



Commercial Drivers
Learning Center

2018 School Catalog



1787 Tribute Rd. Suite L

Sacramento, CA 95815

(916) 550-9650

www.cdlic4u.com



Commercial Drivers Learning Center

1787 Tribute Rd. Suite L
Sacramento, CA 95815

Phone: (916) 550-9650

Fax: (916) 550-9620

www.cdlic4u.com

Table of Contents

- Statements and Disclosures 6-9
 - FERPA..... 6-7
 - Other Disclosures..... 8-9
- Meet the Staff..... 10
- Meet the Faculty..... 11
- Admissions Policies..... 12-15
 - Education Requirements.....12
 - Ability-to-Benefit Tests.....12
 - Minimum Levels of Preparation12
 - Transferability from an Institution13
 - Transferability to an Institution13
 - Experiential Credit.....14-15
- Job Descriptions.....16-17
 - Truck Driver Job Description.....16
 - Bus Driver Job Description17
 - US Dept. of Labor Statistics Information18-19
- Academic Calendar20
- Training Objective21
- Training Equipment.....22
- Training in Other Languages23
- Training Program Description24-35
 - Truck Driver Training Program.....24-27
 - Behind-the-Wheel Training Program28-29
 - Refresher Program.....30-31
 - Bus Driver Training Program32-33
 - Bus with Air Brakes Driver Training Program.....34-35

This page intentionally left blank.

Student Tuition Recovery Fund (STRF)

To qualify for STRF reimbursement, the application must be received within four (4) years from the date of the action or event that made the student eligible for recovery from STRF.

A student whose loan is revived by a loan holder or debt collector after a period of non-collection may, at any time, file a written application for recovery from STRF for the debt that would have otherwise been eligible for recovery. If it has been more than four (4) years since the action or event that made the student eligible, the student must have filed a written application for recovery within the original four (4) year period, unless the period has been extended by another act of law.

However, no claim can be paid to any student without a social security number or a taxpayer identification number.

- Schedule of Tuition Charges 36-39
 - Truck Driver Training Program 36
 - Bus Driver Training Programs..... 37
 - Refresher Training Program 38-39
- Training Licensing Requirements..... 40
- Training Location Information 41
- Training Library and Resources Center 42
- Student Housing 43
- Student Services 44-46
 - Counseling..... 44
 - Disabled Students..... 45
 - Job Placement..... 46
- Student Expectations..... 47
- Student Behavior Requirement..... 48-53
- Student Performance Standards 54-55
- Dismissal Policy..... 56
- Review for Re-entrance..... 57
- Student Grievance Policy 58
- Student Grievance Procedures..... 59-61
- Student Grievance Investigation Process 62-63
- Leave of Absence Policy 64
- Cancellation Policy..... 65
- Refund Policy..... 66-67
- Record Retention Policy..... 68-69
- Financing Information 70
- Bureau for Private Postsecondary Education 71
- Student Tuition Recovery Fund..... 72-74

Commercial Drivers Learning Center
is a private institution and is approved to
operate by the
Bureau for Private Postsecondary Education.

Volume 9.0 Revised 12/31/18
January 1, 2019—December 31, 2019
© 2019 , Commercial Drivers Learning Center,
All Rights Reserved

Commercial Drivers Learning Center
is a private institution and is approved to
enroll veterans and other eligible persons by
the California State Approving Agency.

Student Tuition Recovery Fund (STRF)

1. The institution, a location of the institution, or an educational program offered by the institution was closed or discontinued, and you did not choose to participate in a teach-out plan approved by the Bureau or did not complete a chosen teach-out plan approved by the Bureau.
2. You were enrolled at an institution or a location of the institution within the 120 day period before the closure of the institution or location of the institution, or were enrolled in an educational program within the 120 day period before the program was discontinued.
3. You were enrolled at an institution or a location of the institution more than 120 days before the closure of the institution or location of the institution, in an educational program offered by the institution as to which the Bureau determined there was a significant decline in the quality or value of the program more than 120 days before closure.
4. The institution has been ordered to pay a refund by the Bureau but has failed to do so.
5. The institution has failed to pay or reimburse loan proceeds under a federal student loan program as required by law, or has failed to pay or reimburse proceeds received by the institution in excess of tuition and other costs.
6. You have been awarded restitution, a refund, or other monetary award by an arbitrator or court, based on a violation of this chapter by an institution or representative of an institution, but have been unable to collect the award from the institution.
7. You sought legal counsel that resulted in the cancellation of one or more of your student loans and have an invoice for services rendered and evidence of the cancellation of the student loan or loans.

Student Tuition Recovery Fund (STRF)

The State of California established the Student Tuition Recovery Fund (STRF) to relieve or mitigate economic loss suffered by a student in an educational program at a qualifying institution, who is or was a California resident while enrolled, or was enrolled in a residency program, if the student enrolled in the institution, prepaid tuition, and suffered an economic loss. Unless relieved of the obligation to do so, you must pay the state-imposed assessment for the STRF, or it must be paid on your behalf, if you are a student in an educational program, who is a California resident, or are enrolled in a residency program, and prepay all or part of your tuition.

You are not eligible for protection from the STRF and you are not required to pay the STRF assessment, if you are not a California resident, or are not enrolled in a residency program.

It is important that you keep copies of your enrollment agreement, financial aid documents, receipts, or any other information that documents the amount paid to the school.

Questions regarding the STRF may be directed to the

Bureau for Private Postsecondary Education,

2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833,

(916) 431-6959 or (888) 370-7589.

To be eligible for STRF, you must be a California resident or are enrolled in a residency program, prepaid tuition, paid or deemed to have paid the STRF assessment, and suffered an economic loss as a result of any of the following:

Our Mission Statement

Commitment.

When we receive your first phone call, the professional office staff is committed to assisting you in selecting the course that will best suit your needs. We will listen to your personal needs and get you on the right path so that you can start your career quickly and confidently. We will gladly take you on a tour of our campus.

Dedication.

We will provide you with high quality training in state-of-the-art equipment. Our trucks are newer model Freightliners that are strong, reliable, safe, and clean. Our training yard is completely paved, not dirt. We provide individual desks and executive chairs for each and every student. Our training instructors are dedicated to train truck drivers that are safe and respectful to the public that share the road. We are not simply here to help you "pass" the test. We are dedicated to keeping each class small (average four students per class) so that each student has the ability to work with an instructor and the comfort to ask any question that may arise.

Allegiance.

Most of all, we pledge our allegiance to assist you in the proper placement of a job that satisfies both your personal and professional needs. Our experienced staff will connect you with a variety of opportunities to assure success in your new career, and we pledge this for the life of your career, no matter what. Our job placement center is complete with computers and a database of several hundred local companies and far more Over-the-Road carriers.

Family Education Rights and Privacy Act

The Family Educational Rights and Privacy Act (FERPA) is a Federal Law that protects the privacy student education records. The law applies to all schools that receive funds under an applicable program of the U.S. Department of Education.

- Eligible students have the right to inspect and review the student's education records maintained by the school. Schools are not required to provide copies unless, for reasons such as great distance, it is impossible for the eligible student to review the records. Schools may charge a fee for copies.
- Eligible students have the right to request that a school correct records which they believe to be inaccurate or misleading. If the school decides not to amend the record, the eligible student then has the right to a formal hearing. After the hearing, if the school still decides not to amend the record, the eligible student has the right to place a statement with the record setting forth his or her view about the contested information.

Bureau for Private Postsecondary Education

Any questions a student may have regarding this catalog that have not been satisfactorily answered by the institution may be directed to the:

Bureau for Private Postsecondary Education

2535 Capitol Oaks Drive, Suite 400

Sacramento, CA 95833

www.bppe.ca.gov

Phone: (916) 431-6959

Toll Free: (888) 370-7589

Fax: (916) 263-1897

A student or any member of the public may file a complaint about the institution with the Bureau for Private Postsecondary Education by calling the toll-free telephone number (888) 370-7589 or by completing a complaint form, which can be obtained on the Bureau's internet web site www.bppe.ca.gov.

As a prospective student, you are encouraged to review this catalog prior to signing an enrollment agreement. You are also encouraged to review the School Performance Fact Sheet, which must be provided to you prior to signing an enrollment agreement.

Financing Information

Loan Guarantees

If the student is eligible for a loan guaranteed by the federal or state government and the student defaults on the loan, both of the following may occur:

- The federal or state government or a loan guarantee agency may take action against the student including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan.
- The student may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid.

Financial Aid Funds

If the student has received federal student financial aid funds, the student is entitled to a refund of moneys not paid from the federal student financial aid program funds.

This institution does **NOT** qualify for any Federal and State Financial Aid.

Higher Education Loan

If the student obtains a loan to pay for an educational program, the student will have the responsibility to repay the loan plus interest, less the amount of any refund.

FERPA allows schools to disclose those records, without consent, to the following parties or under the following conditions:

- School officials with legitimate educational interest;
- Other schools to which a student is transferring;
- Specified officials for audit or evaluation purposes;
- Appropriate parties in connection with financial aid;
- Organizations conducting certain studies for or on behalf of the school;
- Accrediting organizations;
- To comply with a judicial order or lawfully issued subpoena;
- Appropriate officials in case of health and safety emergencies; and
- State and local authorities, within a juvenile system, pursuant to a specific State Law.

Schools may disclose, without consent, “directory” information such as a student’s name, address, telephone number, date and place of birth honors and awards, and dates of attendance. However, schools must tell students about directory information and allow a reasonable amount of time to notify students annually of their right under FERPA. The actual means of notification is left to the discretion of the school.

Statements and Disclosures

Non-Discrimination Statement

CDLC will not engage in discrimination or harassment against any person because of race, color, religion, sex, national origin, ancestry, age, order of protection status, genetic information, marital status, disability, sexual orientation including gender identity, unfavorable discharge from the military or status as a protected veteran and will comply with all federal and state nondiscrimination, equal opportunity and affirmative action laws, orders and regulations. This non-discrimination policy applies to admissions, employment, access to and treatment in the school programs and activities.

School complaint and grievance procedures provide employees and students with the means for the resolution of complaints that allege a violation of this Statement.

Bankruptcy Statement

Commercial Drivers Learning Center is a financially secure institution. The school does not have a pending petition in bankruptcy, is not operating as a debtor in possession, has not filed a petition within the preceding five (5) years, or has not had as petition in bankruptcy filed against it within the preceding five (5) years that resulted in reorganization under Chapter 11 of the United States Bankruptcy Code (11 U.S.C. Sec 1101 et seq.).

Student Record Retention Policy

Retention Periods

Type of Record	Retention Record
<u>Academic and Other Student Records</u>	
Academic action authorization	5 years after graduation
Applications	5 years after graduation
Certificate of Completion	5 years after graduation
Disciplinary Files	5 years after graduation Permanent - if result was expulsion or withdrawal.
Entrance exams and placement scores	5 years after graduation
Evaluations and Test Scores	5 years after graduation
Personal data information forms	5 years after graduation
Registration forms	5 years after graduation
Student health records (medical forms, drug tests, etc.)	5 years after graduation
Student licensing information (permits, license, etc.)	5 years after graduation
Transcript (including grades.)	Permanent
Tuition charges, fee charges and refunds.	5 years after graduation
Withdrawal and leave of absence records.	5 years after graduation
<u>Financial Aid and Loan Administration</u>	
Job Placement	5 years after graduation
Promissory Notes	3 years after outstanding loan(s) are paid in full
Repayment history	3 years after outstanding loan(s) are paid in full

Student Record Retention Policy

Record Retention Policy

CDLC is committed to effective retention to comply with applicable law, to preserve history, optimize the use of space, and to ensure that school records that are no longer needed are properly discarded.

This policy sets forth the standards and procedures that govern the retention of school records, and is only applicable to student records. For the purpose of this policy, a student record includes any record that is made, produced, executed or received by any department, office, or employee of the school in connection with the transaction of school business. This policy applies to all records without regard to format, and includes but is not limited to documents in paper, electronic, microform and other traditional media format.

Disposal of School Records

School records may be discarded once the minimum retention period is reached, provided that:

1. The disposal of the records complies with all legal, contractual or other obligations;
2. The records to be disposed of do not relate to or contain information regarding a current, pending, or known potential litigation, investigation or audit involving the school; and
3. Records containing student information, employee personnel information, or sensitive and/or confidential information are shredded or otherwise rendered unreadable prior to disposal.

Accreditation

Commercial Drivers Learning Center and all of its degree programs are NOT accredited by any accrediting agency recognized by the United States Department of Education

Distance Education

Commercial Drivers Learning Center DOES NOT offer a distance educational program where the instruction is not offered in real time.

Licensing

Meet the Staff

Robby Wilson –Owner, Chief Executive Officer and Chief Academic Officer

Robby has over 20 years of experience in the truck driving industry. He is personally dedicated to providing each student with the proper training to obtain the skills needed to be a productive and competitive part of the truck driving industry. Robby sits down with each individual to ensure that truck driving will satisfy both personal and professional needs. He has successfully placed his graduates in positions with multiple trucking companies including over-the-road, regional and local companies. His leadership skills and pride in the school are apparent in the maintenance of the facility and equipment. Robby is a graduate of California State University at Sacramento.

Stephanie Doke -Chief Operations Officer

Stephanie has over 15 years experience in the training, and development of individuals of all levels. She has been instrumental in the implementation of Operations, Training and Financials. She is committed to keeping the training material current and relevant to the rules and regulations that are required for students to successfully complete the program in a timely manner. She will maintain communication with potential employers to make the hiring process a smooth one. Stephanie is a graduate of Florin High School and continued on to Sacramento City College.

Refund Policy

Here is an example: A student attends a 160 hour course for one full week, 5 days of instruction. The student paid the full tuition (\$4000) in cash. Here is the how the refund is calculated:

Step 1

Tuition:	\$4000
Total Days of Course:	÷20
Total Charge per Day :	=\$200

Step 2

Total Charge per Day:	\$200
Days of Instruction:	x5
Total Charge of Instruction:	=\$1000

Step 3

Amount Paid by Student:	\$4000
Total Charge of Instruction:	-\$1000
Amount of Refund:	=\$3000

Refund Policy

Students have the right to cancel the enrollment agreement and obtain a full refund of charges paid through attendance at the first class session, or the seventh day after enrollments, whichever is later. The student has the right to withdraw from a course at any time.

If the student withdraws from the course after attendance of the first class session, or the seventh day after enrollment, whichever is later, and follows the cancellation procedure as indicated in the Cancellation Policy, the school will refund the difference within forty (40) days following the date of withdrawal or cancellation.

The student is obligated to only pay for the services rendered. The amount owed by the student for purposes of calculating a refund is derived by multiplying the total hours attended by the hourly charge for instruction.

The amount charged for tuition, fees and other charges for a portion of the course does not exceed the approximate pro rate portion of the total charges for tuition, fees and other charges that the length of the completed portion of the course bears to the total length. CDLC does not charge a registration fee.

Meet the Faculty

Manmit Singh-Instructor

Manmit brings over eight (8) years of both over-the-road and owner-operator experience. He has over 1.5 million miles under his belt. As a previous trainer of at least forty (40) students, we look forward to adding new training techniques to better our students. Manmit completed his education in the United Kingdom with the UK Military Program.

Ray Leonard- Instructor

Ray has many years of over-the-road and local delivery experience. His knowledge of the “real world” of truck driving makes it possible for him to provide leadership, understanding and patience to learn the skills needed to ensure success in our training program. Ray completed his education at the University of California at Davis.

Admission Policies

Education Requirements

High School Diploma or GED is required. No general college education is required.

Ability-to-Benefit (ATB) Tests

The minimum level of education required to attend CDLC is a High School Diploma or GED. ATB tests will be administered to those students that do not satisfy this requirement. The test that is administered is the Wonderlic Basic Skills Test- Verbal Forms VS-1 & VS-2, and Quantitative Forms QS-1 & QS-2, which are on the list approved by the Secretary of the U.S. Department of Education. The passing scores are Verbal (200) and Quantitative (210). The test will be completed at the CDLC campus but is corrected by Wonderlic. The student must achieve the GED Level I to be admitted into our training program.

Minimum Levels of Preparation

- Determination of legal status;
- Consistent employment history;
- No DUI incidents within the last five years;
- No more than two moving violations in three years;
- No more than two accidents in three years;
- Felony charges are reviewed on a case by case basis;
- All suspensions must be lifted.

Cancellation Policy

The student may cancel the enrollment contract for school and receive a full refund without penalty or obligation, through attendance at the first class session, or the seventh day after enrollment, whichever is later.

If the student cancels, any payment that may have been made will be returned within forty-five (45) days following the receipt of a written cancellation notice. The refund policy is stated on the “Enrollment Agreement” and this catalog.

The cancellation procedures to cancel the enrollment agreement and obtain a refund are as follows:

1. Submit the cancellation in writing;
2. Mail or deliver a signed copy of the cancellation notice to:

Commercial Drivers Learning Center
1787 Tribute Rd. Suite L,
Sacramento, CA 95815.

A withdrawal may be effectuated by the student’s written notice, or by the student’s conduct, including, but not necessarily limited to, a student’s lack of attendance, non-payment, unprofessional conduct, tardiness, insufficient progress, or attitude.

A student may cancel for any reason, but we would encourage following the grievance policy and procedures to try and rectify any disagreements.

Leave of Absence Policy

A leave of absence from school may be requested for a period not to exceed sixty (60) days.

A one-time leave of absence may be granted at the discretion of the Chief Academic Officer.

If a student does not return following the leave of absence period, a refund (if applicable) will be made within forty-five (45) calendar days from the end of the leave of absence.

It may be necessary to repeat the program from which he/she was dismissed.

To request a leave of absence from school, mail or deliver a written request with the return date to:

Commercial Drivers Learning Center
1787 Tribute Rd. Suite L
Sacramento, CA 95815

Admission Policies

Transferability of Credits from Another Institution

Commercial Drivers Learning Center (CDLC) will inquire about each eligible person's previous education and training. We will request transcripts from all prior institutions, including military training, traditional college coursework and vocational training. Previous will be evaluated and credit will be granted as appropriate to the training that the student will be receiving.

Transferability of Credits to Another Institution

NOTICE CONCERNING TRANSFERABILITY OF CREDITS AND CREDENTIALS EARNED AT OUR INSTIUTION.

The transferability of credits you earn at Commercial Drivers Learning Center is at the complete discretion of an institution to which you may seek to transfer. Acceptance of the certificate you earn in any of the programs is also at the complete discretion of the institution to which you may seek to transfer. If the hours or certificate that you earn at this institution are not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your coursework at that institution. For this reason, you should make certain that your attendance at this institution will meet your educational goals. This may include contacting an institution to transfer after attending Commercial Drivers Learning Center to determine if your hours or certificate will transfer.

CDLC has not entered into articulation with any other institution, college or university.

Admission Policies

Experiential Credit Assessment Policy

Commercial Drivers Learning Center recognizes that valuable learning takes place outside of the classroom. New students may receive experiential credit for previous certificates, training, life or work experience obtained prior to beginning our Refresher Training Program, provided it is approved by a school official. We have developed a way to assess this learning for the realization of credit towards the credit hours. In order to receive experiential credit, the following documentation and requirements MUST be met:

1. **Verification of successful completion of learning from a third party:** This may be a certificate of completion, employee training record, a letter from the organization sponsoring the course, or your training or personnel office. Letters of verification must be on company letterhead.
2. **Copy of a state-issued Commercial Driver's License.**
3. **A completed job verification form.** This form is available at the main office location.
4. **See the Minimum Levels of Preparation on page 12.**
5. **Behind-the-wheel evaluation:** Instructors will evaluate the student's driving ability. *(Applies to the Refresher Program only)*

A prior learning assessment may result in an award of "no credit", with an explanation of denial.

Student Grievance Investigation Process

Request for Reconsideration

The student may request to reconsider the determination by filing a written request within ten (10) days of receiving the written notice of the determination.

The CEO of the school will review the request and provide a written response within thirty (30) days. The determination of the CEO is final.

Disciplinary Procedures

The purpose of the Student Grievance Procedure is to remedy the harm done to the grievant and to ensure it does not reoccur. The purpose is not to impose punitive sanctions on school employees or other students. However, the proposed corrective action may include a recommendation for disciplinary action to be taken against a student employee or student. The issue of discipline shall be referred to CEO to determine appropriate disciplinary actions.

Student Grievance Investigation Process

Investigation

The COO will commence the investigation by sending a copy of the written grievance and any supporting document to the faculty or staff member (respondent) in which the violation allegedly occurred and ask for a written response. The grievant will be provided with a copy of the response.

The respondent shall:

1. Confirm or deny each fact alleged in the grievance;
2. Indicate the extent to which the grievance has merit; and
3. Indicate acceptance or rejection any remedy requested, or suggest an alternative remedy.

The CAO may seek to mediate a resolution or negotiate a settlement of the grievance at any time during the investigation. If the solution is satisfactory to both the grievant and the respondent, both parties will be notified, and the grievance will be dismissed.

A complete investigation and report will be produced within sixty (60) days of the initial receipt of the grievance. The report will contain a summary of the issues presented by the grievance, a statement of the applicable law or policy, a summary of the factual findings reached and a conclusion regarding the outcome.

Written notice of the determination, including a description of the basis for the decision will be sent within fifteen (15) days to the grievant, respondent, and the CEO.

Admission Policies

Provisions of Appeal

CDLC has established the following procedure for students who disagree with the results of the Experiential Credit Assessment.

To appeal, follow the steps in the order listed:

1. **Produce any additional documentation that may be necessary.**
2. **Meet with the School Chief Academic Officer.** The student should state the basis upon which the change is based.

The decision of the School Chief Academic Officer is final.

Charges

There are no charges for assessment of experiential credit.

VISA Students

CDLC does NOT admit students from other countries. The institution will not vouch for student status, nor are any services provided.

Job Description

Truck Driver Job Description

As long as there are products that need to be delivered to consumers, truck drivers with the proper training from a reputable school will always have job opportunities available.

The primary responsibility of the truck driver is to haul cargo from one point to another so that it can be distributed or sold. The driver will also inspect trucks for safety and follow company guidelines. The driver is also responsible for following applicable laws, keeping up to date driver logs of their activities and make sure that all equipment is in good condition. Depending on the load, some deliveries may need to be loaded and unloaded.

There are a number of different positions available. There are local positions that deliver goods within a specific local area. There are also regional positions that may cover a specific area, for example, the eleven (11) western states that will result in some time away from home. The over-the-road position is the truck driver that may have to travel across all 48 states.

Student Grievance Procedures

Initial Review

Upon receipt of a formal student grievance, the COO shall review the grievance and make an initial determination regarding whether the grievance is complete, timely, within the jurisdiction of the Student Grievance Policy, and alleges facts which, if true, would constitute a violation of law or school policy. An initial review of the grievance shall be completed within twenty (20) days of the receipt of the complaint. If it is determined that the complaint is incomplete, the student will have ten (10) days from the date of the written notice to make the grievance complete. If the student fails to complete the grievance, the grievance will be dismissed. If it is determined that the grievance is untimely, outside jurisdiction or factually insufficient, the grievance will be dismissed. If the grievance raises multiple issues, each issue will be reviewed individually. It may be determined to investigate some issues and dismiss others pursuant to the review process.

If a complaint is dismissed, the COO will provide the student with a written explanation of the basis for the dismissal. The student will have ten (10) days from the date of the written notice to request an appeal from the Chief Executive Officer (CEO) of the school. The request for appeal must be a signed, written documentation why the decision to dismiss the case was in error. The CEO will respond in writing within twenty (20) days of the receipt of appeal. If the decision to dismiss is upheld, the decision is final. If the decision is overturned, it will be sent back for inves-

Student Grievance Procedures

Formal Grievance Procedures

Filing

If the student is not satisfied with the outcome of the informal resolution, the student may file a formal grievance within ten (10) days of notice of the outcome of the informal process. The student may file a formal grievance within thirty (30) days from the time at which the student knew of the action being grieved. Students can file a grievance form with the CAO. Forms are available at the office.

Student grievances must be in writing and signed by the student or the student's designated representative, if any. Grievance's must contain the student's address and phone number, a detailed statement of the specific action being grieved, the date when the action took place, the resulting injury or harm, the specific law, policy or rule alleged to have been violated, a description of the evidence supporting the grievance, whether the informal process was completed, and the remedy or relief requested.

If the student is to be assisted by a personal representative, the student must submit the name of the designated representative, and indicate whether the representative is an attorney. The student must also submit a signed statement authorizing the representative to receive copies of relevant student records regarding grievance and to accompany the student to meetings.

Bus Driver Job Description

Bus drivers transport people to their various destinations. Whether a metropolitan bus driver, a school bus driver, a resort bus driver, airport bus driver, commuter/job bus driver, public transit bus driver, private and public government agency bus drivers, amusement park bus drivers and other settings. The responsibilities of transporting and dealing with the public are primary.

Depending on the employer, other tasks may be required, such as maintaining and inspecting the bus, paperwork and reports, answer customer questions, provide directions, collect fares, stock the bus as needed and other important tasks that the company deem necessary.

Bus drivers must adhere to a schedule to pick up passengers and they must follow a time frame in order to make their stops.

US Dept. of Labor Statistics Standard Occupational Class Codes

Truck Driver Training Program, Behind the Wheel Program and Refresher Training Detailed Occupational List

- 45-4029-Logging Worker
- 49-3030 Bus and Truck Mechanics and Diesel Engine Specialist
- 49-3040 Heavy Vehicle and Mobile Equipment Technicians and Mobile Mechanics
- 49-9092– Commercial Driver
- 53-1031– First line supervisor of transport and material moving machine and vehicle operator
- 53-3030– Driver/sales workers and truck drivers
- 53-7051– Industrial truck and tractor operator
- 53-3032– Heavy and tractor-trailer truck driver
- 53-3033– Light truck or delivery services

Student Grievance Procedures

Resolution Procedures

Informal Process

Before filing a formal grievance under this policy, a student should attempt to resolve the matter informally with person alleged to have committed the violation, with the Chief Academic Officer (CAO) of the school, or both. If the person to whom harassment would normally be reported is the individual accused of harassment, reports may be made to staff, faculty, or the Chief Academic Officer (CAO).

Attempts to resolve the matter informally must be completed within thirty (30) days from the time at which the student knew of the action being grieved.

If a student wishes to file a formal grievance, the student must do so within the thirty (30) day limit, regardless of the progress of the informal process.

Formal Process

The student should first attempt to resolve the matter through the informal process within the thirty (30) day time limit.

Formal grievances must be in writing and signed by the student or the student's assigned representative.

The formal procedures are described on the following pages.

Student Grievance Policy

Introduction

CDLC is committed to a policy against legally impermissible, arbitrary, or unreasonable discriminatory practices. All personnel operating under CDLC, including administration, faculty, and staff are governed by this policy of nondiscrimination.

CDLC, in accordance with applicable federal and state law and school policy, prohibits discrimination, including harassment, on the basis of race, color, creed, national origin, sex, sexual orientation, disability, and age. CDLC will act vigorously to prevent any retaliation being taken against individuals filing a complaint, and/or participating in a complaint investigation.

Purpose

The purpose of this procedure is to provide CDLC students an opportunity to resolve complaints alleging discrimination based upon any of the above listed grounds. This procedure is also available for the resolution of the following complaints:

- Alleging inappropriate application to a student of any other rules or policies of the CDLC campus resulting in injury to the student;
- Alleging failure to provide academic adjustments for students with disabilities;
- Alleging complaints of sexual harassment.

Bus Driver Training Program and Bus Driver with Air Brakes Program Detailed Occupational List

- 33-3052– Transit and railroad police
- 49-3030 Bus and Truck Mechanics and Diesel Engine Specialist
- 53-3011– Ambulance drivers
- 53-3020– Bus drivers
- 53-3040– Taxi drivers and chauffeurs
- 53-4011– Locomotive engineers
- 53-4041– Subway and streetcar operators

Academic Calendar

All courses offered at CDLC begin every three or four weeks depending on the number students enrolled in the program.

Commercial Drivers Learning Center observes the following holidays:

- New Year's Day– January 1st
- Easter Sunday– April 21st
- Memorial Day– May 27th
- Fourth of July– July 4th
- Labor Day– September 2nd
- Thanksgiving Break– November 28th and 29th
- Holiday Break– December 24th thru 26th.

Review for Re-entrance

The review for re-entrance will be dependent upon the instance and parties involved. The re-entrance review will be conducted by the Chief Executive Officer and the decision is final.

If a student is dismissed for behavioral issues, the parties (if any) will be consulted, along with a documented discussion with the instructor and agency liaison (if applicable). The student will be expected document the changes expected and acknowledgement that re-entrance will not be allowed if the problem continues. The student will be either placed in the same class session unless a repeat of the program is deemed necessary.

If a student is dismissed for unsatisfactory progress, the student will be re-entrance will be reviewed after three (3) days probationary period, due to the short length of the program. The student will be allowed to utilize instructional material provided including the CDLC pre-trip inspection DVD. If the student can demonstrate a thorough pre-trip inspection, air brakes test and skills requested, the student will be allowed re-entrance. The student must also document, in writing, a commitment to follow the instructor's direction precisely and without fail. The Chief Executive Officer will discuss the re-entrance with the instructor and agency liaison (if applicable) and make an appropriate decision.

Dismissal Policy

Commercial Drivers Learning Center is committed to providing excellence in training for a position in driving a commercial vehicle. We expect our instructor's to provide the best training possible and promise to hold them accountable to that standard. Our students are also expected to give their best.

If, after a thorough review of behavior, progress or participation, we find that there is a concern of completion. There may be other reasons that a student may be dismissed from the program. The timeline in which we will evaluate students is stated on the previous page.

The dismissal procedures are:

1. First Notice– Verbal warning and discussion about concern. This conversation will be documented in the student's file.
2. Second Notice– Written warning and discussion; notification sent to any agencies associated with the student payment.
3. Final Notice– Dismissal from the training program. The refund policy is stated on pages 52-53 and "Enrollment Agreement".

The student may challenge a dismissal decision by following the "Student Grievance Procedures" located in this catalog.

Training Objective

Objective of the Training

The Truck Driver Training Program, Behind-the-Wheel Program and the Refresher Program are designed to lead to a profession in the truck driving industry. This position requires a Class A Commercial Driver's License which is issued from the California Department of Motor Vehicles (DMV). The Bus Driver Training Program is designed to lead to a profession as a passenger bus driver. The requires a Class B Commercial Driver's License with a Passenger Endorsement.

The list of requirements needed to obtain this license are:

1. A valid Class C Driver's License with at least six (6) months experience, with all suspensions lifted.
2. Pass a physical exam with a completed Medical Exam Report: Completed by a physician to standards set by DMV.
3. Pass the written exams and obtain a Class A Commercial Instruction Permit: This includes all endorsements to provide the most job opportunities available. (Must arrive with Instruction Permit to enroll in the Behind-the-Wheel Program.
4. Pass a required drug test: The standards for the drug test are set by Department of Transportation.
5. The student must pass a pre-trip examination, skills demonstration and behind-the-wheel driving test at a CA DMV Commercial Office.

Training Equipment

Trucks and Trailers

We have five trucks for you to train in. Our trucks are all Freightliner FLD120 trucks so that the student is able to train in similar trucks and wheelbase. The trucks both have manual 10 speed transmissions, which prepare the student for employment with most trucking companies.

The picture on the front cover of this catalog are the actual trucks that the students will train and test in. The trailers are 27 ft. trailers with roll-up doors. We also have a 48 ft. trailer to further the development and training for over-the-road. The trucks and trailers are well maintained by a contracted, licensed mechanic to ensure the safety of not only our students but the citizens that share the road.

Passenger Bus

We have two different buses that serve two different purposes.

- The equipment used for the Bus Driver Training Program is a 1992 Ford Econoline 20-Passenger Bus. The 20-Passenger bus allows the student to obtain the unlimited passenger endorsement, thus allowing for the most job opportunity.
- The equipment used for the Bus Driver Program with Air Brakes is a 1999 Gillia 45-Passenger Bus. This bus is equipped with air brakes.

Student Probationary Policy

For students who are achieving below the minimum standard, we believe that every student should be given every chance to remedy the deficiency. All of the programs that offered at CDLC are very condensed and intense, therefore the probationary period is according to the length of the individual program.

If a student falls below the minimum GPA for one week, the student will be placed on probation. The probationary policy is as follows according to the program:

- Truck Driver Training Program– One week
- Behind-the-Wheel Training Program– One week
- Refresher Training Program– Two days
- Bus Driver Training Program– Two days
- Bus Driver Training Program w/ Air Brakes-Two days

If the student's grade average is still unsatisfactory, after the time stated, above, the student will be counseled by a school official and the instructor with an action plan that may include being dismissed from the training program. If the student is receiving benefits for training, such as VA, SETA or other agencies, the appropriate agency will be notified immediately and benefits will be terminated as of the last day of attendance.

Student Performance Standards

Student Graduation Requirements

The students of Commercial Drivers Learning Center are expected to demonstrate an overall understanding and achievement for all topics being completed. This demonstration and understanding is represented through a Grade Point Average (GPA).

The student is expected to maintain a minimum GPA of at least 2.8 or 70% throughout the entire course. The grading scale is as follows:

90% (3.6)-100% (4.0) = A
80% (3.2) -89% (3.56)= B
70% (2.8) -79% (3.16)= C
< 69% (2.76) = F

We are committed to ensuring that all students are aware of their progress in class. Students are evaluated weekly. Each evaluation form is completed by the instructor and signed by the instructor AND the student. A weekly progress evaluation is completed by the instructor, and it covers:

- Pre-Trip
- COLA-T Test
- Skills
- Drive Time
- Participation

Training in Other Languages

The Truck Driver Training Program, Behind-the-Wheel Program, the Bus Driver Training Program and the Refresher Program will only be available in English, and does not provide English as Second Language (ESL) instruction. The California Department of Motor Vehicles only allows the test to obtain the Commercial Driver's License which consists of the Pre-Trip, COLA-T and Drive, must be taken in English.

Every student is subject to the Education Requirements listed on page 12. It may be necessary to complete the ATB tests listed. In the Admission Policies section of this catalog. The student must achieve the GED Level I to be admitted into our training program.

Training Program Description

Truck Driver Training Program

1. The course will be available during the days, nights and weekends. This provides flexibility to fit the scheduling needs of the student. We have committed to keeping the class size small so that the student receives the proper amount of drive time and the personal attention needed from our instructor. The weekend course must also be completed in five weekends, to fulfill drive time required by potential employers.
2. The method of instruction will consist of both a classroom (lecture) setting and a behind-the-wheel based training. The first week of instruction will be completed inside the classroom, and prepares the student for the tests needed in order to obtain the California Class "A" Commercial Instruction Permit. The instructor reviews in detail actual questions from the test, along with visual aids to demonstrate the understanding needed. The remaining three weeks (four for weekends) of instruction are all hands on, behind-the-wheel training inside our trucks.
3. This program is designed to prepare students for employments as a Class "A" Commercial Driver (Truck Driver).

4. Engaging in other distracting activities including, but not limited to, eating, putting on makeup, reading or changing radio stations or music is also prohibited while operating a moving vehicle.
5. No driver shall operate a vehicle when his/her ability to do so safely has been impaired by illness, fatigue, injury, or prescription medication.
6. All drivers and passengers must wear a seat belt.
7. No unauthorized persons are allowed to drive or ride in company vehicles.
8. Drivers are responsible for the security of company vehicles. The vehicle engine must be shut off, ignition keys removed, and vehicle doors locked whenever the vehicle is left unattended.
9. Head lights shall be used 2 hours before sunset and until 2 hours after sunrise, or during inclement weather or at any time when a distance of 500 feet ahead of the vehicle cannot be clearly seen.
10. Drivers must conform to all traffic laws with allowances made for adverse weather and traffic conditions.
11. Drivers are strictly prohibited from using radar detectors.
12. Drivers are not permitted to pick up hitchhikers.
13. Drivers will be sure that all "cargo and load" are properly secured and all doors are shut and secured prior to driving.

Safety is our highest priority and concern.

Student Behavior Requirements

Student Safe Driving Policy

On occasion, it may be necessary to travel for training completion. The reasons can include but are not limited to travel between our office, training yard, or possibly to complete alcohol and drug tests. It is crucial that our students, and employees, adhere to strict guidelines while driving our company vehicles or personal vehicles. The guidelines are, but not limited to:

1. The use of a company vehicle while under the influence of intoxicants and other illegal or prescription drugs (which could impair driving ability) is forbidden and is cause for discipline.
2. The Wireless Communications Device Law makes it an infraction to write, send, or read text-based communication on an electronic wireless communications device, such as a cell phone or smart phone, while driving a motor vehicle. According to California Vehicle Code [VC] 23123, all motorists over the age of 18 and over may use a “hands-free device” when using a wireless telephone while driving. This applies to personal vehicles only.
3. Students may not use cell phone (including hand-free) or any mobile electronic devices while operating a company vehicle. This includes, but is not limited to: answering or making phone calls, engaging in phone conversations, reading or responding to e-mails and text messages, adjusting a Global Positioning System (GPS) and accessing the Internet. These restrictions do not apply to calls made to report an emergency.

Training Program Description

The class schedule for the Truck Driver Training Program is offered in three formats, as follows:

Day Class (Monday thru Friday):

Lab/Lecture: 7:00– 10:00am

Break: 10:00-10:10 am

Lab/Lecture: 10:10am-11:30am

Lunch: 11:30-12:30pm

Lab/Lecture: 12:30-4:00pm

- Average class occupancy-4 students. Maximum class occupancy– 8 students. Student-teacher ratio is 4:1.
- Net instructional hours are 8 hours per day, 5 days per week, 40 hours per week, for 4 weeks, for a total training period of 160 total hours.
- Classroom instruction is a total of 40 hours with subject areas including General Knowledge, Air Brakes, Combination Vehicles, Hazardous Materials Endorsement, Doubles/Triples Endorsement, job search techniques, and Log Book procedures.
- Behind-the-Wheel Instruction is a total of 120 hours with subject areas including Pre-trip Inspection, Air Brakes test, Skill Demonstration and City/Highway Driving.

Training Program Description

Night Class (Monday thru Friday):

Lab/Lecture: 4:00pm-9:00pm

- Average class occupancy-4 students. Maximum class occupancy- 4 students. Student-teacher ratio is 4:1.
- Net instructional hours are 5 hours per day, 5 days per week, 25 hours per week, for 4 weeks, for a total training period of 100 total hours.
- Classroom instruction is a total of 25 hours with subject areas including General Knowledge, Air Brakes, Combination Vehicles, Hazardous Materials Endorsement, Doubles/Triples Endorsement, Hazardous Materials. job search techniques and Log Book procedures.
- Behind-the-Wheel Instruction is a total of 75 hours with subject areas including Pre-trip Inspection, Air Brakes test, Skill Demonstration and City/Highway Driving.

Sexual Harassment Policy

Commercial Drivers Learning Center is committed to treating students with an environment conducive to learning, and free from sexual harassment. Students are expected to reciprocate. Sexual harassment is a form of discrimination, in the United States, that violated the Title VII of the Civil Rights Act of 1964. Sexual harassment can occur in a variety of situations. These are examples of sexual harassment, not intended to be all inclusive:

- Unwanted jokes, gestures, offensive words on clothing, and unwelcomed comments.
- Touching and any other bodily contact.
- Repeated requests for dates that are turned down or unwanted flirting.
- Posting pictures or emails with sexual content.
- Playing sexually suggestive music.

Violation of the policies stated above can result in disciplinary action, up to and including expulsion from the school. If a student is expelled from school, the refund policy stated on the “Enrollment Agreement” and this catalog applies.

Student Behavior Requirements

The following section gives description and specific reason that a student may be dismissed, or expelled from the institution. While it is the policy of the institution to discuss specific matters with each student, the specific requirements that are listed including, but not necessarily limited to, a student's lack of attendance, tardiness, non-payment, insufficient progress, unprofessional conduct, or attitude.

Attendance/Tardiness Requirements

Every program that is provided by Commercial Drivers Learning Center is a short-term program and therefore consistent attendance and punctuality is a vital part to the success of the program.

The institution will allow make-up time for up to three (3) excused absences, for reasons such as medical, death or birth that are scheduled in advance or with the permission of the Chief Academic Officer. The make-up time will be determined by the institution.

Any student that has more than three (3) unexcused absences will be dropped from the course. "Cutting", or not showing up for class is considered unexcused. Make-up time is not allowed for unexcused absences.

The institution will allow excused tardiness or early dismissal needs. Each student will be given an **occasional** grace period of ten (10) minutes to arrive to class. Any student that has more than three (3) unexcused tardies will be dropped from the course.

Training Program Description

Weekend Class (Saturday and Sunday):

Lab/Lecture: 8:00-10:00am

Break: 10:00-10:10 am

Lab/Lecture: 10:10am-12:00pm

Lunch: 12:00pm-1:00pm

Lab/Lecture: 1:00pm-6:00pm

- Average class occupancy-4 students. Maximum class occupancy- 4 students. Student-teacher ratio is 4:1.
- Net instructional hours are 9 hours per day, 2 days per week, 18 hours per week, for 5 weeks, for a total training period of 90 total hours.
- Classroom instruction is a total of 18 hours with subject areas including General Knowledge, Air Brakes, Combination Vehicles, Hazardous Materials Endorsement, Doubles/Triples Endorsement, Hazardous Materials. job search techniques and Log Book procedures.
- Behind-the-Wheel Instruction is a total of 72 hours with subject areas including Pre-trip Inspection, Air Brakes test, Skill Demonstration and City/Highway Driving.

Training Program Description

Behind-the-Wheel Training Program

The Behind-the-Wheel Course is specially designed truck driver training for those students that are looking to save some money and already possess a Class "A" commercial driver's instruction permit with all endorsements.

1. The course will be available only during the day. This provides flexibility to fit the scheduling needs of the student. We have committed to keeping the class size small so that the student receives the proper amount of drive time and the personal attention needed from our instructor.
2. The method of instruction will consist of solely a behind-the-wheel based training. The three (four for week-ends) weeks of instruction are all hands on, behind-the-wheel training inside our trucks.
3. This program is designed to prepare students for employment as a Class "A" Commercial Driver (Truck Driver).

Alcohol and Drug Policy

Commercial Drivers Learning Center is and always will be an alcohol and drug free learning center.

We provide a safe, alcohol and drug free training environment for all students. It is the policy of CDLC to prohibit alcohol and illegal drug usage, possession, sale and distribution on the premises, or while performing training. Also, being under the influence of alcohol, prescribed medication, or illegal drugs during training is strictly prohibited. All prescription medication, including dosage, must be disclosed to Commercial Drivers Learning Center.

All students are subject to an initial drug test and will be added to a random selection pool while in school. If a student is involved in any accident, no matter the severity, a drug and alcohol test is required within two (2) hours of the accident.

Commercial Drivers Learning Center will provide assistance to our students who may suffer from alcohol or drug dependency. However, it is the responsibility of the student to seek help before the dependency leads to a violation of the school policy. If a student seeks assistance and/or enters a rehabilitation program after the policy has been violated, disciplinary action will be enforced. For drug and alcohol assistance, contact the referral service provided by the State of California at (800) 879-2772.

Violation of this policy **will** result in disciplinary action, up to and including expulsion from Commercial Drivers Learning Center, with or without warning.

Student Behavior Requirements

The students of Commercial Drivers Learning Center are expected to maintain and encourage professionalism and composure while in session, especially when training occurs within the CDLC trucks. Students that demonstrate a behavior that is uncharacteristic, unbecoming, and volatile will result in disciplinary action, up to and including immediate expulsion from school, that will be determined by the school CEO. The instructor is allowed to determine if a student's behavior would be defined as "unsafe". This would be demonstrated if the student is operating in a manner that would endanger oneself, fellow students, instructors, or the public, both in and out of the trucks. If the instructor determines a student "unsafe", the student can be suspended from school, for a period determined by the school official. The decisions made by the instructor and school official are final.

Commercial Drivers Learning Center is committed to providing the students with updated training equipment, therefore it is expected that all students will respect the school premises and equipment provided.

Training Program Description

The class schedule for the Behind-the-Wheel Training Program is as follows:

Day Class (Monday thru Friday):

Lab: 7:00– 10:00am

Break: 10:00-10:10 am

Lab: 10:10am-11:30am

Lunch: 11:30-12:30pm

Lab: 12:30-4:00pm

- Average class occupancy-4 students. Maximum class occupancy– 8 students. Student-teacher ratio is 4:1.
- Net instructional hours are 8 hours per day, 5 days per week, 40 hours per week, for 3 weeks, for a total training period of 120 total hours.
- Behind-the-Wheel Instruction is a total of 120 hours with subject areas including Pre-trip Inspection, Air Brakes test, Skill Demonstration and City/Highway Driving.

Training Program Description

Refresher Training Program

1. This course is titled the Refresher Course. The student must have a current Class “A” license. This student will need drive time to satisfy the need of a potential employer.
2. This course is offered to those drivers who have had prior commercial driver experience but has retained a valid Class “A” license. Many employers will require a minimum of 40 hours of a refresher course but is dependent on the amount of time has passed since driving.
3. The method of training is dependent on the need of the student. The student will be evaluated by one of our instructors and will then be given a directive of training required.
4. The graduation requirements vary from student to student. The minimum amount of hours for the training is 40 hours and the maximum amount of hours for the refresher training 120 hours.
5. This program is designed to prepare students for employment as a Class “A” Commercial Driver (Truck Driver).

Student Expectations

All students of Commercial Drivers Learning Center are expected to follow instructions given, completely and fully. The following pages will describe our policies in great detail to prevent any confusion.

Commercial Drivers Learning Center has the right to dismiss students based on, but not limited to:

- Insufficient progress in the program;
- Lack of attendance or tardiness;
- Non-payment;
- Unprofessional conduct; or
- Unethical student behavior or attitude.

Student Services

Job Placement Assistance

The most important aspect of our institution is the job placement. While any student can be trained to become a truck driver not every student can be placed into a position that is a career. It is a policy of Commercial Drivers Learning Center to **NOT** accept a student into our training program, if there is a concern about being placed in a position that fits the need of the student and his/her family.

While we cannot guarantee job placement, we understand that the ultimate goal of each student is to be placed in a career that satisfies both personal and professional needs. We have a variety of job leads and positions available to assist in placing students in the right career.

We provide every student with:

- Résumé development;
- Interviewing techniques;
- Job search techniques and;
- Lifetime job placement assistance.

Training Program Description

The class schedule for the Refresher Training Program is as follows:

Day Class (Monday thru Friday):

Lab/Lecture: 7:00– 10:00am

Break: 10:00-10:10 am

Lab/Lecture: 10:10am-11:30am

Lunch: 11:30-12:30pm

Lab/Lecture: 12:30-4:00pm

- Net instructional hours are 8 hours per day, 5 days per week, 40 hours per week, for 1 week, for a total training period of 40 total hours.
- The time required is determined by the student, the Chief Academic Officer and the potential employer after an evaluation has been completed.

Training Program Description

Bus Driver Training Program

The Bus Driver Training Program can be taught as an addition to the Truck Driver Training Program or it can be taught solely as a Class B Commercial License with Unlimited Passenger Endorsement. This will allow us to be an all inclusive Commercial Drivers Training Program. All of the same admission requirements apply. The Bus Driver Training Program can be taught in two different ways:

1. Be taught as a part of the Truck Driver Training Program
 - Requires an additional 40 hours of training beyond the Truck Driver Training or Behind-the-Wheel Training.
2. The Bus Driver Training Program can be taught as an addition to the Truck Driver Training Program or it can be taught solely as a Class B Commercial License with Unlimited Passenger Endorsement. This will allow us to be an all inclusive Commercial Drivers Training Program. All of the same admission requirements apply.

To solely obtain a Class B Commercial License with Unlimited Passenger Endorsement.

- The course is a total of 40 hours with a combination of 16 hours in the classroom and 24 hours behind-the-wheel training.

Disabled Students

Federal law prohibits discrimination on the basis of disability. Its implementing regulations require schools to ensure that qualified individuals cannot be excluded from participation in programs and activities because of their disability.

At the postsecondary level, it is the student's responsibility to make his or her disabling condition known to CDLC and to assist in identifying appropriate and effective academic adjustments or accommodations. This should be done upon enrollment in the program.

- **Speak to the a school official**– To present current documentation of the disability or discuss a suspected disability;
- **Contact former or prospective diagnostician**– To update or clarify disability documentation if necessary;
- **Provisional Accommodations**- Temporary accommodations granted to the students who have a known or suspected disability.
- **Eligibility**– Based on the school official's review and acceptance of the student's disability.
- **Instructor Contact**– Ensures effective communication around the provision of accommodations.

Accommodations may include but are not limited to: quiet, distracted-reduced environment, altered test format, recording with a tape recorder, preferred seating, etc.

Student Services

Guidance Counseling

Counseling services are available to all students of all levels of learning. The counseling assists the student in understanding and adapting to the rigors of truck driver training. The realities of becoming a truck driver can make it challenging to maintain one's sense of well-being. Counseling serves both as a safety net for many and a part of the total developmental process.

A school official will work with students individually to help identify more efficient or effective ways of handling the demands of the program. The topics may shift or overlap from and among the following areas:

- **Study Skills Training**– To determine learning styles, establish study patterns, identify available resources and more;
- **Personal Issues**– To address specific concerns interfering with academic progress such as anxiety and more;
- **Disabled Student Services**– To address learning barriers such as known or suspected disabilities;
- **Complaint Resolution**– To receive and evaluate grievances filed based on the Student Grievance Policy.
- **Veteran Students**– Please contact Stephanie Doke for any assistance needed regarding any academic or financial advising regarding your benefits.

Training Program Description

The class schedule for the Bus Driver Training Program is as follows:

Day Class (Monday thru Friday):

Lab/Lecture: 7:00– 10:00am

Break: 10:00-10:10 am

Lab/Lecture: 10:10am-11:30am

Lunch: 11:30-12:30pm

Lab/Lecture: 12:30-4:00pm

- Average class occupancy-4 students. Maximum class occupancy– 4 students. Student-teacher ratio is 4:1.
- Net instructional hours are 8 hours per day, 5 days per week, 40 hours per week, for 1 week, which is a total training period of 40 total hours.
- Classroom instruction is a total of 16 hours with subject areas including General Knowledge, Passenger endorsement and job search techniques.
- Behind-the-Wheel Instructions is a total of 24 hours with subject areas including Pre-trip Inspection, Skill Demonstration and City/Highway Driving.

Training Program Description

Bus Driver Training Program with Air Brakes

The Bus Driver Training Program with Air Brakes is taught individually from the truck programs. This primary objective is to train individuals the skills necessary to obtain the Class B commercial driver's license. The length of this program is 100 total training hours but may be longer if the School determines that more time is necessary.

The course schedule is detailed on the following page. The goal is to pass all tests necessary to obtain the commercial driver's license learning permit which include the:

- General knowledge
- Air brakes test
- Passenger endorsement

After the behind-the-wheel training, the goal is to pass the DMV driving test.

- Pre-trip inspection
- Skills demonstration
- Over-the-road test

Student Housing

Housing

CDLC has no responsibility to find or assist a student in finding housing. The institution does not have any dormitory facilities under its control. The institution is also not responsible for any costs incurred in travel to and from training. However, there are many temporary housing options to choose from.

Local Housing

The hotels listed below are an example of what is located nearby the training facilities:

Best Western

1413 Howe Ave.

Sacramento, CA 95825

(916) 922-9833

Range from \$77-90 per day

Courtyard by Marriott

1782 Tribute Rd

Sacramento, CA 95815

(916) 929-7900

Range from \$119-\$149 per day

Training Library and Learning Resources

Library

CDLC provides a Pre-Trip, COLA-T and In-Cab DVD for the students to borrow and study while in training. The library consists of a DVD rental that is given after the student has received the Commercial Instruction Permit. This is simply an additional learning tool to help aid with a more visual learning.

Learning Resources

All learning materials are provided to student. The costs of these materials are included in the tuition. All learning resources are selected based on the requirements of the Department of Motor Vehicles. These materials provide the student with all rules and regulations required within the state of California. The learning materials are used only in the classroom:

- California Commercial Driver Handbook
 - State of California, Department of Motor Vehicles, Sacramento, CA ©2013
- Federal Motor Carrier Safety Regulations Book
 - US Department of Transportation Federal Highway Administration, J.J. Keller & Associates, Inc. - Neenah, WI ©1998
- Official Commercial Driver Log Book
- Study Guides and Practice Tests
 - Created and provided by CDLC.

Training Program Description

The class schedule for the Bus Driver Training Program with Air Brakes is as follows:

Day Class (Monday thru Friday):

Lab/Lecture: 7:00– 10:00am

Break: 10:00-10:10 am

Lab/Lecture: 10:10am-11:30am

Lunch: 11:30-12:30pm

Lab/Lecture: 12:30-4:00pm

- Average class occupancy-4 students. Maximum class occupancy– 4 students. Student-teacher ratio is 4:1.
- Net instructional hours are 8 hours per day, 5 days per week, 40 hours per week, for 1 week, which is a total training period of 40 total hours.
- Classroom instruction is a total of 20 hours with subject areas including General Knowledge, Air Brakes and Passenger endorsement and job search techniques.
- Behind-the-Wheel Instructions is a total of 80 hours with subject areas including Pre-trip Inspection, Skill Demonstration and City/Highway Driving.

Schedule of Tuition Charges

Truck Driver Training Program

The schedule of total charges for a period of attendance AND an estimated schedule of total charges for the entire Truck Driver Training Program are listed below.

Classroom	\$500.00
Behind-the-Wheel	\$4,000.00
Total Tuition -\$4,500.00	
DOT Physical Exam	\$65.00
DOT Drug Test	\$55.00
DMV Licensing	\$70.00
Hazardous Materials	\$95.00

Total Amount with Fees-\$4,785.00

Location Information

Training Locations

The classroom portion of the training is held in the main office of CDLC. The office is over 1200sq. ft. consists of a classroom, office, lobby and attached restroom. The address to the office is:

1787 Tribute Rd. Suite L
Sacramento, CA 95815.

At our skill training facility we provide an enclosed building with ample space for pre-trip and skill training. Our yard has been recently striped with lines that are similar to the same specifications of CA DMV skill testing. The behind-the-wheel training is held at our paved yard at:

1450 Richards Blvd.
Sacramento, CA 95811.

Training Licensing Requirements

DMV Testing Requirements

The Truck Driver Training Program, Behind-the-Wheel Program, Bus Driver Program and the Bus with Air Brakes Program require a driving test at a DMV commercial field office. The examination consists of passing the Pre-Trip Inspection, Air Brakes Test, Skills Test and Driving. The examination is completed in that order. Each student is given a certificate of completion for the training that has been provided. CDLC cannot guarantee the passing of the DMV exam. A student may successfully complete the training without passing the examination at DMV.

The refresher training program is for individuals that have a current Class "A" license. After a student has completed the amount of hours determined, with the Academic Officer and a minimum of 40 hours, a certificate of completion will be issued.

Behind-the-Wheel Training Program

The schedule of total charges for a period of attendance AND an estimated schedule of total charges for the entire Behind-the-Wheel Training Program are listed below.

Behind-the-Wheel	\$4,000.00
Training	
Total Tuition	-\$4,000.00
DOT Drug Test	\$55.00
Total Amount with Fees	-\$4,555.00

The student must provide a copy of the Class A permit, DOT Medical Examination Report and DOT Medical Examiner's Certificate.

It is strongly recommended that each student obtain all endorsements with the Class A permit. This creates greater job opportunity for the graduate.

Schedule of Tuition Charges

Bus Driver Training Program

The schedule of total charges for a period of attendance AND an estimated schedule of total charges for the entire Bus Driver Training Program are listed below.

Classroom	\$500.00
Behind-the-Wheel Bus Training	\$1,000.00
Physical Exam	\$65.00
DOT Drug Test	\$55.00
DMV Licensing	\$70.00

Total Amount with Fees- \$1,690.00

Bus Driver Training Program with Air Brakes

The schedule of total charges for a period of attendance AND an estimated schedule of total charges for the entire Bus Driver Training Program with Air Brakes are listed below.

Classroom	\$500.00
Behind-the-Wheel Bus Training	\$2,500.00
Physical Exam	\$65.00
DOT Drug Test	\$55.00
DMV Licensing	\$70.00

Total Amount with Fees- \$3,190.00

Refresher Course

The tuition charges for the Refresher Course are assessed on a case by case basis. It will vary on the need of the individual. The schedule of tuition charges for a period of one (1) week of attendance are listed below:

Refresher Course \$1,350.00 per week

Behind-the-Wheel only

Total Tuition- \$1,350.00

DOT Drug Test \$55.00

To Amount with Fees- \$1,405.00

If the student needs to complete a DOT Physical Exam, there will be a charge of \$65 to be paid directly to the vendor.

The maximum of amount behind-the-wheel training permitted is three (3) weeks of training. An estimated schedule of total charges for the entire Refresher Course is listed below:

Refresher Course \$4,000.00

Behind-the-Wheel only

Total Tuition- \$4,000.00

DOT Drug Test \$55.00

To Amount with Fees- \$4,055.00

If the student needs to complete a DOT Physical Exam, there will be a charge of \$65 to be paid directly to the vendor.