



School Performance Fact Sheet

The Family Health Services Training Center, now known as PhlebotomyU, is required by the California Education Code to make available a copy of the Center's School Performance Fact Sheet to each prospective student. A copy of this document is on file with California Bureau for Private Postsecondary Education.

The charts below illustrate the Center's performance over two years including 2016 through 2017 in phlebotomy training program. The performance categories illustrated include:

1. **Course Completion Rate** which includes the number of students enrolled in the course and the number of students who successfully complete the course.
2. **Placement Rate** which includes the number of students that successfully completed the course and the number of students subsequently employed.
3. **National Exam Passage Rates** which includes the number of students that sat for the national phlebotomy exam and the number of students who passed.
4. **Salary and Wage Information** which includes employment and wage data reported by students employed during 2016 and 2017.

Course completion rates were calculated from student data on file at the Center. The Center is required to keep such data for a minimum time period of 5 years. Should a reader of this document care to review this data, it can be made available upon request with student personnel data deleted.

Phlebotomy as an occupation is closely related to other occupations in the field of clinical laboratory science. Such occupations include Medical Laboratory Technician and Medical Laboratory Assistant. These are positions in the field of Clinical Laboratory medicine to which a student could be placed based on education and training provided in this course.

The US Department of Labor Occupational Handbook 2010-2011 gives the most current data available on job prospects for graduates of phlebotomy programs whose training may qualify for placement in other closely related occupations as discussed above. To review this information the reader is referred to the US Department of Labor's website. Search for "Occupational handbook" and scroll down the alphabetical listing to find Medical Laboratory Technicians or Medical Laboratory Technicians.



Phlebotomy Full Course Program – 6 - 8 weeks

On-Time Completion Rates (Graduation Rates)

Includes data for the two years prior to reporting

Calendar Year	Number of Students Who Began the Program ¹	Students Available for Graduation ²	Number of On-Time Graduates ³	On-Time Completion Rate ⁴
2016	232	232	230	99%
2017	163	163	116	71%

Student's Initials: _____ Date: _____

Initial only after you had sufficient time to read and understand information.

Students Completing Within 150% of the Published Program Length

Calendar Year	Number of Students Who Began the Program ¹	Students Available for Graduation ²	150% Graduates ⁵	150% Completion Rate ⁶
2016	232	232	Not Reported	Not Reported
2017	163	163	143	88%

Student's Initials: _____ Date: _____

Initial only after you had sufficient time to read and understand information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

Calendar Year	Number of Students Who Began the Program ¹	Number of Graduates	Graduates Available for Employment ⁷	Graduates Employed in the Field ⁹	Placement Rate % Employment in Field ¹⁰
2016	N/A	N/A	N/A	N/A	N/A
2017	163	143	39	14	36%

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. You can contact our office at (619) 294-2192, and speak with our administrators for further information.

Because of the change in the Bureau's reporting regulations, which became effective on July 14, 2016, this institution was not required to collect the data for its 2016 and prior graduates.



Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

Part-Time vs. Full-Time Employment

Calendar Year	Graduates Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	8	6	14

Because of the change in the Bureau's reporting regulations, which became effective on July 14, 2016, this institution was not required to collect the data for its 2016 and prior graduates.

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	14	0	14

Because of the change in the Bureau's reporting regulations, which became effective on July 14, 2016, this institution was not required to collect the data for its 2016 and prior graduates.

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2016	N/A	N/A
2017	0	14

Because of the change in the Bureau's reporting regulations, which became effective on July 14, 2016, this institution was not required to collect the data for its prior graduates.

Institutional Employment

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2016	N/A	N/A
2017	0	14

Because of the change in the Bureau's reporting regulations, which became effective on July 14, 2016, this institution was not required to collect the data for its 2016 and prior graduates.

Student's Initials: _____ Date: _____

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License Examination Passage Rates (includes data for the two calendar years prior to reporting)

Certified Phlebotomy Technician Program (4 weeks)

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam ¹¹	Number Who Passed Exam ¹⁴	Number Who Failed Exam	Passage Rate ¹³
2016	232	167	143	24	86%
2017	105	97	92	5	95%

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from 8 graduates.

Student's Initials: _____ Date: _____

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Salary and Wage Information (includes data for the two calendar years prior to reporting)

Annual salary wages reported for graduates employed in the field.

Calendar Year	Graduates Available for Employment ⁷	Graduates Employed in Field ⁹	Salary ¹⁵							
			<\$5,000	\$5,0001 - \$10,000	\$10,001- \$15,000	\$20,001- \$25,000	\$25,001- \$30,000	\$30,001- \$35,000	>\$50,000	No Salary Information Reported ¹⁶
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	39	14	2	1	2	3	1	3	2	0

A list of sources used to substantiate salary disclosures is available from the school. You can contact our office at (619) 294-2192, and speak with our administrators for further information.

Because of the change in the Bureau's reporting regulations, which became effective on July 14, 2016, this institution was not required to collect the data for its 2016 and prior graduates.

Student's Initials: _____ Date: _____

Initial only after you had sufficient time to read and understand information.



Family Health Services
Training Center

3500 5th Avenue, Suite# 203 San Diego, CA 92013
T: 619-294-2192 F: 619-243-5883
www.familyhealth-services.com

Cost of Educational Program

Total charges for the program for students completing on-time in 2017: \$2,600.00.

Total charges may be higher for students that do not complete on-time.

Student's Initials: _____ Date: _____

Initial only after you had sufficient time to read and understand information.

Federal Student Loan Debt

Students at FAMILY HEALTH SERVICES are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal aid programs.

Student's Initials: _____ Date: _____

Initial only after you had sufficient time to read and understand information.

This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at: P.O. Box 980818, West Sacramento, CA 95798-0818, www.bppe.ca.gov, P: (888) 370-7589 or (916) 431-6959, F: (916) 263-1897.

I have read and understand this School Performance Fact Sheet. The School Performance Fact Sheet was reviewed and discussed with a school official prior to signing an enrollment agreement.

Student Name (Print)

School Official Name (Print)

Student Signature

School Official Signature

Date

Date



Definitions

¹“Number of Students Who Began Program” the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled within the cancellation period.

²“Students Available for Graduation” is the number of students who began program minus the number of students who have died, been incarcerated, or been called to active military duty.

³“Number of On-Time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.

⁴“Completion Rate” is the number of Graduates divided by the Number of Students Available for Graduation.

⁵“150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).

⁶“150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.

⁷“Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.

⁸“Graduates Unavailable for Employment” means the graduate who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.

⁹“Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable education program.

¹⁰“Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.

¹¹“Number of Graduates Taking Exam” is the number of graduates who took the licensing exam in the reported calendar year.

¹²“First Available Exam Date” is date for the first available exam after a student completed program.

¹³“Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.



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¹⁴“Number Who Passed Exam” is the number of graduates who took and passed the licensing exam after completing the program.

¹⁵“Salary” is as reported by graduate or graduate’s employer.

¹⁶“No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.



STUDENT'S RIGHT TO CANCEL

Refund Policy

If you are enrolled in the full phlebotomy program and are scheduled to attend classes here at the Center, you have a right to cancel and receive a refund of all charges paid through attendance of the first class or after seven (7) days of enrollment, whichever is later. A written notice of your decision to withdraw must be received by the Center on the first day of class or no later than 7 days from the date of enrollment. The withdrawal notification letter should be addressed to the registrar and mailed to the following address:

Registrar
Family Health Services Training Center
3500 5th Avenue #203
San Diego, CA 92103

A refund of all charges paid less a \$150.00 registration fee as well as any non-refundable charges you may have paid to the student tuition recovery fund will be transmitted to you within 45 days of receipt of your written notice to cancel. However, should the above withdrawal notice be received after the beginning of the first class or seven (7) days of enrollment, whichever is later the STRF becomes non-refundable.

Should the course be cancelled by the Center, you will be provided written notice of such cancellation. A full refund of all charges paid through attendance of the date of notification will be transmitted to you within 15 days of the above date of notification. If you received federal student financial funds you are entitled to a refund of moneys not paid from federal student financial aid programs funds.

Procedure for Cancellation

Should you decide to cancel or withdraw after 7 days of attendance you may be eligible for a refund, but you must provide written notification of your decision to withdraw. The amount of refund is determined by a pro-rated hourly charge based on the number of hours attended less the \$150.00 non-refundable registration fee including any charges paid to the non-refundable student tuition recovery fund.

Cancellation Date: _____