeks long; those for "Evg" schedules are 4 weeks long.

* Department of Education's conversion of clock hour to credit hour is one semester credit hour equals 37.5 clock hours and is measured for Federal Financial Aid.

**** Total weeks for program may be extended depending on holiday schedules ****

Veterinary Assistant Course Description

VA100 - Office & Hospital Procedures & Client Relations: This course provides an overview of Veterinarian Practices including the history of veterinary medicine, types of practices, practices design, members of the veterinary care team, ethics and laws and occupational health and safety in veterinary practice. Students are introduced to veterinary office & hospital procedures and the importance of good customer service skills. The students will learn the necessity of correct documentation and electronic health records. This course will provide an opportunity for the student to develop the following skills: basic front office skills and the knowledge of administrative procedures necessary to office operation. They will learn how to prepare day sheets, the elements necessary in creating a patient record, how to check patients in and out of the office, and how to effectively work well with other departments or facilities. Students will have a basic understanding of office policies, scheduling, cancelling and rescheduling appointments as well as the documentation steps necessary in recording them. Students learn basic skills in record format and inventory management as well as computer and software management. Students perform basic skills along with actual exercises and procedures and will be able to handle a variety of administrative duties.

VA200 – Medical Terminology, Anatomy & Physiology: This course provides an introduction to word parts including prefix, root word, combining form, and compound words. Students learn how to use word parts to form words, define medical terms using word analysis and combining forms for body parts and anatomy. Students learn to use suffixes for surgical procedures and for diseases or conditions. Students will learn terms for direction, position and movement. Students are also introduced to dental terminology. Students also will be introduced to veterinary anatomy and physiology. Students learn the structure and function/dysfunctions of the body systems of various domesticated animals and some exotic animals. Pathology is studied with correlation to procedures performed.

VA300 – Pharmacology, Pharmacy and Nutrition: This course is designed to introduce the student to various categories of drugs and their clinical use. Students are taught legal issues, filling medications and inventory control, and vaccinations. Students learn to identify dosage forms and calculate drug dosages. Students learn how drugs exert their effects. Students will be able to list and compare routes by which various types of drugs are administered, how to label and package dispensed drugs correctly, how to store and safely handle and dispose of biological and therapeutic agents, pesticides, and hazardous waste. Students learn various vaccinations and proper protocols.

VA400 – Animal Behavior, Examination Room Procedures and Restraint: Students are introduced to basic behavior of dogs and cats and preventing behavior problems including house training, preventing destructive behavior, preventing aggressive behavior, puppy tests, castration and socialization. Students are introduced to how to retrain small animals. Students are taught how to place and remove animals from cages and place on exam table or floor. Students are introduced to various restraint devices and how to apply including, muzzle, Elizabethan collar, restraint pole and feline restraint bags. Students will be taught how to recognize when to alter normal restraint or compromised patients in the exam room. Students learn the danger potential and special handling of small animals. Students are taught examination room procedures including: taking and recording temperature, trimming nails, express anal sacs, identify external parasites, recognize AKC dog breeds and CFA cat breeds identify gender of small animals, and perform exam room grooming.

VA500 – Animal Care and Nursing: This course provides instruction on safety concerns including basic normal and abnormal animal behavior. Students learn how to utilize patient and personnel safety measures, hazardous waste disposal, basic sanitation, and OSHA standards. Students learn how to get patient history, vaccination status and presenting complaint as to why the client has sought veterinary care for the animal. Students will be able to demonstrate a basic understanding of common diseases and medical conditions. Students learn to assist in examinations by monitoring vital signs, gastrointestinal monitoring and nutritional support. Students learn how to monitor and restrain patients for fluid therapy and record observations. Grooming and skin care are covered in this course. Students learn therapeutic bathing, basic grooming and dipping of small animals. Students learn how to administer topical and oral medications as well as intravenous administration and fluid therapy. Students will learn to clean external ear canals. Students will be able to apply and remove bandages and have an understanding of wound and contamination and infection. Students learn wound closure and covering wounds. Students will learn nursing care for recumbent patients including turning, padding and euthanasia and post mortem care.

VA600 – Surgical Preparation and Assisting: This course is designed to introduce the student to the role and responsibilities in small animal surgery. Students learn about surgical preparation areas; preparation area, scrub area and surgery room. Students learn principles of asepsis; assist the veterinarian or veterinary technician with preparation of patients using aseptic technique. Students are introduced to surgical instruments including; scalpels and blades, scissors, needle holders, forceps retractors and various other instruments. Students will learn care and

Veterinary Assistant Course Description

maintenance of surgical instruments and supplies. Students learn sterilization and disinfection technique, operate and maintain autoclaves, suture material types and sizes, suturing techniques, wound management, surgical assistance and pre and post-operative care of animals. Students learn proper disposal of hazardous medical wastes. Students are introduced to recovery of patients, pain management and postoperative complications.

VA700 - Laboratory Procedures & Diagnostic Imaging: Students will learn the role of a veterinary assistant in laboratory procedures. Students learn skills in handling animals, physical examinations, collect voided urine samples, assist in collecting blood samples, collect voided fecal samples for parasitological exam, how to handle rabies suspects and samples safely, and bandaging and splinting and other common laboratory procedures. Students will learn to use microscopes and standard hospital protocols. Students will be introduced to laboratory record keeping ensuring all lab results are accurately recorded, stock laboratory supplies and file laboratory reports. Students learn proper techniques of radiology and ultrasound as a means of diagnoses. Basic safety practices and techniques are followed including safety techniques for handling processing chemicals. Students will be able to position patients including restraints, and assist the veterinarian or veterinarian technician in the completion of diagnostic radiographs and ultrasound. Students will learn how to process film in a darkroom. Proper care of equipment and clean screens is taught. Students will learn quality control labeling, filing and storing of film.

VA800 – Computer Basic/CPR & First Aid: This course will introduce the student to First Aid and how it can help within the medical field. This course will provide an opportunity for the student to develop the following skills: To demonstrate ability to respond to emergencies (check, call, care), demonstrate how to call animal control of the city you are in and what information a person should have in order to make the call, (observation/skills check list).

VA900 and VA901 – Externship: These two modules provide the student, upon successful completion of the classroom portion of the program, the opportunity to work in an actual veterinary environment, such as at a hospital/clinic, animal shelter, zoo or wildlife center, and animal control departments and research agencies. This work allows students to continue the learning process about this profession as well as the opportunity to directly apply the knowledge and skills they have gained during their classroom training. Externship also serves as a method of applying valuable hands-on experience when students begin the search for regular employment. Externship is normally conducted in affiliated clinics/facilities generally during daytime working hours from 8:00 am to 6:00 pm and scheduled for 30 hours per week (6 hours per day) for six weeks.

Clock/Credit Hour Breakdown

A chart is provided below for each program to show the breakdown of clock and credit hours for lecture, lab, and externship for each module (course).

Dental Assistant

Course	Instructional Clock Hours				Outside Work		Equivalent Credits				Non-Term Semester Credit Hour (D.E.)*
	Didactic	Lab	Externship	Total Instructional Hours	Outside Work	Total	Didactic	Lab	Externship	Total Credit Hour	Total Semester Credit Hour
DA100	45	45		90.00	15.00	105.00	2.00	1.50	0.00	3.50	2.4
DA200	45	45		90.00	15.00	105.00	2.00	1.50	0.00	3.50	2.4
DA300	45	45		90.00	15.00	105.00	2.00	1.50	0.00	3.50	2.4
DA400	45	45		90.00	15.00	105.00	2.00	1.50	0.00	3.50	2.4
DA500	45	45		90.00	15.00	105.00	2.00	1.50	0.00	3.50	2.4
DA600	45	45		90.00	15.00	105.00	2.00	1.50	0.00	3.50	2.4
DA700	45	45		90.00	15.00	105.00	2.00	1.50	0.00	3.50	2.4
DA800	45	45		90.00	15.00	105.00	2.00	1.50	0.00	3.50	2.4
DA900			90	90.00		90.00			2.00	2.00	2.4
DA901			90	90.00		90.00			2.00	2.00	2.4
SUBTOTAL	360.00	360.00	180.00	900.00	120.00	1020	16.00	12.00	4.00	32.00	24.00

Massage Therapist

Course	Instructional Clock Hours				Outside Work		Equivalent Credits				Non-Term Semester Credit Hour (D.E.)*
	Didactic	Lab	Externship	Total Instructional Hours	Outside Work	Total	Didactic	Lab	Externship	Total Credit Hour	Total Semester Credit Hour
MT100	45	45		90.00	22.50	100.00	2.00	1.50	0.00	3.50	2.4
MT101	45	45		90.00	22.50	100.00	2.00	1.50	0.00	3.50	2.4
MT102	45	45		90.00	22.50	100.00	2.00	1.50	0.00	3.50	2.4
MT103	90	0		90.00	22.50	100.00	4.00	0.00	0.00	4.00	2.4
MT104	45	45		90.00	22.50	100.00	2.00	1.50	0.00	3.50	2.4
MT105	45	45		90.00	22.50	100.00	2.00	1.50	0.00	3.50	2.4
MT106	45	45		90.00	22.50	100.00	2.00	1.50	0.00	3.50	2.4
MT107	45	45		90.00	22.50	100.00	2.00	1.50	0.00	3.50	2.4
MT108	45	45		90.00	22.50	100.00	2.00	1.50	0.00	3.50	2.4
MT109	45	45		90.00	22.50	100.00	2.00	1.50	0.00	3.50	2.4
SUBTOTAL	450.00	450.00		900.00	225.00	1125.00	22.00	13.50	0.00	35.50	24.00

Clock/Credit Hour Breakdown

Medical Assistant

Course	Instructional Clock Hours				Outside Work		Equivalent Credits				Non-Term Semester Credit Hour (D.E.)*
	Didactic	Lab	Externship	Total Instructional Hours	Outside Work	Total	Didactic	Lab	Externship	Total Credit Hour	Total Semester Credit Hour
MA101	60	30		90.00	4.00	94.00	2.67	1.00	0.00	3.50	2.4
MA103	60	30		90.00	4.00	94.00	2.67	1.00	0.00	3.50	2.4
MA105	60	30		90.00	4.00	94.00	2.67	1.00	0.00	3.50	2.4
MA107	60	30		90.00	4.00	94.00	2.67	1.00	0.00	3.50	2.4
MA109	60	30		90.00	4.00	94.00	2.67	1.00	0.00	3.50	2.4
MA111	60	30		90.00	4.00	94.00	2.67	1.00	0.00	3.50	2.4
MA113	60	30		90.00	4.00	94.00	2.67	1.00	0.00	3.50	2.4
MA115	60	30		90.00	4.00	94.00	2.67	1.00	0.00	3.50	2.4
MA117			90	90.00		90.00			2.00	2.00	2.4
MA119			90	90.00		90.00			2.00	2.00	2.4
SUBTOTAL	480.00	240.00	180.00	900.00	32.00	932.00	21.33	8.00	4.00	32.00	24.00

Medical Coding & Insurance Billing

Course	Instructional Clock Hours				Outside Work		Equivalent Credits				Non-Term Semester Credit Hour (D.E.)*
	Didactic	Lab	Externship	Total Instructional Hours	Outside Work	Total	Didactic	Lab	Externship	Total Credit Hour	Total Semester Credit Hour
MCB 101	80	10		90.00	10.00	100.00	3.56	0.33	0.00	4.00	2.4
MCB 103	50	40		90.00	10.00	100.00	2.22	1.33		3.50	2.4
MCB 105	80	10		90.00	10.00	100.00	3.56	0.33	0.00	4.00	2.4
MCB 107	50	40		90.00	10.00	100.00	2.22	1.33	0.00	3.50	2.4
MCB 109	60	30		90.00	10.00	100.00	2.67	1.00	0.00	3.50	2.4
MCB 111	50	40		90.00	10.00	100.00	2.22	1.33	0.00	3.50	2.4
MCB 113	50	40		90.00	10.00	100.00	2.22	1.33	0.00	3.50	2.4
MCB 115	40	50		90.00	10.00	100.00	1.78	1.67	0.00	3.50	2.4
MCB 117			90	90.00		90.00			2.00	2.00	2.40
MCB 119			90	90.00		90.00			2.00	2.00	2.40
SUBTOTAL	460.00	260.00	180.00	900.00	80.00	980.00	20.44	8.67	4.00	33.00	24.00

Clock/Credit Hour Breakdown

Personal Fitness Trainer

Course	Instructional Clock Hours				Outside Work		Equivalent Credits				Non-Term Semester Credit Hour (D.E.)*
	Didactic	Lab	Externship	Total Instructional Hours	Outside Work	Total	Didactic	Lab	Externship	Total Credit Hour	Total Semester Credit Hour
PFT100	60			60.00	10.00	70.00	2.67	0.00		2.5	1.6
PFT101	30	30		60.00	10.00	70.00	1.33	1.00		2.0	1.6
PFT102	30	30		60.00	10.00	70.00	1.33	1.00		2.0	1.6
PFT103	60			60.00	10.00	70.00	2.67	0.00		2.5	1.6
PFT104	60			60.00	10.00	70.00	2.67	0.00		2.5	1.6
PFT105	60			60.00	10.00	70.00	2.67	0.00		2.5	1.6
PFT106	30	30		60.00	10.00	70.00	1.33	1.00		2.0	1.6
PFT107	30	30		60.00	10.00	70.00	1.33	1.00		2.0	1.6
PFT108	60			60.00	10.00	70.00	2.67	0.00		2.5	1.6
PFT109	60			60.00	10.00	70.00	2.67	0.00		2.5	1.6
PFT200	60			60.00	10.00	70.00	2.67	0.00		2.5	1.6
PFT201	30	30		60.00	10.00	70.00	1.33	1.00		2.0	1.6
PFT202	30	30		60.00	10.00	70.00	1.33	1.00		2.0	1.6
PFT300			120	120.00		120.00			2.67	2.5	3.2
SUBTOTAL	600.00	180.00	120.00	900.00	130.00	1030.00	26.67	6.00	2.67	32.00	24.00

Pharmacy Technician

Course	Instructional Clock Hours				Outside Work		Equivalent Credits				Non-Term Semester Credit Hour (D.E.)*
	Didactic	Lab	Externship	Total Instructional Hours	Outside Work	Total	Didactic	Lab	Externship	Total Credit Hour	Total Semester Credit Hour
PT100	60	30		90.00	15.00	105.00	2.67	1.00		3.50	2.4
PT200	60	30		90.00	15.00	105.00	2.67	1.00		3.50	2.4
PT300	60	30		90.00	10.00	100.00	2.67	1.00		3.50	2.4
PT400	60	30		90.00	15.00	105.00	2.67	1.00		3.50	2.4
PT500	60	30		90.00	15.00	105.00	2.67	1.00		3.50	2.4
PT600	60	30		90.00	15.00	105.00	2.67	1.00		3.50	2.4
PT700	60	30		90.00	15.00	105.00	2.67	1.00		3.50	2.4
PT800	60	30		90.00	20.00	110.00	2.67	1.00		3.50	2.4
PT900			90	90.00		90.00			2.00	2.00	2.4
PT901			90	90.00		90.00			2.00	2.00	2.4
SUBTOTAL	480.00	240.00	180.00	900.00	120.00	1020.00	21.33	8.00	4.00	32.00	24.00

Clock/Credit Hour Breakdown

Surgical Technology

Course	Instructional Clock Hours				Outside Work		Equivalent Credits				Non-Term Semester Credit Hour (D.E.)*
	Didactic	Lab	Externship	Total Instructional Hours	Outside Work	Total	Didactic	Lab	Externship	Total Credit Hour	Total Semester Credit Hour
ST101	90			90.00	15.00	105.00	4.00			4.00	2.4
ST102	90			90.00	15.00	105.00	4.00			4.00	2.4
ST103	90			90.00	15.00	105.00	4.00			4.00	2.4
ST104	90			90.00	15.00	105.00	4.00			4.00	2.4
ST201	54	36		90.00	10.00	100.00	2.40	1.20		3.50	2.4
ST202	54	36		90.00	10.00	100.00	2.40	1.20		3.50	2.4
ST203	54	36		90.00	10.00	100.00	2.40	1.20		3.50	2.4
ST204	54	36		90.00	10.00	100.00	2.40	1.20		3.50	2.4
ST301	54	36		90.00	10.00	100.00	2.40	1.20		3.50	2.4
ST302	54	36		90.00	10.00	100.00	2.40	1.20		3.50	2.4
ST303	54	36		90.00	10.00	100.00	2.40	1.20		3.50	2.4
ST304	54	36		90.00	10.00	100.00	2.40	1.20		3.50	2.4
ST400		90		90.00		90.00		3.00		3.00	2.4
ST 501-506 Clinical Rotation			520	520.00		520.00			11.56	11.50	13.85
SUBTOTAL	792	378.00	520.00	1690.00	140.00	1830.00	35.20	12.60	11.56	58.50	45.05

Veterinary Assistant

Course	Instructional Clock Hours				Outside Work		Equivalent Credits				Non-Term Semester Credit Hour (D.E.)*
	Didactic	Lab	Externship	Total Instructional Hours	Outside Work	Total	Didactic	Lab	Externship	Total Credit Hour	Total Semester Credit Hour
VA100	45	45		90.00	15.00	105.00	2.00	1.50		3.50	2.4
VA200	45	45		90.00	15.00	105.00	2.00	1.50		3.50	2.4
VA300	45	45		90.00	15.00	105.00	2.00	1.50		3.50	2.4
VA400	45	45		90.00	15.00	105.00	2.00	1.50		3.50	2.4
VA500	45	45		90.00	10.00	100.00	2.00	1.50		3.50	2.4
VA600	45	45		90.00	10.00	100.00	2.00	1.50		3.50	2.4
VA700	45	45		90.00	10.00	100.00	2.00	1.50		3.50	2.4
VA800	45	45		90.00		90.00	2.00	1.50		3.50	2.4
VA900			90	90.00		90.00			2.00	2.00	2.4
VA901			90	90.00		90.00			2.00	2.00	2.4
SUBTOTAL	360.00	360.00	180.00	900.00	90.00	990.00		12.00	4.00	32.00	24.00

Advisory Board

PFT

West Coast Sports - Steven Sanchez
Owner
1000 E Dominguez
St Carson, CA 90746
310-327-1325

Fight To Fitness - Carl Ihenacho
Owner
1139 E Dominguez St Suite A
Carson, CA 90746
323-375-4589

First Step Fitness - Maximilian Youell
Tactical Conditioning Expert
1335 Loma Ave
Long Beach, CA 90804
866-404-1515

Anchor Point Training - Chris Severs
CEO/Equipment Designer
424-772-8672

MT

Massage Envy - David Lopez
Regional Director of Recruiting for
Los Angeles West & Northeast
Cell:323-895-0604
David.Lopez@massageenvy.com

Burke Williams- Emily Deaner
Southern California Recruiter
450 North Oak St.
Inglewood, CA 90302
Phone: 310-420-3303
Emilyd@BurkeWilliamsSpa.com

Ohana Wellness Center - Rosalee Journo
Licensed Massage Therapist
441 E Carson St, Suite L
Carson, CA 90745
310-830-1766

Massage Envy - Tram Vu
Clinic Administrator
19800 Hawthorne Blvd # 238
Torrance, CA 90503
310-542-3689
tram@massageenvytorrance.com

VA

Banfield Pet Hospital - Lauren Gordon
730 S Sepulveda Blvd
El Segundo, CA 90245
310-333-0620

Affordable Animal Hospital - Vita Martinez
22221 S Vermont Ave
Torrance, CA 90502
310-781-1434

VA (Continued)

VCA_Cerritos - Tracy (Ane) Bower
Manager
10701 South St.
Cerritos, CA 90703
562-521-0216

Ohana Veterinary Clinic - Dr. Tracy Uchima
Owner
22231 S. Vermont Ave
Torrance, CA 90502
310-328-0380

El Segundo Animal Hospital - Stacy Greer
Manager
240 Center St.
El Segundo, CA 90245
310-606-8811

VCA_Cerritos - Melissa Gardner
Front Office Supervisor
10701 South St.
Cerritos, CA 90703
562-521-0216

MCB

CompuCare Systems - Bruce Kazemi
Manager
8301 E Florence Ave Suite# 202
Downey, CA 90240
562-869-2105

Manchester Optometry Eye Care
Jesse Beasley, Doctor
10024 S Vermont Ave., #2
Los Angeles, CA 90044

Family Allergy & Asthma Medical Center
Stacy Hayworth, Manager
29000 S Western Ave Suite 200
Rancho Palos Verdes, CA 90275
562-400-1108

West Coast Sports - Steven Sanchez
Owner
1000 E Dominguez St.
Carson, CA 90746
310-327-1325

MA

Vista Del Mar Medical Center
Robert Hosseini MD, Owner
1728 S Catalina Ave
Redondo Beach, CA 90277
310-540-7200

Advisory Board

MA (Continued)

Doctors Health and Fitness Medical Center

Mike Mehzun
Administrator
500 E Carson Plaza Drive Suite 121,
Carson, CA 90746
310-779-9894

Urgent Care Center of South Bay

Paula Andrade
Manager
4305 Torrance Blvd Suite 106
Torrance, CA 90503
424-247-7757

Baart Community Clinic

Brenda Carter
Supervisor
4920 S Avalon Blvd
Los Angeles, CA 90011
323-235-5035

ST

Baldwin Park Medical Center

Myle Nguyen
CST Surgical Tech
1011 Baldwin Park Blvd
Baldwin Park, CA 91706-5806
626-851-1011

Kaiser Permanente

Allan Angeles, CST
25825 Vermont Ave.
Harbor City, CA 90710
310-517-3840

Coast Plaza Doctors Hospital

Eufocino Martinez, MD, General Surgeon
12820 Studebaker Rd Suite 100
Norwalk, CA 90650
562-651-0021

Kaiser Permanente West LA Medical Center

Olivia Zabala, CST
OR Technician, Labor and Delivery

Manual Sanchez, MD

Educator, Trinity College
1149 W. 190th Street
Suite 2000
Gardena, CA 90248
818-620-3842

Herschel Evans, CST

Educator, NWC
2121 W. Garvey Ave
West Covina, CA 91790
562-708-8287

Academic Calendar

The left column indicates start dates; columns to the right indicate the completion date for an uninterrupted schedule. Columns titled "Day" indicate lengths in weeks for programs offered from 8:00 am to 2:30 pm. Columns titled "Evening" are for programs offered from 5:00 pm to 10:00 pm, 5:30 pm to 10:00 pm, or 6:00 pm to 10:00 pm. See page 4 for specific schedules for all programs/courses.

2017/18 START DATES <i>Date in bold italics indicates start date is Tuesday since closed Monday for holiday</i>	DAY PROGRAMS END DATES				
	DAY (30 Weeks)	DAY (30 Weeks)	DAY (30 Weeks)	DAY (30 Weeks)	DAY (52 Weeks)
	MA / PT	MCB / VA / PT	MT / DA	PFT	ST
12/12/2016	07/21/2017			07/21/2017	01/19/2018
12/19/2016			07/28/2017		
01/03/2017		08/04/2017		08/04/2017	
01/09/2017	08/11/2017				02/09/2018
01/17/2017			08/18/2017	08/18/2017	
01/23/2017		08/25/2017			
01/30/2017	09/01/2017			09/01/2017	03/02/2018
02/06/2017			09/08/2017		
02/13/2017		09/15/2017		09/15/2017	
02/21/2017	09/22/2017				
02/27/2017			09/29/2017	09/29/2017	03/29/2018
03/06/2017		10/06/2017			
03/13/2017	10/13/2017			10/13/2017	
03/20/2017			10/20/2017		04/20/2018
03/27/2017		10/27/2017		10/27/2017	
04/03/2017	11/03/2017				
04/10/2017			11/10/2017	11/10/2017	05/11/2018
04/17/2017		11/17/2017			
04/24/2017	11/22/2017			11/22/2017	
05/01/2017			12/01/2017		06/01/2018
05/08/2017		12/08/2017		12/08/2017	
05/15/2017	12/15/2017				
05/22/2017			12/22/2017	12/22/2017	
05/30/2017		01/05/2018			06/29/2018
06/05/2017	01/12/2018			01/12/2018	
06/12/2017			01/19/2018		
06/19/2017		01/26/2018		01/26/2018	07/27/2018
06/26/2017	02/02/2018				
07/10/2017			02/09/2018	02/09/2018	
07/17/2017		02/16/2018			08/17/2018
07/24/2017	02/23/2018			02/23/2018	
07/31/2017			03/02/2018		
08/07/2017		03/09/2018		03/09/2018	09/07/2018
08/14/2017	03/16/2018				

Academic Calendar

08/21/2017			03/23/2018	03/23/2018	
08/28/2017		03/29/2018			
09/05/2017	04/06/2018			04/06/2018	10/05/2018
09/11/2017			04/13/2018		
09/18/2017		04/20/2018		04/20/2018	
09/25/2017	04/27/2018				10/26/2018
10/02/2017			05/04/2018	05/04/2018	
10/09/2017		05/11/2018			
10/16/2017	05/18/2018			05/18/2018	11/16/2018
10/23/2017			05/25/2018		
10/30/2017		06/01/2018		06/01/2018	
11/06/2017	06/08/2018				12/07/2018
11/13/2017			06/15/2018	06/15/2018	
11/20/2017		06/22/2018			
11/27/2017	06/29/2018			06/29/2018	
12/04/2017			07/13/2018		01/18/2019
12/11/2017		07/20/2018		07/20/2018	
12/18/2017	07/27/2018				

Academic Calendar

2017/18 START DATES <i>Date in bold Italics Indicates start date is Tuesday since closed Monday for holiday</i>	EVENING PROGRAMS END DATES				
	Evening (38 Weeks) VA / DA / PT	Evening (43 Weeks) PFT	Evening (38 Weeks) MA / MCB	Evening (40 Weeks) MT	Evening (65 Weeks) ST
11/28/2016		10/06/2017		09/15/2017	04/06/18
12/05/2016	09/08/2017				
12/12/2016			09/15/2017		
12/19/2016		10/27/2017			
01/03/2017				10/13/2017	05/04/2018
01/09/2017	10/06/2017				
01/17/2017		11/17/2017	10/13/2017		
01/23/2017					
01/30/2017				11/10/2017	06/01/2018
02/06/2017	11/03/2017	12/08/2017			
02/13/2017			11/10/2017		
02/21/2017					
02/27/2017		01/05/2018		12/08/2017	
03/06/2017	12/01/2017				07/13/2018
03/13/2017			12/08/2017		
03/20/2017		01/26/2018			
03/27/2017				01/12/2018	
04/03/2017	01/05/2018				08/10/2018
04/10/2017		02/16/2018	01/12/2018		
04/17/2017					
04/24/2017				02/09/2018	
05/01/2017	02/02/2018	03/09/2018			09/07/2018
05/08/2017			02/09/2018		
05/15/2017					
05/22/2017		03/29/2018		03/09/2018	
05/30/2017	03/02/2018				10/05/2018
06/05/2017			03/09/2018		
06/12/2017		04/20/2018			
06/19/2017				04/06/2018	
06/26/2017	03/29/2018				
07/10/2017		05/11/2018	04/06/2018		11/02/2018
07/17/2017					
07/24/2017				05/04/2018	
07/31/2017	04/27/2018	06/01/2018			
08/07/2017			05/04/2018		11/30/2018
08/14/2017					

Academic Calendar

08/21/2017		06/22/2018		06/01/2018	
08/28/2017	05/25/2018				
09/05/2017			06/01/2018		01/11/2019
09/11/2017		07/20/2018			
09/18/2017				06/29/2018	
09/25/2017	06/22/2018				
10/02/2017		08/10/2018	06/29/2018		02/08/2019
10/09/2017					
10/16/2017				08/03/2018	
10/23/2017	07/27/2018	08/31/208			
10/30/2017			08/03/2018		
11/06/2017					03/15/2019
11/13/2017		09/21/2018		08/31/2018	
11/20/2017	08/24/2018				
11/27/2017			08/31/2018		
12/04/2017		10/12/2018			04/12/2019
12/11/2017				09/28/2018	
12/18/2017	09/21/2018				

Keep
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California Healing Arts College

