

School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2016 & 2017

CONNECT ENGLISH – LA JOLLA CAMPUS [BRANCH CAMPUS]

Program Name: **ENGLISH FOCUS**

Program Length: Full course 80 weeks [10 levels, 960 clock hours]

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/15/2017. As of 08/15/2019, two full years of data for this program will be available.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2016	0	0	0	0
2017	0	0	0	0

Initials:	Dat	e:
Initial only	, after you ha	ive had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of	Number of	Graduates	Graduates	Placement Rat
	Students Who	Graduates	Available for	Employed in	% Employed in
	Began Program		Employment	the Field	the Field
2016	0	0	0	N/A	N/A
2017	0	0	0	N/A	N/A



Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

initials:		_ Date: _					
Initial only	y after y	ou have	had sufficient	t time to read	l and unders	stand the i	nformation



<u>License Examination Passage Rates (includes data for the two calendar years prior to reporting)</u>

This program does not prepare students for licensure examination.

Calendar	Number of	Number of	Number Who	Number Who	Passage Rate	
Year	Graduates in	Graduates	Passed First	Failed First		
	Calendar	Taking Exam	Available	Available		
	Year		Exam	Exam		
2016	N/A	N/A	N/A	N/A	N/A	
2017	N/A	N/A	N/A	N/A	N/A	

Initials:	Date:
Initial only after vo	u have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar	Graduates	Graduates	\$20,001 -	\$35,001 -	\$40,001 -	\$45,001	No Salary
Year	Available for	Employed in	\$25,000	\$40,000	\$45,000	-	Information
	Employment	the Field				\$50,000	Reported
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Initials:	_ Date:
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Cost of Educational Program

Total charges for the program for students completing on-time in 2017: \$6,980.	Additional charges may be
incurred if the program is not completed on-time.	

Initials:	Date:	
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Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Initials: Date:		
Initial only after you have had sufficient time to	ead and understand the information.	
Regardless of any information you may have related	Postsecondary Education (BPPE) and Connect English. ing to completion rates, placement rates, starting salar as the information as calculated pursuant to state law.	ies, r
institution may be directed to the Bureau for Priv	Fact sheet that have not been satisfactorily answered beate Postsecondary Education at 2535 Capitol Oaks Driversov, toll-free telephone number (888) 370-7589 or by face	e,
Student Name (printed)		
Student Signature	 Date	
School Official	 Date	

Definitions

- "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- "Students Available for Graduation" is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- "Number of On-time Graduates" is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- "On-time Completion Rate" is the number of on-time graduates divided by the number of students available for graduation.
- "150% Graduates" is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.



- "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.
- "Graduates Unavailable for Employment" means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- "Graduates Employed in the Field" means graduates who beginning within six months after a student
 completes the applicable educational program are gainfully employed, whose employment has been
 reported, and for whom the institution has documented verification of employment. For occupations for
 which the state requires passing an examination, the six months period begins after the announcement
 of the examination results for the first examination available after a student completes an applicable
 educational program.
- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after a student completed a program.
- "Passage Rate" is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- "Salary" is as reported by graduate or graduate's employer.
- "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

III. Withdrawal



- a. In the case that a student withdraws *after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student has studied in 60% or more of the period of enrollment for which he/she paid tuition, no refund will be granted.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2016 & 2017

CONNECT ENGLISH – LA JOLLA CAMPUS [BRANCH CAMPUS]

Program Name: **ENGLISH MAX**

Program Length: Full course 80 weeks [10 levels, 1440 clock hours]

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/15/2017. As of 08/15/2019, two full years of data for this program will be available.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2016	0	0	0	0
2017	0	0	0	0

Initials:	Dat	e:
Initial only	, after you ha	ive had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of	Number of	Graduates	Graduates	Placement Rat
	Students Who	Graduates	Available for	Employed in	% Employed in
	Began Program		Employment	the Field	the Field
2016	0	0	0	N/A	N/A
2017	0	0	0	N/A	N/A



Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

initials:		_ Date: _					
Initial only	y after y	ou have	had sufficient	t time to read	l and unders	stand the i	nformation



<u>License Examination Passage Rates (includes data for the two calendar years prior to reporting)</u>

This program does not prepare students for licensure examination.

Calendar	Number of	Number of	Number Who	Number Who	Passage Rate
Year	Graduates in	Graduates	Passed First	Failed First	
	Calendar	Taking Exam	Available	Available	
	Year		Exam	Exam	
2016	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Initials:	Date:
Initial only after vo	u have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar	Graduates	Graduates	\$20,001 -	\$35,001 -	\$40,001 -	\$45,001	No Salary
Year	Available for	Employed in	\$25,000	\$40,000	\$45,000	-	Information
	Employment	the Field				\$50,000	Reported
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Initials:	Date:				
Initial only afte	r vou have h	nad sufficient ti	ime to read a	nd understand	the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2017: \$7,980. Additional charges may be incurred if the program is not completed on-time.

Initials:	Date:				
Initial only	after you have h	nad sufficient time to	read and	understand [•]	the information



Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

•		
Initials: Date: Initial only after you have had sufficient time	o read and understand the information.	
Regardless of any information you may have re	te Postsecondary Education (BPPE) and Connect English. lating to completion rates, placement rates, starting salaries ains the information as calculated pursuant to state law.	s, r
institution may be directed to the Bureau for P	is fact sheet that have not been satisfactorily answered by to ivate Postsecondary Education at 2535 Capitol Oaks Drive, a.gov, toll-free telephone number (888) 370-7589 or by fax	
Student Name (printed)	_	
Student Signature	Date	
School Official	Date	

Definitions

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- "Students Available for Graduation" is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- "Number of On-time Graduates" is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- "On-time Completion Rate" is the number of on-time graduates divided by the number of students available for graduation.
- "150% Graduates" is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.



- "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.
- "Graduates Unavailable for Employment" means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- "Graduates Employed in the Field" means graduates who beginning within six months after a student
 completes the applicable educational program are gainfully employed, whose employment has been
 reported, and for whom the institution has documented verification of employment. For occupations for
 which the state requires passing an examination, the six months period begins after the announcement
 of the examination results for the first examination available after a student completes an applicable
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- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after a student completed a program.
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STUDENT'S RIGHT TO CANCEL

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II. Cancellation Period

a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

III. Withdrawal



- a. In the case that a student withdraws *after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student has studied in 60% or more of the period of enrollment for which he/she paid tuition, no refund will be granted.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2016 & 2017

CONNECT ENGLISH – LA JOLLA CAMPUS [BRANCH CAMPUS]

Program Name: <u>IELTS MAX</u>

Program Length: Full course 8 weeks [144 clock hours]

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/15/2017. As of 08/15/2019, two full years of data for this program will be available.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2016	0	0	0	0
2017	0	0	0	0

Initials:	Dat	e:
Initial only	, after you ha	ive had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of	Number of	Graduates	Graduates	Placement Rat
	Students Who	Graduates	Available for	Employed in	% Employed in
	Began Program		Employment	the Field	the Field
2016	0	0	0	N/A	N/A
2017	0	0	0	N/A	N/A



Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

initials:		_ Date: _					
Initial only	y after y	ou have	had sufficient	t time to read	l and unders	stand the i	nformation



<u>License Examination Passage Rates (includes data for the two calendar years prior to reporting)</u>

This program does not prepare students for licensure examination.

Calendar	Number of	Number of	Number Who	Number Who	Passage Rate
Year	Graduates in	Graduates	Passed First	Failed First	
	Calendar	Taking Exam	Available	Available	
	Year		Exam	Exam	
2016	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Initials:	Date:
Initial only after vo	ou have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar	Graduates	Graduates	\$20,001 -	\$35,001 -	\$40,001 -	\$45,001	No Salary
Year	Available for	Employed in	\$25,000	\$40,000	\$45,000	-	Information
	Employment	the Field				\$50,000	Reported
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Initials:	_ Date:
Initial only after vo	ou have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2017: \$798.	Additional charges may be incurred
if the program is not completed on-time.	

Initials:	D	ate:
Initial only	after you	have had sufficient time to read and understand the information



Federal Student Loan Debt

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Initials: Date: Initial only after you have had sufficient time to	ead and understand the information.	
Regardless of any information you may have relat	Postsecondary Education (BPPE) and Connect English. ing to completion rates, placement rates, starting salans the information as calculated pursuant to state law.	ries, r
institution may be directed to the Bureau for Priv	act sheet that have not been satisfactorily answered late Postsecondary Education at 2535 Capitol Oaks Driviou, toll-free telephone number (888) 370-7589 or by	ve,
Student Name (printed)		
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- "On-time Completion Rate" is the number of on-time graduates divided by the number of students available for graduation.
- "150% Graduates" is the number of students who completed the program within 150% of the program length (includes on-time graduates).



- "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.
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 reported, and for whom the institution has documented verification of employment. For occupations for
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 of the examination results for the first examination available after a student completes an applicable
 educational program.
- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after a student completed a program.
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- "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
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STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

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II. Cancellation Period

a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.



III. Withdrawal

- a. In the case that a student withdraws *after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student has studied in 60% or more of the period of enrollment for which he/she paid tuition, no refund will be granted.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

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- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2016 & 2017

CONNECT ENGLISH – LA JOLLA CAMPUS [BRANCH CAMPUS]

Program Name: PRIVATE CLASS/TUTORING

Program Length: Total clock hours vary

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/15/2017. As of 08/15/2019, two full years of data for this program will be available.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2016	0	0	0	0
2017	0	0	0	0

Initials:	Dat	e:
Initial only	, after you ha	ive had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of	Number of	Graduates	Graduates	Placement Rat
	Students Who	Graduates	Available for	Employed in	% Employed in
	Began Program		Employment	the Field	the Field
2016	0	0	0	N/A	N/A
2017	0	0	0	N/A	N/A



Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

initials:		_ Date: _					
Initial only	y after y	ou have	had sufficient	t time to read	l and unders	stand the i	nformation



<u>License Examination Passage Rates (includes data for the two calendar years prior to</u> reporting)

This program does not prepare students for licensure examination.

Calendar	Number of	Number of	Number Who	Number Who	Passage Rate
Year	Graduates in	Graduates	Passed First	Failed First	
	Calendar	Taking Exam	Available	Available	
	Year		Exam	Exam	
2016	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Initials:	Date:
Initial only after vo	u have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar	Graduates	Graduates	\$20,001 -	\$35,001 -	\$40,001 -	\$45,001	No Salary
Year	Available for	Employed in	\$25,000	\$40,000	\$45,000	-	Information
	Employment	the Field				\$50,000	Reported
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Initials:	_ Date:
Initial only after vo	ou have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges	for the program f	for students completing on-time in 2017: \$45 per hour.	Clock hours vary.
Initials:	Date:		
Initial only af	ter you have had	sufficient time to read and understand the information	n.



Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

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Initials: Da Initial only after you h	ate: nave had sufficient time to re	ad and understand th	e information.
Regardless of any info	rmation you may have relatin	g to completion rates,	n (BPPE) and Connect English. placement rates, starting salaries, culated pursuant to state law.
institution may be dire	ected to the Bureau for Privat	e Postsecondary Educa	been satisfactorily answered by th ation at 2535 Capitol Oaks Drive, number (888) 370-7589 or by fax
Student Name (printe	ed)		
Student Signature		Date	
School Official		 Date	

Definitions

- "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- "Students Available for Graduation" is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- "Number of On-time Graduates" is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- "On-time Completion Rate" is the number of on-time graduates divided by the number of students available for graduation.
- "150% Graduates" is the number of students who completed the program within 150% of the program length (includes on-time graduates).



- "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.
- "Graduates Unavailable for Employment" means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- "Graduates Employed in the Field" means graduates who beginning within six months after a student
 completes the applicable educational program are gainfully employed, whose employment has been
 reported, and for whom the institution has documented verification of employment. For occupations for
 which the state requires passing an examination, the six months period begins after the announcement
 of the examination results for the first examination available after a student completes an applicable
 educational program.
- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after a student completed a program.
- "Passage Rate" is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- "Salary" is as reported by graduate or graduate's employer.
- "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.



III. Withdrawal

- a. In the case that a student withdraws *after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student has studied in 60% or more of the period of enrollment for which he/she paid tuition, no refund will be granted.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2016 & 2017

CONNECT ENGLISH – LA JOLLA CAMPUS [BRANCH CAMPUS]

Program Name: <u>TOEFL FOCUS</u>

Program Length: Full course 24 weeks [288 clock hours]

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/15/2017. As of 08/15/2019, two full years of data for this program will be available.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2016	0	0	0	0
2017	0	0	0	0

Initials:	Dat	e:
Initial only	, after you ha	ive had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of	Number of	Graduates	Graduates	Placement Rat
	Students Who	Graduates	Available for	Employed in	% Employed in
	Began Program		Employment	the Field	the Field
2016	0	0	0	N/A	N/A
2017	0	0	0	N/A	N/A



Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

	- die controlle de la controll						
Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field				
2016	N/A	N/A	N/A				
2017	N/A	N/A	N/A				

Single Position vs. Concurrent Aggregated Position

		88 8	
Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

initials:	Date:			
Initial only	y after you have	had sufficient time to r	read and understand	I the information



<u>License Examination Passage Rates (includes data for the two calendar years prior to reporting)</u>

This program does not prepare students for licensure examination.

Calendar	Number of	Number of	Number Who	Number Who	Passage Rate
Year	Graduates in	Graduates	Passed First	Failed First	
	Calendar	Taking Exam	Available	Available	
	Year		Exam	Exam	
2016	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Initials:		Date:		
Initial only	after y	ou have had	d sufficient time to read and understand the informati	on.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar	Graduates	Graduates	\$20,001 -	\$35,001 -	\$40,001 -	\$45,001	No Salary
Year	Available for	Employed in	\$25,000	\$40,000	\$45,000	-	Information
	Employment	the Field				\$50,000	Reported
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Initials:	Date:				
Initial only afte	r vou have h	nad sufficient ti	ime to read a	nd understand	the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2017: \$2,724. Additional charges may be incurred if the program is not completed on-time.

Initials:	Date:
Initial only after yo	u have had sufficient time to read and understand the information.



Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Initials: Date:		
Initial only after you have had sufficient time to	read and understand the information.	
Regardless of any information you may have rela	Postsecondary Education (BPPE) and Connect English. ting to completion rates, placement rates, starting salar ns the information as calculated pursuant to state law.	ries, r
institution may be directed to the Bureau for Priva	fact sheet that have not been satisfactorily answered brate Postsecondary Education at 2535 Capitol Oaks Drivgov, toll-free telephone number (888) 370-7589 or by f	e,
Student Name (printed)		
Student Signature	 Date	
School Official	 Date	

Definitions

- "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- "Students Available for Graduation" is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- "Number of On-time Graduates" is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- "On-time Completion Rate" is the number of on-time graduates divided by the number of students available for graduation.
- "150% Graduates" is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.



- "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.
- "Graduates Unavailable for Employment" means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- "Graduates Employed in the Field" means graduates who beginning within six months after a student
 completes the applicable educational program are gainfully employed, whose employment has been
 reported, and for whom the institution has documented verification of employment. For occupations for
 which the state requires passing an examination, the six months period begins after the announcement
 of the examination results for the first examination available after a student completes an applicable
 educational program.
- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after a student completed a program.
- "Passage Rate" is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- "Salary" is as reported by graduate or graduate's employer.
- "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

III. Withdrawal



- a. In the case that a student withdraws *after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student has studied in 60% or more of the period of enrollment for which he/she paid tuition, no refund will be granted.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2016 & 2017

CONNECT ENGLISH – LA JOLLA CAMPUS [BRANCH CAMPUS]

Program Name: <u>TOEFL MAX</u>

Program Length: Full course 24 weeks [432 clock hours]

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/15/2017. As of 08/15/2019, two full years of data for this program will be available.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2016	0	0	0	0
2017	0	0	0	0

Initials:	Dat	e:
Initial only	, after you ha	ive had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of	Number of	Graduates	Graduates	Placement Rat
	Students Who	Graduates	Available for	Employed in	% Employed in
	Began Program		Employment	the Field	the Field
2016	0	0	0	N/A	N/A
2017	0	0	0	N/A	N/A



Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

<u> </u>						
Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field			
2016	N/A	N/A	N/A			
2017	N/A	N/A	N/A			

Single Position vs. Concurrent Aggregated Position

		88 8	
Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

initials:	Date:			
Initial only	y after you have	had sufficient time to r	read and understand	I the information



<u>License Examination Passage Rates (includes data for the two calendar years prior to reporting)</u>

This program does not prepare students for licensure examination.

Calendar	Number of	Number of	Number Who	Number Who	Passage Rate
Year	Graduates in	Graduates	Passed First	Failed First	
	Calendar	Taking Exam	Available	Available	
	Year		Exam	Exam	
2016	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Initials:	Date:
Initial only after vo	ou have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar	Graduates	Graduates	\$20,001 -	\$35,001 -	\$40,001 -	\$45,001	No Salary
Year	Available for	Employed in	\$25,000	\$40,000	\$45,000	-	Information
	Employment	the Field				\$50,000	Reported
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Initials:	Date:		
Initial only af	fter you have had	sufficient time to read and understand the infor	mation.
		Cost of Educational Program	
•		for students completing on-time in 2017: \$2,994. ompleted on-time.	Additional charges may be
	Date:	sufficient time to read and understand the infor	mation



Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Laterala Barra		
Initials: Date: Initial only after you have had sufficient	time to read and understand the inform	nation.
This fact sheet is filed with the Bureau for Regardless of any information you may halicense exam passage rates, this fact shee	ave relating to completion rates, placem	ent rates, starting salaries, r
Any questions a student may have regard institution may be directed to the Bureau Suite 400, Sacramento, CA 95833, www.b (916) 263-1897.	for Private Postsecondary Education at	2535 Capitol Oaks Drive,
Student Name (printed)		
Student Signature	 Date	_
School Official	 	_

Definitions

- "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
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- "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.



- "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.
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 completes the applicable educational program are gainfully employed, whose employment has been
 reported, and for whom the institution has documented verification of employment. For occupations for
 which the state requires passing an examination, the six months period begins after the announcement
 of the examination results for the first examination available after a student completes an applicable
 educational program.
- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after a student completed a program.
- "Passage Rate" is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- "Salary" is as reported by graduate or graduate's employer.
- "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

III. Withdrawal



- a. In the case that a student withdraws *after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student has studied in 60% or more of the period of enrollment for which he/she paid tuition, no refund will be granted.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2016 & 2017

CONNECT ENGLISH - MISSION VALLEY CAMPUS [MAIN CAMPUS]

Program Name: **ENGLISH FOCUS**

Program Length: Full course 80 weeks [10 levels, 960 clock hours]

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/15/2017. As of 08/15/2019, two full years of data for this program will be available.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2016	0	0	0	0
2017	0	0	0	0

Initials:	Dat	e:
Initial only	, after you ha	ive had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of	Number of	Graduates	Graduates	Placement Rat
	Students Who	Graduates	Available for	Employed in	% Employed in
	Began Program		Employment	the Field	the Field
2016	0	0	0	N/A	N/A
2017	0	0	0	N/A	N/A



Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

initials:	Date:			
Initial only	y after you have	had sufficient time to r	read and understand	I the information



<u>License Examination Passage Rates (includes data for the two calendar years prior to reporting)</u>

This program does not prepare students for licensure examination.

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Calendar	Number of	Number of	Number Who	Number Who	Passage Rate	
Year	Graduates in	Graduates	Passed First	Failed First		
	Calendar	Taking Exam	Available	Available		
	Year		Exam	Exam		
2016	N/A	N/A	N/A	N/A	N/A	
2017	N/A	N/A	N/A	N/A	N/A	

Initials:	Date:
Initial only after vo	u have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar	Graduates	Graduates	\$20,001 -	\$35,001 -	\$40,001 -	\$45,001	No Salary
Year	Available for	Employed in	\$25,000	\$40,000	\$45,000	-	Information
	Employment	the Field				\$50,000	Reported
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Initials:	_ Date:
Initial only after vo	ou have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2017: \$6,980.	Additional charges may be
incurred if the program is not completed on-time.	

Initials:	Date:	
Initial only	after you have had	sufficient time to read and understand the information.



Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

•	·	, 3
Initials: Date: Initial only after you have had suffi	 cient time to read and understand the inf	formation.
Regardless of any information you n	au for Private Postsecondary Education (B may have relating to completion rates, plac t sheet contains the information as calcula	cement rates, starting salaries, r
institution may be directed to the B	egarding this fact sheet that have not bee ureau for Private Postsecondary Educatior www.bppe.ca.gov, toll-free telephone num	n at 2535 Capitol Oaks Drive,
Student Name (printed)		
Student Signature	 Date	
School Official	 Date	

Definitions

- "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- "Students Available for Graduation" is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- "Number of On-time Graduates" is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- "On-time Completion Rate" is the number of on-time graduates divided by the number of students available for graduation.
- "150% Graduates" is the number of students who completed the program within 150% of the program length (includes on-time graduates).



- "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.
- "Graduates Unavailable for Employment" means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- "Graduates Employed in the Field" means graduates who beginning within six months after a student
 completes the applicable educational program are gainfully employed, whose employment has been
 reported, and for whom the institution has documented verification of employment. For occupations for
 which the state requires passing an examination, the six months period begins after the announcement
 of the examination results for the first examination available after a student completes an applicable
 educational program.
- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after a student completed a program.
- "Passage Rate" is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- "Salary" is as reported by graduate or graduate's employer.
- "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.



III. Withdrawal

- a. In the case that a student withdraws *after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student has studied in 60% or more of the period of enrollment for which he/she paid tuition, no refund will be granted.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2016 & 2017

CONNECT ENGLISH – MISSION VALLEY CAMPUS [MAIN CAMPUS]

Program Name: **ENGLISH MAX**

Program Length: Full course 80 weeks [10 levels, 1440 clock hours]

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/15/2017. As of 08/15/2019, two full years of data for this program will be available.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2016	0	0	0	0
2017	0	0	0	0

Initials:	Dat	e:
Initial only	, after you ha	ive had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of	Number of	Graduates	Graduates	Placement Rat
	Students Who	Graduates	Available for	Employed in	% Employed in
	Began Program		Employment	the Field	the Field
2016	0	0	0	N/A	N/A
2017	0	0	0	N/A	N/A



Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

initials:		_ Date: _					
Initial only	y after y	ou have	had sufficient	t time to read	l and unders	stand the i	nformation



<u>License Examination Passage Rates (includes data for the two calendar years prior to reporting)</u>

This program does not prepare students for licensure examination.

Calendar	Number of	Number of	Number Who	Number Who	Passage Rate
Year	Graduates in	Graduates	Passed First	Failed First	
	Calendar	Taking Exam	Available	Available	
	Year		Exam	Exam	
2016	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Initials:	Date:
Initial only after vo	u have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar	Graduates	Graduates	\$20,001 -	\$35,001 -	\$40,001 -	\$45,001	No Salary
Year	Available for	Employed in	\$25,000	\$40,000	\$45,000	-	Information
	Employment	the Field				\$50,000	Reported
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Initials:	Date:				
Initial only afte	r vou have h	nad sufficient ti	ime to read a	nd understand	the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2017: \$7,980. Additional charges may be incurred if the program is not completed on-time.

Initials:	Date:
Initial only after yo	u have had sufficient time to read and understand the information



Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Initials: Date:		
Initial only after you have had sufficient time to	ead and understand the information.	
Regardless of any information you may have relat	Postsecondary Education (BPPE) and Connect English. ing to completion rates, placement rates, starting sala is the information as calculated pursuant to state law.	ries, r
institution may be directed to the Bureau for Priva	act sheet that have not been satisfactorily answered be the Postsecondary Education at 2535 Capitol Oaks Driv ov, toll-free telephone number (888) 370-7589 or by f	ve,
Student Name (printed)		
Student Signature	 Date	
School Official	 Date	

Definitions

- "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- "Students Available for Graduation" is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- "Number of On-time Graduates" is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- "On-time Completion Rate" is the number of on-time graduates divided by the number of students available for graduation.
- "150% Graduates" is the number of students who completed the program within 150% of the program length (includes on-time graduates).



- "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.
- "Graduates Unavailable for Employment" means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- "Graduates Employed in the Field" means graduates who beginning within six months after a student
 completes the applicable educational program are gainfully employed, whose employment has been
 reported, and for whom the institution has documented verification of employment. For occupations for
 which the state requires passing an examination, the six months period begins after the announcement
 of the examination results for the first examination available after a student completes an applicable
 educational program.
- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after a student completed a program.
- "Passage Rate" is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- "Salary" is as reported by graduate or graduate's employer.
- "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.



III. Withdrawal

- a. In the case that a student withdraws *after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student has studied in 60% or more of the period of enrollment for which he/she paid tuition, no refund will be granted.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2016 & 2017

CONNECT ENGLISH - MISSION VALLEY CAMPUS [MAIN CAMPUS]

Program Name: <u>IELTS MAX</u>

Program Length: Full course 8 weeks [144 clock hours]

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/15/2017. As of 08/15/2019, two full years of data for this program will be available.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2016	0	0	0	0
2017	0	0	0	0

Initials:	Dat	e:
Initial only	, after you ha	ive had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of	Number of	Graduates	Graduates	Placement Rat
	Students Who	Graduates	Available for	Employed in	% Employed in
	Began Program		Employment	the Field	the Field
2016	0	0	0	N/A	N/A
2017	0	0	0	N/A	N/A



Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

initials:		_ Date: _					
Initial only	y after y	ou have	had sufficient	t time to read	l and unders	stand the i	nformation



<u>License Examination Passage Rates (includes data for the two calendar years prior to reporting)</u>

This program does not prepare students for licensure examination.

Calendar	Number of	Number of	Number Who	Number Who	Passage Rate
Year	Graduates in	Graduates	Passed First	Failed First	
	Calendar	Taking Exam	Available	Available	
	Year		Exam	Exam	
2016	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Initials:	Date:
Initial only after vo	ou have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar	Graduates	Graduates	\$20,001 -	\$35,001 -	\$40,001 -	\$45,001	No Salary
Year	Available for	Employed in	\$25,000	\$40,000	\$45,000	-	Information
	Employment	the Field				\$50,000	Reported
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Initials: _	Date:	
Initial on	ly after you have had	sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2017: \$798. Additional charges may be incurred if the program is not completed on-time.

Initials:	Date:	
Initial only aft	er you have had	sufficient time to read and understand the information.

Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.



Initials:	Date:			•		
Initial only after yo	u have had sufficie	nt time to read	d and understa	nd	the information.	

This fact sheet is filed with the Bureau for Private Postsecondary Education (BPPE) and Connect English. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, r license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, www.bppe.ca.gov, toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

Student Name (printed)	
Student Name (printed)	
Student Signature	Date
School Official	 Date

Definitions

- "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- "Students Available for Graduation" is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- "Number of On-time Graduates" is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- "On-time Completion Rate" is the number of on-time graduates divided by the number of students available for graduation.
- "150% Graduates" is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.



- "Graduates Unavailable for Employment" means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- "Graduates Employed in the Field" means graduates who beginning within six months after a student
 completes the applicable educational program are gainfully employed, whose employment has been
 reported, and for whom the institution has documented verification of employment. For occupations for
 which the state requires passing an examination, the six months period begins after the announcement
 of the examination results for the first examination available after a student completes an applicable
 educational program.
- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after a student completed a program.
- "Passage Rate" is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- "Salary" is as reported by graduate or graduate's employer.
- "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

III. Withdrawal

a. In the case that a student withdraws *after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.



b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2016 & 2017

CONNECT ENGLISH – MISSION VALLEY CAMPUS [MAIN CAMPUS]

Program Name: <u>PRIVATE CLASS/TUTORING</u>

Program Length: Total clock hours vary

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/15/2017. As of 08/15/2019, two full years of data for this program will be available.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2016	0	0	0	0
2017	0	0	0	0

Initials:	Dat	e:
Initial only	, after you ha	ive had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of	Number of	Graduates	Graduates	Placement Rat
	Students Who	Graduates	Available for	Employed in	% Employed in
	Began Program		Employment	the Field	the Field
2016	0	0	0	N/A	N/A
2017	0	0	0	N/A	N/A



Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

initials:		_ Date: _					
Initial only	y after y	ou have	had sufficient	t time to read	l and unders	stand the i	nformation



<u>License Examination Passage Rates (includes data for the two calendar years prior to reporting)</u>

This program does not prepare students for licensure examination.

Calendar	Number of	Number of	Number Who	Number Who	Passage Rate
Year	Graduates in	Graduates	Passed First	Failed First	
	Calendar	Taking Exam	Available	Available	
	Year		Exam	Exam	
2016	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Initials:	Date:
Initial only after vo	u have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Initials: _____ Date: ____

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar	Graduates	Graduates	\$20,001 -	\$35,001 -	\$40,001 -	\$45,001	No Salary
Year	Available for	Employed in	\$25,000	\$40,000	\$45,000	-	Information
	Employment	the Field				\$50,000	Reported
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Initial only af	er you have had sufficient time to read and understand the information.	
	Cost of Educational Program	
•	or the program for students completing on-time in 2017: \$45 per hour. Clock haves the completed on-time.	nours vary.
Initials:	Date:	
Initial only af	er you have had sufficient time to read and understand the information.	



Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

•		• •	
Initials: Initial only after yo		to read and understand the in	formation.
Regardless of any in	nformation you may have re	ate Postsecondary Education (Belating to completion rates, plactains the information as calcula	cement rates, starting salaries, r
institution may be	directed to the Bureau for P	nis fact sheet that have not bee Private Postsecondary Education ca.gov, toll-free telephone num	•
Student Name (pri	nted)		
Student Signature		 Date	
School Official			

Definitions

- "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- "Students Available for Graduation" is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- "Number of On-time Graduates" is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- "On-time Completion Rate" is the number of on-time graduates divided by the number of students available for graduation.
- "150% Graduates" is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.



- "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.
- "Graduates Unavailable for Employment" means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- "Graduates Employed in the Field" means graduates who beginning within six months after a student
 completes the applicable educational program are gainfully employed, whose employment has been
 reported, and for whom the institution has documented verification of employment. For occupations for
 which the state requires passing an examination, the six months period begins after the announcement
 of the examination results for the first examination available after a student completes an applicable
 educational program.
- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after a student completed a program.
- "Passage Rate" is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- "Salary" is as reported by graduate or graduate's employer.
- "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

III. Withdrawal



- a. In the case that a student withdraws *after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student has studied in 60% or more of the period of enrollment for which he/she paid tuition, no refund will be granted.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2016 & 2017

CONNECT ENGLISH - MISSION VALLEY CAMPUS [MAIN CAMPUS]

Program Name: <u>TOEFL FOCUS</u>

Program Length: Full course 24 weeks [288 clock hours]

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/15/2017. As of 08/15/2019, two full years of data for this program will be available.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2016	0	0	0	0
2017	0	0	0	0

Initials:	Dat	e:
Initial only	, after you ha	ive had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of	Number of	Graduates	Graduates	Placement Rat
	Students Who	Graduates	Available for	Employed in	% Employed in
	Began Program		Employment	the Field	the Field
2016	0	0	0	N/A	N/A
2017	0	0	0	N/A	N/A



Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

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Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field					
2016	N/A	N/A	N/A					
2017	N/A	N/A	N/A					

Single Position vs. Concurrent Aggregated Position

		88 8	
Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

initials:	Date:			
Initial only	y after you have	had sufficient time to r	read and understand	I the information



<u>License Examination Passage Rates (includes data for the two calendar years prior to reporting)</u>

This program does not prepare students for licensure examination.

Calendar	Number of	Number of	Number Who	Number Who	Passage Rate
Year	Graduates in	Graduates	Passed First	Failed First	
	Calendar	Taking Exam	Available	Available	
	Year		Exam	Exam	
2016	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Initials:	Date:
Initial only after vo	u have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar	Graduates	Graduates	\$20,001 -	\$35,001 -	\$40,001 -	\$45,001	No Salary
Year	Available for	Employed in	\$25,000	\$40,000	\$45,000	-	Information
	Employment	the Field				\$50,000	Reported
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Initials:	Date:				
Initial only	after you have had	sufficient time to	read and unde	erstand the info	ormation.

Cost of Educational Program

Total charges for the program for students completing on-time in 2017: \$2,724. Additional charges may be incurred if the program is not completed on-time.

Initials:	Date:
Initial only after yo	u have had sufficient time to read and understand the information



Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

nitials: Date: nitial only after you have had sufficient time to	read and understand the inform	nation.
This fact sheet is filed with the Bureau for Private Regardless of any information you may have relat icense exam passage rates, this fact sheet contain	ting to completion rates, placem	ent rates, starting salaries, i
Any questions a student may have regarding this finstitution may be directed to the Bureau for Privaluite 400, Sacramento, CA 95833, www.bppe.ca.g	ate Postsecondary Education at	2535 Capitol Oaks Drive,
Student Name (printed)		
Student Signature	 Date	
School Official	 Date	

Definitions

- "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- "Students Available for Graduation" is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- "Number of On-time Graduates" is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- "On-time Completion Rate" is the number of on-time graduates divided by the number of students available for graduation.
- "150% Graduates" is the number of students who completed the program within 150% of the program length (includes on-time graduates).



- "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.
- "Graduates Unavailable for Employment" means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- "Graduates Employed in the Field" means graduates who beginning within six months after a student
 completes the applicable educational program are gainfully employed, whose employment has been
 reported, and for whom the institution has documented verification of employment. For occupations for
 which the state requires passing an examination, the six months period begins after the announcement
 of the examination results for the first examination available after a student completes an applicable
 educational program.
- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after a student completed a program.
- "Passage Rate" is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- "Salary" is as reported by graduate or graduate's employer.
- "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.



III. Withdrawal

- a. In the case that a student withdraws *after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student has studied in 60% or more of the period of enrollment for which he/she paid tuition, no refund will be granted.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2016 & 2017

CONNECT ENGLISH - MISSION VALLEY CAMPUS [MAIN CAMPUS]

Program Name: <u>TOEFL MAX</u>

Program Length: Full course 24 weeks [432 clock hours]

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/15/2017. As of 08/15/2019, two full years of data for this program will be available.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2016	0	0	0	0
2017	0	0	0	0

Initials:	Dat	e:
Initial only	, after you ha	ive had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of	Number of	Graduates	Graduates	Placement Rat
	Students Who	Graduates	Available for	Employed in	% Employed in
	Began Program		Employment	the Field	the Field
2016	0	0	0	N/A	N/A
2017	0	0	0	N/A	N/A



Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

- die 1 in 10 i die 1						
Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field			
2016	N/A	N/A	N/A			
2017	N/A	N/A	N/A			

Single Position vs. Concurrent Aggregated Position

		88 8	
Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

initials:	Date:			
Initial only	y after you have	had sufficient time to r	read and understand	I the information



<u>License Examination Passage Rates (includes data for the two calendar years prior to reporting)</u>

This program does not prepare students for licensure examination.

Calendar	Number of	Number of	Number Who	Number Who	Passage Rate
Year	Graduates in	Graduates	Passed First	Failed First	
	Calendar	Taking Exam	Available	Available	
	Year		Exam	Exam	
2016	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Initials:	Date:	
Initial only a	fter you have had suf	ficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar	Graduates	Graduates	\$20,001 -	\$35,001 -	\$40,001 -	\$45,001	No Salary
Year	Available for	Employed in	\$25,000	\$40,000	\$45,000	-	Information
	Employment	the Field				\$50,000	Reported
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Initials: _	Date:	
Initial on	ly after you have had	sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2017: \$2,994. Additional charges may be incurred if the program is not completed on-time.

Initials:	Date:
Initial only after yo	u have had sufficient time to read and understand the information

Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.



	5050 Shortham Flace, Saite 200	San Diego, en Seize	1111 (050) 455 5555	1 X. (015) 205 2011	www.comicctengnom.caa
Initials:	Date:				
Initial or	nly after you have had su	ifficient time to	read and under	stand the infor	mation.

This fact sheet is filed with the Bureau for Private Postsecondary Education (BPPE) and Connect English. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, r license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, www.bppe.ca.gov, toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

Student Name (printed)	
Student Signature	 Date
School Official	 Date

Definitions

- "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
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- "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.



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 educational program.
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- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
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STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

III. Withdrawal

a. In the case that a student withdraws *after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.



b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2016 & 2017

CONNECT ENGLISH – PACIFIC BEACH CAMPUS [BRANCH CAMPUS]

Program Name: <u>ENGLISH FOCUS</u>

Program Length: Full course 80 weeks [10 levels, 960 clock hours]

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/15/2017. As of 08/15/2019, two full years of data for this program will be available.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2016	0	0	0	0
2017	0	0	0	0

Initials:	Date:	
Initial only	, after you hav	e had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of	Number of	Graduates	Graduates	Placement Rat
	Students Who	Graduates	Available for	Employed in	% Employed in
	Began Program		Employment	the Field	the Field
2016	0	0	0	N/A	N/A
2017	0	0	0	N/A	N/A



Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

initials:		_ Date: _					
Initial only	y after y	ou have	had sufficient	t time to read	l and unders	stand the i	nformation



<u>License Examination Passage Rates (includes data for the two calendar years prior to reporting)</u>

This program does not prepare students for licensure examination.

<u> </u>						
Calendar	Number of	Number of	Number Who	Number Who	Passage Rate	
Year	Graduates in	Graduates	Passed First	Failed First		
	Calendar	Taking Exam	Available	Available		
	Year		Exam	Exam		
2016	N/A	N/A	N/A	N/A	N/A	
2017	N/A	N/A	N/A	N/A	N/A	

Initials:	Date:
Initial only after vo	ou have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar	Graduates	Graduates	\$20,001 -	\$35,001 -	\$40,001 -	\$45,001	No Salary
Year	Available for	Employed in	\$25,000	\$40,000	\$45,000	-	Information
	Employment	the Field				\$50,000	Reported
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Initials:		Date:					
Initial only	y after y	ou have had	d sufficient tim	e to read and	understand	the informati	ion.

Cost of Educational Program

Total charges for the program for students completing on-time in 2017: \$6,980. Additional charges may be incurred if the program is not completed on-time.

Initials:	Date:
Initial only after yo	u have had sufficient time to read and understand the information.



Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Initials:	Date:		
Initial only af	fter you have had sufficient tir	ne to read and understand the info	ormation.
Regardless of	f any information you may have	rivate Postsecondary Education (BF e relating to completion rates, place contains the information as calculat	ement rates, starting salaries, r
institution ma	ay be directed to the Bureau fo cramento, CA 95833, www.bpp	g this fact sheet that have not been or Private Postsecondary Education oe.ca.gov, toll-free telephone numb	at 2535 Capitol Oaks Drive,
Student Nam	ne (printed)		
Student Sign	ature	 Date	
School Officia	 al	 	

Definitions

- "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- "Students Available for Graduation" is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- "Number of On-time Graduates" is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- "On-time Completion Rate" is the number of on-time graduates divided by the number of students available for graduation.
- "150% Graduates" is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.



- "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.
- "Graduates Unavailable for Employment" means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- "Graduates Employed in the Field" means graduates who beginning within six months after a student
 completes the applicable educational program are gainfully employed, whose employment has been
 reported, and for whom the institution has documented verification of employment. For occupations for
 which the state requires passing an examination, the six months period begins after the announcement
 of the examination results for the first examination available after a student completes an applicable
 educational program.
- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after a student completed a program.
- "Passage Rate" is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- "Salary" is as reported by graduate or graduate's employer.
- "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

III. Withdrawal



- a. In the case that a student withdraws *after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student has studied in 60% or more of the period of enrollment for which he/she paid tuition, no refund will be granted.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2016 & 2017

CONNECT ENGLISH – PACIFIC BEACH CAMPUS [BRANCH CAMPUS]

Program Name: **ENGLISH MAX**

Program Length: Full course 80 weeks [10 levels, 1440 clock hours]

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/15/2017. As of 08/15/2019, two full years of data for this program will be available.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2016	0	0	0	0
2017	0	0	0	0

Initials:	Dat	e:
Initial only	, after you ha	ive had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of	Number of	Graduates	Graduates	Placement Rat
	Students Who	Graduates	Available for	Employed in	% Employed in
	Began Program		Employment	the Field	the Field
2016	0	0	0	N/A	N/A
2017	0	0	0	N/A	N/A



Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

initials:		_ Date: _					
Initial only	y after y	ou have	had sufficient	t time to read	l and unders	stand the i	nformation



<u>License Examination Passage Rates (includes data for the two calendar years prior to reporting)</u>

This program does not prepare students for licensure examination.

Calendar	Number of	Number of	Number Who	Number Who	Passage Rate			
Year	Graduates in	Graduates	Passed First	Failed First				
	Calendar	Taking Exam	Available	Available				
	Year		Exam	Exam				
2016	N/A	N/A	N/A	N/A	N/A			
2017	N/A	N/A	N/A	N/A	N/A			

Initials:		Date:	
Initial only	, after yo	ou have had sufficient time to read and understand the information.	

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar	Graduates	Graduates	\$20,001 -	\$35,001 -	\$40,001 -	\$45,001	No Salary
Year	Available for	Employed in	\$25,000	\$40,000	\$45,000	-	Information
	Employment	the Field				\$50,000	Reported
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Initials:	Date:	
Initial only afte	r you have had	sufficient time to read and understand the information.
		Cost of Educational Program
•		for students completing on-time in 2017: \$7,980. Additional charges may be completed on-time.
Initials:	Date:	
Initial only afte	r you have had	sufficient time to read and understand the information.



Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Initials:	Date:		
Initial only af	fter you have had sufficient tir	ne to read and understand the inf	ormation.
Regardless of	f any information you may have	rivate Postsecondary Education (Bi e relating to completion rates, plac contains the information as calcula	ement rates, starting salaries, r
institution ma	ay be directed to the Bureau for cramento, CA 95833, www.bpg	g this fact sheet that have not beer or Private Postsecondary Education oe.ca.gov, toll-free telephone numl	at 2535 Capitol Oaks Drive,
Student Nam	ne (printed)		
Student Sign	ature	 Date	
School Officia	 al	 	

Definitions

- "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- "Students Available for Graduation" is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- "Number of On-time Graduates" is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- "On-time Completion Rate" is the number of on-time graduates divided by the number of students available for graduation.
- "150% Graduates" is the number of students who completed the program within 150% of the program length (includes on-time graduates).



- "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.
- "Graduates Unavailable for Employment" means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- "Graduates Employed in the Field" means graduates who beginning within six months after a student
 completes the applicable educational program are gainfully employed, whose employment has been
 reported, and for whom the institution has documented verification of employment. For occupations for
 which the state requires passing an examination, the six months period begins after the announcement
 of the examination results for the first examination available after a student completes an applicable
 educational program.
- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after a student completed a program.
- "Passage Rate" is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- "Salary" is as reported by graduate or graduate's employer.
- "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.



III. Withdrawal

- a. In the case that a student withdraws *after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student has studied in 60% or more of the period of enrollment for which he/she paid tuition, no refund will be granted.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2016 & 2017

CONNECT ENGLISH – PACIFIC BEACH CAMPUS [BRANCH CAMPUS]

Program Name: <u>IELTS MAX</u>

Program Length: Full course 8 weeks [144 clock hours]

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/15/2017. As of 08/15/2019, two full years of data for this program will be available.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2016	0	0	0	0
2017	0	0	0	0

Initials:	Dat	e:
Initial only	, after you ha	ive had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of	Number of	Graduates	Graduates	Placement Rat
	Students Who	Graduates	Available for	Employed in	% Employed in
	Began Program		Employment	the Field	the Field
2016	0	0	0	N/A	N/A
2017	0	0	0	N/A	N/A



Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

initials:		_ Date: _					
Initial only	y after y	ou have	had sufficient	t time to read	l and unders	stand the i	nformation



<u>License Examination Passage Rates (includes data for the two calendar years prior to reporting)</u>

This program does not prepare students for licensure examination.

Calendar	Number of	Number of	Number Who	Number Who	Passage Rate
Year	Graduates in	Graduates	Passed First	Failed First	
	Calendar	Taking Exam	Available	Available	
	Year		Exam	Exam	
2016	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Initials:	Date:
Initial only after vo	ou have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar	Graduates	Graduates	\$20,001 -	\$35,001 -	\$40,001 -	\$45,001	No Salary
Year	Available for	Employed in	\$25,000	\$40,000	\$45,000	-	Information
	Employment	the Field				\$50,000	Reported
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Initials:	Date:				
Initial only at	fter vou have had	sufficient time to	read and under	stand the informati	on.

Cost of Educational Program

Total charges for the program for students completing on-time in 2017: \$798.	Additional charges may be
incurred if the program is not completed on-time.	

Initials:	Date:			
Initial only	after you have had	sufficient time to re	ead and understand	d the information.



Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Initials: Date:		
Initial only after you have had sufficient time to	ead and understand the information.	
Regardless of any information you may have relat	Postsecondary Education (BPPE) and Connect English. ing to completion rates, placement rates, starting sala is the information as calculated pursuant to state law.	ries, r
institution may be directed to the Bureau for Priva	act sheet that have not been satisfactorily answered be the Postsecondary Education at 2535 Capitol Oaks Driv ov, toll-free telephone number (888) 370-7589 or by f	ve,
Student Name (printed)		
Student Signature	 Date	
School Official	 Date	

Definitions

- "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- "Students Available for Graduation" is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- "Number of On-time Graduates" is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- "On-time Completion Rate" is the number of on-time graduates divided by the number of students available for graduation.
- "150% Graduates" is the number of students who completed the program within 150% of the program length (includes on-time graduates).



- "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.
- "Graduates Unavailable for Employment" means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- "Graduates Employed in the Field" means graduates who beginning within six months after a student
 completes the applicable educational program are gainfully employed, whose employment has been
 reported, and for whom the institution has documented verification of employment. For occupations for
 which the state requires passing an examination, the six months period begins after the announcement
 of the examination results for the first examination available after a student completes an applicable
 educational program.
- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after a student completed a program.
- "Passage Rate" is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- "Salary" is as reported by graduate or graduate's employer.
- "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.



III. Withdrawal

- a. In the case that a student withdraws *after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student has studied in 60% or more of the period of enrollment for which he/she paid tuition, no refund will be granted.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2016 & 2017

CONNECT ENGLISH – PACIFIC BEACH CAMPUS [BRANCH CAMPUS]

Program Name: <u>PRIVATE CLASS/TUTORING</u>

Program Length: Total clock hours vary

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/15/2017. As of 08/15/2019, two full years of data for this program will be available.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2016	0	0	0	0
2017	0	0	0	0

Initials:	Dat	e:
Initial only	, after you ha	ive had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of	Number of	Graduates	Graduates	Placement Rat
	Students Who	Graduates	Available for	Employed in	% Employed in
	Began Program		Employment	the Field	the Field
2016	0	0	0	N/A	N/A
2017	0	0	0	N/A	N/A



Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

initials:		_ Date: _					
Initial only	y after y	ou have	had sufficient	t time to read	l and unders	stand the i	nformation



<u>License Examination Passage Rates (includes data for the two calendar years prior to reporting)</u>

This program does not prepare students for licensure examination.

Calendar	Number of	Number of	Number Who	Number Who	Passage Rate
Year	Graduates in	Graduates	Passed First	Failed First	
	Calendar	Taking Exam	Available	Available	
	Year		Exam	Exam	
2016	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Initials:	Date:
Initial only after vo	u have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar	Graduates	Graduates	\$20,001 -	\$35,001 -	\$40,001 -	\$45,001	No Salary
Year	Available for	Employed in	\$25,000	\$40,000	\$45,000	-	Information
	Employment	the Field				\$50,000	Reported
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Initials:	_ Date:
Initial only after vo	ou have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2017: \$45 per hour.	Clock hours vary.
Additional charges may be incurred if the program is not completed on-time.	

Initials:	Date:
Initial only after yo	u have had sufficient time to read and understand the information.



Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

·			1 3	
Initials: Date: Initial only after you hav		read and understand the	e information.	
Regardless of any information	ation you may have relat	ing to completion rates,	n (BPPE) and Connect English. placement rates, starting salari culated pursuant to state law.	es, r
institution may be directed	ed to the Bureau for Priva	ate Postsecondary Educa	been satisfactorily answered by ation at 2535 Capitol Oaks Drive number (888) 370-7589 or by fa	·,
Student Name (printed)				
Student Signature		 Date		
School Official		 Date		

Definitions

- "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- "Students Available for Graduation" is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- "Number of On-time Graduates" is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- "On-time Completion Rate" is the number of on-time graduates divided by the number of students available for graduation.
- "150% Graduates" is the number of students who completed the program within 150% of the program length (includes on-time graduates).



- "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.
- "Graduates Unavailable for Employment" means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- "Graduates Employed in the Field" means graduates who beginning within six months after a student
 completes the applicable educational program are gainfully employed, whose employment has been
 reported, and for whom the institution has documented verification of employment. For occupations for
 which the state requires passing an examination, the six months period begins after the announcement
 of the examination results for the first examination available after a student completes an applicable
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- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after a student completed a program.
- "Passage Rate" is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- "Salary" is as reported by graduate or graduate's employer.
- "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.



III. Withdrawal

- a. In the case that a student withdraws *after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student has studied in 60% or more of the period of enrollment for which he/she paid tuition, no refund will be granted.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2016 & 2017

CONNECT ENGLISH – PACIFIC BEACH CAMPUS [BRANCH CAMPUS]

Program Name: <u>TOEFL FOCUS</u>

Program Length: Full course 24 weeks [288 clock hours]

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/15/2017. As of 08/15/2019, two full years of data for this program will be available.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2016	0	0	0	0
2017	0	0	0	0

Initials:	Dat	e:
Initial only	, after you ha	ive had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of	Number of	Graduates	Graduates	Placement Rat
	Students Who	Graduates	Available for	Employed in	% Employed in
	Began Program		Employment	the Field	the Field
2016	0	0	0	N/A	N/A
2017	0	0	0	N/A	N/A



Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

initials:		_ Date: _					
Initial only	y after y	ou have	had sufficient	t time to read	l and unders	stand the i	nformation



<u>License Examination Passage Rates (includes data for the two calendar years prior to reporting)</u>

This program does not prepare students for licensure examination.

Calendar	Number of	Number of	Number Who	Number Who	Passage Rate
Year	Graduates in	Graduates	Passed First	Failed First	
	Calendar	Taking Exam	Available	Available	
	Year		Exam	Exam	
2016	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Initials:	Date:
Initial only after vo	u have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar	Graduates	Graduates	\$20,001 -	\$35,001 -	\$40,001 -	\$45,001	No Salary
Year	Available for	Employed in	\$25,000	\$40,000	\$45,000	-	Information
	Employment	the Field				\$50,000	Reported
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Initials:	Date:				
Initial only	after you have ha	ad sufficient time to	read and und	derstand the in	nformation.

Cost of Educational Program

Total charges for the program for students completing on-time in 2017: \$2,724. Additional charges may be incurred if the program is not completed on-time.

Initials:	Date:
Initial only after vo	u have had sufficient time to read and understand the information.



Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Initials:	Date:		
		me to read and understand the info	ormation.
Regardless of	f any information you may hav	Private Postsecondary Education (BF re relating to completion rates, plac contains the information as calculat	ement rates, starting salaries, r
institution ma	ay be directed to the Bureau for cramento, CA 95833, www.bp	ng this fact sheet that have not beer or Private Postsecondary Education pe.ca.gov, toll-free telephone numb	at 2535 Capitol Oaks Drive,
Student Nam	ne (printed)		
Student Sign	ature	 Date	
School Officia	al	 	

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II. Cancellation Period

a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.



III. Withdrawal

- a. In the case that a student withdraws *after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student has studied in 60% or more of the period of enrollment for which he/she paid tuition, no refund will be granted.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2016 & 2017

CONNECT ENGLISH – PACIFIC BEACH CAMPUS [BRANCH CAMPUS]

Program Name: <u>TOEFL MAX</u>

Program Length: Full course 24 weeks [432 clock hours]

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/15/2017. As of 08/15/2019, two full years of data for this program will be available.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2016	0	0	0	0
2017	0	0	0	0

Initials:	Dat	e:
Initial only	, after you ha	ive had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of	Number of	Graduates	Graduates	Placement Rat
	Students Who	Graduates	Available for	Employed in	% Employed in
	Began Program		Employment	the Field	the Field
2016	0	0	0	N/A	N/A
2017	0	0	0	N/A	N/A



Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2016	N/A	N/A
2017	N/A	N/A

initials:		_ Date: _					
Initial only	y after y	ou have	had sufficient	t time to read	l and unders	stand the i	nformation



<u>License Examination Passage Rates (includes data for the two calendar years prior to reporting)</u>

This program does not prepare students for licensure examination.

	- p - 0				
Calendar	Number of	Number of	Number Who	Number Who	Passage Rate
Year	Graduates in	Graduates	Passed First	Failed First	
	Calendar	Taking Exam	Available	Available	
	Year		Exam	Exam	
2016	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Initials:	Date:
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Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar	Graduates	Graduates	\$20,001 -	\$35,001 -	\$40,001 -	\$45,001	No Salary
Year	Available for	Employed in	\$25,000	\$40,000	\$45,000	-	Information
	Employment	the Field				\$50,000	Reported
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Initials:		Date:				
Initial only	y after y	you have h	d sufficient time to re	ad and underst	and the informa	ation.

Cost of Educational Program

Total charges for the program for students completing on-time in 2017: \$2,994. Additional charges may be incurred if the program is not completed on-time.

Initials:	Date:	
Initial only afte	r you have had	I sufficient time to read and understand the information.



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Initials:	Date:		
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